GeoVision inc
The Vision of Security

GV-IP Camera

User's Manual

- GV-GBLF4802 / 4813
- GV-GDRF4800
- GV-GEBF4802 / 4813
- GV-GVD4810

Before attempting to connect or operate this product,
please read these instructions carefully and save this manual for future use.

TVT4MP-UM-C

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March 2026

Scan the following QR codes for product warranty and technical support policy:

[Warranty]

[Technical Support Policy]

Preface

GV-IP cameras have a variety of models designed to meet different needs. **The features described in the manual vary among camera models and versions. Some features may not be available in your camera.**

GV-GBLF4802 / 4813, **GV-GDRF4800**, **GV-GEBF4802 / 4813**, and **GV-GVD4810** only support the following two Event configurations:

1. Line Crossing
2. Region Intrusion

Safety Instruction

About the Manual

- This manual is suitable for many models. All examples, screenshots, figures, charts, and illustrations used in the manual are for reference purposes, and actual products may be different with this Manual.
- Please read this user manual carefully to ensure that you can use the device correctly and safely.
- Within the maximum scope permitted by the law, the products described in this Manual (including hardware, software, firmware, etc.) are provided “AS IS”. The information in this document (including URL and other Internet site reference data) is subject to change without notice. This Manual may contain technical incorrect places or printing errors. This information will be periodically updated, and these changes will be added into the latest version of this Manual without prior notice.

Use of the Product

- This product should not be used for illegal purposes.
- The company does not allow anyone to use the Company's products to infringe the privacy, personal information, and portrait rights of others. The user shall not use this product for any illegal use or any prohibited use under these terms, conditions, and declarations. When using this product, the user shall not damage, disable, overload or obstruct any of the hardware of this product in any way, or interfere with the use of this product by any other users. Also, the user should not attempt to use the product or the software, by hacking, stealing the password, or any other means.

Electrical Safety

- This product is intended to be supplied by a Listed Power Unit, marked with 'Limited Power Source', 'LPS' on unit, output rated minimum 12V/2 A or POE 48V/ 350mA or AC24V (depending on models), no more than 2000m altitude of operation and Tma=60 Deg.C.
- As for the modes with PoE function, the function of the ITE being investigated to IEC 60950-1 standard is considered not likely to require connection to an Ethernet network with outside plant routing, including campus environment and the ITE is to be connected only to PoE networks without routing to the outside plant.
- Improper handling and/or installation could run the risk of fire or electrical shock.
- The product must be grounded to reduce the risk of electric shock.
- Warning: Wear anti-static gloves or discharge static electricity before removing the bubble or cover of the camera.

Environment

- Heavy stress, violent vibration or exposure to water is not allowed during transportation, storage and installation.
- Avoid aiming the camera directly towards extremely bright objects, such as, sun, as this may damage the image sensor.
- Keep away from heat sources such as radiators, heat registers, stove, etc.
- Do not expose the product to the direct airflow from an air conditioner.
- Do not place the device in a damp, dusty extremely hot or cold environment, or the locations with strong electromagnetic radiation or unstable lighting.
- Make sure that no reflective surface (like shiny floors, mirrors, glass, lake surfaces and so on) is too close to the camera lens.

Operation and Daily Maintenance

- There are no user-serviceable parts inside. Please contact the nearest service center if the product does not work properly.
- Please shut down the device and then unplug the power cable before you begin any maintenance work.
- ⚠ Warning: All the examination and repair work should be done by qualified personnel.
- Do not touch the CMOS sensor optic component. You can use a blower to clean the dust on the lens surface.
- Always use the dry soft cloth to clean the device. If there is too much dust, use a cloth cleaning (such as using cloth) may result in poor IR functionality and/or IR reflection.
- Dome cover is an optical device, please don't touch or wipe the cover surface directly during installation and use. For dust, use oil-free soft brush or hair dryer to remove it gently; for grease or finger print, use oil-free cotton cloth or paper soaked with detergent to wipe from the lens center outward. Change the cloth and wipe several times if it is not clean enough.

White Light Illuminator (if supported)

- DO NOT turn on the white light when you install or maintain the camera. Please wear appropriate eye protection when you want to test the white light.
- DO NOT stare at the operating light source. It will probably be harmful to your eyes.

Privacy Protection

- When installing cameras in public areas, a warning notice shall be given in a reasonable and effective manner and clarify the monitoring range.
- As the device user or data controller, you might collect the personal data of others, such as face, car plate number, etc. As a result, you shall implement reasonable and necessary measures to protect the legitimate rights and interests of other people, avoiding data leakage, improper use, including but not limited to, setting up access control, providing clear and visible notice to inform people of the existence of the surveillance area, providing required contact information and so on.

Disclaimer

- Regarding the product with internet access, the use of product shall be wholly at your own risks. Our company shall be irresponsible for abnormal operation, privacy leakage or other damages resulting from cyberattack, hacker attack, virus inspection, or other internet security risks; however, our company will provide timely technical support if necessary.
- Surveillance laws vary from country to country. Check all laws in your local region before using this product for surveillance purposes. We shall not take the responsibility for any consequences resulting from illegal operations.

Cybersecurity Recommendations

- Use a strong password. For login password requirements, including supported non-alphanumeric characters, length, and character categories, see this technical notice.
- Regularly change the passwords of your devices to ensure that only authorized users can access the system (recommended time is 90 days).
- It is recommended to change the service default ports (like HTTP-80, HTTPS-443, etc.) to reduce the risk of outsiders being able to access.
- It is recommended to set the firewall of your router. But note that some important ports cannot be closed (like HTTP port, HTTPS port, Data Port).
- It is not recommended to expose the device to the public network. When it is necessary to be exposed to the public network, please set the external hardware firewall and the corresponding firewall policy.
- It is not recommended to use the v1 and v2 functions of SNMP.
- In order to enhance the security of WEB client access, please create a TLS certificate to enable HTTPS.
- Use black and white list to filter the IP address. This will prevent everyone, except those specified IP addresses from accessing the system.
- If you add multiple users, please limit functions of guest accounts.

- If you enable UPnP, it will automatically try to forward ports in your router or modem. It is convenient for users, but this will increase the risk of data leakage when the system automatically forwards ports. Disabling UPnP is recommended when the function is not used in real applications.
- Check the log. If you want to know whether your device has been accessed by unauthorized users or not, you can check the log. The system log will show you which IP addresses were used to log in your system and what was accessed.

Regulatory Information

FCC Information

1. FCC compliance

The products have been tested and found in compliance with the council FCC rules and regulations part 15 subpart B. These limits are designed to provide reasonable protection against harmful interference. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. The user will be required to correct the interface at his own expense in case the harmful interference occurs.

2. FCC conditions:

Operation of this product is subject the following two conditions: (1) this device may not cause harmful interface, and (2) this device must accept any interference received, including interference that may cause undesired operation.

CE Information

CE The products have been manufactured to comply with the following directives.

EMC Directive 2014/30/EU

RoHS

The products have been designed and manufactured in accordance with Directive EU RoHS Directive 2011/65/EU and its amendment Directive EU 2015/863 on the restriction of the use of certain hazardous substances in electrical and electronic equipment.

2012/19/EU (WEEE directive): The Directive on waste electrical and electronic equipment (WEEE Directive). To improve the environmental management of WEEE, the improvement of collection, treatment and recycling of electronics at the end of their life is essential. Therefore, the product marked with this symbol must be disposed of in a responsible manner.

Directive 94/62/EC: The Directive aims at the management of packaging and packaging waste and environmental protection. The packaging and packaging waste of the product in this manual refers to must be disposed of at designated collection points for proper recycling and environmental protection.

REACH(EC1907/2006): REACH concerns the Registration, Evaluation, Authorization and Restriction of Chemicals, which aims to ensure a high level of protection of human health and the environment through better and earlier identification of the intrinsic properties of chemical substances. The product in this manual refers to conforms to the rules and regulations of REACH. For more information on REACH, please refer to DG GROWTH or ECHA websites.

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Chapter 1 Network Connection

System Requirement

For proper operation of the product, the following requirements should be met for your computer.

Operating System: Windows 10 professional version or higher

CPU: i7-117000 2.5GHz or higher

GPU: AMD770+intel UHD Graphics 750

RAM: 8G or higher

Display: 1920*1080 resolution or higher

Web browser: Firefox / Edge / Safari / Google Chrome

*It is recommended to use the latest version of these web browsers.

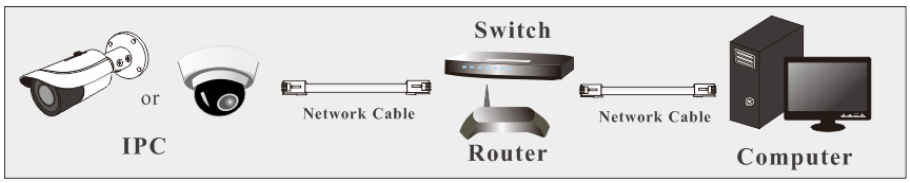
The menu display and operation of the camera may be slightly different by using the browser with plug-in or without plug-in. Installing the applicable plug-in will display more functions of the camera. Connect IP-Cam via LAN or WAN. Here only take plug-in browser for example. The details are as follows:

1.1 LAN

In LAN, there are two ways to access IP-Cam: 1. access through GV-IP Device Utility; 2. directly access through Web browser.

1.1.1 Access through GV-IP Device Utility

Network connection:

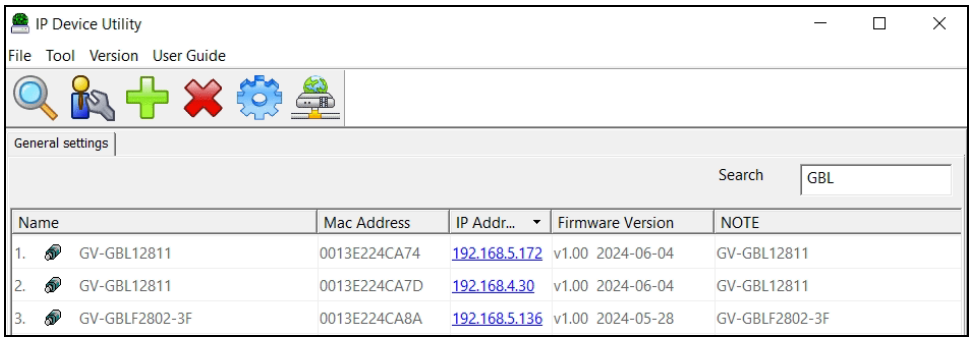


By default, when the camera is connected to LAN with DHCP server, it is automatically assigned with a dynamic IP address. Follow the steps below to look up its IP address, and use the accessed IP address to log in its Web interface.

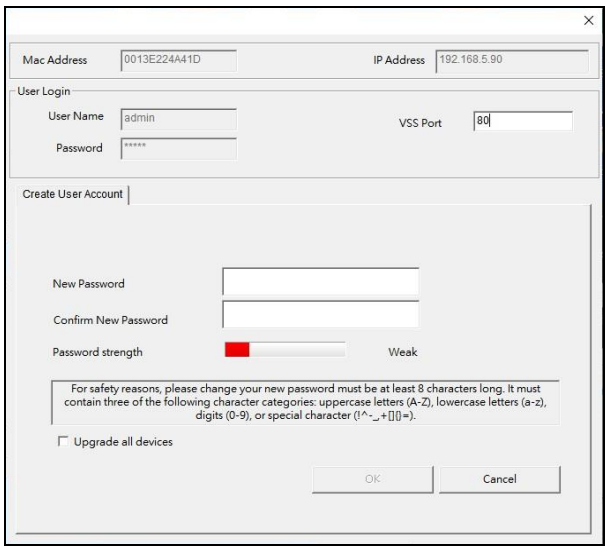
1. Make sure the PC and the camera are connected to the same LAN, and **GV-IP Device Utility** is installed on the PC from our website.

2. On the GV-IP Device Utility window, click the button to search for IP devices connected to the same LAN. To sort, click the **Name** or **Mac Address** column.

3. Find the camera with its Mac Address, click on its IP address.



4. For first-time users, you are requested to create a password.



5. Type a new password and click **OK.**

6. Click its IP address on the Utility window again and select **Web Page** to access its Web interface.

7. Type the set password on the login page and click **Login**.

Note:

1. The Administrator's default username is **admin** and cannot be modified.
2. To change the password using GV-IP Device Utility, click on the camera's IP address, and select Configure > Change Password. Alternatively, you can change the password on the camera's Web interface by clicking **Config→Security→User**; see "Modify User" in *3.6 Security Configuration.*

1.1.2 Direct Access via Web Browser

The default network settings are as shown below:

IP address: **192.168.0.10**

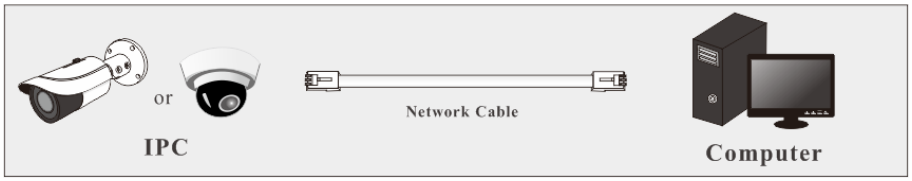
Subnet Mask: **255.255.255.0**

Gateway: **192.168.226.1**

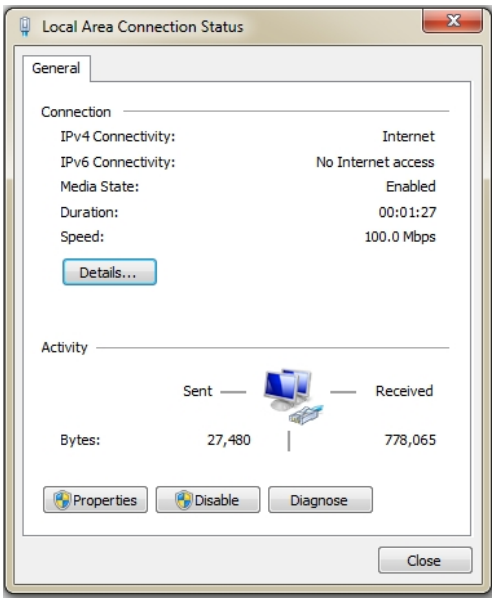
HTTP: **80**

Data port: **9008**

Use the above default settings when logging in the camera for the first time. Directly connect the camera to the computer through network cable.

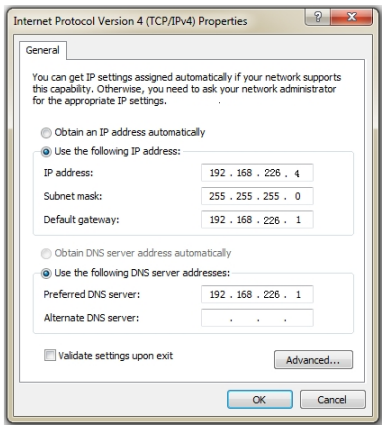


1. Manually set the IP address of the PC and the network segment should be the same as the default settings of the IP camera. Open the network and share center. Click “Local Area Connection” to pop up the following window.



2. Select “Properties” and then select internet protocol according to the actual situation (for example: IPv4).

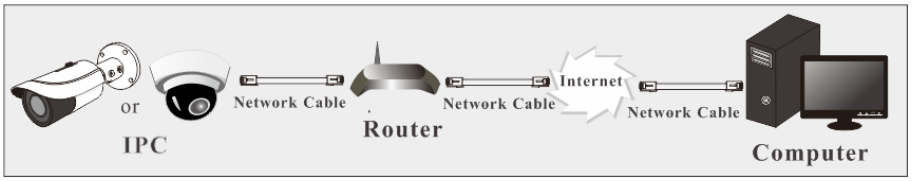
3. Click the “Properties” button to set the network of the PC.



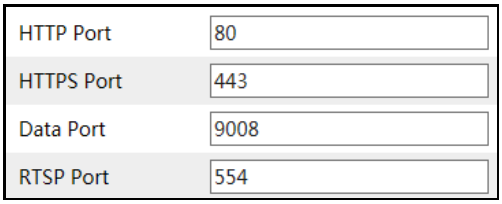
4. Open a Web browser and enter the default address of the IP-camera.
5. Follow directions to download and install the plug-in. After installation is complete, refresh the browser.
6. Enter the default username and password on the login page and click “Login”.

1.2 WAN

Access through a router or virtual server

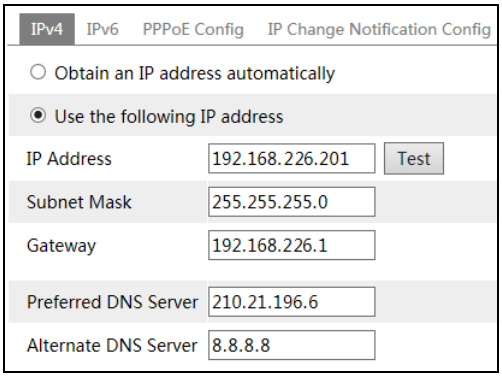


1. Make sure the camera is connected to the local network and then log in the camera via LAN and go to Config→Network→Port menu to set the port number.



