

Capture Technical Support Guide

How To Reset Capture IP Camera Using Reset Button

Summary

This guide will show how to Factory Default, or reset a Capture IP camera to the default settings using the reset button.

Requirements

- Capture IP camera with reset button
- Camera plugged into Capture NVR or PoE Switch for Power

Instructions

Hardware reset button

Many Capture IP cameras have a reset button on the body of the camera. Press and hold this button down for 15 seconds (with power applied) and the camera will reboot and return to Factory Default settings.

To reset a Capture IP camera that does not have a reset button, you can use the Email Password Reset procedure using the Capture VS mobile app.

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Model R2-4MPIPMOEY

1. Unfasten screws securing cover



2. Cover removed.



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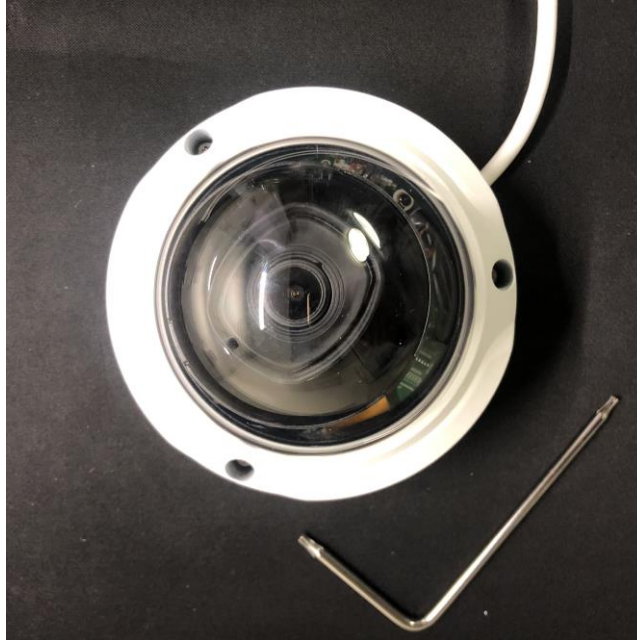
3. The reset button is pictured below. Press and hold this button for 15 seconds.



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Model R2-4MPIPDME

1. Unfasten screws securing cover



2. Cover removed.



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3. The reset button is located on the camera's circuit board



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Close view of reset button



4. Press and hold the reset button for 15 seconds and the camera will reset

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Model R2- 4MPIPTUR



Remove outer mount ring to gain access to cover. Proceed with reset as covered in similar models on this guide.