



Radically simplified access for small businesses and light commercial.

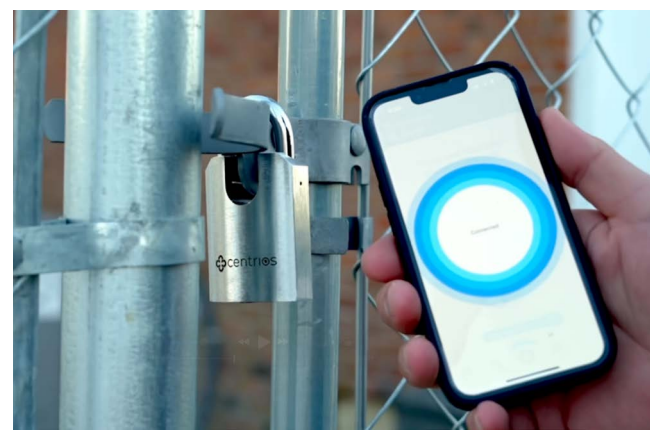
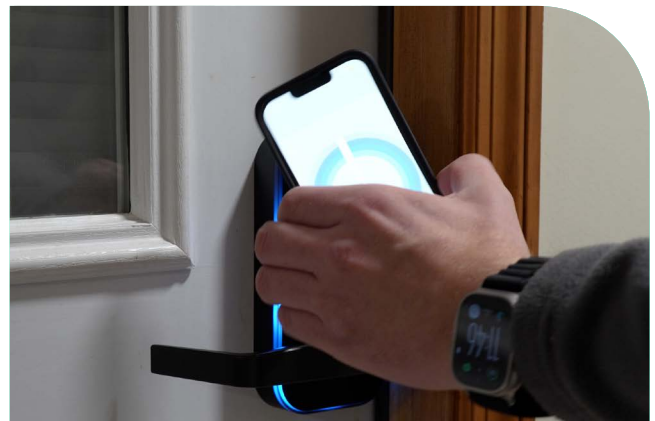
US and Canada Pricing Catalog Effective August 3rd, 2026

TARIFF PRICE ADJUSTMENTS EFFECTIVE:

(In Addition to Prices Herein)

Canada: January 12th, 2026

CA LINK: [2026 Tariff Price Adjustments](#)



Manage Access With a Simple App.

Centrios is radically simplified access for small businesses and light commercial.

Easily send mobile credentials to employees or vendors, unlock openings with a touch of your phone, manage access schedules, and review activity history — all in one place.



Software and hardware designed for businesses — easy to install and simple to use.



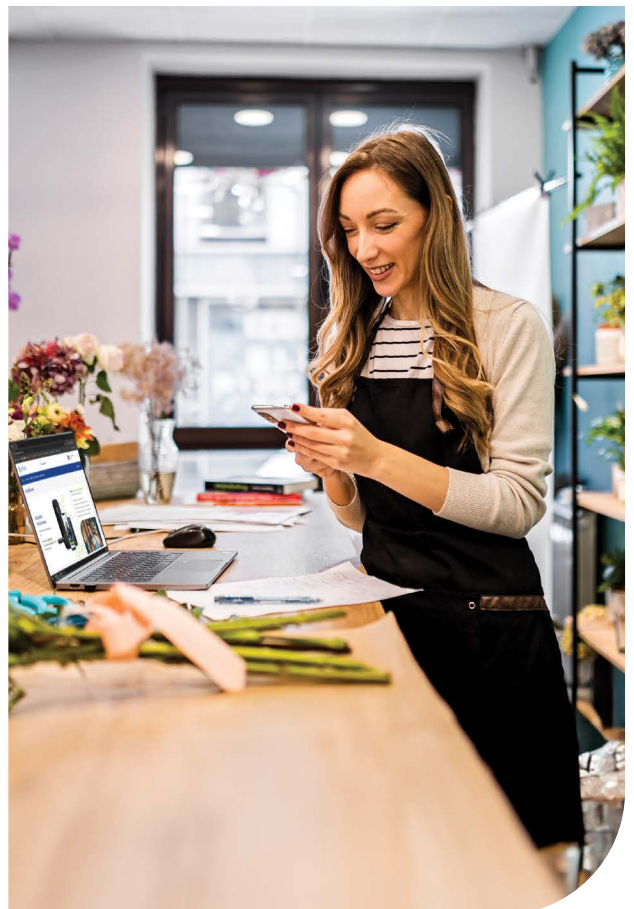
2-year warranty and 24/7 support resources.



Training and video installation guides available on demand.



Manage up to 50 doors and 200+ users in a single system — while also being part of multiple systems.



Subscription Plans

No contracts. No hidden fees. No fine print.

To learn more about our Subscription Plans, features, or to upgrade, visit: centrios.com

 Subscription Plans	Free starting at \$0^{USD} per month	Select starting at \$10^{USD} per month	 PRO starting at \$20^{USD} per month
Locking devices (Cylindrical, Mortise, Exit Trim, Smart Reader, Padlock)	Up to 5	Up to 20	50 included (+ up to 500 Padlocks with add-ons †)
Number of people	Up to 10	Up to 100	200 included (Up to 500 people with add-ons †)
Update hardware and change settings	Locally via phone	Locally via phone	Locally via phone
People access schedules	24/7 access	Customizable schedules	Customizable schedules
Passage schedules			✓
CSV import	✓	✓	✓
Audit and event reports	✓	✓	✓
Phone as credential	✓	✓	✓
PIN codes (Smart Reader only)	✓	✓	✓
Centrios Card and Fob credentials (Sold Separately)			✓
† Capacity add-ons (Available for an additional fee)			✓

Cards & Fobs.