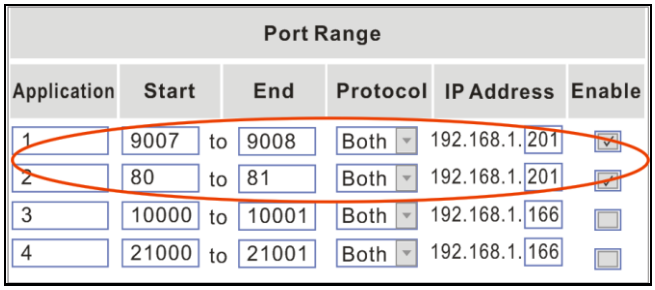
Port Setup

2. Go to Config →Network→TCP/IP menu to modify the IP address.



IP Setup

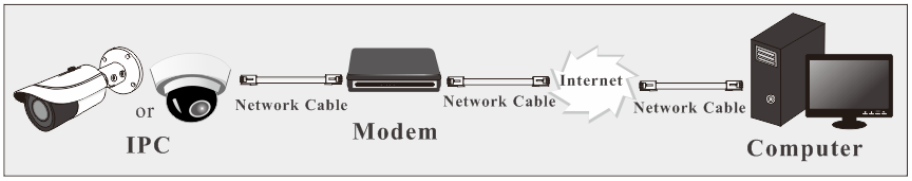
3. Go to the router's management interface through IE browser to forward the IP address and port of the camera in the "Virtual Server".



Router Setup

4. Open the IE browser and enter its WAN IP and http port to access. (For example, if the http port is changed to 81, please enter "192.198.1.201:81" in the address bar of web browser to access).

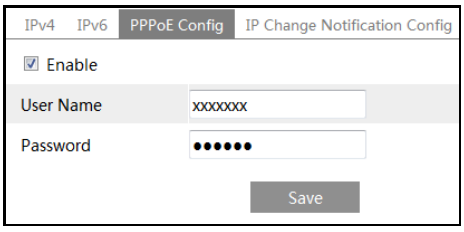
Access through PPPoE dial-up



Access the camera through PPPoE auto dial-up. The setup steps are as follow:

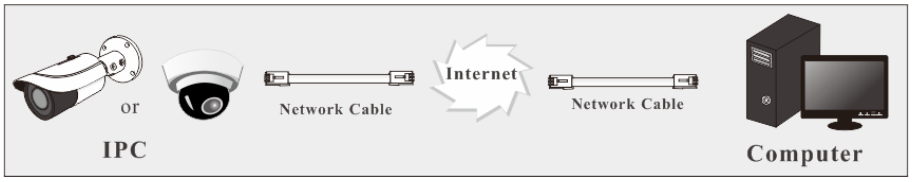
1. Go to Config→Network→Port menu to set the port number.

2. Go to Config →Network→TCP/IP→PPPoE Config menu. Enable PPPoE and then enter the user name and password from your internet service provider.



3. Go to Config →Network→DDNS menu. Before configuring the DDNS, please apply for a domain name first. Please refer to DDNS configuration for detail information.
4. Open the IE browser and enter the domain name and http port to access.

Access through static IP

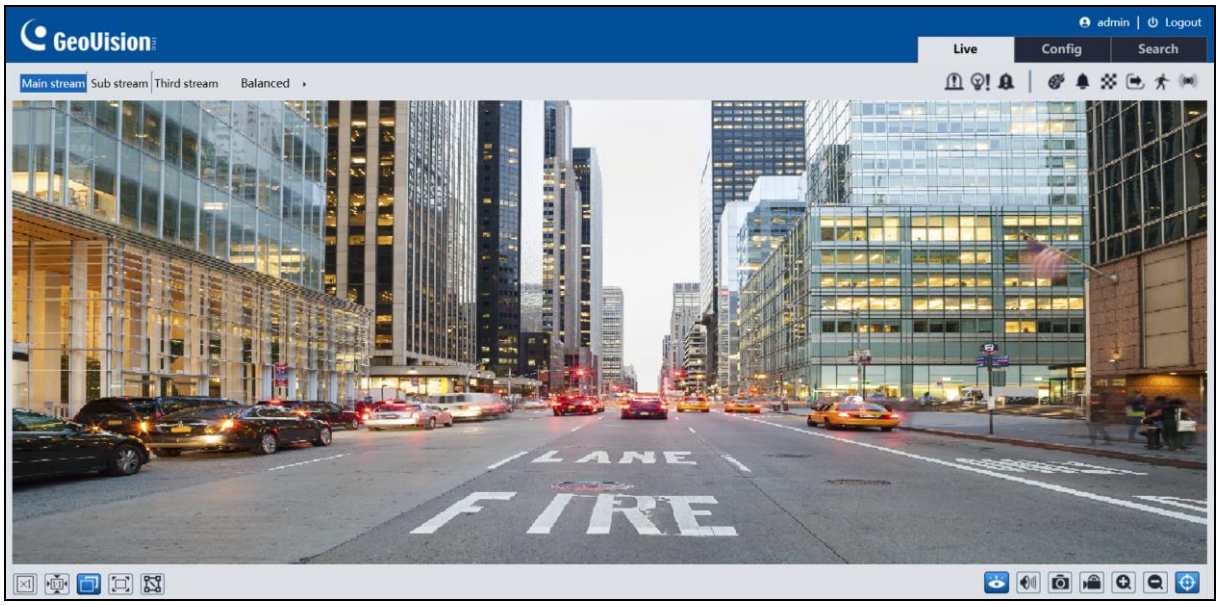


The setup steps are as follow:

1. Go to Config→Network→Port menu to set the port number.
2. Go to Config →Network→TCP/IP menu to set the IP address. Check “Use the following IP address” and then enter the static IP address and other parameters.
3. Open a Web browser and enter its WAN IP and http port to access.

Chapter 2 Live View

After logging in, the following window will be shown.



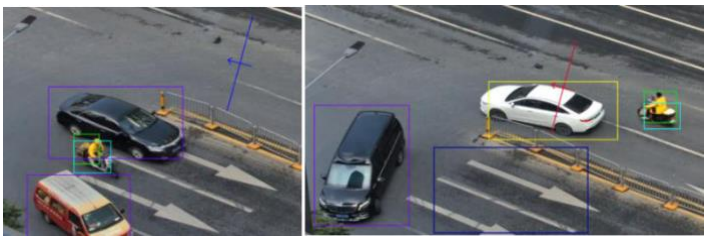
The following table is the instructions of the icons on the live view interface.

Icon	Description	Icon	Description
	Original size		AZ control (only available for the model with motorized zoom lens)
	Fit correct scale		Rule information display
	Auto (fill the window)		Motion alarm indicator
	Full screen		Scene change indicator
	Measure Tool		Color abnormal indicator
	Start/stop live view		Abnormal clarity indicator
	Enable/disable audio		Line crossing indicator
	Snapshot		Intrusion indicator
	Start/stop local recording		Object detection indicator (object abandoned/missing)
	Zoom in		SD card recording indicator
	Zoom out		

Note:

1. Measure Tool: get the height and width pixel of the selected region in the live view interface. This function is only available for main stream under smart event scenarios. Click and drag the mouse on the image to draw a desired box. The width and height pixel will directly display in the box.
2. Those smart alarm indicators will flash only when the camera supports those functions and the corresponding events are enabled.
3. Plug-in free live view: the local recording is not supported, and the preview mode switch (real-time/balanced/fluent mode) is not available either.
4. In full-screen mode, double-click on the mouse to exit or press the ESC key on the keyboard.

Descriptions of Rule Information



Color Descriptions of Target Recognition box:

- Green box: detect human
- Purple box: detect motor vehicle
- Light blue box: detect non-motor vehicle (motorcycle/bicycle)
- Target box after an event is triggered: turn yellow

Rule line or area color display:

- Rule line or area: blue
- Rule line or area after an event is triggered: turn from blue to red

Chapter 3 Network Camera Configuration

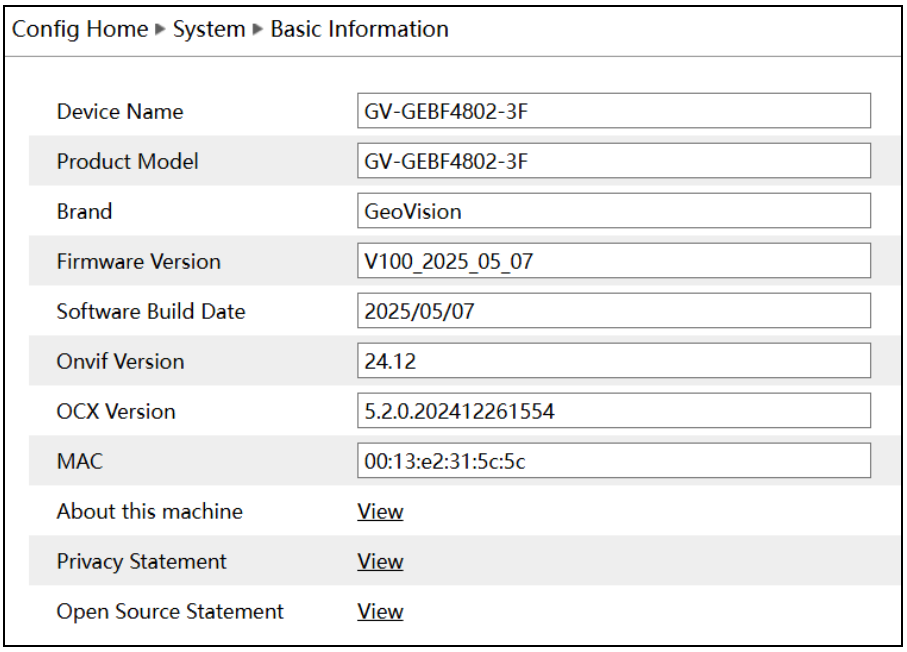
In the Webcam client, choose “Config” to go to the configuration interface.

Note: Wherever applicable, click the “Save” button to save the settings.

3.1 System Configuration

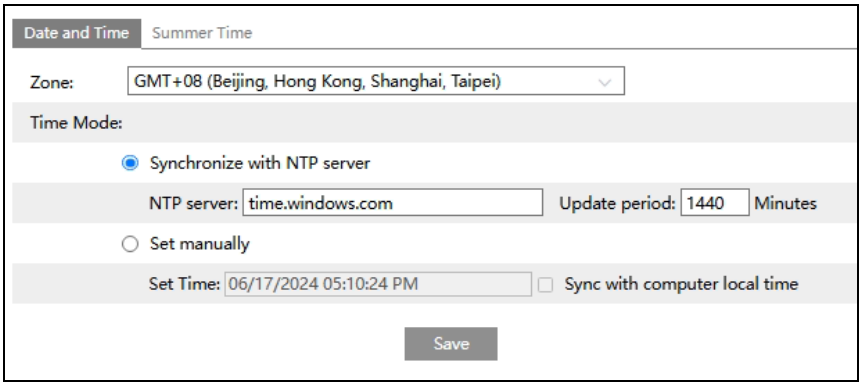
3.1.1 Basic Information

In the “Basic Information” interface, the system information of the device is listed.



3.1.2 Date and Time

Go to **Config→System→Date and Time**. Please refer to the following interface.



Select the time zone and DST as required.

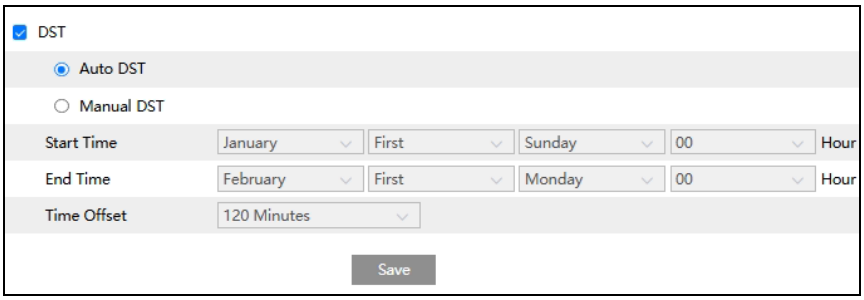
Note: The time zone of the camera and the computer must be the same. It is recommended to modify the time zone of the camera according to the time zone of the computer. If the time zone of the computer is modified, the current web client needs to be closed. Then re-open it and log in again.

Time Mode:

NTP: Specify an NTP server to synchronize the time.

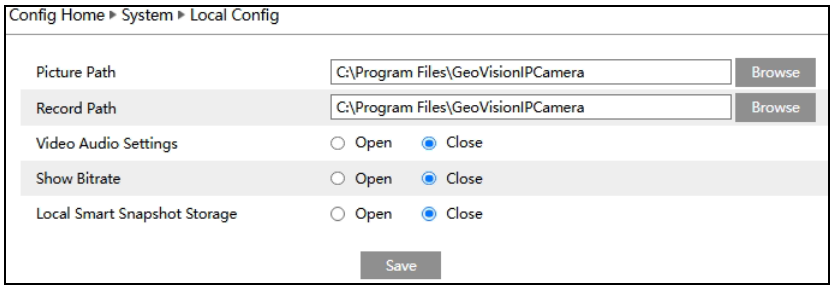
Manual: Set the system time manually or you can synchronize the time with the time of the local computer.

Click the “Summer Time” tab to set DST (Daylight Saving Time) as needed.



3.1.3 Local Config

Go to Config→System→Local Config to set up the storage path of captured pictures and recorded videos on the local PC. There is also an option to enable or disable the bitrate display in the recorded files.



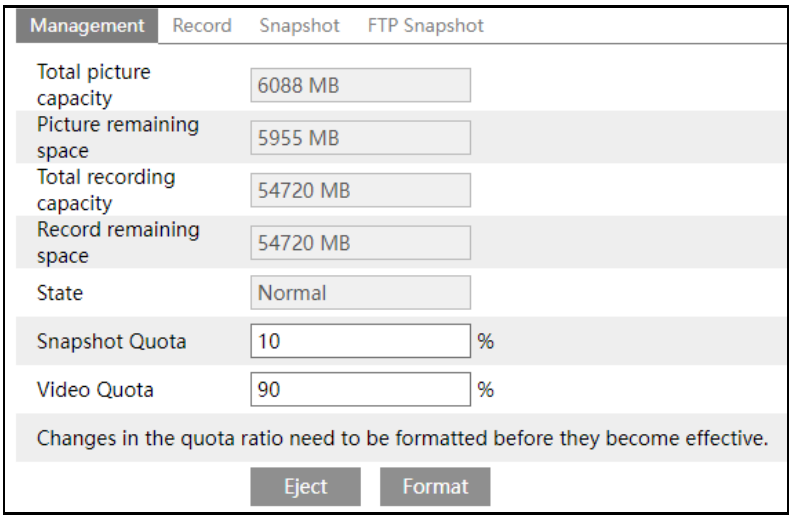
Show Bitrate: Enable or disable bitrate display on the live video.

Additionally, “Local smart snapshot storage” can be enabled or disabled here. If enabled, the captured pictures triggered by smart events (like line crossing detection, region entrance, etc.) will be saved to the local PC.

Note: When you access your camera by the web browser without the plug-in, only Show Bitrate can be set in the above interface.

3.1.4 Storage

Go to **Config→System→Storage** to go to the interface as shown below.



- **SD Card Management**

Click the “Format” button to format the SD card. All data will be cleared by clicking this button.

Click the “Eject” button to stop writing data to SD card. Then the SD card can be ejected safely.

Snapshot Quota: Set the capacity proportion of captured pictures on the SD card.

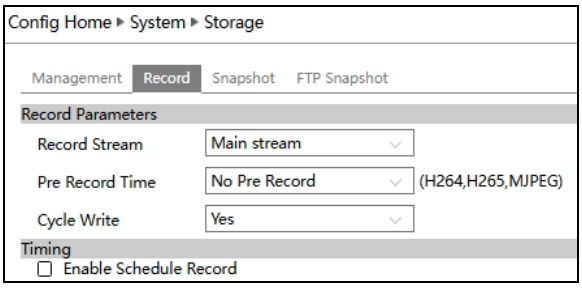
Video Quota: Set the capacity proportion of record files on the SD card.

Note: This series of products support ANR (Automatic Network Replenishment) function.

1. When the network of the camera is disconnected (for example, the network cable is unplugged), the camera will automatically trigger record and store the recorded files to the SD card.
2. After the IPC is added to the NVR supporting ANR function and the ANR function of the IPC is enabled in the NVR, the IPC will automatically trigger record and store the recorded files to the SD card when the network between the NVR and the IPC is disconnected. After resuming connection, the IPC will automatically upload the recorded files during the offline period to the NVR.

3.1.4.1 Schedule Recording

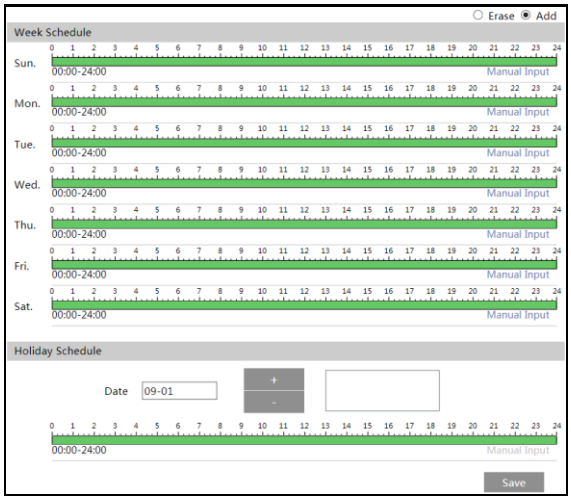
1. Go to **Config→System→Storage→Record** to go to the interface as shown below.



2. Set record stream, pre-record time, cycle writing.

Pre Record Time: Set the time to record before the actual recording begins.

3. Set schedule recording. Check “Enable Schedule Record” and set the schedule.



Weekly Schedule

Set the alarm time from Monday to Sunday for a single week. Each day is divided in one-hour increments. Green means scheduled. Blank means unscheduled.

“Add”: Add the schedule for a special day. Drag the mouse to set the time on the timeline.

“Erase”: Delete the schedule. Drag the mouse to erase the time on the timeline.

Manual Input: Click it for a specific day to enter specific start and end times. This adds more granularities (minutes).

