

## Capture Technical Support Guide

# How To Install Capture Client & Add Device

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## Summary

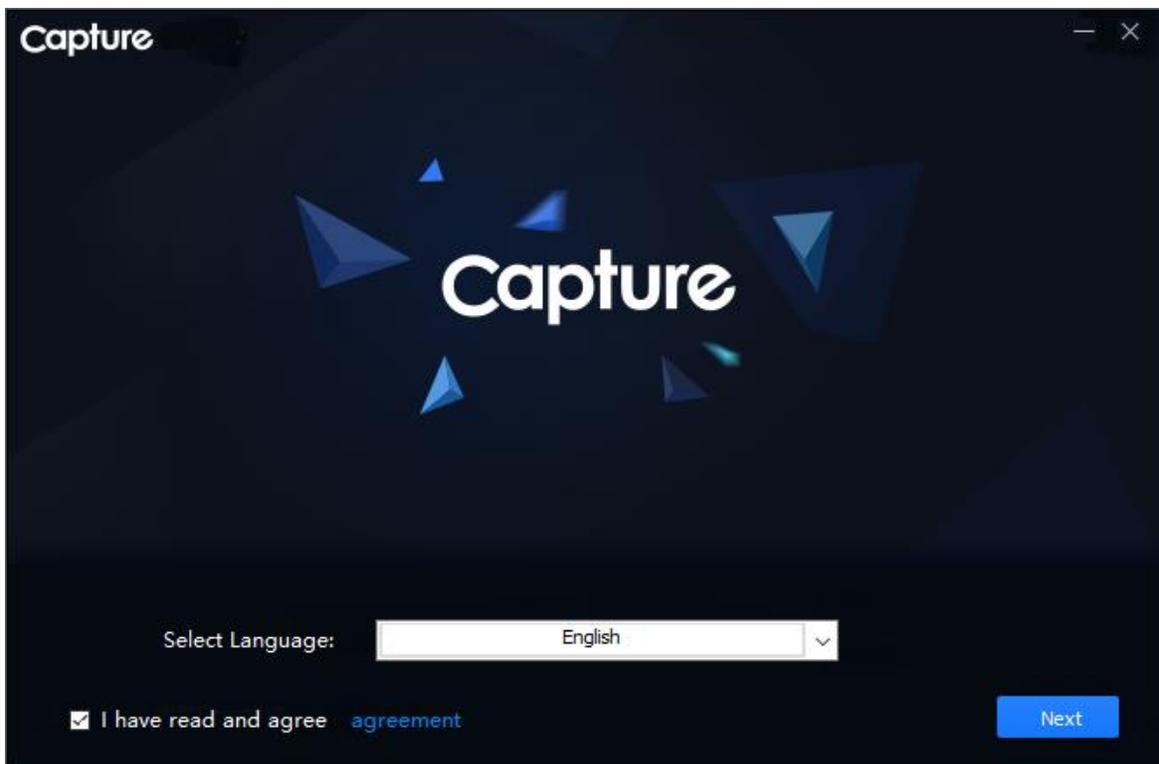
This guide will show how to install Capture Client software and add a device for live view, playback and management.

## Requirements

- Capture device initialized and set up on a network
- Device username and password