Cards and Fobs offer even more options to lock or unlock openings in your business. Compatible with Centrios Cylindrical Locks and Smart Readers, Centrios Cards and Fobs make it easy to share and manage access, even if you or your employees don't have a phone!

Cards and Fobs are enabled by the Pro Plan



How to order

Model	Description	List Price
CE-FOB	Centrios Branded Fob - Must order in multiples of 25 pieces	\$14 ea
CE-CARD-B	Centrios Branded Card - Must order in multiples of 25 pieces	\$14 ea
CE-CARD-NB	Centrios Plain White Card - Must order in multiples of 50 pieces	\$17 ea

List prices shown are for each credential.

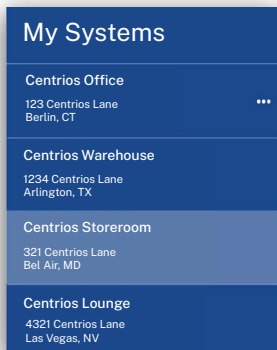
Branded Cards or Fobs are only available in denominations of 25. For example 25, 50 etc.

Plain White Cards only available in denominations of 50. For example 50, 100 etc.

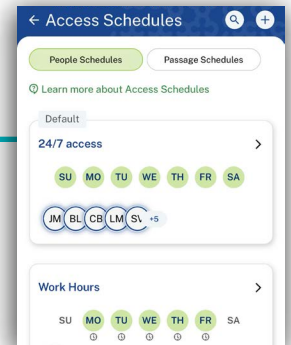
Mobile App

The Centrios Mobile App is designed to work seamlessly together with Centrios hardware. Get started, enroll devices, add users, manage schedules, and access your business all in one place!

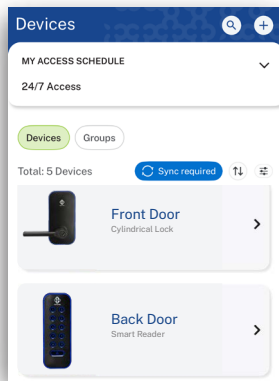
Manage Systems



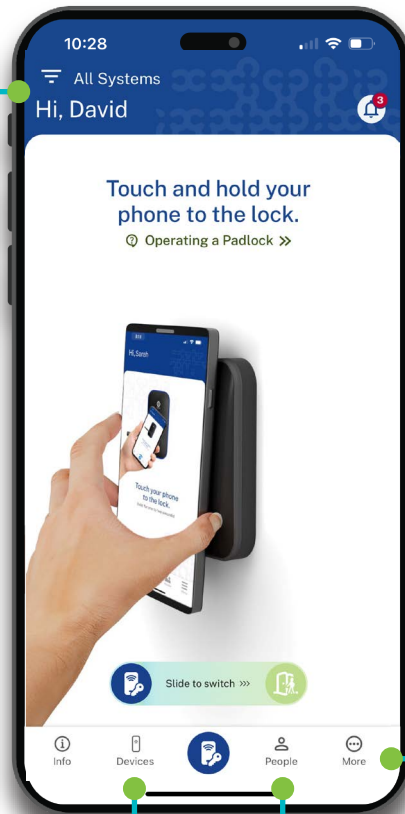
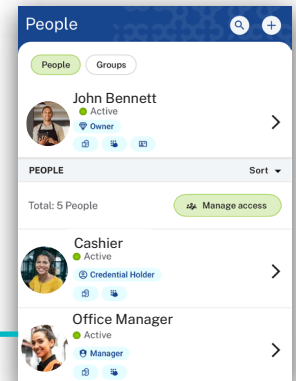
Manage Schedules



Manage Devices



Manage People



The Centrios mobile app is incredibly easy to navigate and use — no training required.

Quickly and securely manage who has access to your business. And with one flat monthly fee, you always know exactly how much you are paying to access all of the features, devices, and users in your plan.

Download the **Centrios App** today



Padlock

CEP

The Centrios Padlock was designed to safeguard your assets both inside and outside your business. It's the perfect way to share secure access with one or multiple people without handing out a key.

Features & Benefits

- IP67 rated waterproof and dust-tight for indoor and outdoor applications
- For use in harsh environments, 240 hour salt spray tested
- Solid brass body (corrosion resistant)
- Reinforced chromed steel shackle with 28.1 kN cutting resistance (6300lbs of cutting force)
- Operational temperature: -2°F to 120°F (-19°C to 49°C)
- Charging temperature: 32°F to 113°F (0°C to 45°C)



Bluetooth mobile access via the Centrios mobile app.



