

CUSTOMER TECHNICAL TRAINING

Get an edge on our latest innovation by signing up for our FREE webinars. We also offer technical trainings that will get you the skills and knowledge to be a certified 2GIG expert. Visit www.2gigedge.com for more information.

CUSTOMER TECHNICAL SUPPORT

When it comes to technical support, our team is at your service and can be reached several ways to meet your needs. For support in the USA and Canada, contact 2GIG Technical Support at Nortek Security & Control:

▶ PHONE: 800-421-1587

▶ ONLINE: www.nortekcontrol.com/support/

We encourage you to contact us via email or Live Chat for less urgent issues. This will allow us to assist customers with critical issues via the telephone and eliminates having you wait in the queue for assistance. Our goal is to respond to all email requests within 4 business hours.

BUSINESS HOURS:

Monday - Friday

5:00am to 4:30pm PST