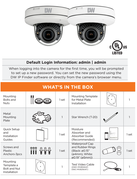
MEGAPIX IP Cameras

Quick Start Guide

5MP models	2 MP models
DWC-MV63WiAX4TW	DWC-MV62WiAX4TW
	DWC-MV72WiAX



Default Login Information: admin | admin

When logging into the camera for the first time, you will be prompted to change the default password. For security purposes, we suggest the DW IP Finder software or directly from the camera's browser menu.

WHAT'S IN THE BOX

Mounting Template	1		Mounting Template (DWC-MV72WiAX)	1	
Metal Mounting Plate	1		Star Washers (T-25)	3	
Quick Setup and Safety Guides	1 set		Moisture Absorbent and Protective Film (Recommended)	1 set	
Screws and Anchors Spec.	1 set		Waterproof Cable and Rubber Plug (DWC-MV63WiAX4TW, DWC-MV72WiAX)	1 set	
Mounting Screwdriver Bit and Tool (DWC-MV63WiAX4TW)	1		Wall Mounting Screws (DWC-MV72WiAX)	3	

NOTE: Download all your support materials and tools in one place:

1. Go to **http://www.digital-watchdog.com/resources/**
2. Enter your camera's model number in the search field and click **"Find Support"** and/or **"Find Tools"** for applicable part numbers will populate automatically based on the model number entered.
3. Click **"Search"** for all supported products, including manuals, and quick start guides (QSG) will appear in the results.

Attention: This document is intended to serve as a quick reference for the initial set up. It is recommended that the user read the entire instruction manual for complete and proper installation and usage.

SAFETY AND WARNING INFORMATION

Please read the following safety information carefully before installing this product. Keep the Installation Guide for future reference. Failure to follow the safety guidelines listed below may cause bodily injury or damage to your unit and/or the product. These instructions are intended to ensure that users can use the product correctly to avoid danger or property loss. Please observe the following precautions for the safety of you and others:

1. Read all instructions before attempting to unpack, install or operate this equipment.
2. In the use of the product, you must be strict compliance with the electrical safety regulations of the nation and region. Please check whether the power supply is correct before using the product.
3. Do not connect multiple devices to one power supply. Power overload can cause heat and fire hazard.
4. Make sure the power supply voltage is correct before using the camera.
5. Do not touch the bare wires inside the power cable when the cable is damaged to avoid an explosion, fire, electric shock, or property loss.
6. Do not touch the power cable with wet hands or in a wet place. Connecting the capacity may cause excessive heat, which can lead to fire or electric shock.
7. Securely plug the power cord into the power source. An insecure connection may cause a fire.
8. Do not drop the camera or subject it to physical shock. Do not install the camera in unstable locations.
9. Do not install in a location subject to excessive temperatures, low temperatures, or high humidity. Doing so may cause equipment malfunction.
10. Do not place conductive objects (e.g. screwdrivers, coins, metal items, etc.) or containers filled with water on top of the camera. Doing so may cause damage to the camera due to short circuit, fire, or electric shock.
11. Do not let the power cable contact high temperature objects. Doing so may cause fire or electric shock.
12. Do not place unstable items on top of the camera. Doing so may cause the camera to fall, resulting in serious injuries or death. Do not place in locations where lightning and thunder may occur.
13. Do not aim the camera lens at the sun or other extremely bright objects. Doing so may cause the picture to smear or cause damage to the camera.
14. If using outdoor-type power cord, make sure the surface of the sensor is not exposed to the laser beam as this may damage the sensor.
15. Do not expose the camera to environments where the humidity is high (such as wet floors) and then move to normal. Doing so may cause condensation to occur on the camera's surface, affecting the image quality.
16. Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.
17. In order to maintain adequate airflow, do not block the ventilation vents of the device. A fire device will not be used for a long time, otherwise, due to overheat, may the moisture absorber or the camera fail up to stir.
18. Do not touch the camera's lens or sensor modules with fingers. If cleaning is necessary, please use a clean cloth with a little bit of ethanol and wipe gently. If the camera will not be used for an extended period of time, please put on the lens cap to protect the sensor from dirt.
19. Use only attachments/accessories specified by the manufacturer.
20. Use only power supplies listed in the user manual or other documentation. Verify compatibility with the mounting surface and sufficient weight and construction to ensure a secure mount.
21. Do not attempt to service this product yourself. Opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.
22. Refer all servicing to qualified service personnel. Servicing is needed when the product has been damaged in any way, such as if the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the product, the product has been exposed to rain or moisture, does not operate normally, or has been dropped.

STEP 1 - PREPARING TO MOUNT THE CAMERA

1. The mounting surface must withstand five times the camera's weight.
2. For the installation, remove the dome cover from the camera module by unscrewing the three (3) screws on the dome. Use the wrench provided with the camera.
3. Install the moisture packet in the base of the camera's enclosure.
   - Remove the moisture absorber from the packaging.
   - Cut the card and flatter along the dotted line.
   - Insert the moisture absorber into the camera's lens module. In case of a moisture issue, keep the moisture absorber in the camera for up to six (6) months.