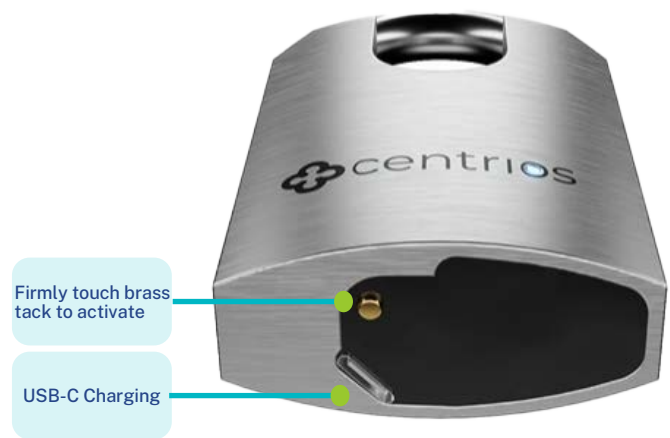
Operates up to 6 months on one charge.
USB-C cable and 5V charger required (not included).



Unique LED for device status.



Configurable settings for people access schedules.



How to order

Model	Description	List Price
CEP200-626	Centrios Padlock Satin Chrome	\$276

Smart Reader + Expansion Unit CER - REB

The Centrios Smart Reader enables you to manage access to virtually any opening with electrified hardware. From perimeter doors to garages, glass doors, gates, and more, it's got you covered. When installed with the optional Smart Reader Expansion Unit, you'll have even more wiring options, locking and unlocking status indicators on the secure side of the door, added security, and more.

Features & Benefits

Smart Reader:

- Capacitive keypad
- FCC/IC Certified
- ADA Compliant
- 2 configurable output relays
- 2 inputs (Door Position Switch & Request to Exit)
- -40°F to 122°F (-40°C to 50°C)
- Compatible with Centrios Cards & Fobs

Smart Reader Expansion Unit:

- 2 configurable output relays
- 2 inputs (Door Position Switch & Request to Exit)



Bluetooth mobile access via the Centrios mobile app.



Two relays, one designed for an electronic lock, the second for an auto-operator with configurable delay. Request to exit input (REX). Door position switch (DPS) input. Triggers auto-operator on delay.



12-24 VDC. Dedicated power source recommended. Relays support up to 2 amps.



Mounts to frames, walls, or a J-box (trim plate included). Simple installation: 2 screws and back plate.





Smart Reader With Expansion Unit

The Centrios Smart Reader and Expansion Unit sold together (CER-REB) maximizes your wiring options and allows you to terminate connections for your electrified hardware on the secure side of the door. Additionally you'll get options to end passage mode from the secure side of the door and LED visual indicators of locking and unlocking status on the Expansion Unit.

Smart Reader (Standalone)

The Centrios Smart Reader (CER) is all you need for a quick installation that supports access management of virtually any door with electrified hardware. It's like a controller and a reader in one smart device!



Expansion Unit (Add-on)

The Centrios Smart Reader Expansion Unit (REB) is an optional wired add-on for your Centrios Smart Reader. The Expansion Unit provides an extra input, more wiring options for added security, and a button that helps you turn off passage mode without the use of the Centrios app. It also offers visual indicators of locking and unlocking status of the door. You can always add an Expansion Unit to a previously installed Smart Reader.



How to Order

Model	Description	List Price
CER-REB	Centrios Smart Reader With Expansion Unit	\$1348
CER	Centrios Smart Reader	\$799
REB	Centrios Smart Reader Expansion Unit	\$549

Smart Reader Kits

Bundled kits make purchasing everything you need for your Smart Reader convenient and hassle-free. Each kit includes your Smart Reader and the products from whichever kit you choose below.

		Orderable kits					
Products	Description	CER-5000C-630	CER-1500C-630	CER-9400-630	CER-9600-630	CER-7400-628	CER-CYOH-KIT
CER	Centrios Smart Reader	✓	✓	✓	✓	✓	✓
HES-5000C-630	Compact electric strike; selectable fail secure/fail safe, accommodates 5/8" latchbolts, stainless steel.	✓					
HES-1500C-630	Electric strike with 1500lbs static strength, field selectable, fail secure/fail safe, non-handed, 3-hour fire rating, stainless steel finish.		✓				
HES-9400-630	Slim line outdoor rated strike ideal for rim exit devices with a 1/2" throw latch.			✓			
HES-9600-630	Outdoor rated strike ideal for rim exit devices with a 3/4" throw latch.				✓		
Adams Rite 7400-628	Ultra-compact strike, over 1,500 lbs holding force. Adjustable stainless steel keepers, release electrically with up to 25 lbs preload.					✓	
Securitron AQD2	Dual voltage power supply, UL listed, supervised, 2A, 12VDC/24VDC, w/battery charging circuit.	✓	✓	✓	✓	✓	✓
Alarm Controls NTB-3	No touch request to exit station with hand-waving motion to exit.	✓	✓	✓	✓	✓	✓
Securitron DPS	Used to monitor status of door opening.	✓	✓	✓	✓	✓	✓
List Price		\$1692	\$2162	\$2069	\$2069	\$1783	\$1450

More Information

Information on the products that come in the Smart Reader Kits.

HES 5000C



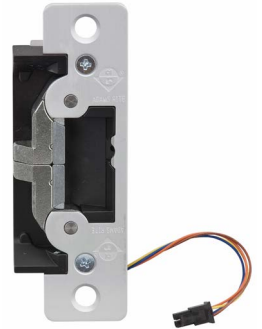
The 5000 series is a compact, high performance electric strike designed for low profile openings where there is limited space behind the jamb.

