



Datasheet

Logitech Select for Rooms

Remove barriers to collaboration and ensure conference rooms are ready for the next meeting. With our comprehensive service plan, Logitech Select, we are partnering with you to reduce daily management, optimize performance, and help you get the most out of your investment.

Logitech Select is a comprehensive service plan featuring around-the-clock issue resolution by product experts, accelerated RMA, and powerful software tools for maximum uptime. Ensure your video collaboration solutions are always ready with a service plan that's focused on uptime and business-class performance from a vendor you know and trust.

Think of Select as a help desk staffed by video collaboration specialists with expertise using Logitech products as well as Microsoft Teams, Zoom Rooms, and other platforms.

"We attached Logitech Select to our most business-critical rooms, and it is providing the best service possible to us. Select helps us keep interruptions low thanks to directly available spare parts and 24/7 support. Our first experience with the premium support convinced us we had made the right decision. I would recommend adding Select to anyone purchasing Logitech room solutions."

- **Markus Henze, Cloud & Technology Expert, Franz Haniel & Cie. GmbH**

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One service plan for all your needs

Select is a service plan that is beneficial for all room sizes. Count on our expert assistance and tools to minimize downtime and ensure your video collaboration solutions are always ready and operational when your teams need them.



Ensure business continuity



24/7 support with a one-hour response time

Direct, 24/7 access to Tier II assistance provides a response within one hour from wherever you are in the world. Our experts have deep knowledge of our partner ecosystems like Microsoft Teams, Zoom, and Google Meet.



A single technical point of contact

Select includes a designated service manager who will be your primary technical point of contact to ensure you get a familiar experience and the assistance you need.¹



Advanced hardware replacements

Keep downtime to a minimum with next-business-day² delivery (where possible, subject to terms) of replacements or even direct replacements with our included onsite spare kits¹.



Complete device coverage

Select covers all devices in a designated room for the duration of your plan³, ensuring lasting investment protection and peace of mind.



Optimize spaces with Insights

Leverage analytics on space occupancy and room conditions to understand space utilization, enhance workplace health, and make data-driven decisions for more efficient and effective real estate management.

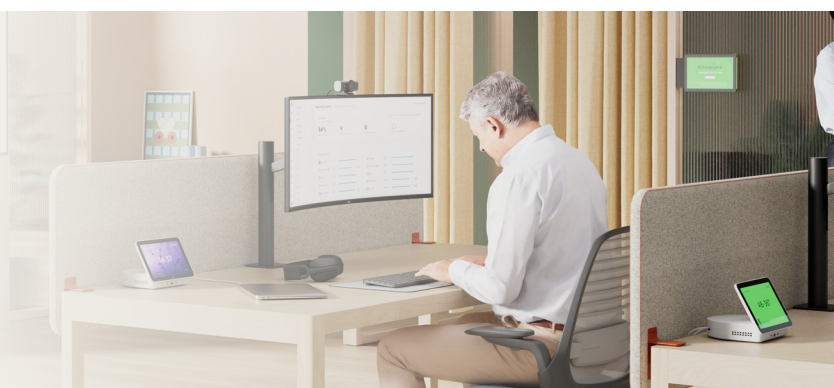


Advanced management features

Efficient software features streamline IT maintenance, minimizing downtime and costs. Enjoy full remote access to devices and proactive issue alerts for fast resolution.

Space management solutions

Leverage advanced features for space booking and more. With Select, you have access to platform-agnostic workspace automation features such as Auto Book and Auto Release and Logitech View, as well as our own native Room Booking solution.





Why purchase Select?

When deciding on your video collaboration solutions, you made a significant investment to keep your business connected and innovating. Logitech Select delivers a robust return on your investment with services and premium insights that will maximize uptime and save you money by eliminating unexpected replacement costs.