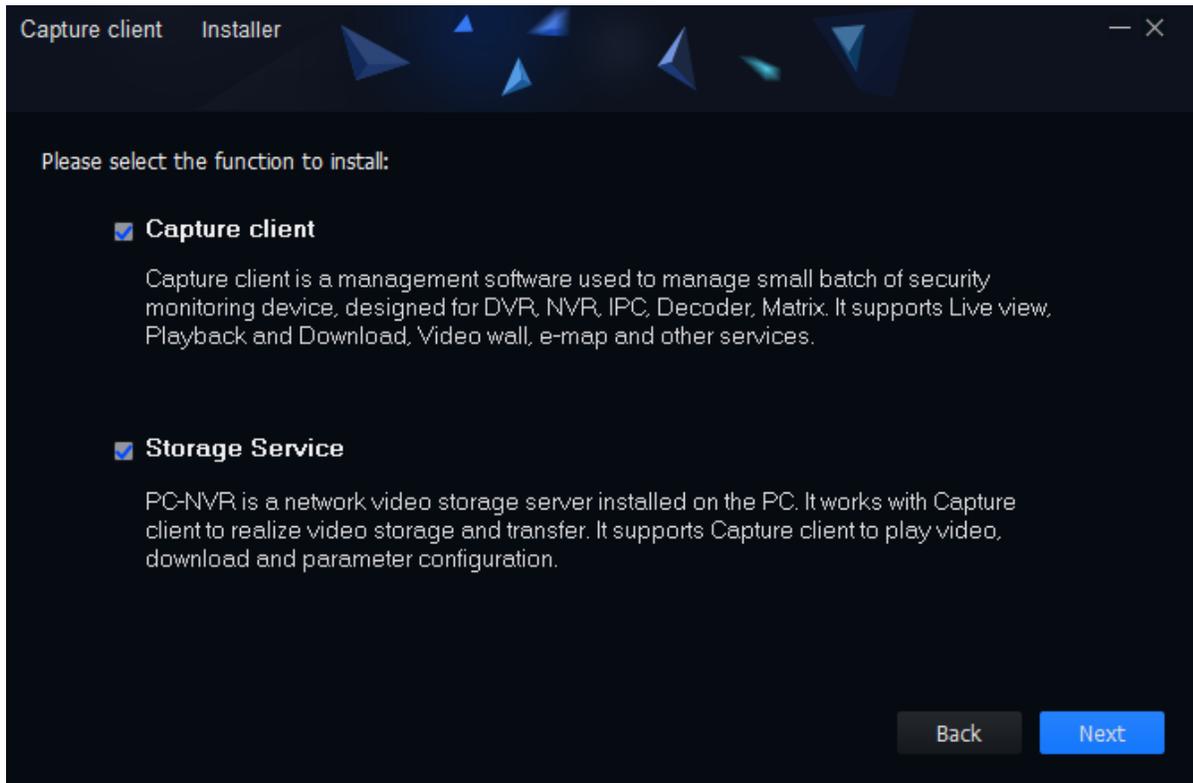
## Instructions

1. Download Capture Client installer:  
<https://d33llp2wrjn4z3.cloudfront.net/pd/PD2012300005/index.html>
  - Extract install exe from zip file
  - Double click to begin installation
2. Check the box to agree and click Next

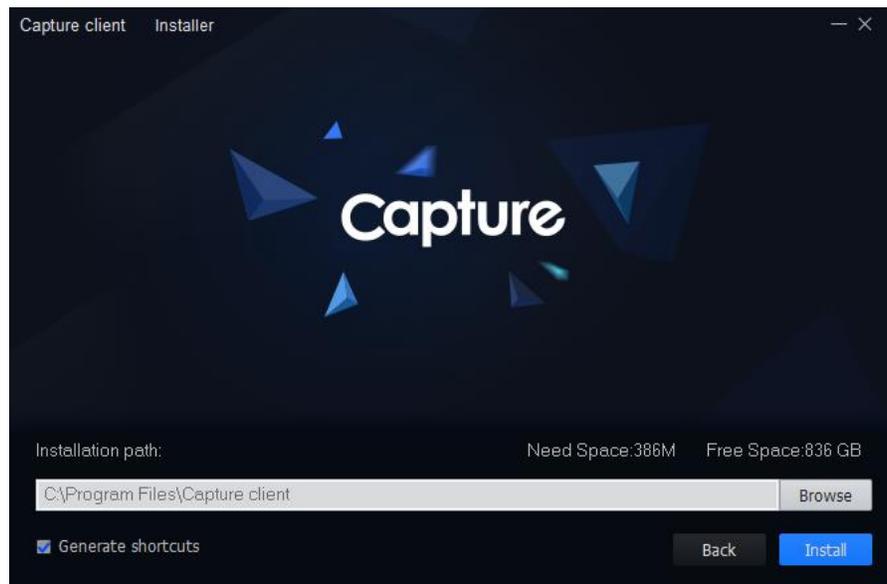


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3. Check the box to install Capture Client, click Next