HES 1500



The HES 1500 Series Electric Strike sets a new standard in the industry by offering dynamic integrated adjustability and field configurable options compatible with any cylindrical or mortise lock.

Adams Rite 7400



Designed for use with Adams Rite deadlatches or cylindrical locksets with 1/2" [12.7 mm] to 5/8" [15.9 mm] latchbolt projection.

HES 9400



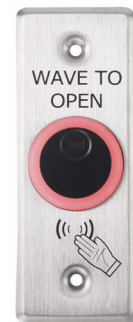
The HES 9400 series is a slim-line, outdoor rated surface mounted electric strike designed to accommodate rim exit devices with a 1/2" Pullman latch.

HES 9600



The 9600 Series is a windstorm rated, surface mounted electric strike designed to accommodate rim exit devices with a 3/4" throw latch.

Alarm controls NTB-3



These surface mounted, request to exit solutions provide greater flexibility, without the need to make costly modifications, extending access control in an easy way.

Securiton DPS



Used to monitor the status of a door. Includes a magnetic switch and a cylindrical permanent magnet.

Securiton AQL2



The UL-listed Securiton AQL2 Series of dual voltage, field selectable switching power supplies provides 2 Amps at 12 VDC/24 VDC.

Cylindrical Lock

CEB100/102

The Cylindrical Lock is designed specifically with business owners in mind. Engineered for speed of installation, ease of use, and mixed functionality, the Cylindrical Lock is perfect for front doors, back doors, storeroom doors, offices, or anywhere that has a 2 1/8" hole in the door!

Features & Benefits

- ANSI/BHMA A156.2 Grade 1
- UL10C 3-hour fire rating
- IP67 weather resistance to allow full exposure to both sides of the door
- FCC/IC Certified
- ADA compliant
- Deadlocking latch
- -35°F to 140°F (-37°C to 60°C)
- Compatible with Centrios Cards & Fobs



Bluetooth mobile access via the Centrios mobile app. Privacy mode with included door position sensor installation. Full-time passage egress.



Operates up to one year on four AA batteries (included). Exterior emergency 9 VDC power backup.



Unique LED for lock events and alarms. Key in lever design for fixed core. Configurable auto relock. Wireless door position sensing (DPS).



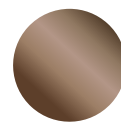
Designed to be quick and easy to install - with in-field handing and patent pending automatic adjustability for door thicknesses between 1-3/8" to 2-1/4".



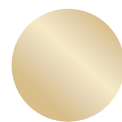
Black
Suede
BSP



Satin
Chrome
626



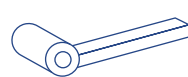
Bronze
613E



Bright
Brass
605



Satin
Nickel
619



Taylor Bay
(TB)



Pacific Beach
(PB)



Monroe
(MO)



Augusta
(AU)

How to order

				CEB100 only				CEB100 only	
Model	Description	Lever Syles	Lever Finish	Cylinder	Backset & Latch	Strike	Keying Options	List Price	
CEB100	Cylindrical lock Key-in lever	TB ¹	BSP <i>Black Suede</i>	PARA <i>Para Fixed Core</i>	CE234R <i>2 ¾" Round Corner Latch</i>	497 <i>ANSI 4 ⅞"</i>	KR <i>(Keyed Random for fixed core cylinders)</i>	Starting at \$780	
		—	—	—	—	—			
		AU	626 <i>Satin Chrome</i>	SC ⁴ <i>Schlage Fixed Core</i>	CE234S <i>2 ¾" Square Corner Latch</i>	70S <i>Square Corner Full Lip Strike</i>			
CEB102	Cylindrical lock Key-free	—	605 <i>Bright Brass</i>	GA <i>GA Fixed Core</i>	—	—			
		PB	—	LC ⁵ <i>(-\$104) Less Cylinder</i>	CE238R <i>2 ⅝" Round Corner Latch</i>	71S <i>Round Corner Full Lip Strike</i>			
		—	613E ² <i>Bronze</i>	LFICLC ⁶	—	—			
		MO	—	—	CE238S <i>2 ⅝" Square Corner Latch</i>	371 <i>T-Strike</i>			
			619 ³ <i>Satin Nickel</i>	SFICLC ⁶					

1 TB is not available in LFIC.
2 Products ordered with 613E levers include brass finish latches and strikes. If ordered with a fixed core cylinder, the cylinder includes a brass cylinder front.
3 Products ordered with 619 levers include 626 finish latches and strikes. If ordered with a fixed core cylinder, the cylinder includes a 626 cylinder front.
4 Products ordered in BSP finish with SC cylinders include brass cylinder front.
5 Specifying this option indicates you will receive a lever that supports a fixed core cylinder. Cylinder not included.
6 Specifying these options indicates you will receive a lever that supports these cylinder styles. Cylinder not included.

Order string example

CEB100-AU-BSP-PARA-CE234S-497-KR

Need it in a hurry?

We know how important it is to keep your inventory stocked and your customers happy with fast delivery. That’s why we’ve selected our most popular products that are ready to ship with shorter than standard lead times. Choose from the two different lever and finish styles below.

