



Customer Support App

ASSA ABLOY
Opening Solutions

Experience a safer
and more open world

Download it today!



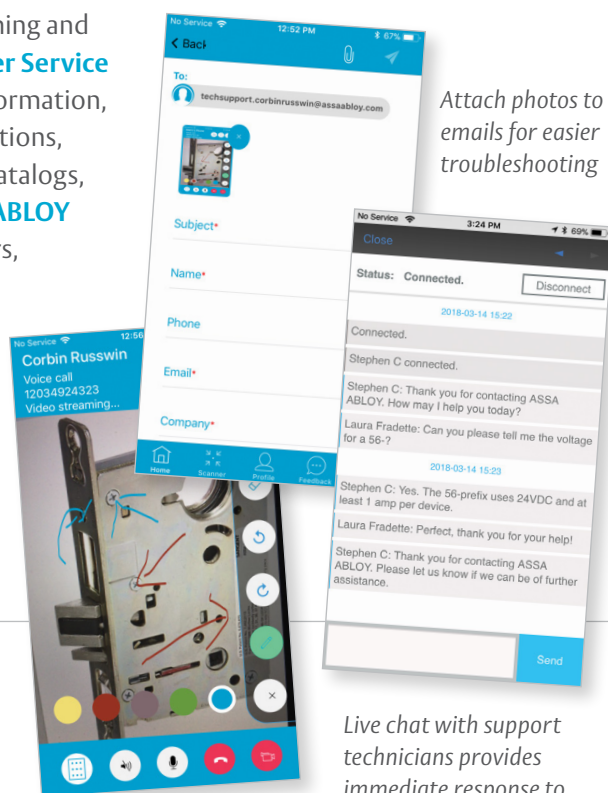
CONTACT US

The ASSA ABLOY Customer Support App provides a troubleshooting, e-learning and support experience that is immediate and intuitive. Quickly access **Customer Service** for general inquiries, account related questions, order status or shipping information, or **Technical Support** for assistance with product installation, product questions, or technical support. The **Resource Center** provides product information, catalogs, brochures, installation instructions, templates, and videos, while the **ASSA ABLOY Digital Tools** link to the ASSA ABLOY Egress calculator, product configurators, selectors and conversion tools. Other key features include:

- Live, interactive chat and video
- Support hours displayed based on location of your device
- Ability to take a photo and attach it to emails for easier troubleshooting
- Built-in QR reader for simple support lookup
- Access to ASSA ABLOY Connect

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Attach photos to
emails for easier
troubleshooting

Live chat with support
technicians provides
immediate response to
technical questions

Live, interactive video
simplifies troubleshooting