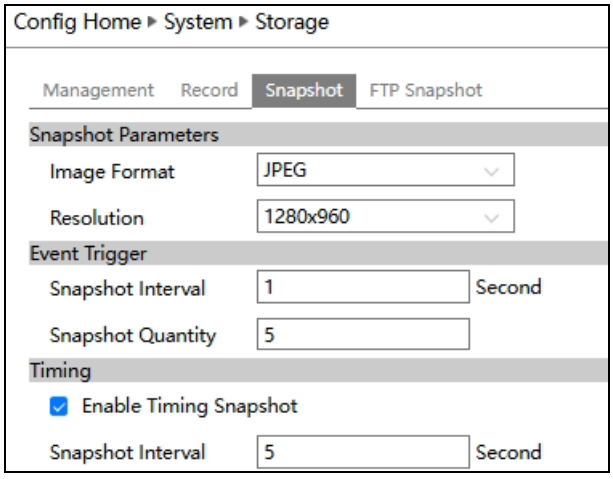
Day Schedule

Set the alarm time for alarm a special day, such as a holiday.

Note: Holiday schedule takes priority over weekly schedule.

3.1.4.2 Snapshot Settings

Go to Config→System→Storage→Snapshot to go to the interface as shown below.



Set the format, resolution and quality of the image saved on the SD card and the snapshot interval and quantity and the timing snapshot here.

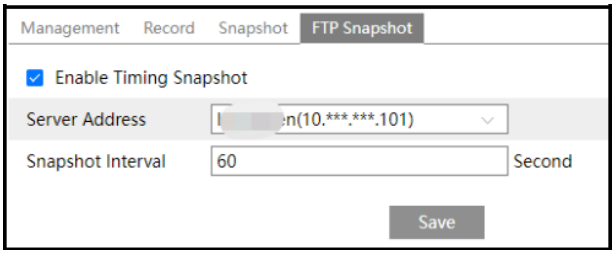
Snapshot Quantity: The number you set here is the maximum quantity of snapshots. The actual quantity of snapshots may be less than this number. Supposing the occurrence time of an alarm event is less than the time of capturing pictures, the actual quantity of snapshots is less than the set quantity of snapshots.

Timing Snapshot

Check the box for "Enable Timing Snapshot" first and set the snapshot interval and schedule. The setup steps of schedule are the same as the schedule recording (See 3.1.4.1 Schedule Recording Settings).

3.1.4.3 FTP Snapshot

If enabled, the system will upload snapshots to the FTP server according to the time interval.



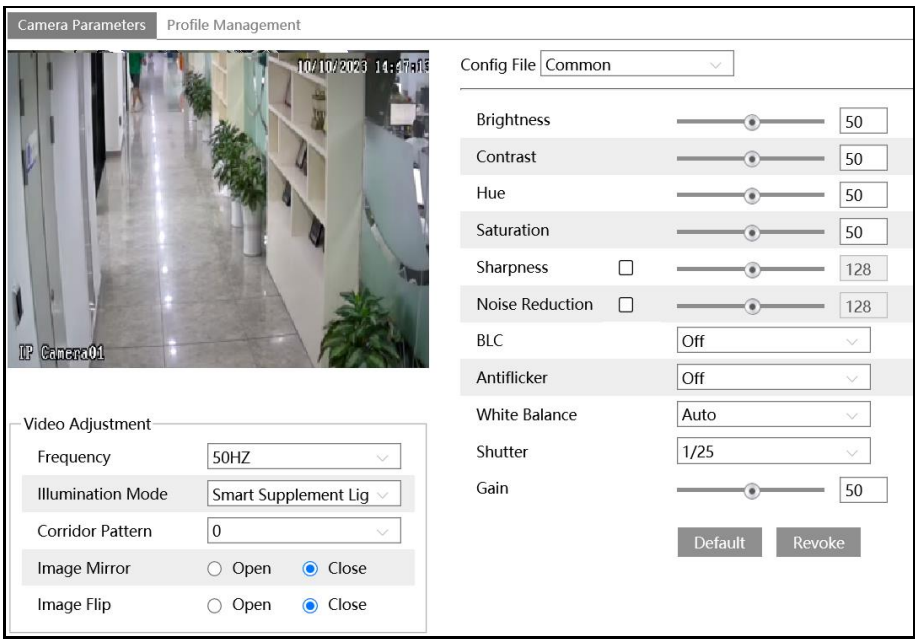
Server Address: select the set FTP server. See the FTP configuration section for the FTP server setting.

3.2 Image Configuration

3.2.1 Display Configuration

Go to **Image→Display Settings** interface as shown below. The image's brightness, contrast, hue and saturation and so on for common, day and night mode can be set up separately. The image effect can be quickly seen by switching the configuration file.

Note: The camera parameters of different cameras may be slightly different. The following pictures and descriptions are for reference only. The real camera interface shall prevail.



Brightness: Set the brightness level of the camera's image.

Contrast: Set the color difference between the brightest and darkest parts.

Hue: Set the total color degree of the image.

Saturation: Set the degree of color purity. The purer the color, the brighter the image is.

Sharpness: Set the resolution level of the image plane and the sharpness level of the image edge.

Noise Reduction: Decrease the noise and make the image more thorough. Increasing the value will make the noise reduction effect better but it will reduce the image resolution.

Backlight Compensation (BLC):

- Off: Disables the backlight compensation function. It is the default mode.
- HWDR: WDR can adjust the camera to provide a better image when there are both very bright and very dark areas simultaneously in the field of the view by lowering the brightness of the bright area and increasing the brightness of the dark area.
- HLC: Lowers the brightness of the entire image by suppressing the brightness of the image's bright area and reducing the size of the halo area.
- BLC: If enabled, the auto exposure will activate according to the scene so that the

object of the image in the darkest area will be seen clearly.

Antiflicker:

- Off: disables the anti-flicker function. This is used mostly in outdoor installations.
- 50Hz: reduces flicker in 50Hz lighting conditions.
- 60Hz: reduces flicker in 60Hz lighting conditions.

White Balance: Adjust the color temperature according to the environment automatically.

Shutter: Set the upper limit of the effective exposure time. The exposure time will be automatically adjusted (within the set shutter limit value) according to the actual situation.

Gain: Set the upper limit of the gain. The gain value will be automatically adjusted (within the set gain limit value) according to the actual situation.

Frequency: 50Hz and 60Hz can be optional.

Corridor Pattern: Corridor viewing modes can be used for situations such as long hallways. 0, 90, 180 and 270 are available. The default value is 0.

Image Mirror: Turn the current video image horizontally.

Image Flip: Turn the current video image vertically.

Illumination Mode: Choose “White light”, “Infrared light” or “Smart supplement light” as needed. This function is only available for models with smart illumination.

Smart supplement light: This function is only available for models with smart illumination. If selected, in low ambient light, the system will automatically turn on the visible infrared light. Once there are people/vehicles appearing in the detection area, it will automatically switch to full-brightness visible white light. When people/vehicles leaving the detection area exceeds the set duration, it will resume to infrared light. See Smart Supplement Light Configuration for details.

White light: This function is only available for models with smart illumination. If selected, overexposure control and white light mode can be set.

White light mode: Choose “Off”, “Auto” or “Manual”. Please select it as needed.

Overexposure control: Choose “OFF”, “Low”, “Mid” or “High”. This function can automatically adjust the exposure parameter according to the actual effect of the image, effectively avoiding detail missing caused by image overexposure, so that the image will be more vivid. Please set it as needed.

Infrared light: If selected, “Smart IR”, “Day/Night Mode” and “Infrared Mode” can be configured.

Smart IR: Choose “ON” or “OFF”. This function can effectively avoid image overexposure so as to make the image more realistic. The higher the level is, the more overexposure compensation will be given.

Day/Night Mode: Choose “Auto”, “Day”, “Night” or “Timing”.

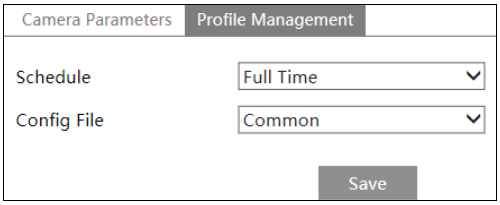
If “Timing” is selected, you need to set daytime and night time. For example: if “Daytime” is set to “7:00”, the camera will switch to Day mode at 7:00 o’clock; if “Night time” is set to “17:00”, the camera will switch from Day mode to Night mode at 17:00 o’clock.

Infrared Mode: Choose “Auto”, “On” or “Off”.

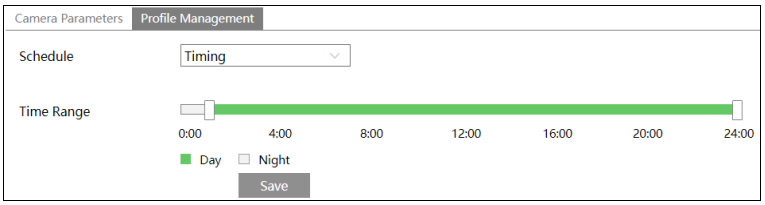
Note: For some items (like frequency), if selected/enabled, the camera will reboot automatically. After that, clicking “Default” button will not take effect.

Schedule Settings of Image Parameters

Click the “Profile Management” tab as shown below.



Set full time schedule for common, day, night mode and specified time schedule for day and night. Choose “Timing” in the drop-down box of schedule as shown below.

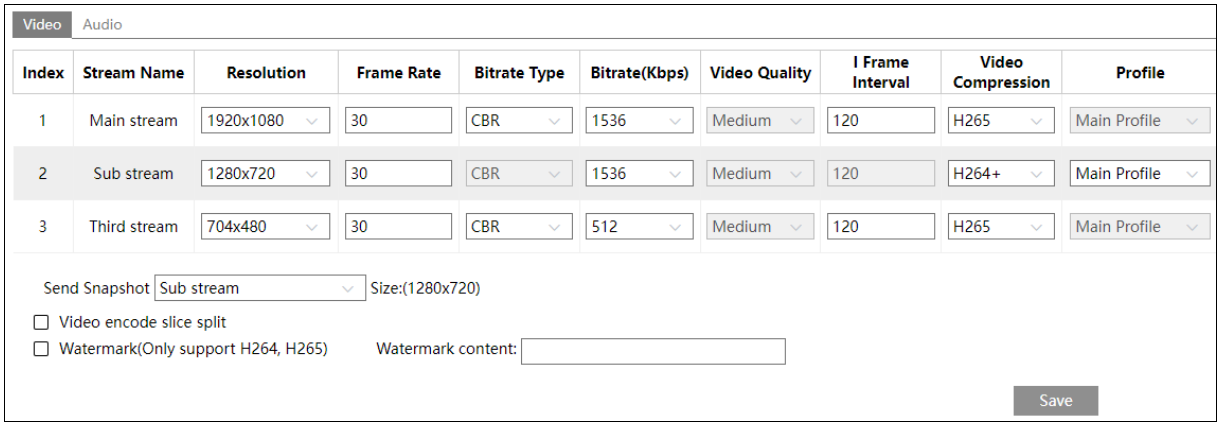


Drag “” icons to set the time of day and night. Blue means day time and blank means night time. If the current mode of camera parameters is set to schedule, the image configuration mode will automatically switch between day and night according to the schedule.

3.2.2 Video / Audio Configuration

Go to Image→Video / Audio interface as shown below. In this interface, set the resolution, frame rate, bitrate type, video quality and so on subject to the actual network condition.

Note: The camera parameters of different cameras may be slightly different. The following pictures and descriptions are for reference only. The real camera interface shall prevail.



Three video streams can be adjustable.

Resolution: The size of image.

Frame rate: The higher the frame rate, the smoother the video is.

Bitrate type: CBR and VBR are optional. Bitrate is related to image quality. CBR means that no matter how much change is seen in the video scene, the compression bitrate will be kept constant. VBR means that the compression bitrate will be adjusted according to scene changes. For example, for scenes that do not have much movement, the bitrate will be kept at a lower value. This can help optimize the network bandwidth usage.

Bitrate: It can be adjusted when the bitrate type is set to CBR. The higher the bitrate, the better the image quality will be.

Video Quality: It can be adjusted when the bitrate type is set to VBR. The higher the image quality, the more bitrate will be required.

I Frame interval: It determines how many frames are allowed between a “group of pictures”. When a new scene begins in a video, until that scene ends, the entire group of frames (or pictures) can be considered as a group of pictures. If there is not much movement in the scene, setting the value higher than the frame rate is fine, potentially resulting in less bandwidth usage. However, if the value is set too high, and there is a high frequency of movement in the video, there is a risk of frame skipping.

Video Compression: MJPEG, H264+, H264, H265 or H265+ are applicable. MJPEG is not available for main stream. If H.265 / H.265+is chosen, make sure the client system is able to decode H.265 / H.265+. Compared to H.265, H.265+ saves more storage space with the same maximum bitrate in most scenes. Compared to H.264, H.265 reduces the transmission bitrate under the same resolution, frame rate and image quality.

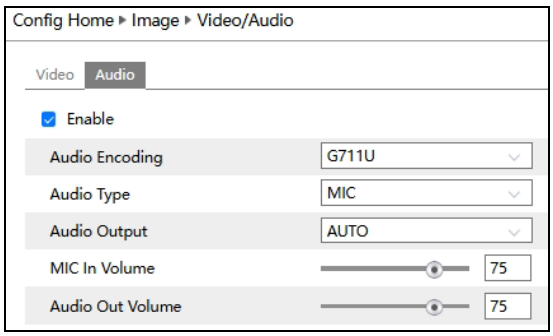
Profile: For H.264. Baseline, main and high profiles are selectable.

Send Snapshot: Set the snapshot stream.

Video encode slice split: If this function is enabled, smooth image can be gotten even though using the low-performance PC.

Watermark: When playing back the local recorded video in the search interface, the watermark can be displayed. To enable it, check the watermark box and enter the watermark text.

Click the “Audio” tab to go to the interface as shown below.



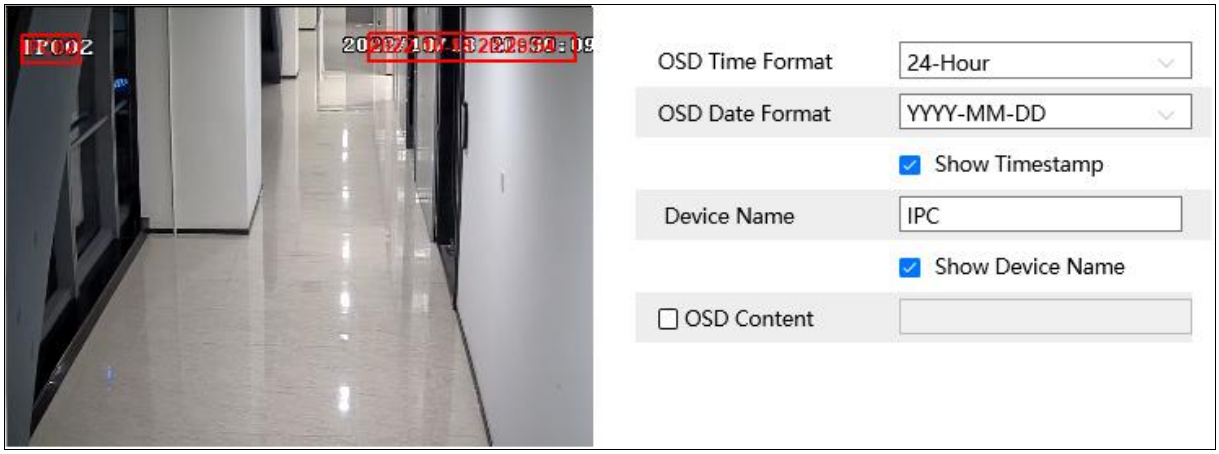
Audio Encoding: G711A and G711U are selectable.

Audio Type: LINE or MIC can be optional. If the internal MIC is supported and used, choose “MIC”. If you want to use external line-level audio input device, choose “LIN”.

MIC IN Volume: Set the volume as needed.

3.2.3 OSD Configuration

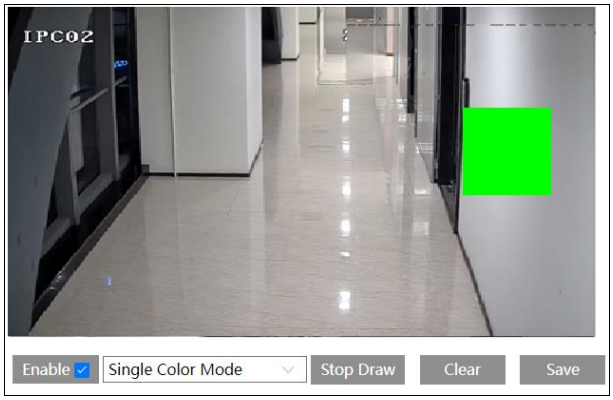
Go to **Image→OSD** interface as shown below.



Set time stamp, device name and OSD content here. After enabling the corresponding display and entering the content, drag them to change their position. Then click the “Save” button to save the settings.

3.2.4 Video Mask

Go to **Image→Video Mask** interface as shown below. A maximum of 4 zones can be set up.



To set up video mask:

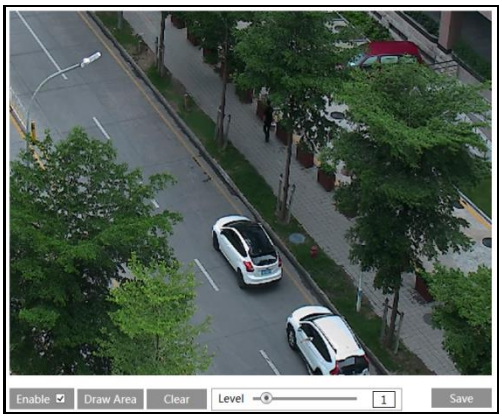
1. Enable video mask.
2. Click the “Draw Area” button and then drag the mouse to draw the video mask area.
3. Click the “Save” button to save the settings.
4. Return to the live to verify that the area has been drawn as shown as blocked out in the image.