Model	Lever Style	Lever Finish	Cylinder	Backset & Latch	Strike	Keying Options	List Price
CEB100	TB	BSP	PARA <i>(Para Fixed Core)</i>	CE234R <i>2 3/4" Round Corner Latch</i>	497 <i>ANSI 4 7/8"</i>	KR <i>(Keyed Random for fixed core cylinders)</i>	\$780
	AU	626					

Need an extra latch?

Description	Model	Finish	List Price
2 3/4" Backset Square Corner Latch	CE-234S	BSP — 626	\$129
2 3/4" Backset Round Corner Latch	CE-234R		
2 3/8" Backset Square Corner Latch	CE-238S		
2 3/8" Backset Round Corner Latch	CE-238R		

Order String Example

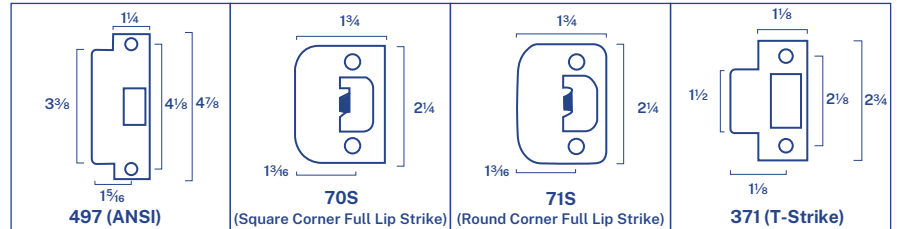
CE-234R-BSP

Cylindrical Definitions & Dimensions

Cylindrical Strikes

Centrios offers four strike styles to accommodate the most common applications. You must select a strike when placing your Centrios Cylindrical Lock order.

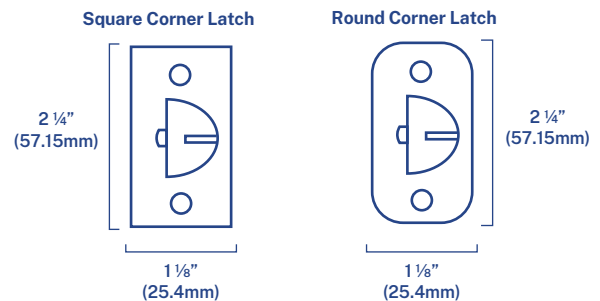
When planning your installation, review the existing strike and verify if the existing latch has a square or round corner so you can order accordingly.



Cylindrical Latches

Centrios offers two different latch styles for the Cylindrical Lock. Square corner, and round corner.

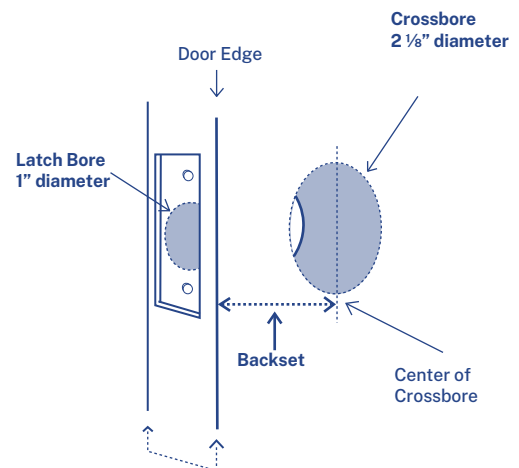
When planning an installation, verify if the existing latch has a square or round cornered latch so that you can order accordingly.



Cylindrical Backsets

A standard measurement is $2\frac{3}{4}$ " or $2\frac{3}{8}$ ". Centrios Cylindrical latches only support backsets with these measurements. You must select a backset when placing your Centrios Cylindrical Lock order.

When planning your installation, review the existing backset so you can order accordingly.



Mortise Lock

CEM100/102

The Mortise Lock is designed specifically with business owners in mind. Engineered for speed of installation, ease of use, and mixed functionality, the Mortise Lock is perfect for front doors, back doors, storeroom doors, offices, and more.

Features & Benefits

- CEM100 key override model uses an ANSI/BHMA Grade 1 ASSA ABLOY ACCENTRA 8800 mortise lock for long life and durability. The CEM102 Key Free option is ANSI/BHMA A156.13 Certified
- UL10C 3-hour fire rating
- IP67 weather resistance to allow full exposure to both sides of the door
- FCC/IC Certified
- ADA compliant
- Deadlocking latch
- -35°F to 140°F (-37°C to 60°C)
- Compatible with Centrios Cards & Fobs



Bluetooth mobile access via the Centrios mobile app. Privacy mode with included wireless door position sensor installation. Full-time passage egress.



Operates up to one year on four AA batteries (included). Exterior emergency 9 VDC power backup.



Unique LED for lock events and alarms. Key in lever design for fixed core. Configurable auto relock. Wireless door position sensing (DPS).



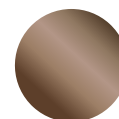
Designed to be quick and easy to install - with in-field handing and automatic adjustability for door thicknesses between 1-3/4" to 2-1/4".