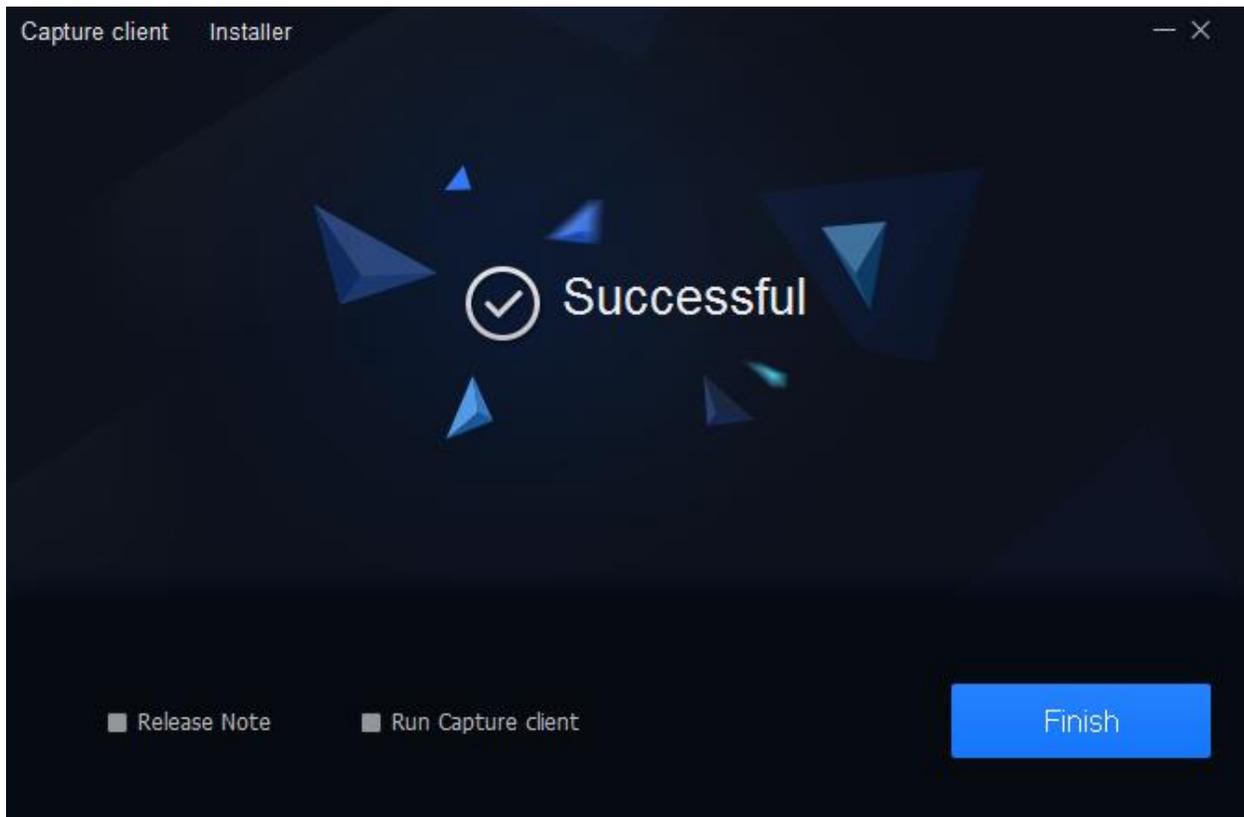


4. Select a directory for installation. Click Install to begin



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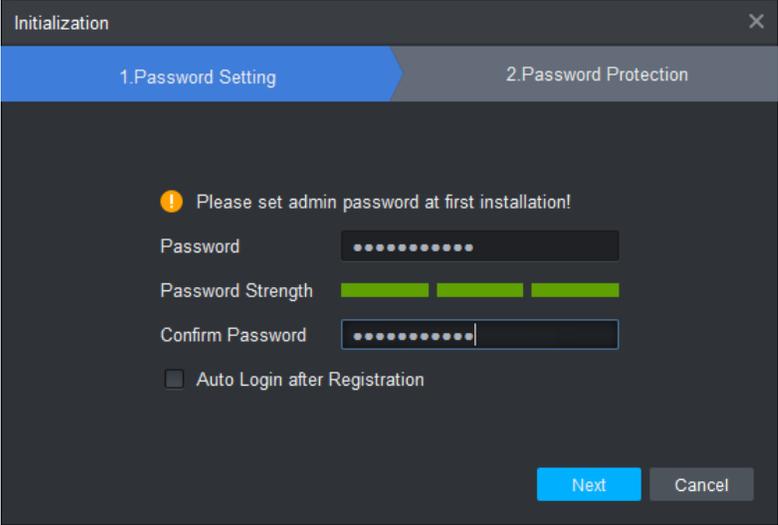
5. After a successful installation you can select Run Capture client and click Finish



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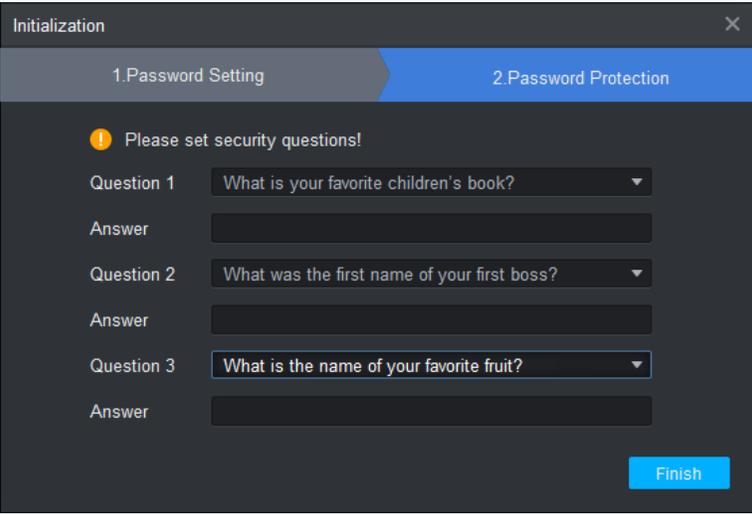
6. During the first launch of Capture Client it will ask to set up an admin account for the software and Security Questions for Password Reset

- Enter a Password twice – Click Next



The screenshot shows the 'Initialization' window with a progress bar at the top. The first step, '1. Password Setting', is highlighted in blue. Below the progress bar, there is a warning icon and the text 'Please set admin password at first installation!'. There are three input fields: 'Password' (with a masked password), 'Password Strength' (with a green progress bar), and 'Confirm Password' (with a masked password). There is also a checkbox for 'Auto Login after Registration' which is unchecked. At the bottom right, there are 'Next' and 'Cancel' buttons.