To clear the video mask:

Click the “Clear” button to delete the current video mask area.

3.2.5 ROI Configuration

Go to **Image→ROI Config** interface as shown below. An area in the image can be set as a region of interest. This area will have a higher bitrate than the rest of the image, resulting in better image quality for the identified area.

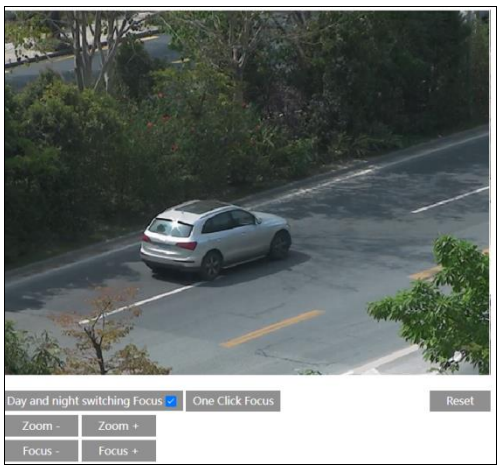


1. Check “Enable” and then click the “Draw Area” button.
2. Drag the mouse to set the ROI area.
3. Set the level.
4. Click the “Save” button to save the settings.

3.2.6 Lens Control

This function is only available for models with motorized zoom lens.

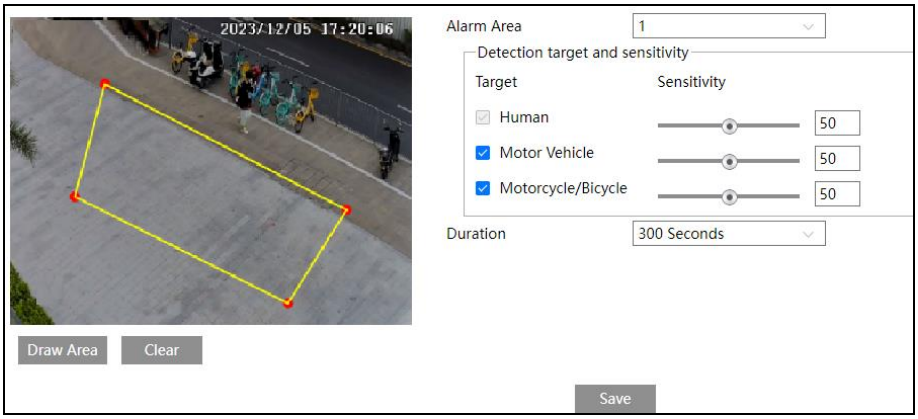
Within this section, zoom and focus can be controlled. If the image is out of focus after a manual adjustment, one key focus can be used to set the focus automatically. Go to **Config→Image→ Zoom/Focus** interface to set.



3.2.7 Smart Supplement Light Configuration

This function is only available for models with smart illumination.

1. Set the illumination mode to “Smart Supplement Light” in the Display Setting interface.
2. Go to **Config→Image→Smart Supplement Light**.



3. Set alarm areas. Select the alarm area number. Four alarm areas can be added.

Click the “Draw Area” button and then click around the area where you want to set as the alarm area in the image (the alarm area should be a closed area). Click the “Stop Draw” button to stop drawing. Click the “Clear” button to delete the alarm area.

4. Set the detection target and sensitivity. “Human” is selected by default. You can also select “Motor Vehicle” or “Motorcycle/Bicycle” as needed.

Sensitivity: The higher the value is, the easier the white light will be triggered by targets.

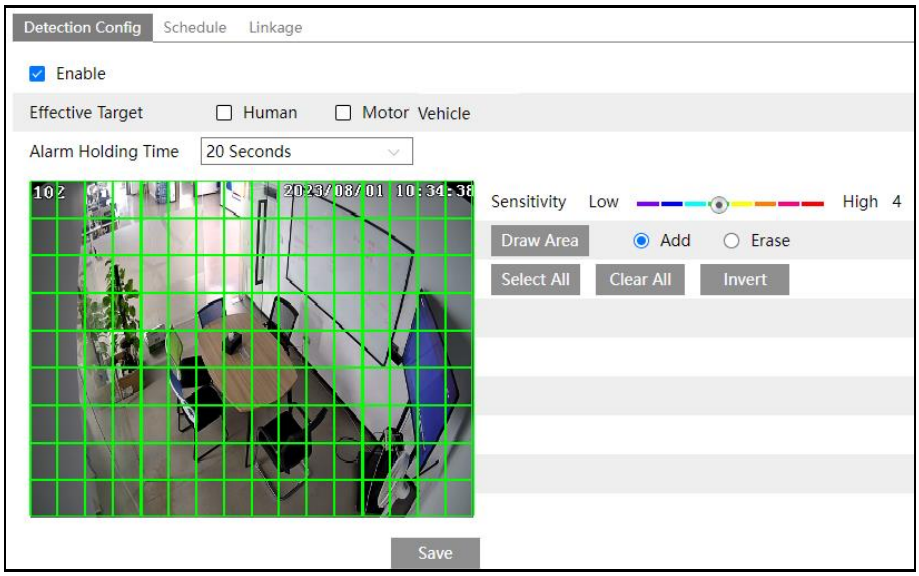
5. Set the duration of the white light. In low ambient light, the system will automatically turn on the visible infrared light. Once there are people/vehicles appearing in the set alarm area, it will automatically switch to full-brightness visible white light. When people/vehicles leaving the alarm area exceed the set duration and no other persons/vehicles are detected during the period, it will resume to infrared light.
6. Click “Save” to save the settings.

Note: If the people/vehicles staying and not moving in the detection area exceed the set duration, it will resume to infrared light too.

3.3 Alarm Configuration

3.3.1 Motion Detection

Go to **Alarm→Motion Detection** to set motion detection alarm.



1. Check “Enable” check box to activate motion-based alarms. If unchecked, the camera will not send out any signals to trigger motion-based recording to the NVR or CMS, even if there is motion in the video.

Effective Target: Choose “Human” or “Motor Vehicle”. If “Human/Motor Vehicle” is enabled, the camera will only detect the movement of human/motor vehicle. If no target is enabled, alarms will be triggered when the moving object appears on the image, including human, vehicle or other moving objects.

Note: Enabling the Effective Target (for Human or Motor Vehicle) helps detect specific objects and reduces false alarms. However, note that the accuracy of this feature may vary due to environmental factors. Adjust settings as needed for optimal performance.

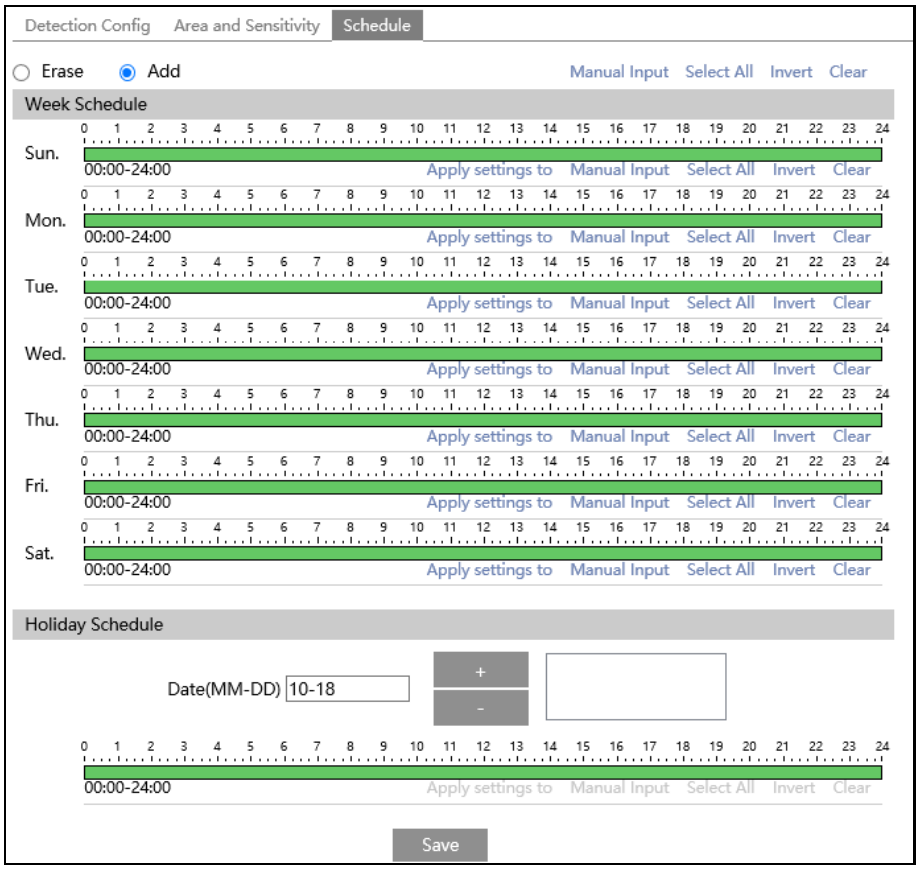
Alarm Holding Time: It refers to the interval time between the adjacent motion detections. For instance, if the alarm holding time is set to 20 seconds, once the camera detects a motion, it will go to alarm and would not detect any other motion in 20 seconds. If there is another motion detected during this period, it will be considered as continuous movement; otherwise, it will be considered as a single motion.

2. Set motion detection area and sensitivity.

Move the “Sensitivity” scroll bar to set the sensitivity. Higher sensitivity value means that motion will be triggered more easily.

Select “Add” and click “Draw”. Drag the mouse to draw the motion detection area; Select “Erase” and drag the mouse to clear motion detection area. After that, click the “Save” to save the settings.

3. Set the schedule for motion detection.



Weekly schedule

Set the alarm time from Monday to Sunday for a single week. Each day is divided in one hour increments. Green means scheduled. Blank means unscheduled.

“Add”: Add the schedule for a special day. Drag the mouse to set the time on the timeline.

“Erase”: Delete the schedule. Drag the mouse to erase the time on the timeline.

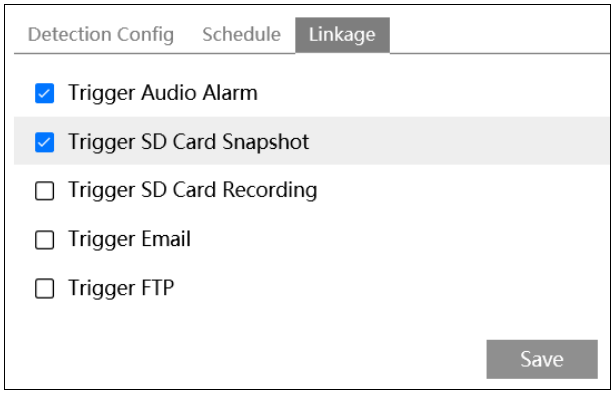
Manual Input: Click it for a specific day to enter specific start and end times. This adds more granularities (minutes).

Day schedule

Set the alarm time for alarm a special day, such as a holiday.

Note: Holiday schedule takes priority over weekly schedule.

4. Click “Linkage” to configure the alarm linkage items.



Trigger Audio Alarm: If selected, the warning voice will play automatically on detecting a motion-based alarm. (Please set the warning voice first. See Audio Alarm for details). Only some models support this function.

Trigger SD Card Snapshot: If selected, the system will capture images on motion detection and save the images on an SD card.

Trigger SD Card Recording: If selected, video will be recorded on an SD card on motion detection.

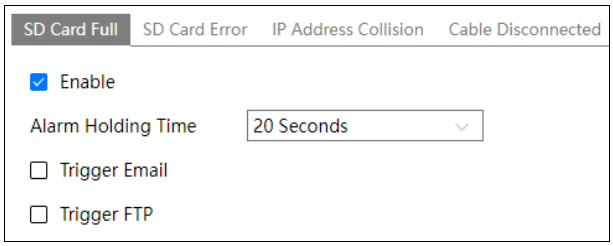
Trigger Email: If “Trigger Email” and “Attach Picture” are checked (email address must be set first in the Email configuration interface), the captured pictures and triggered event will be sent into those addresses.

Trigger FTP: If “Trigger FTP” and “Attach Picture” are checked, the captured pictures will be sent into FTP server address. Please refer to FTP configuration section for more details.

3.3.2 Exception Alarms

- **SD Card Full**

1. Go to **Config→Alarm→Exception Alarm→SD Card Full**.

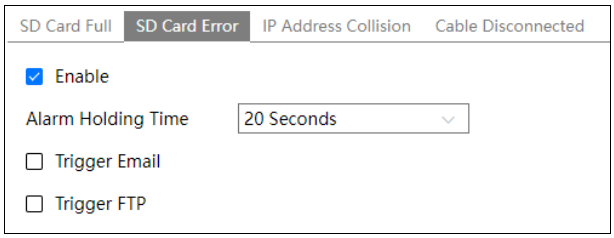


2. Click “Enable”.
3. Set the alarm holding time and alarm trigger options. The setup steps are the same as motion detection. Please refer to Motion Detection for details.

- **SD Card Error**

When there are some errors in writing SD card, the corresponding alarms will be triggered.

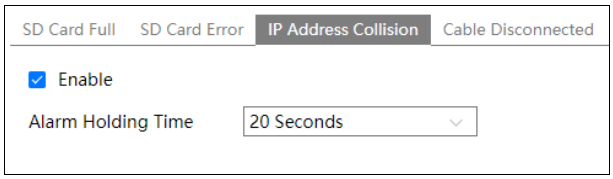
1. Go to **Config→Alarm→Exception Alarm→SD Card Error** as shown below.



2. Click “Enable”.
3. Set the alarm holding time and alarm trigger options. Trigger alarm out, Email and FTP. The setup steps are the same as motion detection. Please refer to Motion Detection for details.

- **IP Address Conflict**

1. Go to **Config→Alarm→Exception Alarm→IP Address Collision** as shown below.

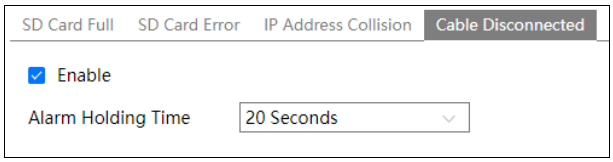


2. Click “Enable” and set the alarm holding time.
3. Trigger alarm out. When the IP address of the camera conflicts with the IP address of other devices, the system will trigger the alarm out.

Note: if your camera doesn't support alarm out, you can go to **Config->Maintenance-> Operation Log** interface to check the relevant alarm information after enabling this function.

- **Cable Disconnection**

1. Go to **Config→Alarm→Exception Alarm→Cable Disconnected** as shown below.



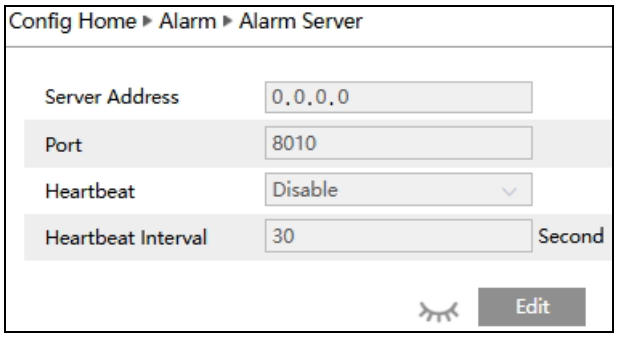
2. Click "Enable" and set the alarm holding time.
3. Go to **Config->Maintenance-> Operation Log** interface to check the relevant alarm information after enabling this function.

3.3.3 Alarm Server

Go to **Alarm→Alarm Server** interface as shown below.

Set the server address, port, heartbeat and heartbeat interval. When an alarm occurs, the camera will transfer the alarm event to the alarm server. If an alarm server is not needed, there is no need to configure this section.

Click to view the entire server address; click to hide a part of sensitive data.

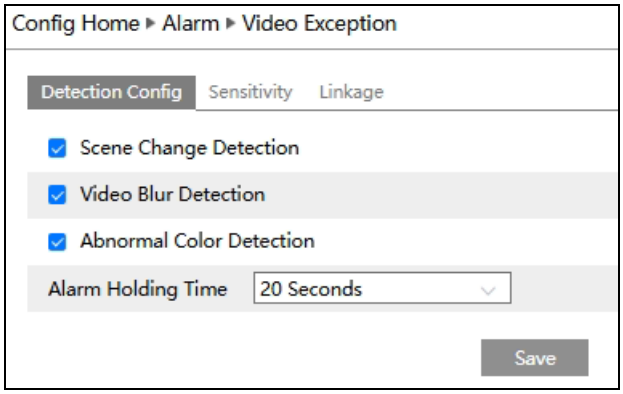


3.3.4 Video Exception

This function can detect changes in the surveillance environment affected by the external factors.

To set exception detection:

Go to **Config→Event→Video Exception** interface as shown below.



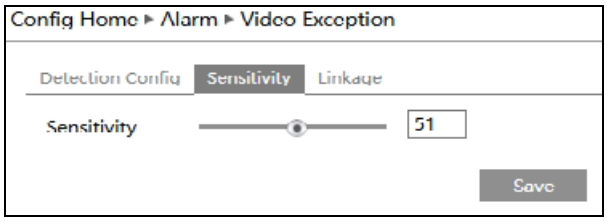
1. Enable the applicable detection that's desired.

Scene Change Detection: Alarms will be triggered if the scene of the monitor video has changed.

Video Blur Detection: Alarms will be triggered if the video becomes blurry.

Abnormal Color Detection: Alarms will be triggered if the image is abnormal because of color deviation.

2. Set the alarm holding times.
3. Click "Save" button to save the settings.
4. Set the sensitivity of the exception detection. Click "Sensitivity" tab to go to the interface as shown below.



Drag the slider to set the sensitivity value or directly enter the sensitivity value in the textbox. Click "Save" button to save the settings.