Black
Suede
BSP



Satin
Chrome
626



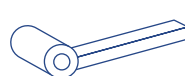
Bronze
613E



Bright
Brass
605



Satin
Nickel
619



Taylor Bay
(TB)



Pacific Beach
(PB)



Monroe
(MO)



Augusta
(AU)

How to order

				CEM100 only		
Model	Description	Lever Syles	Lever Finish	Cylinder	Keying Options	List Price
CEM100	Mortise Lock Key-in lever	TB ¹ — AU	BSP <i>Black Suede</i> — 626 <i>Satin Chrome</i> — 605 <i>Bright Brass</i>	PARA <i>Para Fixed Core</i> — SC ⁴ <i>Schlage Fixed Core</i> — GA <i>GA Fixed Core</i>	KR <i>(Keyed Random for fixed core cylinders)</i>	Starting at \$1060
CEM102	Mortise Lock Key-free	PB — MO	613E ² <i>Bronze</i> — 619 ³ <i>Satin Nickel</i>	LC ⁵ <i>(-\$104) Less Cylinder</i> — LFICLC ⁶ — SFICLC ⁶		

1 TB is not available in LFICLC.
2 Products ordered with 613E levers include brass finish latches and strikes. If ordered with a fixed core cylinder, the cylinder includes a brass cylinder front.
3 Products ordered with 619 levers include 626 finish latches and strikes. If ordered with a fixed core cylinder, the cylinder includes a 626 cylinder front.
4 Products ordered in BSP finish with SC cylinders include brass cylinder front.
5 Specifying this option indicates you will receive a lever that supports a fixed core cylinder. Cylinder not included.
6 Specifying these options indicates you will receive a lever that supports these cylinder styles. Cylinder not included.

Order string example

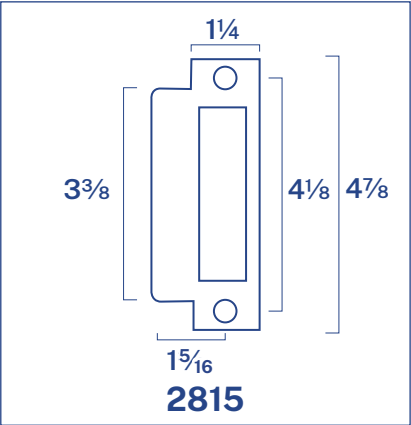
CEM100-AU-BSP-PARA-KR

Definitions & Dimensions

Strike

Centrios offers a single strike style to accommodate most mortise lock applications. You will automatically recieve this strike when placing your Centrios Mortise Lock order.

Note: A 2815 strike is always included with the Mortise Lock and this will match the finish of the levers.



Exit Trim

CEE100/102

The Exit Trim is designed specifically for applications that require an exit device for panic egress. Engineered for speed of installation, ease of use, and mixed functionality, the Exit Trim is perfect for front doors, back doors, emergency exits, stairwells, and more.

Features & Benefits

- ANSI/BHMA A156.3 Grade 1
- UL10C 3-hour fire rating
- IP67 weather resistance to allow full exposure to both sides of the door
- FCC/IC Certified
- ADA compliant
- -35°F to 140°F (-37°C to 60°C)
- Compatible with Centrios Cards & Fobs
- Compatible with several makes and models of exit devices

Retrofit Exit Device Compatibility:

Brand	Model
ASSA ABLOY ACCENTRA/Yale	2100*, 2150*, 2170*, 6100, 6170, 6150, 7100, 7150, 7700
Corbin Russwin	ED5200, ED5200S, ED5400
Von Duprin	98, 99 9827, 9927

*These models are not compatible with PBMS



Bluetooth mobile access via the Centrios mobile app. Privacy mode with included door position sensor installation. Full-time passage egress.



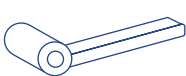
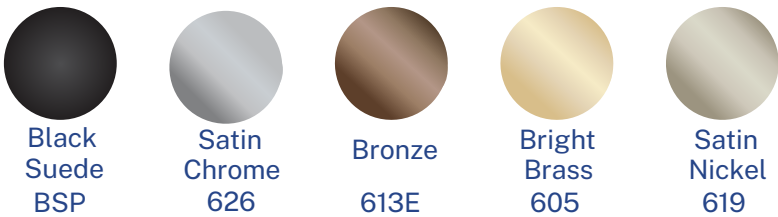
Operates up to one year on four AA batteries (included). Exterior emergency 9 VDC power backup.



Unique LED for lock events and alarms. Key in lever design for fixed core. Configurable auto relock. Wireless door position sensing (DPS).



Designed to be quick and easy to install — with in-field handing



Taylor Bay
(TB)



Pacific Beach
(PB)



Monroe
(MO)



Augusta
(AU)

Exit Device

The Centrios Exit Trim pairs up with select ASSA ABLOY ACCENTRA® Rim and SVR devices. The Exit Trim and Exit Devices can be ordered together.



Ordering Details (Read before ordering)

Centrios Exit Trim supports new installations or retrofits. If ordering Exit Trim only, determine if you need Push Bar Monitoring Switch functionality. If you also need an Exit Device, you can order both the Exit Trim and the corresponding Exit Device on the same order or order separately.

Push Bar Monitoring Switch (PBMS)

A PBMS lets your Exit Trim know when someone pushes the bar to exit the door. When installed, it enables key features of your Centrios Exit Trim including privacy mode, escape return, and door ajar status reporting.

PBMS is not sold separately, but is included in the CEE100/102 Exit Trims.

New Installations (Exit Trim + Exit Device)

The Centrios Exit Trim can be ordered with the ASSA ABLOY ACCENTRA® 6100/6170 Exit Devices. It's easy to do! Build your Exit Trim part number and build your Exit Device part number to suit the needs of your opening.