- Select Questions from the dropdown box and enter Answers – Click Finish



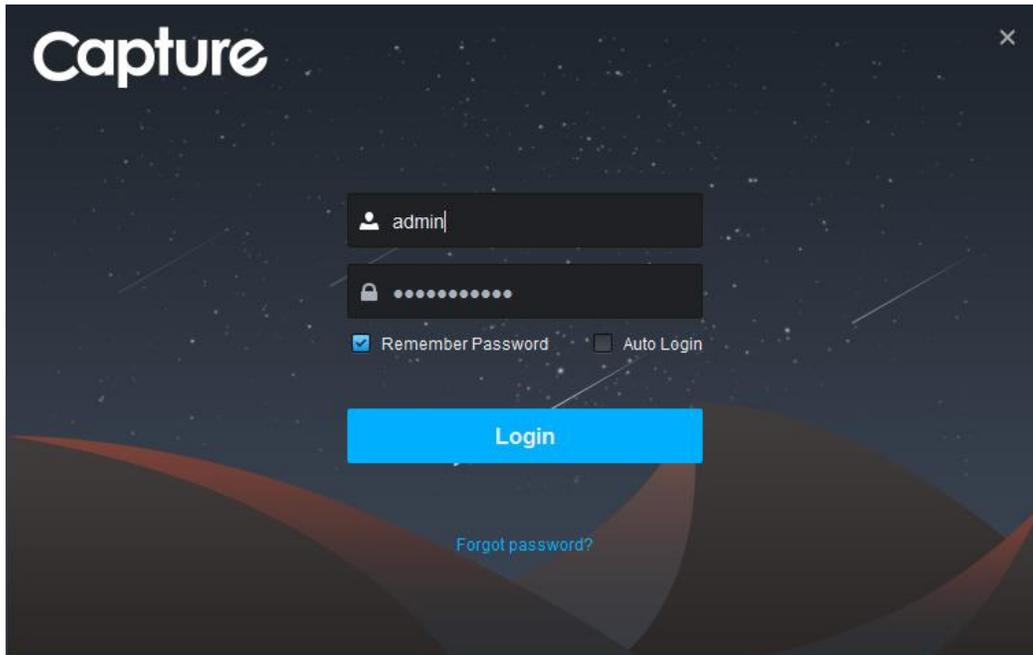
The screenshot shows the 'Initialization' window with the progress bar now on the second step, '2. Password Protection', which is highlighted in blue. Below the progress bar, there is a warning icon and the text 'Please set security questions!'. There are three sets of questions, each with a dropdown menu for the question and a text input field for the answer. The questions are: 'What is your favorite children's book?', 'What was the first name of your first boss?', and 'What is the name of your favorite fruit?'. At the bottom right, there is a 'Finish' button.

The software has now been installed and set up for use.

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Launch Capture Client.

- Enter Username and password (that was set up during installation)
- Click Login

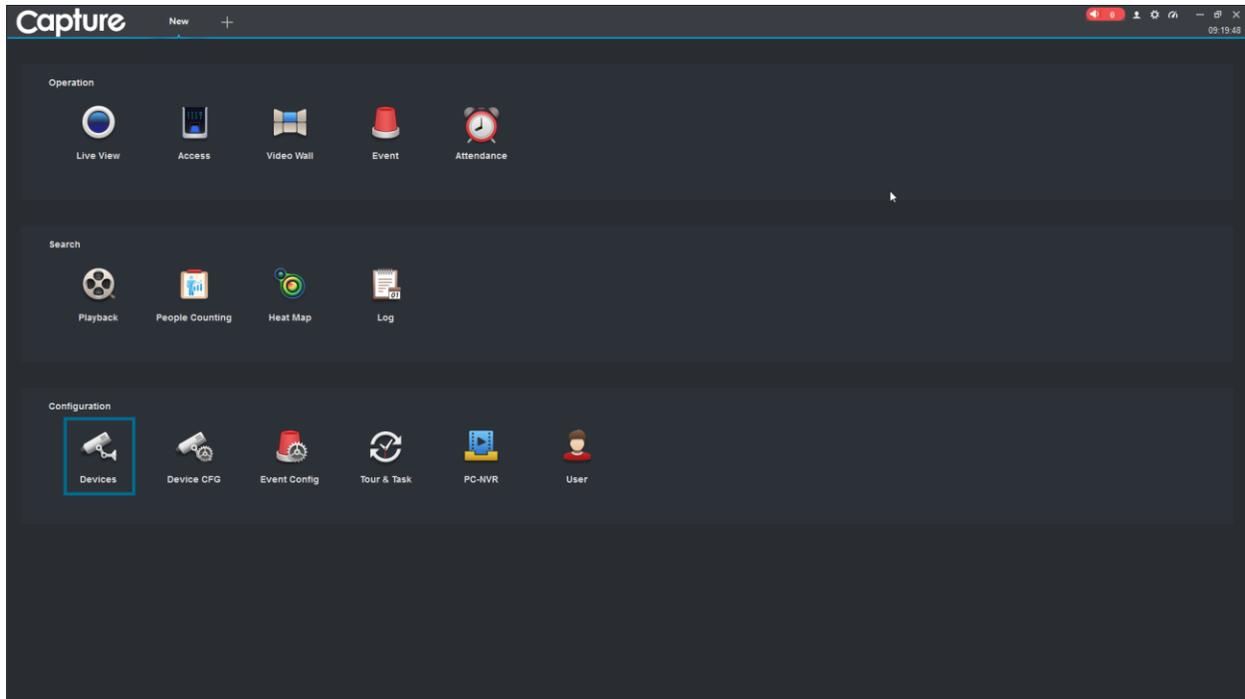


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### Add Device to Capture Client by

