

/ Engineered Sound® Wireless Case Study

State legislature's technology upgrade creates clear audio for hybrid meetings



Industry: GovernmentLocation: New Mexico

- Client: State of New Mexico

- **Project:** New Mexico State Legislature

- **Project participants**: Audio-Technica, The Farm

AV, AVI-SPL

- **Solution**: <u>Audio-Technica Engineered Sound®</u>

(ES) Wireless



/ The New Mexico State Legislature The Client

The New Mexico State Legislature had been getting a lot of life out of their legacy technologies. But once the pandemic hit–like so many other government agencies—their communication needs changed. As an existing client, the state asked AVI-SPL to help upgrade room technologies in the legislature to ensure that essential government business could continue.

/ Outdated Audio The Challenge

The state legislature was due to upgrade some older technology around the same time that the pandemic spurred a need for new remote communication capabilities. They needed additional video displays, new cameras, and the ability to broadcast, stream, and record for the public. Perhaps most importantly, they needed the ability to fully include remote participants. That required exceptionally clear audio, which meant more microphones and echo cancellation capabilities.

AVI-SPL knew microphone quality was critical to an echo-free audio experience with remote participants, and they had to make audio decisions for different sizes of rooms with varied numbers of participants. From small galleries to large committee rooms, the spaces could accommodate from around 50 to up to 250.

The challenge was to make sure the audio was clear for both inroom and remote participants. Early in the pandemic, a temporary solution was to feed audio into the room in a one-way stream. Remote participants appeared on a mobile monitor, but they were not easy to hear. Audio and visual capabilities were not integrated, and hybrid meetings created echo issues.

"bringing Audio-Technica in to support us, that was amazing"

Glen Martinez
 AVI-SPL Senior Account
 Manager for New Mexico

/ Over 100 Channels of Audio-Technica ESW

The Solution

Legislative discussions around making laws and allocating budgets are important to the state and its constituents. There's also not a big visual component to legislative meetings, so the audio is especially crucial. AVI-SPL chose Audio-Technica Engineered Sound® (ES) Wireless to include and engage constituents and the public even when they're not in the building.

The project started with a couple of pilot rooms that didn't need high DECT channel density, so AVI-SPL used another solution. However, as the team developed the project, they knew committee rooms would require numerous wireless microphones and realized they required a solution that would accommodate a high level of audio channel density.



Engineered Sound® Wireless System

The integration team determined that Audio-Technica's ES Wireless solution had the right capabilities. A manufacturer rep at The Farm AV sent a demo system so AVI-SPL could validate their design.

Adam Babb, Southwest Engineering Supervisor at AVI-SPL, said, "They were able to send us equipment—I think they overnighted it. In a couple of days, we were able to take that up to the job site where we were already working on other spaces and conduct the wireless survey, which was really important to the success of the project."

The partnership with The Farm AV was integral in helping to complete the remaining 11 rooms – Over 100 Channels of Wireless – using the Audio-Technica ES Wireless solution. Glen Martinez, AVI-SPL Senior Account Manager for New Mexico, explained, "Having people like The Farm AV, specifically like Dana Sanders Nickel [Regional Territory Manager for The Farm AV], to help us push forward and get all these things lined up and bringing Audio-Technica in to support us, that was amazing. So hats off to Dana for helping us get it all set up."



/ New Mexico State Legislature

The Installations

The Engineered Sound Wireless System installation included the following components per room:

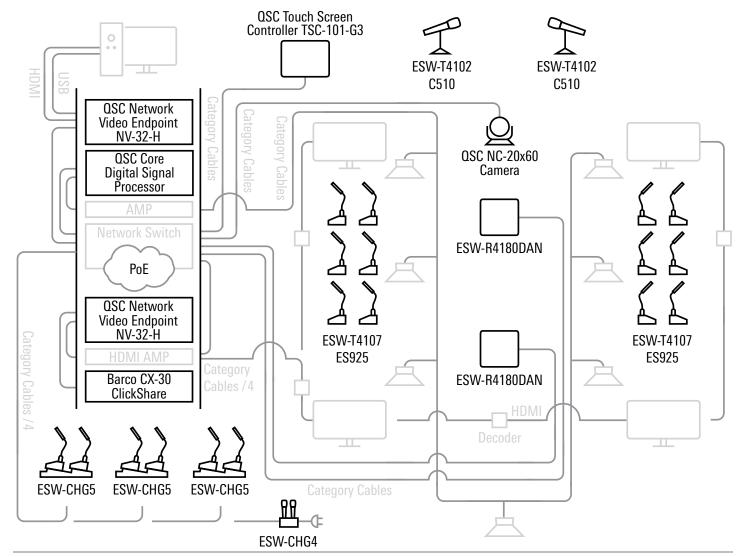
System Receivers ESW-R4180DAN 8-Channel Receiver Quantity: 2

Table Microphones
ESW-T4107 Desk Stand Transmitters incorporating
ES925 MicroLine®
Quantity: 6

Handheld Microphones ESW-T4102 Handheld Transmitters with C510 Cardioid Dynamic Capsules Quantity: 2 Transmitter Charging Stations ESW-CHG4 Two-bay Charger for Handheld Transmitters Quantity: 1

ESW-CHG5 Four-bay Charging Station for desk stand transmitters Quantity: 3

Other Stystem Components
QSC TSC-101-G3 Touchscreen Controller
QSC NV-32-H NetworkVideo Endpoint(x2)
QSC Core Digital Signal Processor
QSC NC-20x60 Camera
Netgear GSM4230 PoE+ Switch
Barco CX-30 ClickShare





/ A DECT Wireless System

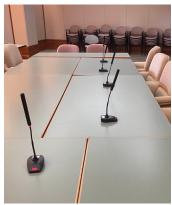
The Technologies

Although Audio-Technica's ES Wireless was fairly new to the market, AVI-SPL had used it in a few smaller applications but not at this scale. AVI-SPL's teams were familiar with the user interfaces and how the solution and high-density channel settings worked.



With up to 96 simultaneous channels, Audio-Technica's ES Wireless supports high-density environments. The scalable system simplifies wireless microphone use with features like automatic frequency coordination and best-in-class battery life.





/ Remote Meetings and Clear Audio

The Impact

While the technologies haven't yet been used during a full legislative session, the initial results are positive. The room's new solution is scalable and easy to use, but most importantly, it provides clear audio for meeting participants.

Additionally, legislative workers have access to more spaces for hybrid meetings. Before the upgrade, users needed to schedule rooms around the availability of the technology. Now, with remote functionality in all rooms, they can have more meetings that run more efficiently.



The technologies and industry partnerships helped make the project a success. Jessica Maestas, AVI-SPL Project Manager, said, "Being able to get the equipment as fast as we did was key to some of the small successes throughout a project like this with the customer. That really allowed us to have positive feedback from them from the get-go."

"Audio-Technica really just came through for us and helped us meet those timelines and expectations for the customer," Jessica added. "So I would say it's a win."

"Audio-Technica really just came through for us."

 Jacob Struble CCPs main contact at Sight and Sound and oversaw the Project



/ ESW-R4180DAN

8-Channel Receiver



Desk Stand Transmitter







/ ESW-T4107

Desk Stand Transmitter

/ Desk Stand Transmitter + ES925 Gooseneck + Elemen

Available Desk Stand Configurations









/ ESW-T4101

Body-Pack Transmitter



/ ESW-T4102/C510

Handheld Transmitter



/ ESW-CHG4

Two-Bay Body-Pack and Handheld Charging Station



/ ESW-CHG5

Four-Bay Desk Stand and Boundary Charging Station