When ordering an Exit Trim and corresponding Exit Device on the same order, the ASSA ABLOY ACCENTRA® PBMS is factory installed in the Exit Device.

Retrofits (Exit Trim Only)

Centrios Exit Trim retrofits easily with multiple Exit Devices — for in-field upgrades without the complexity.

Exit Trim sold separately optionally includes both a ASSA ABLOY ACCENTRA® PBMS and Von Duprin PBMS harness as a part of the PBMS retrofit kit.

How to order the Exit Trim

CEE100/CEE100TD only						
Model	Description	Lever Styles	Lever Finish	Cylinder	Keying Options	List Price
CEE100	Exit Trim Key-in Lever (+\$100) <i>(includes PBMS)</i>	TB ¹	BSP <i>Black Suede</i>	PARA <i>Para Fixed Core</i>	KR <i>(Keyed Random for fixed core cylinders)</i>	Starting at \$1050
CEE102	Exit Trim Key-free (+\$100) <i>(includes PBMS)</i>	AU	626 <i>Satin Chrome</i>	SC ⁴ <i>Schlage Fixed Core</i>		
CEE100TD*	Exit Trim Key-in Lever <i>(No PBMS)</i>	PB	605 <i>Bright Brass</i>	GA <i>GA Fixed Core</i>		
CEE102TD*	Exit Trim Key-free <i>(No PBMS)</i>	MO	613E ² <i>Bronze</i>	LC ⁵ <i>(-\$104) Less Cylinder</i>		
			619 ³ <i>Satin Nickel</i>	LFICLC ⁶		
				SFICLC ⁶		

* Select TD options if you do not want PBMS or if ordering exit trim and exit device on the same order. If ordering together, PBMS will be factory installed in the exit device.

1 TB is not available in LFIC.

2 Products ordered with 613E levers and a Fixed Core cylinder will include a brass cylinder front.

3 Products ordered with 619 levers and a Fixed Core cylinder will include a 626 cylinder front.

4 Products ordered in BSP with SC cylinders include brass cylinder front.

5 Specifying this option indicates you will receive a lever that supports a fixed core cylinder. Cylinder not included.

6 Specifying these options indicates you will receive a lever that supports these cylinder styles. Cylinder not included.

How to order the RIM Exit Device (Push Bar Monitoring Switch pre-installed)

Model	Description	Length	Finish	List Price
CEE6100ED	Rim Exit Device 6100, PBM	36"	BSP — 630	Starting at \$1801
CEE6100FED	Rim Exit Device 6100 Fire, PBM (+\$275)	48" (+\$81)		

How to order the SVR Exit Device (Push Bar Monitoring Switch pre-installed)

Model	Description	Length	Finish	Door Height	Handing	List Price
CEE6170ED	SVR Exit Device 6170, PBM	36"	BSP — 626	7' — 8' — 9'* (+\$172) — 10'* (+\$172)	LHR — RHR	Starting at \$2196
CEE6170FED	SVR Exit Device 6170 Fire, PBM (+\$275)	48" (+\$81)				

* 9' and 10' door heights are not available with Fire Rated SVR Exit Devices

Order string examples

Exit Trim less PBMS:

CEE100TD-AU-BSP-PARA-KR

List Price: **\$1050**

Exit Trim with PBMS:

CEE100-AU-BSP-PARA-KR

List Price: \$1050 + \$100 = **\$1150**

Exit Trim Ordered with Exit Bar:

CEE100TD-AU-BSP-PARA-KR

CEE6100ED-630-36

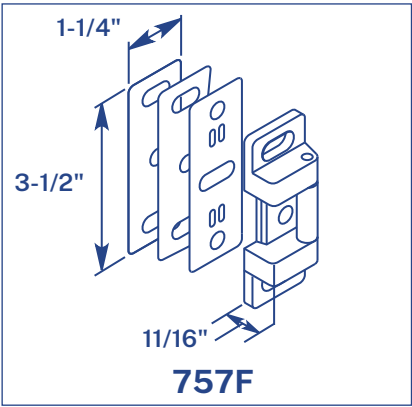
List Price: \$1050 + \$1801 = **\$2851**

Definitions & Dimensions

Rim Exit Strike

You will automatically receive a 757F strike with your order of Centrios Exit Trim + Exit Device.

Note: The strike will match the finish of the levers.



Available for Purchase

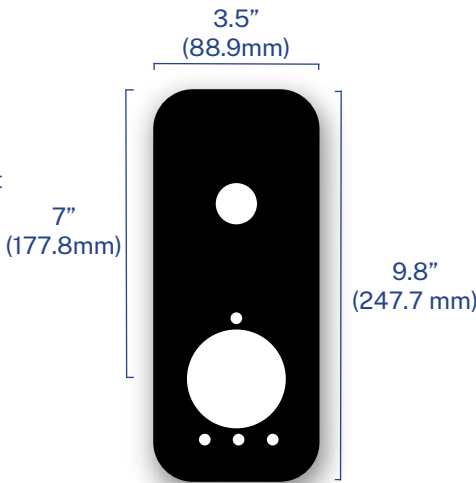
Sample Mounts

If you are interested in purchasing a sample mount for the Centrios Smart Reader or Cylindrical Lock, please contact care@centrios.com.