WARNING: The moisture absorbent prevents moisture buildup inside the camera. Do not use the moisture absorber as a performance issues and damage the camera.

4. Remove the protective film between the dome and the camera module.
5. Remove the screw hole caps as shown in the image below. If you are mounting the camera using the mounting plate, do not remove these screws.
6. Using the mounting template, mark the camera bulk mark and drill the necessary holes in the wall or ceiling.

STEP 2 - POWERING THE CAMERA

Please refer to the diagram and make all necessary connections.

Use a PoE injector (required) Sold separately to provide data and power to the camera using a single Ethernet cable.

OR

Use non-PoE Switch to connect data to the camera and a power adapter to power the camera.



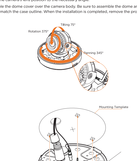
Models	Power requirements	Power consumption
DWC-MV63WiAX4TW DWC-MV63WiAX4TW DWC-MV62WiAX4TW	DC 12V, PoE 48V 802.3af Class 3	12V DC max 9.1W PoE: max9.7W
DWC-MV72WiAX4TW DWC-MV62WiAX	DC 12V, PoE 48V 802.3af Class 3	12V DC max 9.3W PoE: max 9.5W
DWC-MV62WiAX	DC 12V, PoE 48V 802.3af Class 3	12V DC max 9.2W PoE: max 9.3W

WATERPROOF CAP INSTALLATION

The waterproof cap will come with the cable. To use the cable, run the rubber ring boot suited for your network cable's diameter.

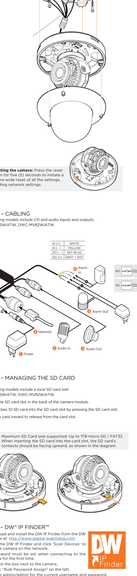
NOTE: Cables with an 8mm to 8.5mm thickness should use the black rubber ring. Cables over ø8.5mm in thickness should use the white rubber ring.

NOTE: To ensure moisture seal, make sure the o-ring is in place between the cable and the connector. Environments use of an outdoor rated sealer is recommended.



STEP 3 - INSTALLING THE CAMERA

1. Attach the camera to the mounting surface using the wrench provided with the included anchors and screws.
2. To mount the camera using the mounting bolt and screws:
   a. Secure the two mounting mounting screws to the camera's base.
   b. Mount the camera to the mounting surface using the 2 mounting nuts.
   c. Rotate the locking disc over the camera's base to secure the camera from the mounting surface.



3. Adjust the camera's lens position to the necessary angle.
4. Assemble the dome cover over the camera body. Be sure to assemble the dome and bottom case to match the case outline. When the installation is completed, remove the protective film.



Resetting the camera: Press the reset button for five (5) seconds to initiate a camera-wide reset of all the settings, including network settings.



STEP 4 - CABLING

Refer to the following multiple I/O and audio inputs and outputs:
DWC-MV63WiAX4TW, DWC-MV62WiAX4TW

STEP 5 - MANAGING THE SD CARD

The following models include a local SD card slot:
DWC-MV63WiAX4TW, DWC-MV62WiAX4TW

1. Locate the SD card slot in the back of the camera module.
2. Insert a class 10 SD card into the SD card slot by pressing the SD card slot.
3. The SD card will reseat to release from the card slot.

NOTE: Maximum SD Card are supported: Up to 1TB micro SD / FAT32. When inserting the SD card into the card slot, the SD card's contacts should be facing upward, as shown in the diagram.



STEP 6 - DW IP FINDER™

1. Download and install the DW IP Finder from the DW website at: http://www.digital-watchdog.com
2. Open the application and click "Scan Devices" to locate the camera on the same network.
3. A password must be set when connecting to the camera for the first time.
   a. Check the box next to the camera.
   b. Click "Change Admin Password" on the left.
   c. Enter admin/admin for the current username and password. Enter a new username and password to the right.
   d. Passwords must be 8 to 32 characters in length and at least four (4) combinations of uppercase and lowercase letters, numbers and special characters. Passwords cannot contain the words:
   e. Click "change" to apply all changes.

STEP 7 - WEB VIEWER

The first time you enter the camera module

1. Find the camera using the DW IP Finder.
2. Double-click the camera to open it in the results table.
3. Press the "View Camera Website".
4. Enter the camera's username and password you setup in the DW IP Finder.
   If you did not setup a new username and password, a message will direct you to setup a new password for the camera to view the video.

NOTE: Please see the full product manual for web viewer setup, functions and camera settings options.

NOTE: This product is covered by one or more claims of the HEVC Patents listed at patentlist.accessadvance.com.

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Technical Support Hours: 9:00AM - 8:00PM EST, Monday through Friday

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