Key features and plan details

	 Basic	 Logitech Essential	 Logitech Select
Plans	Product lifecycle	1-5 years	1-5 years
Device management			
Provision and configure systems	✓	✓	✓
Monitor and manage devices	✓	✓	✓
Push and control updates	✓	✓	✓
CollabOS API	✓	✓	✓
Sync Cloud API		✓	✓
Sync Remote UI Access ¹		✓	✓
Email alerts		✓	✓
ServiceNow integration ²		✓	✓
Space management			
Logitech Room Booking		✓	✓
Calendar integration to Microsoft 365 and Google Workspace		✓	✓
Auto Book and Auto Release ³		✓	✓
Booking policies		✓	✓
Custom wallpapers and branding on Tap Scheduler		✓	✓
Logitech View ⁴ and Maps		✓	✓
Room Occupancy, Room Health, and Room Energy Insights		✓	✓
Coverage & care			
Help Desk	Business hours support for Logitech products	Business hours support for Logitech products	24/7 service via phone and email. Direct access to Tier II support within one hour.
Designated Service Manager (DSM)			✓ ⁵
Product Replacement	2-year standard warranty. Ground shipping, time varies	2-year standard warranty. Ground shipping, time varies	For up to five years ⁶ Next-business-day product replacement (subject to terms) during the duration of your plan ⁷
Onsite Spares			✓ ⁸

Featured product specifications

Logitech Select details	<u>Read the Service Description</u>	
Plans and pricing	Select offers flexible licensing to fit your deployment. You can choose single-room licenses priced according to room size and device type. Select for Small Rooms applies to setups with Rally Bar Huddle, MeetUp, or MeetUp 2, while Select for Medium to Large Rooms is designed for larger spaces. For broader coverage, the Enterprise Plan includes all rooms under one license, removing the need for individual room licensing and simplifying expansion and management across your organization. All options include the same set of benefits.	
Plans per room		Rooms
	Select for Small Rooms One Year Plan	994-000368
	Select for Small Rooms Two Year Plan	994-000395
	Select for Small Rooms Three Year Plan	994-000369
	Select for Small Rooms Four Year Plan	994-000396
	Select for Small Rooms Five Year Plan	994-000370
	Logitech Select for Medium to Large Rooms One Year Plan	994-000149
	Logitech Select for Medium to Large Rooms Two Year Plan	994-000194
	Logitech Select for Medium to Large Rooms Three Year Plan	994-000148
	Logitech Select for Medium to Large Rooms Four Year Plan	994-000195
	Logitech Select for Medium to Large Rooms Five Year Plan	994-000196
Select enterprise plans for rooms	Logitech Select One Year Enterprise Plan for up to 100 rooms	994-000267
	Logitech Select Three Year Enterprise Plan for up to 100 rooms	994-000268
	Logitech Select Five Year Enterprise Plan for up to 100 rooms	994-000269
	Logitech Select One Year Enterprise Plan for up to 250 rooms	994-000270
	Logitech Select Three Year Enterprise Plan for up to 250 rooms	994-000271
	Logitech Select Five Year Enterprise Plan for up to 250 rooms	994-000317
	For Enterprise Plans beyond 250 rooms, contact your reseller or account manager.	



www.logitech.com/select

Contact your reseller

Or contact us at

www.logitech.com/business

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¹ For network-connected CollabOS devices.

² Requires ServiceNow license.

³ Requires Rally Bar, Rally Bar Mini, Rally Board 65, or Logitech Spot.

⁴ Requires Logitech RoomMate.

⁵ For customers with 50+ licenses or Enterprise Plans. Assignment of the DSM happens when the first incident is registered.

⁶ Logitech Select extends the standard product replacement benefit of 2 years for up to 3 more years (an overall coverage period for a new product of 5 years in total).

⁷ Subject to terms & conditions. Shipping times may vary depending on geographical locations or unforeseen circumstances, such as weather conditions, disruptions in transport networks or transit, and custom clearance time.

⁸ Varies per license count.

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