The sensitivity value of Scene Change Detection: The higher the value is, the more sensitive the system responds to the amplitude of the scene change.

The sensitivity value of Video Blur Detection: The higher the value is, the more sensitive the system responds to the blurriness of the image.

The sensitivity value of Abnormal Color Detection: The higher the value is, the more sensitive the system responds to the color shift of the image.

5. Click “Linkage” to configure the alarm linkage items. The setup steps are the same as motion detection. Please refer to Motion Detection section for details.

After checking “Trigger SD Card Snapshot” and/or “Trigger SD Card Recording”, you can search the recorded files or snapshots of video exception by selecting the “Common” event.

※ The requirements of camera and surrounding area

1. Auto-focusing function should not be enabled for exception detection.
2. Try not to enable exception detection when light changes greatly in the scene.
3. Please contact us for more detailed application scenarios.

3.4 Event Configuration

For more accuracy, here are some recommendations for installation.

- Cameras should be installed on stable surfaces, as vibrations can affect the accuracy of detection.
- Avoid pointing the camera at the reflective surfaces (like shiny floors, mirrors, glass, lake surfaces and so on).
- Avoid places that are narrow or have too much shadowing.
- Avoid scenarios where the object's color is similar to the background color.
- At any time of day or night, please make sure the image of the camera is clear and with adequate and even light, avoiding overexposure or too much darkness on both sides.

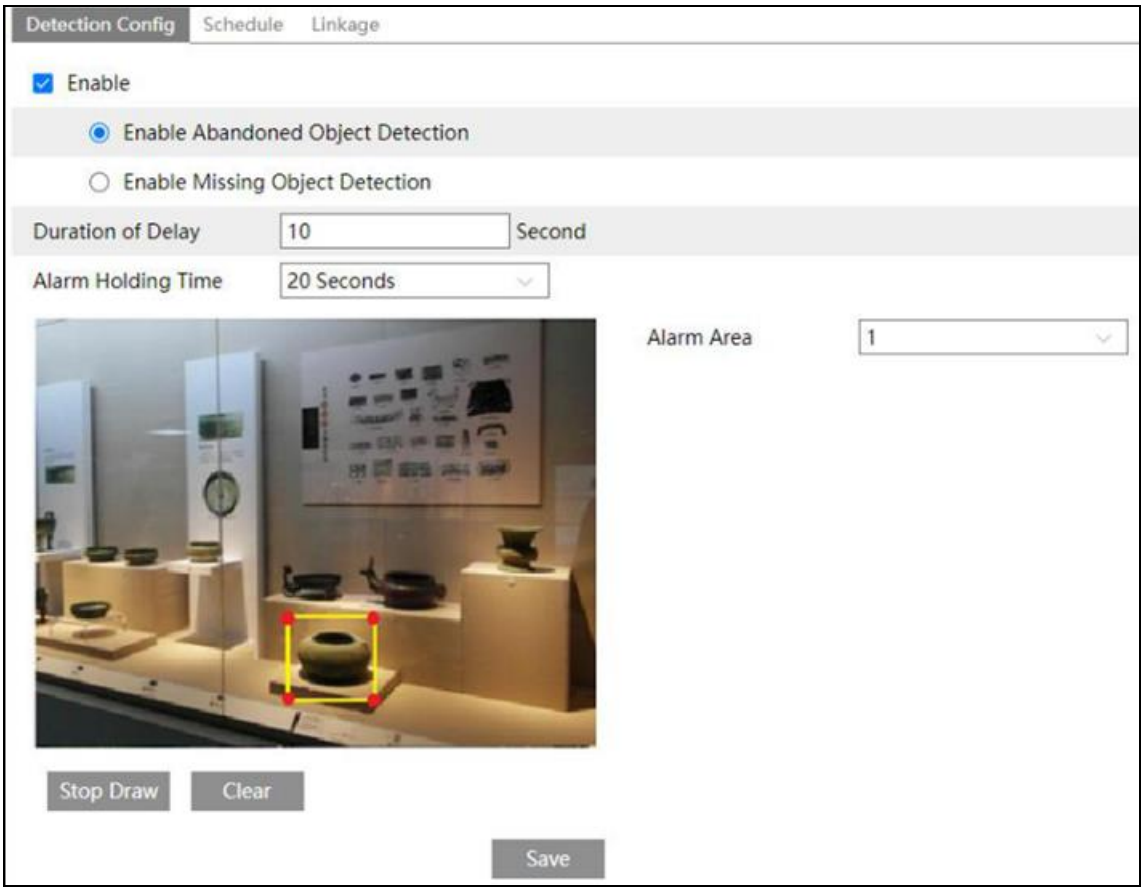
Note: GV-GBLF4802 / 4813, GV-GDRF4800, GV-GEBF4802 / 4813, and GV-GVD4810 only support the following event configurations: Line Crossing and Region Intrusion. The two functions can only be enabled one at a time.

3.4.1 Object Abandoned / Missing

Alarms will be triggered when the objects are removed from or left at the pre-defined area.

To set abandoned/missing object detection:

Go to **Config→Event→Object Abandoned/Missing** interface as shown below.



1. Enable abandoned/missing object detection and then select the detection type.

Enable Abandoned Object Detection: Alarms will be triggered if there are items left in the pre-defined area.

Enable Missing Object Detection: Alarms will be triggered if there are items missing in the pre-defined area.

Duration of Delay: it is the alarm delay time of the object left in the region (ranging from 10~3600s) or the alarm delay time of the object removed from the region (ranging from 3~3600s). For example, if “Enable Abandoned Object Detection” is selected and the duration of delay is set as 10, alarms will be triggered after the object is left and stay in the region for 10s, but when someone takes away the object within 10s, alarms will not be triggered.

2. Set the alarm holding time.
3. Set the alarm area of the abandoned/missing object detection.

Set the alarm area number and then enter the desired alarm area name. Only one alarm area can be added. Click the “Draw Area” button and then click around the area where you want to set as the alarm area in the image (the alarm area should be a closed area). Click the “Stop Draw” button to stop drawing. Click the “Clear” button to delete the alarm area. Click the “Save” button to save the settings.

4. Click “Save” button to save the settings.
5. Set the schedule of the abandoned/missing object detection. The setup steps of schedule are the same as the schedule recording (See Schedule Recording).

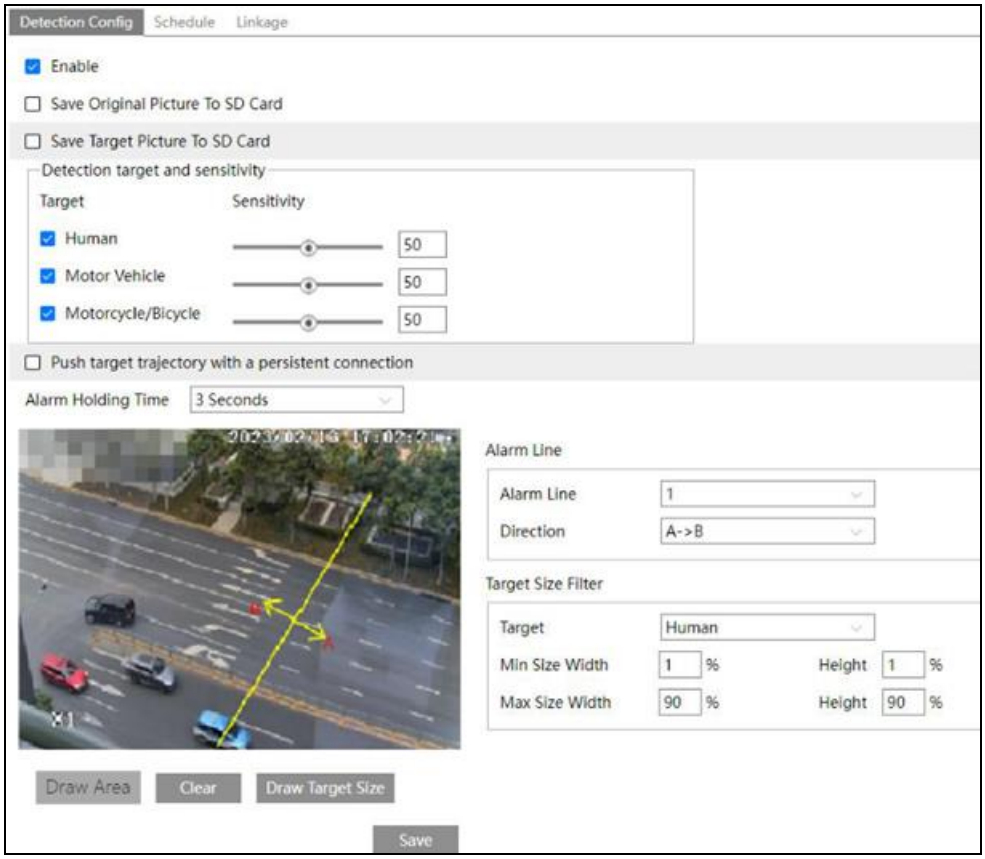
※ The configuration requirements of camera and surrounding areas

1. The range of the detection object should occupy from 1/50 to 1/3 of the entire image.
2. The detection time of objects in the camera shall be from 3 to 5 seconds.
3. The defined area cannot be covered frequently and continuously (like people and traffic flow).
4. It is necessary for abandoned/missing object detection that the drawn frame must be very close to the margin of the object in enhancing the sensitivity and accuracy of the detection.
5. Abandoned/missing object detection cannot determine the objects’ ownership. For instance, there is an unattended package in the station. Abandoned object detection can detect the package itself but it cannot determine to whom it belongs to.
6. Try not to enable abandoned/missing object detection when light changes greatly in the scene.
7. Try not to enable abandoned/missing object if there are complex and dynamic environments in the scene.
8. Adequate light and clear scenery are very important to abandoned/missing object detection.

3.4.2 Line Crossing

Line Crossing: Alarms will be triggered if the target crosses the pre-defined alarm lines.

Go to Config→Event→Line Crossing interface as shown below.



1. Enable line crossing alarm and select the snapshot type and the detection target.

Save Original Picture to SD Card: If it is enabled, the detected original pictures will be captured and saved to the SD card when the targets cross the alarm line.

Save Target Picture to SD Card: If it is enabled, the detected target cutout pictures will be captured and saved to the SD card when the targets cross the alarm line.

> **Note:** To save snapshots to the local PC, please enable “Local Smart Snapshot Storage” in the local config interface first. To save snapshots to the SD card, please install an SD card first.

Detection Target:

- **Human:** Select it and then alarms will be triggered if someone crosses the pre-defined alarm lines.

- **Motor Vehicle**: Select it and then alarms will be triggered if a vehicle with four or more wheels (eg. a car, bus or truck) crosses the pre-defined alarm lines.
- **Non-motor Vehicle**: Select it and then alarms will be triggered if a vehicle with two wheels (eg. a motorcycle or bicycle) crosses the pre-defined alarm lines.

All of the three types of objects can be selected simultaneously. Please select the detection objects as needed. If no object / target is selected, alarms will not be triggered even if line crossing detection is enabled.

Push target trajectory with a persistent connection: Push target trajectory (moving coordinate) to API test tool with a persistent connection. If enabled, the system will push the target trajectory upon detecting a target. If disabled, the system will push the target trajectory only when triggering line crossing alarm.

2. Set the alarm holding time.
3. Set alarm lines and target size filter for line crossing detection.

Set the alarm line number and direction. Four lines can be added. Multiple lines cannot be added simultaneously.

Direction：A<->B, A->B and A<-B optional. This indicates the direction of the intruder who crosses over the alarm line that would trigger the alarm.

A<->B: The alarm will be triggered when the intruder crosses over the alarm line from B to A or from A to B.

A->B: The alarm will be triggered when the intruder crosses over the alarm line from A to B.

A<-B: The alarm will be triggered when the intruder crosses over the alarm line from B to A. Click the “Draw Area” button and then drag the mouse to draw a line in the image. Click the “Stop Draw” button to stop drawing. Click the “Clear” button to delete the lines. Click the “Save” button to save the settings.

To set target size filter:

Click “Draw Target Size” to draw the maximum and minimum size of a specific target as shown below.

Target: choose “Human”, “Motor Vehicle” or “Motorcycle/Bicycle” as needed.

Green box is the maximum target detection box; yellow box is the minimum target detection box.

Click the green box to edit the maximum target detection box; click the yellow box to edit the minimum target detection box.

Drag one of four corners of the green or yellow box to change the box size. The corresponding size value on the right will be changed too. You can also enter the digital number to directly change the box size.

Click and drag the green or yellow box to move its position.

Finally, click “Save” to save the settings.

After the target size range is set, only the target whose size is between the minimum value and the maximum value can be detected.

4. Click “Save” button to save the settings.
5. Set the schedule of line crossing detection. The setup steps of schedule are the same as the motion detection schedule settings (See Motion Detection section for details).
6. Click “Linkage” to configure the alarm linkage items. The setup steps are the same as motion detection. Please refer to Motion Detection section for details.

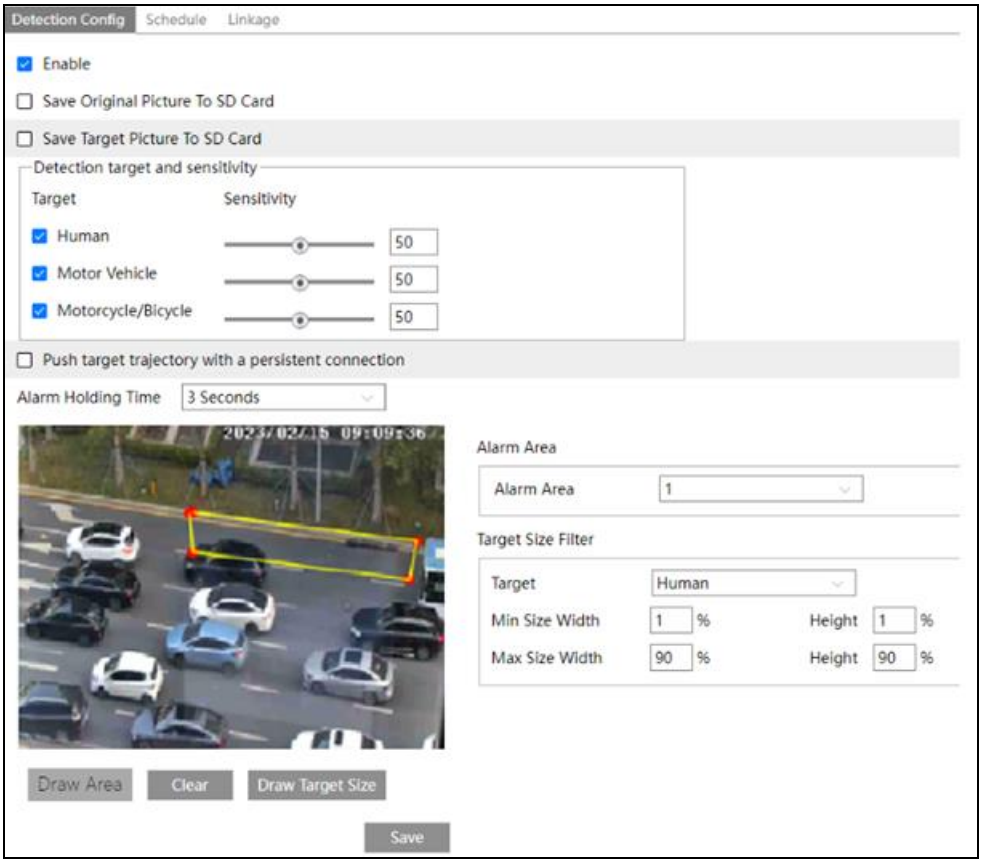
※ Configuration of camera and surrounding area

See Appendix 2 for details.

3.4.3 Region Intrusion

Region Intrusion: Alarms will be triggered if the target intrudes into the pre-defined areas. This function can be applicable to important supervision places, danger areas and prohibited areas, like military administrative zones, high danger areas, no man's areas, etc.

Go to **Config->Event->Region Intrusion** interface as shown below.



1. Enable region intrusion detection and select the snapshot type and the detection target.

Save Original Picture to SD Card: If it is enabled, the detected original pictures will be captured and saved to the SD card when the target intrudes into the pre-defined areas.

Save Target Picture to SD Card: If it is enabled, the detected target cutout pictures will be captured and saved to the SD card when the target intrudes into the pre-defined areas.

Note: To save snapshots to the local PC, please enable "Local Smart Snapshot Storage" in the local config interface first. To save snapshots to the SD card, please install an SD card first.

Detection Target:

Human: Select it and then alarms will be triggered if someone intrudes into the pre-defined area.

Motor Vehicle: Select it and then alarms will be triggered if a vehicle with four or more wheels (e.g., a car, bus or truck) intrudes into the pre-defined area.

Motorcycle/Bicycle: Select it and then alarms will be triggered if a vehicle with two wheels (e.g., a motorcycle or bicycle) intrudes into the pre-defined area.

All of the three types of objects can be selected simultaneously. Please select the detection objects as needed. If no object/target is selected, alarms will not be triggered even if intrusion detection is enabled.

Push target trajectory with a persistent connection: Push target trajectory (moving coordinate) to API test tool with a persistent connection. If enabled, the system will push the target trajectory upon detecting a target. If disabled, the system will push the target trajectory only when triggering region intrusion alarm.

2. Set the alarm holding time.
3. Set alarm areas and target size filter for region intrusion detection. Set the alarm area number. Four alarm areas can be added.
4. Click the “Draw Area” button and then click around the area where you want to set as the alarm area in the image (the alarm area should be a closed area). Click the “Stop Draw” button to stop drawing. Click the “Clear” button to delete the alarm area. Click the “Save” button to save the settings.

Target size filter setup: The setup steps of the target size filter are the same as line crossing target size filter setup (See Line Crossing for details).