Cover Plates

Cover Plates are perfect for covering up old holes and paint lines from previous lock installs. This product always comes with (2) plates, one for each side of the door and supports both Centrios Cylindrical and Mortise Locks. Installs without the need for additional screws to affix the plate to the door.



How to order

Model	Finish	List Price
CE-COVERP	BSP	\$80
	626	

Order String Example

CE-COVERP-626

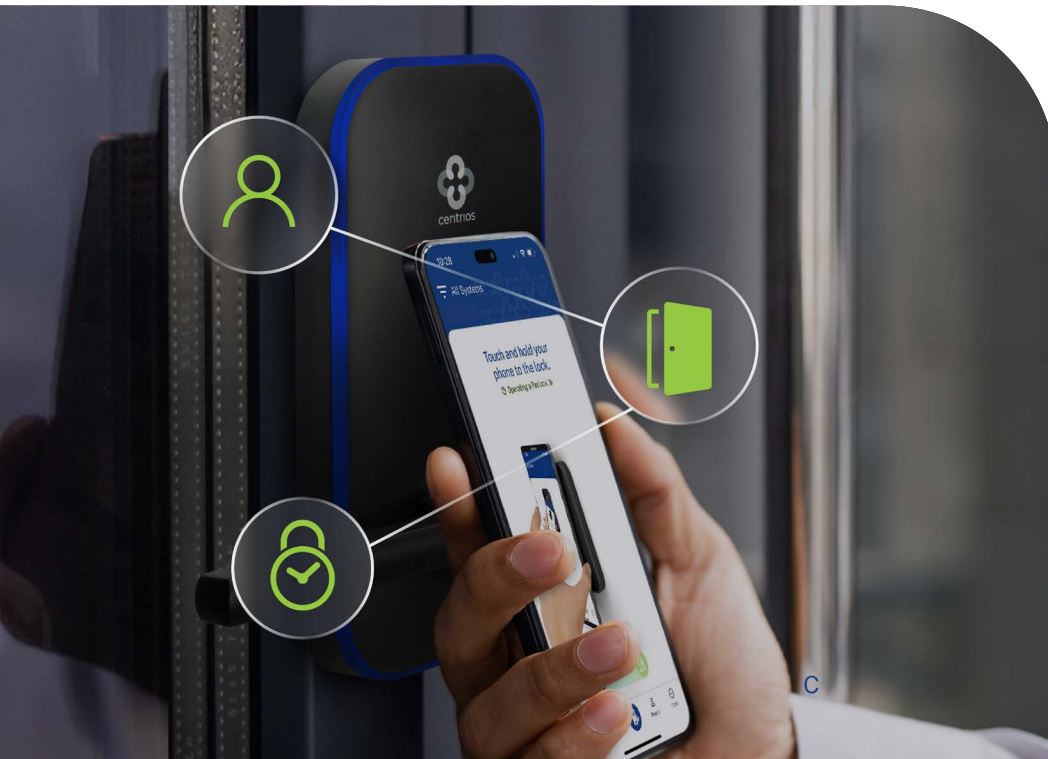
Cylindrical Jig

The Centrios Drill Jig makes it easy to drill 5/16 inch holes at the 12 o'clock and 6 o'clock position to install the cylindrical lock on a 161 prep door.

Model	List Price
CE-DRILL-JIG	\$25



Radically Simplified.



Contact us

Centrios

Address: 225 Episcopal Road
Berlin, CT 06037-4004
Phone: 888-425-1001

ASSA ABLOY DSS Canada
Phone: 905-532-6239

www.centrios.com

24/7 Support

www.support.centrios.com

Order Management

orders@centrios.com

Technical Product Support

tech@centrios.com
888-425-3404

Customer Experience

care@centrios.com
888-425-3403

Hours

Monday - Friday
8am - 8pm EST

Copyright © 2025

All rights reserved. Reproduction in whole or in part without the express written permission of Centrios is prohibited.
Patent pending and/or patent www.assaabloydss.com/patents.

Part of ASSA ABLOY

FREIGHT TERMS

All Purchase Orders received with a minimum value of \$3,500 will qualify automatically for free standard freight within the continental United States. This minimum amount applies per Purchase Order to qualify and does not include free expedited freight. Qualified orders may ship partial or ship complete at your preference. Qualified orders that ship partial will not incur freight charges. All shipments that do not qualify for free freight will be charged for freight based upon our terms in effect at the time of shipment. Customers may provide their own UPS or approved LTL carrier account number for expedited freight methods or for any Purchase Order to be used to cover freight costs.

Minimum amounts are subject to change without notice.

RETURNS

There will be a 35% restocking fee for all returned product. For a return/restock, product must be in original, unmarked, undamaged, and re-sellable cartons, be valued in excess of \$250.00 net, have shipped and been invoiced within the past 120 days, not be custom, non-cataloged, or master keyed. All orders sent back for restocking must be approved and are subject to inspection upon receipt. Restocking fees will be deducted from the value of the credit following inspection.

For full U.S. terms and conditions, please visit
www.centrios.com/en/freightterms

For full Canadian terms and conditions, please visit
www.centrios.com/en/freightterms/cafreightterms

For full warranty terms, please visit www.centrios.com/en/warranty