

# RACKLINK™ CLOUD

## POWERED BY XYTE

**COMMITTED TO SECURITY, PRIVACY,  
TRANSPARENCY, AND TRUST.**



## Security

Built on the Xyte Servitization Platform, your RackLink Cloud's data security is constantly in mind. Xyte implements the strictest security measures and is constantly investing in staying up to date with the latest international security standards and industry best practices.

Xyte systems are hosted on Amazon Web Services (AWS). AWS employs leading physical and environmental security measures, resulting in highly resilient infrastructure. For more information about its security practices, visit [AWS Cloud Security](#).

### Resiliency

RackLink Cloud is rigorously up to date in order to block any attempt to take advantage of known vulnerabilities. Xyte runs penetration tests on a regular basis to test the platform's security and resilience to cyber attacks.

### Data Encryption

RackLink Cloud's data is always encrypted - both in flight and at rest, so no unauthorized third party can gain access to your data.

### Data Availability & Integrity

RackLink Cloud runs in multiple zones and regions in order to provide continuous service with minimal downtime. Data is continuously backed up to allow fast and full recovery in case of data erasure or alteration. Xyte tests its backup and restore procedures on a regular basis in order to ensure their efficacy and be prepared for any scenario. Xyte's SLA policy is available upon request.

# Privacy

Legrand, Middle Atlantic Products and Xyte are committed to protecting the privacy of your data, strictly guarding it against unauthorized access by applying industry best practices.

Xyte recognizes the importance of personal data, and of respecting the privacy rights of individuals, and is committed to complying with the highest industry privacy standards. Xyte is directly bound by the provisions of Israel's Privacy Protection (Data Security) Regulations and supports customers' GDPR compliance and other national data protection laws by implementing the requirements of these legal frameworks in products and operations.

## GDPR & DPA

RackLink Cloud is in compliance with the General Data Protection Regulation (GDPR). Among other measures, customers are offered a data processing agreement (DPA) to comply with Article 28 of the GDPR. View Xyte's [DPA](#).

## Privacy by Design

We follow Privacy by Design principles that govern the treatment of data exposed to Xyte. These are applied worldwide and reflected across the company in development plans, business plans, and day-to-day operations.

## Subprocessors

Xyte uses only service providers that guarantee a high level of data protection and security, and signs data

processing agreements with all providers that process data on our behalf. A list of all subprocessors authorized to process data for Xyte is available at <https://dev.xyte.io/docs/data-subprocessors>. View Xyte's [Privacy Policy](#).

# Compliance & Certifications

Xyte obtains industry-accepted certifications, complying with all current industry regulations, and working only with trusted partners.

Xyte has completed a SOC 2 Type 2 audit for the period of 2022–2023. The full report will be available upon request and signing of an NDA. Xyte has completed a GDPR compliance assessment and is GDPR compliant.



For additional security information, visit [Xyte Trust Center](#).

# MIDDLE ATLANTIC

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