5. Click “Save” button to save the settings.

Set the schedule of region intrusion detection. The setup steps of schedule are the same as the motion detection schedule settings (See Motion Detection section for details).

6. Click “Linkage” to configure the alarm linkage items. The setup steps are the same as motion detection. Please refer to Motion Detection section for details.

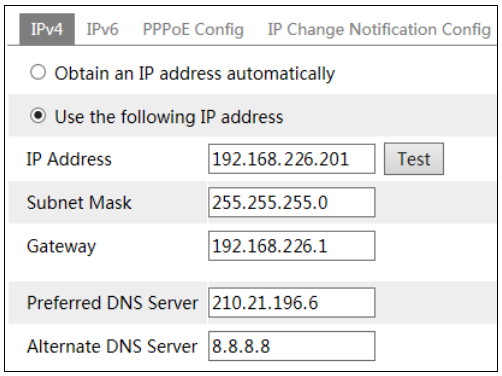
※ Configuration requirements of camera and surrounding area

See Appendix 2 for details.

3.5 Network Configuration

3.5.1 TCP/IP

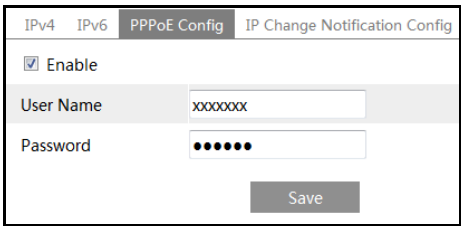
Go to **Config→Network→TCP/IP** interface as shown below. There are two ways for network connection.



Use IP address (take IPv4 for example): There are two options for IP setup: obtain an IP address automatically by DHCP and use the following IP address. Please choose one of the options as needed.

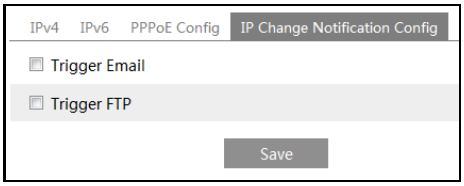
Test: Test the effectiveness of the IP address by clicking this button.

Use PPPoE: Click the “PPPoE Config” tab to go to the interface as shown below. Enable PPPoE and then enter the user name and password from your ISP.



Either method of network connection can be used. If PPPoE is used to connect internet, the camera will get a dynamic WAN IP address. This IP address will change frequently. To be notified, the IP change notification function can be used.

Click “IP Change Notification Config” to go to the interface as shown below.

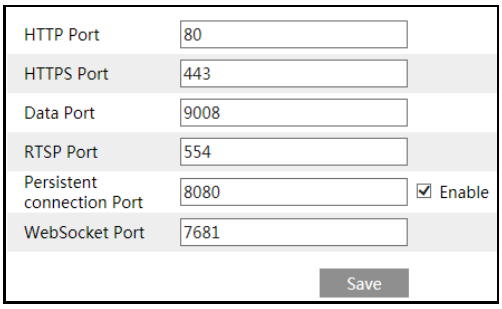


Trigger Email: When the IP address of the device is changed, the new IP address will be sent to the email address that has been set up.

Trigger FTP: When the IP address of the device is changed, the new IP address will be sent to FTP server that has been set up.

3.5.2 Port

Go to **Config→Network→Port** interface as shown below. HTTP port, Data port and RTSP port can be set.



HTTP Port: The default HTTP port is 80. It can be changed to any port which is not occupied.

HTTPS Port: The default HTTPs port is 443. It can be changed to any port which is not occupied.

Data Port: The default data port is 9008. Please change it as necessary.

RTSP Port: The default port is 554. Please change it as necessary.

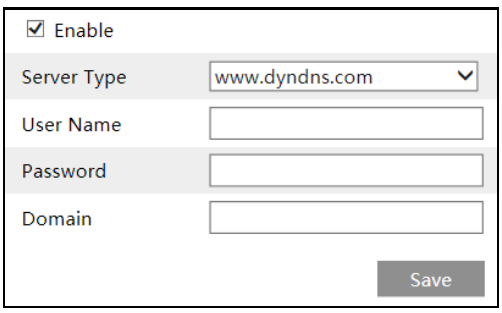
Persistent Connection Port: The port is used for a persistent connection of the third-party platform to push smart data, like face pictures.

WebSocket Port: Communication protocol port for plug-in free preview.

3.5.3 DDNS

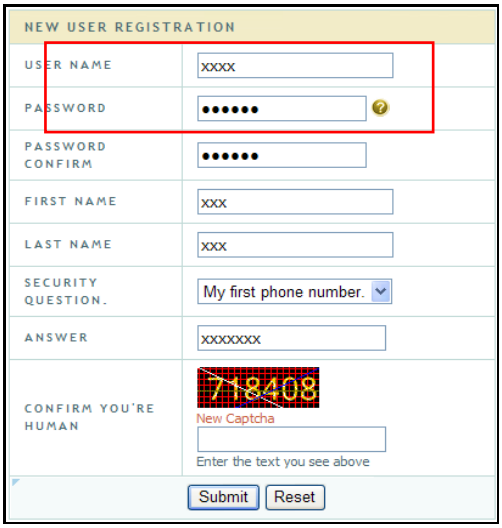
If the camera is set up with a DHCP connection, DDNS should be set for the internet.

1. Go to **Config→Network→ DDNS**.



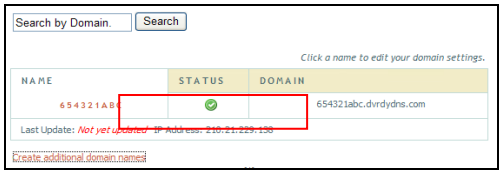
2. Apply for a domain name. Take www.dvrdyndns.com for example.

Enter www.dvrdydns.com in the IE address bar to visit its website. Then Click the “Registration” button.



Create domain name.

After the domain name is successfully applied for, the domain name will be listed as below.

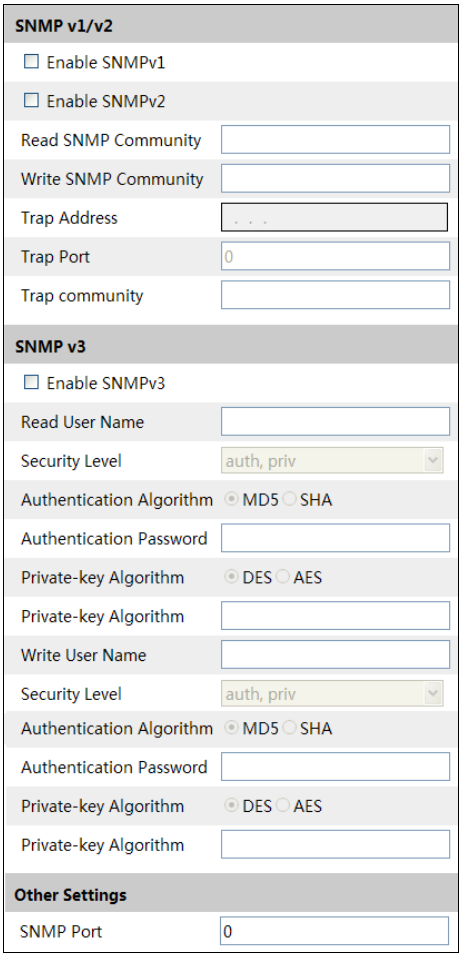


3. Enter the username, password, domain you apply for in the DDNS configuration interface.
4. Click the “Save” button to save the settings.

3.5.4 SNMP

To get camera status, parameters and alarm information and remotely manage the camera, the SNMP function can be used. Before using SNMP, please install an SNMP management tool and set the parameters of the SNMP, such as SNMP port, trap address.

1. Go to **Config→Network→SNMP**.

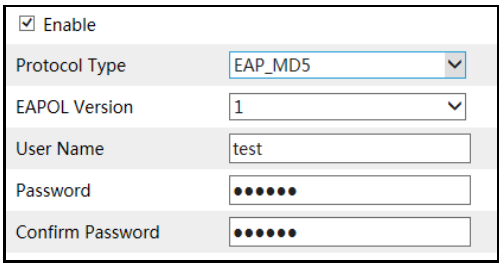


2. Check the corresponding version checkbox (Enable SNMPv1, Enable SNMPv2, Enable SNMPv3) according to the version of the SNMP software that will be used.
3. Set the values for “Read SNMP Community”, “Write SNMP Community”, “Trap Address”, “Trap Port” and so on. Please make sure the settings are the same as that of the SNMP software.

Note: Please use the different version in accordance with the security level you required. The higher the version is, the higher the level of the security is.

3.5.5 802.1x

If it is enabled, the camera's data can be protected. When the camera is connected to the network protected by the IEE802.1x, user authentication is needed.



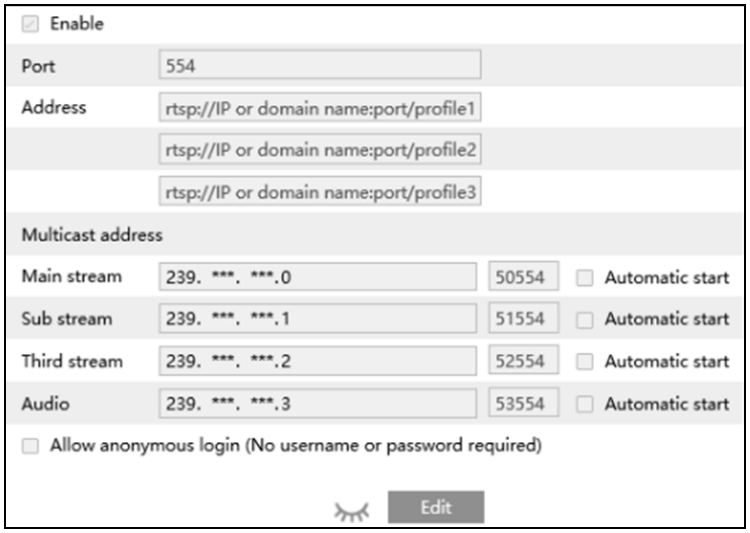
To use this function, the camera shall be connected to a switch supporting 802.1x protocol. The switch can be reckoned as an authentication system to identify the device in a local network. If the camera connected to the network interface of the switch has passed the authentication of the switch, it can be accessed via the local network.

Protocol type / **EAPOL version**: Please use the default settings.

User name / **Password**: The user name and password must be the same with the user name and password applied for and registered in the authentication server.

3.5.6 RTSP

Go to **Config→Network→RTSP**.



Click "Edit" and then select "Enable" to enable the RTSP function.

Port: Access port of the streaming media. The default number is 554.

RTSP Address: The RTSP address (unicast) format that can be used to play the stream in a media player.

Multicast Address

- **Main stream:** The address format is “rtsp://IP address:rtsp port/profile1?transportmode=mcast”.
- **Sub stream**: The address format is “rtsp://IP address:rtsp port/profile2?transportmode=mcast”.
- **Third stream**: The address format is “rtsp://IP address:rtsp port/profile3?transportmode=mcast”.

Audio: Having entered the main/sub stream in a VLC player, the video and audio will play automatically.

If “Allow anonymous login…” is checked, there is no need to enter the username and password to view the video.

If “Automatic Start” is enabled, the multicast received data should be added into a VLC player to play the video.

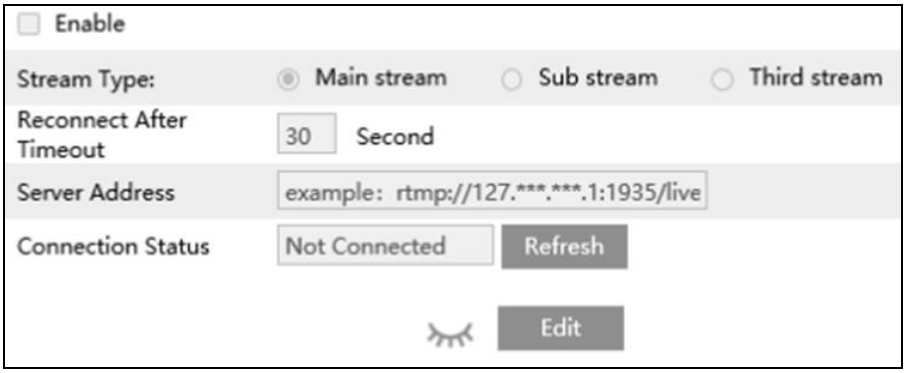
Note:

1. This camera supports local play through a VLC player. Enter the RTSP address (unicast or multicast, eg. rtsp://192.168.226.201:554/profile1?transportmode=mcast) in a VLC player to realize the simultaneous play with the web client.
2. The IP address mentioned above cannot be the address of IPv6.
3. Avoid the use of the same multicast address in the same local network.
4. When playing the video through the multicast streams in a VLC player, please pay attention to the mode of the VLC player. If it is set to TCP mode, the video cannot be played.
5. If the coding format of the video of the main stream is MJPEG, the video may be disordered at some resolutions.

3.5.7 RTMP

You can access the third-party (like YouTube) to realize video live view through RTMP protocol.

Go to **Config→Network→RTMP**.



Click “Edit” and then check “Enable”, select stream type and set the reconnection time after timeout and server address as needed.

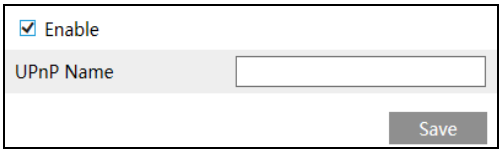
Server address: Enter the server address allocated by the third-party server.

After that, click “Save” to save the settings. Then click “Refresh” to view the connection status.

3.5.8 UPnP

If this function is enabled, the camera can be quickly accessed through the LAN.

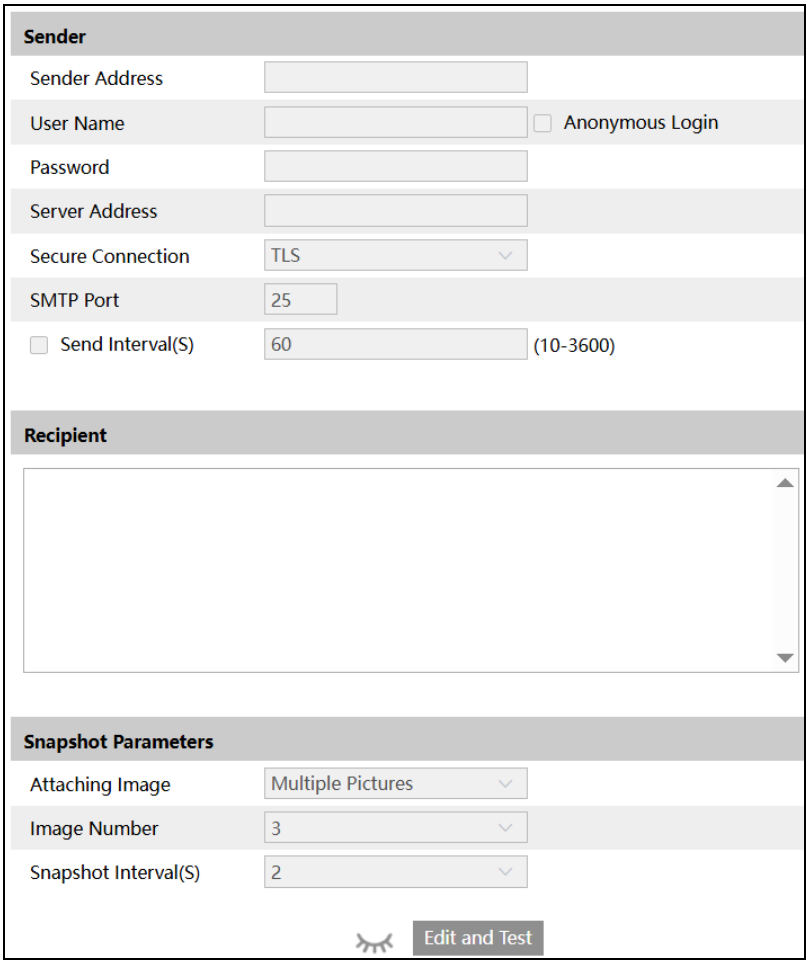
Go to **Config→Network→UPnP**. Enable UPnP and then enter the UPnP name.



3.5.9 Email

If you need to trigger Email when an alarm happens or IP address is changed, please set the Email here first.

Go to **Config→Network →Email**.



Click “Edit and Test” to set the sender and the recipient.

[Sender]

Sender Address: Sender’s e-mail address.

User name and password: Sender’s user name and password (you don’t have to enter the username and password if “Anonymous Login” is enabled).

Server Address: The SMTP IP address or host name.

Select the secure connection type at the “Secure Connection” pull-down list according to what’s required.

SMTP Port: The SMTP port.

Send Interval(S): The time interval of sending email. For example, if it is set to 60 seconds and multiple motion detection alarms are triggered within 60 seconds, they will be considered as only one alarm event and only one email will be sent. If one motion alarm event is triggered and then another motion detection alarm event is triggered after 60 seconds, two emails will be sent. When different alarms are triggered at the same time, multiple emails will be sent separately.

Click the “Test” button to test the connection of the account.

[Recipient]

Recipient Address: Receiver’s e-mail address.

Receive Email Name: Email subject.

[Snapshot Parameters]

Attaching Image: Select A Picture or Multiple Pictures.

