Hanwha
Techwin America

WISENET WAVE
Hardware Quick Reference Guide

Thank you for selecting Wisenet WAVE Video Management System! For assistance or questions regarding the setup of your WAVE server or client, please contact one of our technical support specialists, or visit our website.

Technical Support: **877-213-1222**
Web: **www.hanwhasecurity.com**

WAVE VIDEO TUTORIAL LIBRARY AND MOBILE APPLICATION

Use the QR codes below to visit our extensive video tutorial library and to install your WAVE Mobile app to always stay connected.

- Setting up WAVE software
  https://wavevms.com/wave_qg_1

- Adding devices to WAVE
  https://wavevms.com/wave_qg_2

- Setting camera recording profiles
  https://wavevms.com/wave_qg_3

- Playlist for WAVE tutorial videos
  https://wavevms.com/wave_qg_4

- WAVE software may be downloaded by following this QR code or by visiting the link below:
  https://wavevms.com/download/

Download the WAVE Mobile App for Android

GET IT ON
Google play

Download the WAVE Mobile App for iOS

Download on the
App Store

CONFIGURING SYSTEM NETWORK SETTINGS

In certain cases, it may be necessary for your WAVE server to use a static IP address. Follow the steps outlined below to configure your WAVE server to use a static network IP address.

Windows

1. Click the ⊞ icon to enter the Start menu

2. Click ⚙ to access your system Control Panel

3. Click the "Networking & Internet" icon

4. Click "Change Adapter Options"

5. Double-click the icon for the network card used to connect to your local network to view its properties window
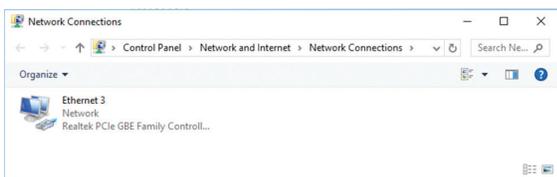
6. Click on "Properties"
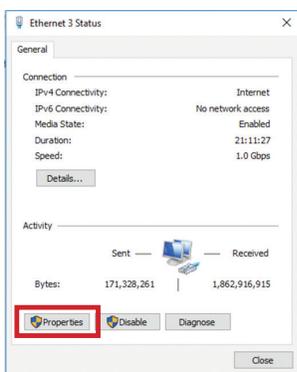
7. Double-click on the Internet Protocol Version 4 (TCP/IPv4)
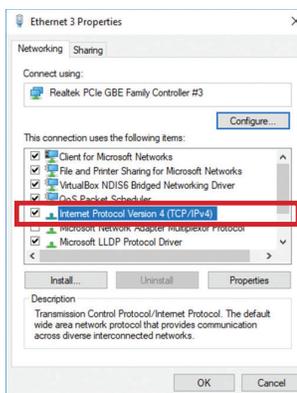
8. Set network properties according to your requirements

Ubuntu

1. Click the icon to enter the System Settings window

2. Click the Network icon to enter the Network Settings window

3. Select "Wired" and click "Options..."
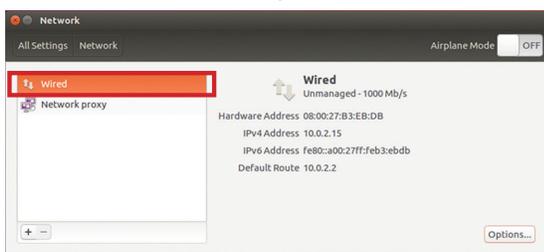
4. Go to the "IPv4 Settings" tab and input the IP configuration required for your network

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