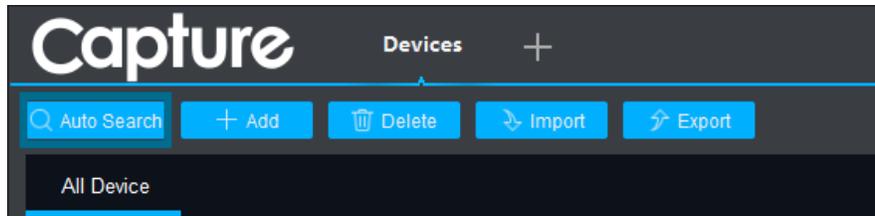
- Auto Search (Local Devices only)
- Direct IP - Local or Public
- Serial Number/SN - P2P Connection

Add Devices to Capture Client by Clicking Devices from the main menu

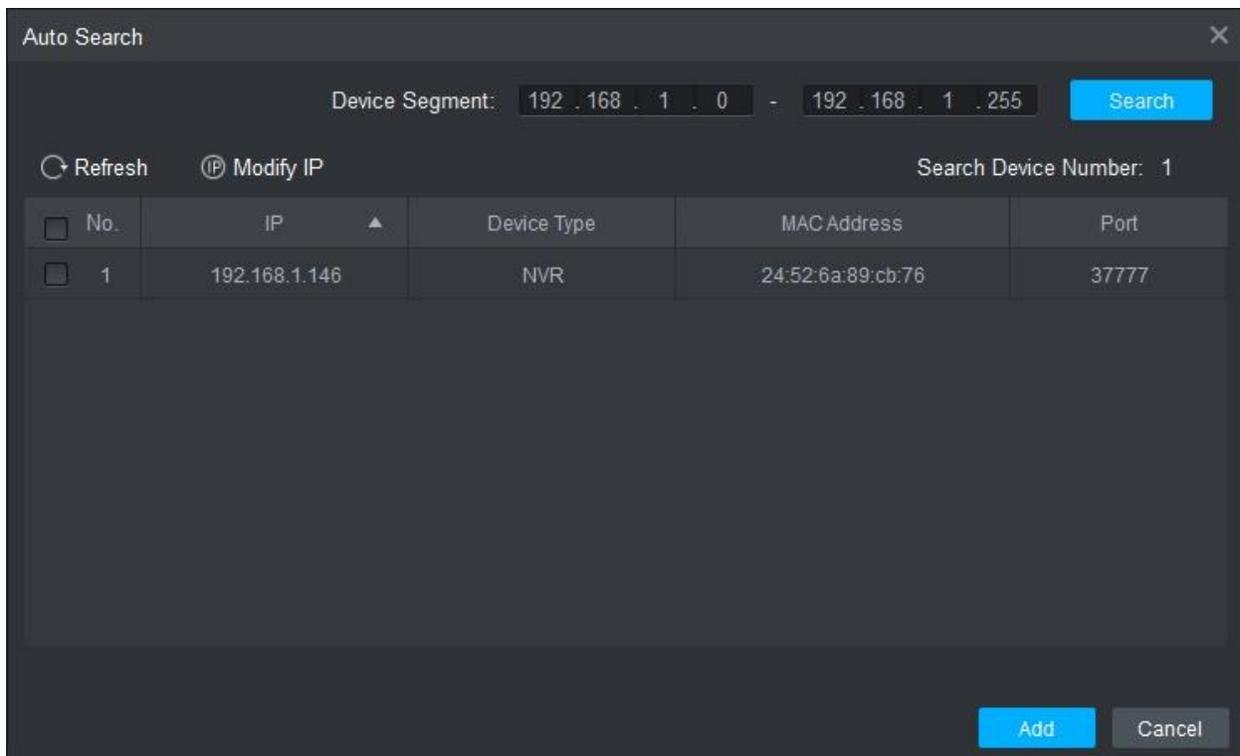


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Auto Search - To Add a Device that is on the same Local network as the computer, you can click Auto Search.