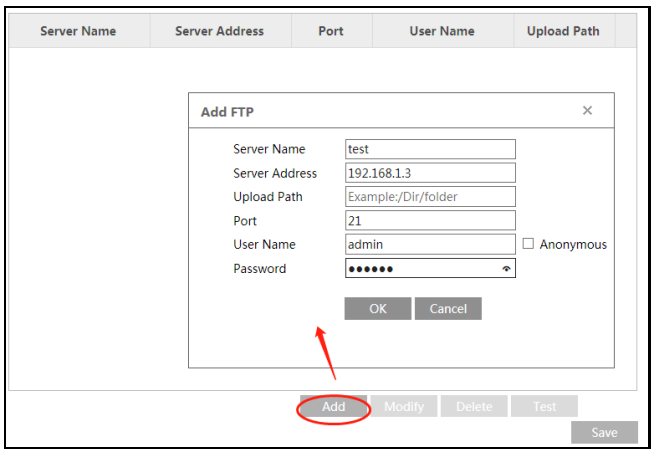
Image Number: When Multiple Pictures is selected, choose 2 or 3 images.

Snapshot Interval(S): When Multiple Pictures is selected, set the interval between snapshots from 1 to 5 seconds.

3.5.10 FTP

After an FTP server is set up, captured pictures from events will be uploaded to the FTP server.

1. Go to **Config→Network →FTP**.



2. Click “Edit and Test” and then click “Add” to add the information of the FTP. After that, click “Save” to save the settings.

Server Name: The name of the FTP server.

Server Address: The IP address or domain name of the FTP.

Upload Path: The directory where files will be uploaded to.

Port: The port of the FTP server.

User Name and Password: The username and password that are used to login to the FTP server.

3. In the event setting interface (like intrusion, line crossing, etc.), trigger FTP as shown below.

Rule of FTP storage path: /device MAC address/event type/date/time/

For example: a face detection alarm occurs

FTP file path: \00-18-ae-a8-da-2a\VFD\2021-01-09\14\

Event name table:

File Name	Event Type
IP	IP address change
MOTION	Motion Detection
SENSOR	Sensor Alarm
TRIPWIRE	Line Crossing Detection
PERIMETER	Region Intrusion Detection
OSC	Object Abandoned/Missing
AVD	Video Exception
VFD	Face Detection
AOIENTRY	Region Entrance
AOILEAVE	Region Exiting
PASSLINECOUNT	Target Counting by Line
TRAFFIC	Target Counting by Area
SDFULL	SD Full
SDERROR	SD Error

TXT file content:

Device name: xxx mac: device MAC address Event Type time:

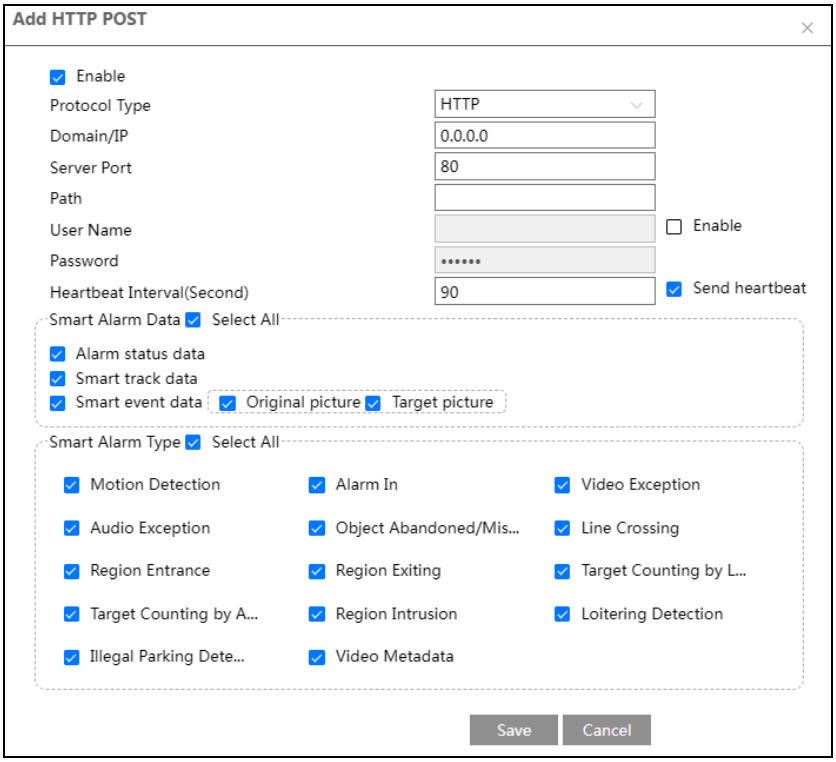
For example:

device name: IPC mac: 00-18-ae-a8-da-2a MOTION time: 2021-03-16 12:20:07

3.5.11 HTTP POST

Go to **Config→Network →HTTP POST** interface.

1. Click “Edit”.
2. Click “Add” to add HTTP POST.



Protocol type: HTTP

Domain/IP: the IP address/domain name of the third-party platform.

Server port: the server port of the third-party platform.

Path: enter the subdomain of the above server, for example, the URL of alarm information

push: /SendAlarmStatus .

Username and password: Please enable and enter as needed.

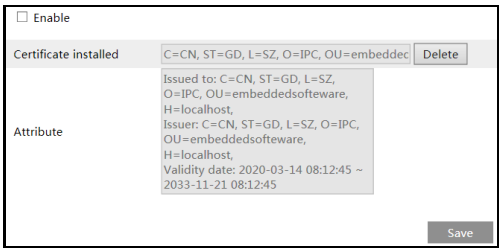
Enable “Send heartbeat” and set heartbeat interval as needed.

After the above parameters are set, click “Save” to save the settings. Select one URL and click “Test” to test the connection of the URL. Then the camera will automatically connect the third-party platform. The online state can be viewed in the above interface. After the camera is successfully connected, it will send the selected alarm data to the third-party platform once the selected smart alarm is triggered.

3.5.12 HTTPS

HTTPs provides authentication of the web site and protects user privacy.

Go to **Config →Network→HTTPS** as shown below.

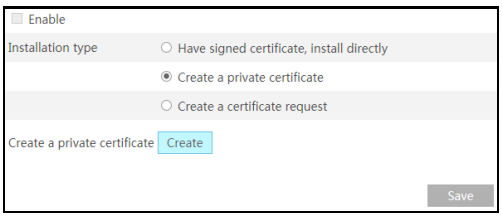


There is a certificate installed by default as shown above. Enable this function and save it. Then the camera can be accessed by entering https://IP: https port via the web browser (e. g. https://192.168.226.201:443).

A private certificate can be created if users don't want to use the default one. Click "Delete" to cancel the default certificate. Then the following interface will be displayed.

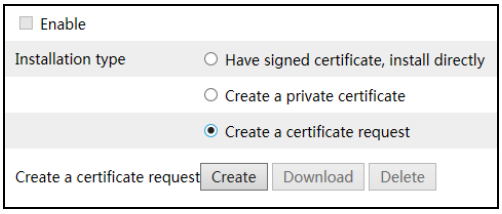
*If there is a signed certificate, click "Browse" to select it and then click "Install" to install it.

*Click "Create a private certificate" to enter the following creation interface.



Click the "Create" button to create a private certificate. Enter the country (only two letters available), domain (camera's IP address/domain), validity date, password, province/state, region and so on. Then click "OK" to save the settings.

*Click “Create a certificate request” to enter the following interface.

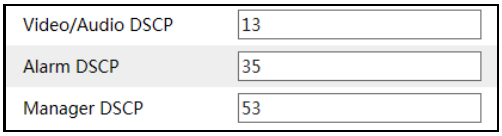


Click “Create” to create the certificate request. Then download the certificate request and submit it to the trusted certificate authority for signature. After receiving the signed certificate, import the certificate to the device.

3.5.13 QoS

QoS (Quality of Service) function is used to provide different quality of services for different network applications. With the deficient bandwidth, the router or switch will sort the data streams and transfer them according to their priority to solve the network delay and network congestion by using this function.

Go to **Config→Network→QoS**.



Video/Audio DSCP: The range is from 0 to 63.

Alarm DSCP: The range is from 0 to 63.

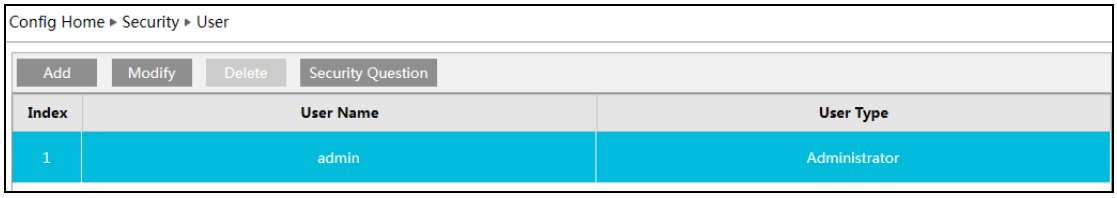
Manager DSCP: The range is from 0 to 63.

Generally, the larger the number is, the higher the priority is.

3.6 Security Configuration

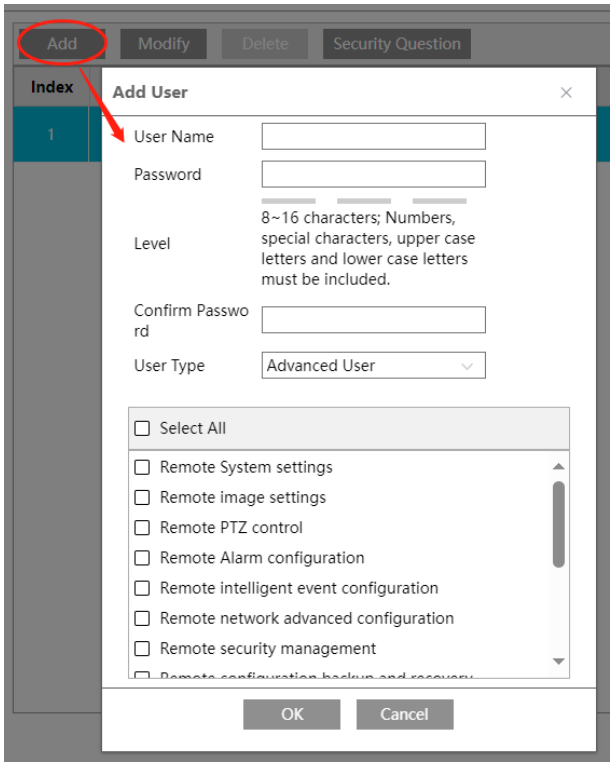
3.6.1 User Configuration

Go to **Config→Security→User** interface as shown below.



Add user:

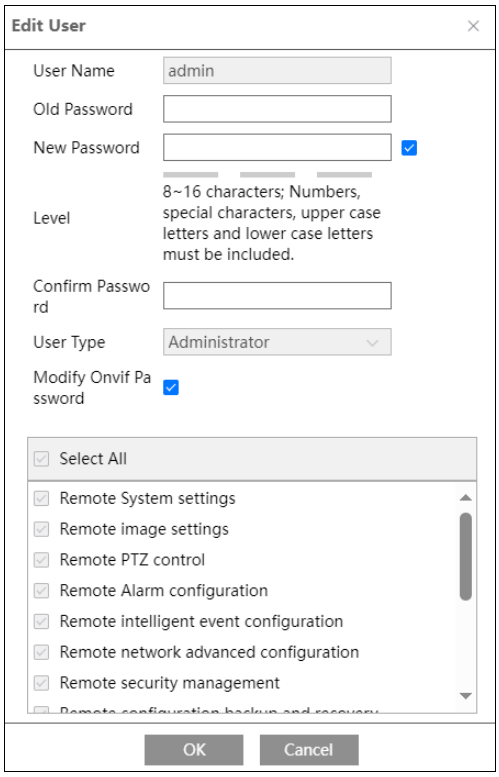
1. Click the “Add” button to pop up the following textbox.



2. Enter user name in the “User Name” textbox.
3. Enter the password in the “Password” and “Confirm Password” textbox. Please set the password according to the requirement of the password security level (Go to Config→Security→Security Management→Password Security interface to set the security level).
4. Choose the user type and select the desired user permissions.
5. Click the “OK” button and then the newly added user will be displayed in the user list.

Modify user:

1. Select a user to modify password in the user configuration list box.
2. The “Edit user” dialog box pops up by clicking the “Modify” button.



3. Enter the old password of the user in the “Old Password” text box.
4. Enter the new password in the “New password” and “Confirm Password” text box.
5. Select the user permissions for advanced or normal user.
6. Click the “OK” button to save the settings.

Note: When the password level is set to “Strong”, the password cannot be set the same as the previous five.

Delete user:

1. Select the user to be deleted in the user configuration list box.
2. Click the “Delete” button to delete the user.

Note: The default administrator account cannot be deleted.

Safety Question Settings: Set the questions and answers for admin to reset the password after you forget the password.

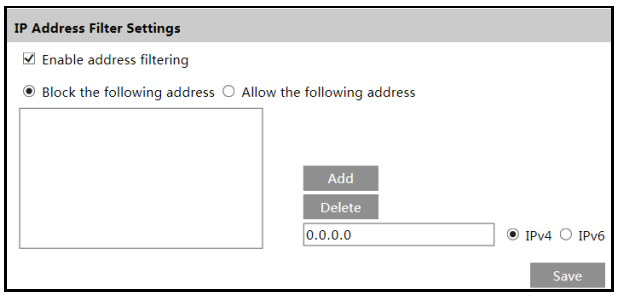
3.6.2 Online User

Go to **Config→Security→Online User** to view the user who is viewing the live video.

An administrator user can kick out all the other users (including other administrators).

3.6.3 Block and Allow Lists

Go to **Config→Security→Block and Allow Lists** as shown below.



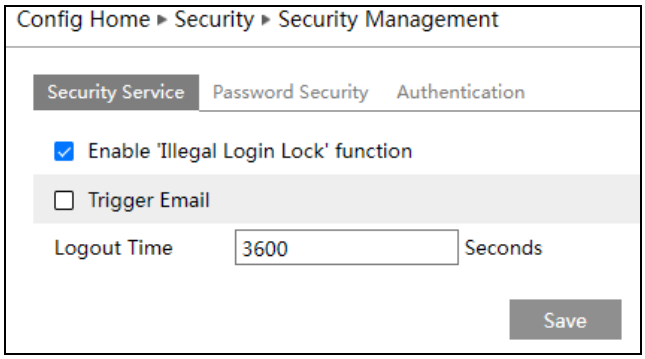
The setup steps are as follows:

Check the “Enable address filtering” check box.

Select “Block/Allow the following address”, IPv4/IPv6 and then enter IP address in the address box and click the “Add” button.

3.6.4 Security Management

Go to **Config→Security→Security Management** as shown below.



In order to prevent against malicious password unlocking, “locking once illegal login” function can be enabled here. If this function is enabled, login failure after trying six times will make the login interface locked. The camera can be logged in again after a half hour or after the camera reboots.

Trigger Email: if enabled, e-mail will be sent when logging in/out or illegal login lock occurs.

- **Password Security**

Please set the password level and expiration time as needed.

Password Level: Weak, Medium or Strong.

- Weak: Numbers, special characters, upper or lower case letters can be used. You can choose one of them or any combination of them when setting the password.
- Medium: 8~16 characters, including at least two of the following categories: numbers, special characters, upper case letters and lower case letters.
- Strong: 8~16 characters. Numbers, special characters, upper case letters and lower case letters must be included.

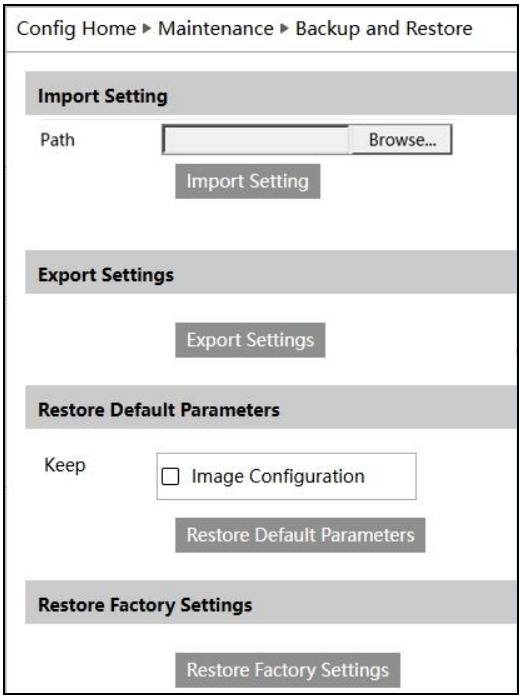
For your account security, it is recommended to set a strong password and change your password regularly.

HTTP Authentication: Basic or Token is selectable.

3.7 Maintenance Configuration

3.7.1 Backup and Restore

Go to **Config→Maintenance→Backup & Restore**.



- **Import & Export Settings**

Configuration settings of the camera can be exported form a camera into another camera.

1. Click “Browse” to select the save path for import or export information on the PC.
2. Click the “Import Setting” or “Export Setting” button.

- **Restore Default Parameters**

Click the “Restore Default Parameters” button and then verify the password to restore all parameters to the default parameters except those you want to keep.

- **Default Settings**

Click the “Load Default” button to restore all system settings to the default factory settings except those you want to keep.

3.7.2 Reboot

Go to **Config→Maintenance→Reboot**.

Click the “Reboot” button to reboot the device.

Timed Reboot Setting:

If necessary, the camera can be set up to reboot on a time interval. Enable “Time Settings”, set the date and time and then click the “Save” button to save the settings.

3.7.3 Upgrade

Go to **Config→Maintenance→Upgrade**. In this interface, the camera firmware can be updated.

1. Click “Choose File” to select the save path of the upgrade file
2. Click the “Upgrade” button to start upgrading the firmware.
3. Enter the correct password and then the device will restart automatically.

Note: If “Back up and upgrade” is selected, the configuration file will be exported to your local PC before starting upgrading.

Caution:

1. Do not allow downgrading from the current version to the lower version.
2. Do not refresh/close the browser or disconnect the camera from the network during the upgrade, or it will cause system failure. After the device is successfully upgraded, there are ten minutes of observation. During this observation period, do not upgrade the device again.