A list of discovered devices will be listed

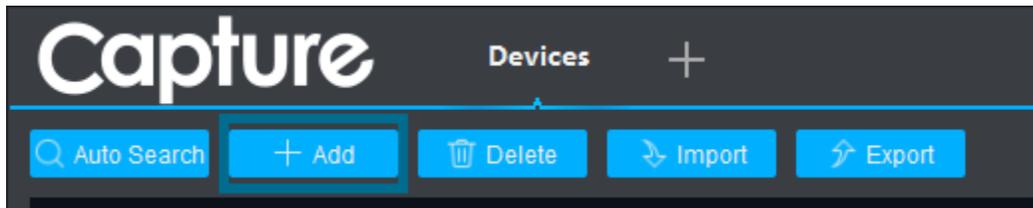


- Check the box next to the device to add, Click Add
- Enter Username and password.
- Click Save

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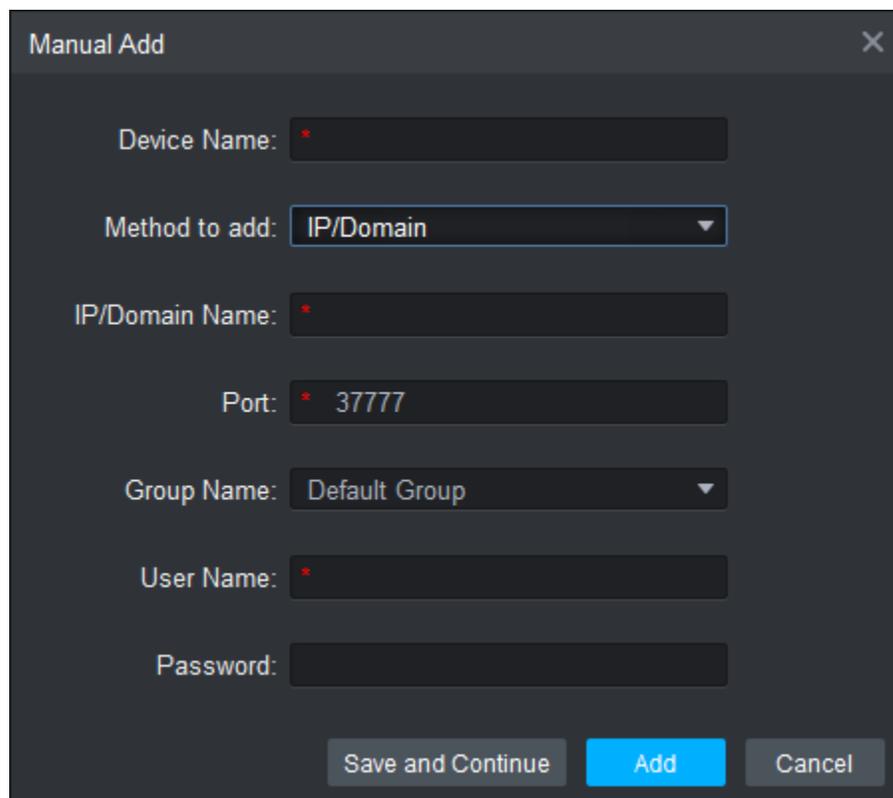
Manual Add - To Add a Device manually you can enter the device IP and Port

Click +Add



Enter Device Information

- Device Name - Name for device in Capture Client
- IP - Local or Public IP (for example 192.168.1.108)
- Port - TCP Port (Default 37777)
- User Name - User Name for device
- Password - Password for device

A screenshot of the 'Manual Add' dialog box. The title bar says 'Manual Add' with a close button (X) on the right. The form contains the following fields:

- 'Device Name:' followed by an empty text input field with a red asterisk.
- 'Method to add:' followed by a dropdown menu showing 'IP/Domain'.
- 'IP/Domain Name:' followed by an empty text input field with a red asterisk.
- 'Port:' followed by a text input field containing '37777' with a red asterisk.
- 'Group Name:' followed by a dropdown menu showing 'Default Group'.
- 'User Name:' followed by an empty text input field with a red asterisk.
- 'Password:' followed by an empty text input field.

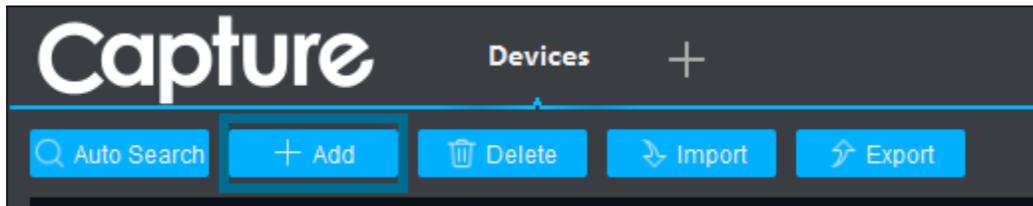
At the bottom, there are three buttons: 'Save and Continue' (disabled), 'Add' (highlighted in blue), and 'Cancel' (disabled).

Click Add to finish.

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SN Serial Number (P2P) - To Add a Device by Serial Number for remote P2P connections.

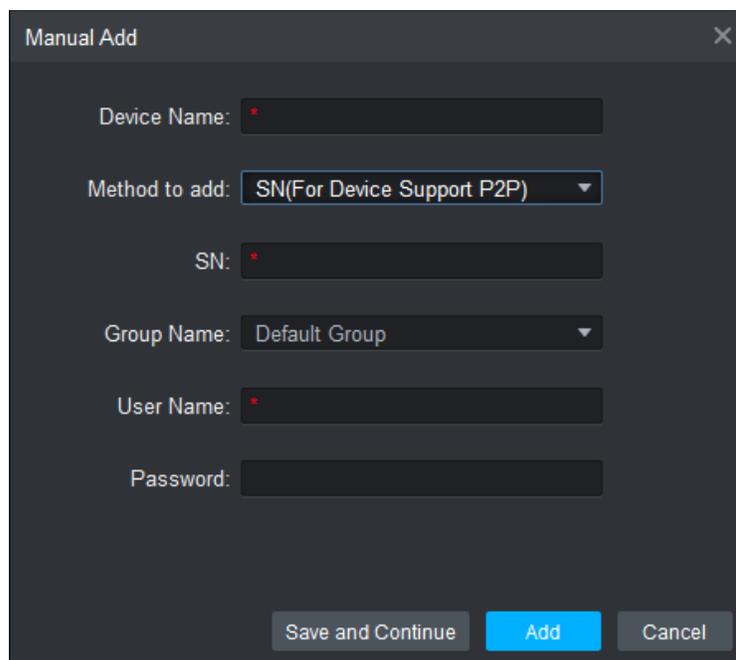
Click +Add



Change Method to Add using dropdown box to SN (For Device Support P2P)

Enter Device Information:

- Device Name - Name for device in Capture Client
- SN - Serial Number
- User Name - User Name for device
- Password - Password for device

A screenshot of the 'Manual Add' dialog box in the Capture software. The dialog has a title bar with 'Manual Add' and a close button (X). It contains several input fields: 'Device Name' (with a red asterisk), 'Method to add:' (a dropdown menu showing 'SN(For Device Support P2P)'), 'SN:' (with a red asterisk), 'Group Name:' (a dropdown menu showing 'Default Group'), 'User Name:' (with a red asterisk), and 'Password:'. At the bottom, there are three buttons: 'Save and Continue', 'Add' (highlighted in blue), and 'Cancel'.

Click Add to finish.