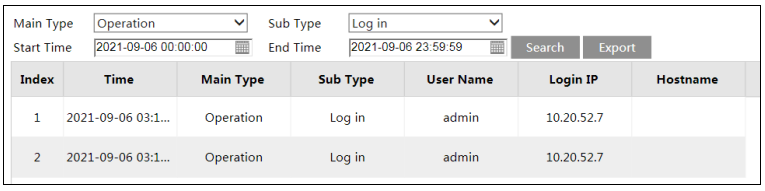
Note: To decrease the upgrade risk, this series of cameras adopts two systems. After one system is successfully upgraded, the other system will be synchronized. If one system fails caused by power failure or other reasons during the upgrade, the other system will not be affected and the camera still can work normally. You can also upgrade your camera through the normal system.

Export Upgrade Log: If upgrade error occurs, the upgrade log can be exported to help the technician to analyze and solve the problem.

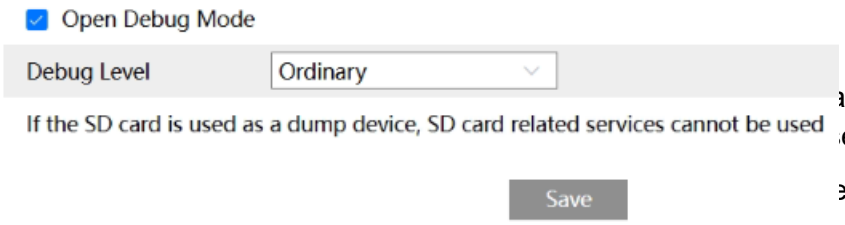
3.7.4 Operation Log

To query and export log:

1. Go to **Config→Maintenance→Operation Log**.

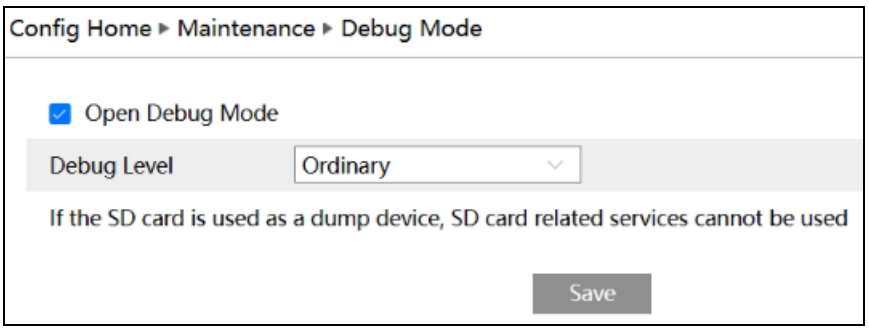


2. Select the main type, sub type, start and end time.
3. Click “Search” to view the operation log.
4. Click “Export” to export the operation log.



, so that the technician can
ervice.

echnical support.



Note: Once the SD card is used to collect the system data, the SD card will not be used to store snapshots and recorded files. Only when you disable debug mode and format the SD card in the storage interface (**Config->System->Storage->Management**) after the device is rebooted, can the SD card be used to store snapshots and recorded files.

3.7.6 Maintenance Information

When the device failure occurs, you can export the maintenance information and send it to the technicians, so that they can quickly find out and analyze the problem. Go to **Config->Maintenance Information** to export.

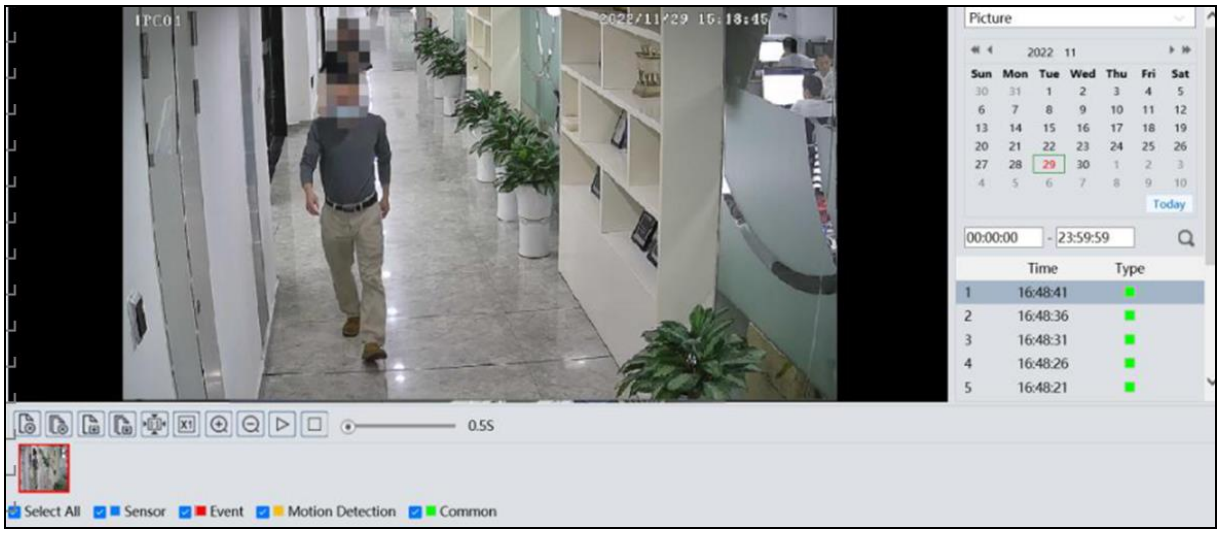
Chapter 4 Search

4.1 Image Search

Click Search to go to the interface as shown below. Images that are saved on the SD card can be found here.

1. Choose “Picture”.

2. Set time: Select date and choose the start and end time.
3. Choose the alarm events at the bottom of the interface.
4. Click to search the images.
5. Double click a file name in the list to view the captured photos.



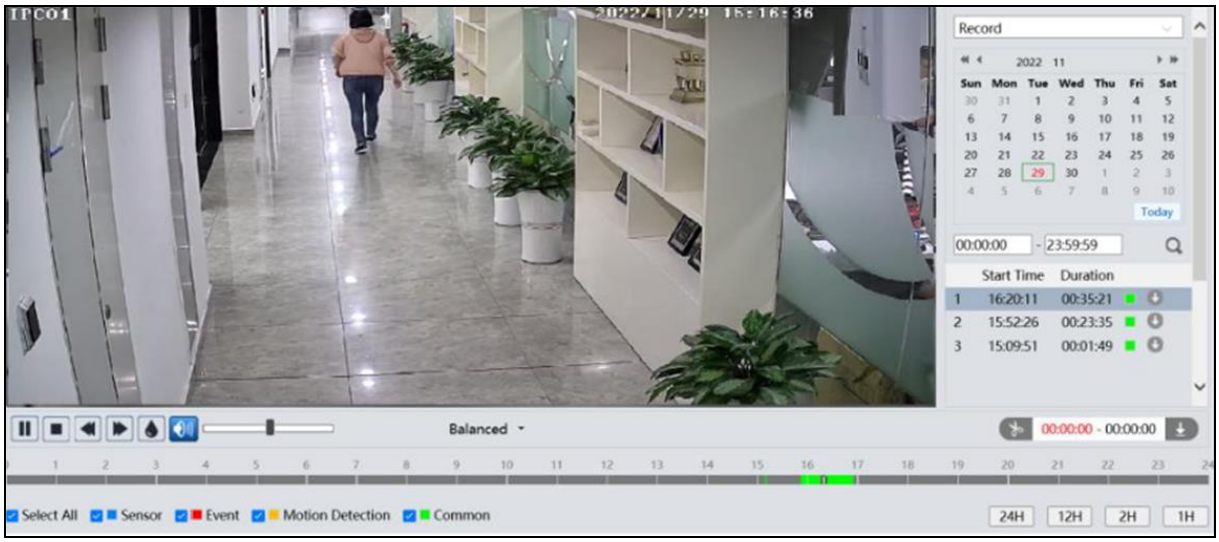
The descriptions of the buttons are shown as follows.

Icon	Description	Icon	Description
	Close: Select an image and click this button to close the image.		Close all: Click this button to close all images.
	Save: Click this button to select the path for saving the image on the PC.		Save All: Click this button to select the path for saving all pictures on the PC.
	Proper Size: Click to fit the image on the screen.		Actual size: Click this button to display the actual size of the image.
	Zoom in: Click this button to digitally zoom in.		Zoom out: Click this button to digitally zoom out.
	Slide show play: Click this button to start the slide show mode.		Stop: Click this button to stop the slide show.
	Play speed: Play speed of the slide show.		

4.2 Video Search

Click Search to go to the interface as shown below. Videos were recorded locally to the PC can be played in this interface.

1. Choose “Record”.
2. Set search time: Select the date and choose the start and end time.
3. Click to search the images.
4. Select the alarm events at the bottom of the interface.
5. Double click on a file name in the list to start playback.



Icon	Description	Icon	Description
	Play button. After pausing the video, click this button to continue playing.		Pause button
	Stop button		Speed down
	Speed up		Watermark display
	Enable / disable audio; drag the slider to adjust the volume after enabling audio.		

Note: and cannot be displayed in the above interface via the plug-in free browser.

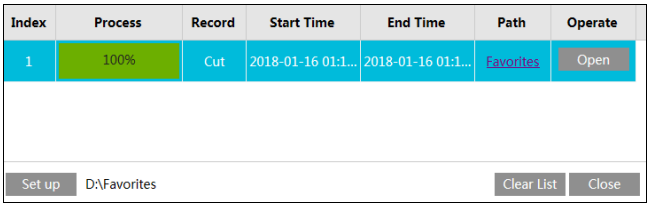
Additionally, for plug-in free playback, playback mode switch (balanced / real-time / fluent mode) and downloading functions are not supported too.

The time table can be shown in 24H / 12H / 2H / 1H format by clicking the corresponding buttons.

Video clip and downloading

1. Search the video files according to the above-mentioned steps.
2. Select the start time by clicking on the time table.
3. Click to set the start time and then this button turns blue .
4. Select the end time by clicking on the time table. Then click the button to set the end time.

5. Click to download the video file in the PC.



Click “Set up” to set the storage directory of the video files.

Click “Open” to play the video.

Click “Clear List” to clear the downloading list.

Click “Close” to close the downloading window.

Appendix

Appendix 1 Troubleshooting

How to find the password?

A: The password for ***admin*** can be reset through “Edit Safety Question” function.

Click “Forget Password?” on the login page and enter the corresponding answer of the selected question in the popup window. After you correctly answer all questions, you can reset the password for ***admin***. If you forget the answer of the question, this way will be invalid, please contact your dealer for help.

B: The passwords of other users can be reset by ***admin***.

Fail to connect devices through a browser.

A: Network is not well connected. Check the connection and make sure it is connected well.

B: IP address is not available. Reset the IP address.

C: Web port number has been changed: contact administrator to get the correct port number.

D: Exclude the above reasons. Restore to default setting by GV-IP Device Utility.

Note: The default IP: 192.168.0.10，mask number: 255.255.255.0

No sound can be heard.

A：Audio input device is not connected. Please connect and try again.

B: Audio function is not enabled at the corresponding channel. Please enable this function.

Appendix 2 Configuration Requirements and Surrounding Area

1. Auto-focusing function should not be enabled. Enabling auto-focusing may cause significant changes in the picture, leading to temporary algorithm interruption.
2. Try to avoid excessive obstruction from trees, while also avoiding excessive variations in lighting conditions in the scene, such as frequent and excessive car headlights, etc., to improve the accuracy of intelligent functions. The brightness of the scene should not be too low, as excessively dim scenes will reduce the accuracy of alarms. Adequate lighting and clear scenery are important conditions.
3. The optimal overhead angle for the camera is between 30 degrees and 45 degrees (see outdoor installation diagram for 12mm lens).

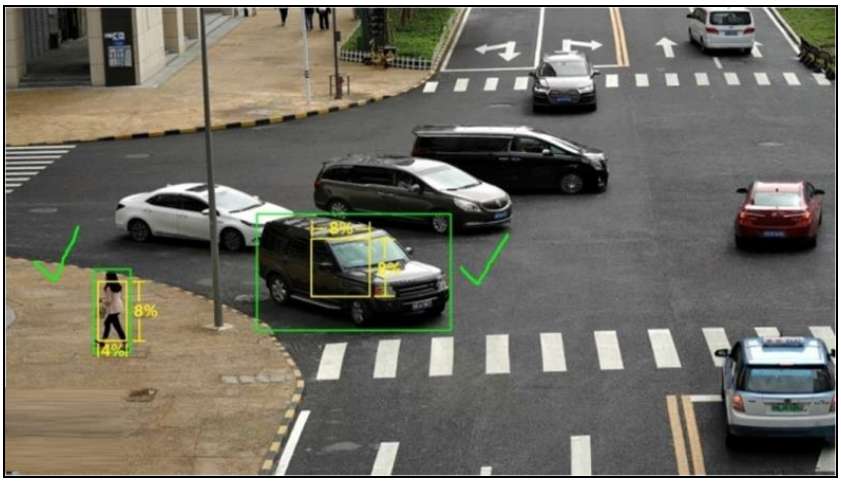
For pedestrians: It is necessary to include the upper body, with the head and torso.

For vehicles: The downward angle should not be too large (not exceeding the recommended angle). Oblique and horizontal views are preferred over downward views, and it is recommended to install the camera with an oblique view.

4. When the camera is detecting, the target should spend at least about 2 seconds passing through the detection area.
5. Not suitable for scenes with significant changes in lighting.
6. Adjust the camera so that the area needing protection is positioned as centrally as possible within the field of view. There should be no obstructions in the main thoroughfare areas. Try to exclude swaying obstructions such as trees, bushes, flags, etc., from the detection area.
7. Please adjust the camera's installation position or focal length so that the targets of interest in the frame meet certain size requirements. Optimal target recognition sizes:

Percentage	Human	Motor Vehicle	Motorcycle/Bicycle
Minimum (Width × Height)	4% × 8%	8% × 8%	4% × 4%
Maximum (Width × Height)	50%× 50%	50%× 50%	50%× 50%

The proportion here refers to the ratio of the target's width to the width of the frame. For example, in a resolution of 1920×1080, the minimum resolution for a person would be 80×160 (w=1920×4%=80, h=1920×8%=160).



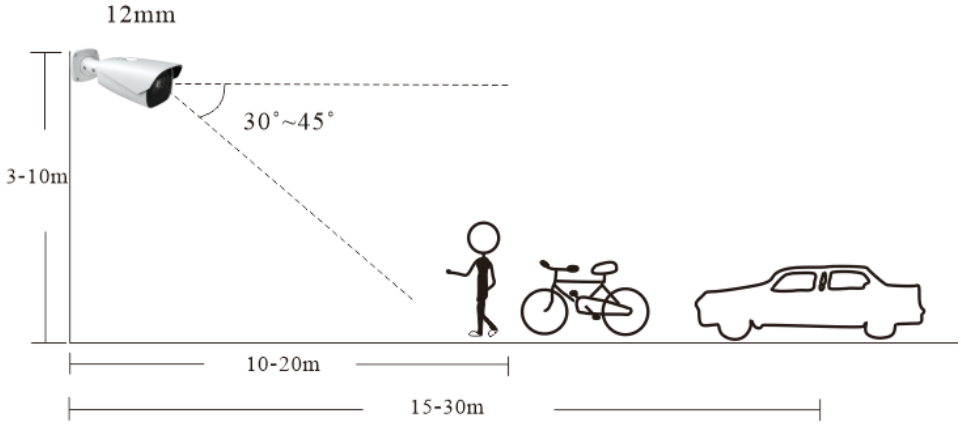
Correct example: The target meets the minimum size requirements. The yellow box in the image represents the minimum detection box.

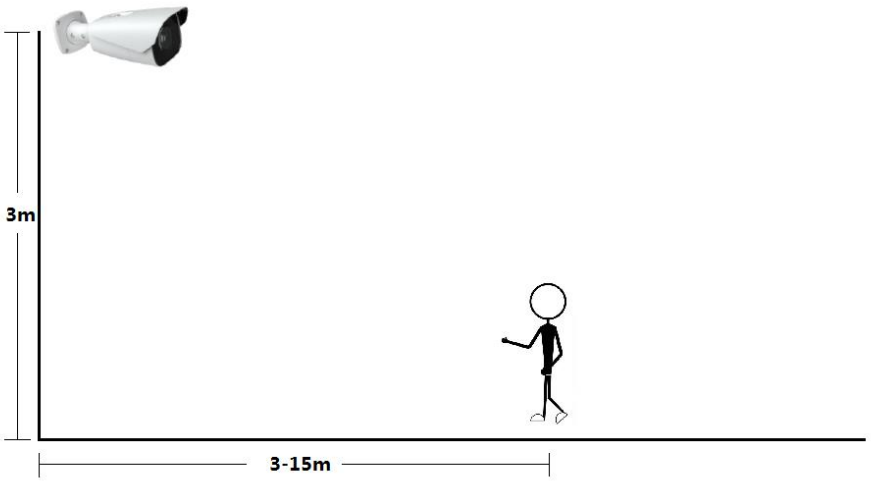
Incorrect example: The target does not meet the minimum size requirements. The yellow box in the image represents the minimum detection box.

8. Installation suggestion:

Outdoor mounting: The optimal detection distance varies due to different focal length. Please refer to the following table.

Focal Length	Installation Height(m)	Human/Motorcycle/Bicycle		Motor Vehicle	
		Maximum Distance(m)	Optimal Distance(m)	Maximum Distance(m)	Optimal Distance(m)
2.8 mm	3-10	8	4-8	15	10-15
3.6 mm	3-10	10	5-10	20	15-20
12 mm	3-10	25	10~20	35	15~30
22 mm	3-10	45	30~40	70	20~50



Example for 12mm focal length

Indoor Mounting