




YOUR FIRST LINE OF DEFENSE

## Visitor Management System



Each day scores of visitors pass through the entrances to your facility. Having the ability to screen and track them can contribute substantially to the safety and protection of your personnel and property. With LobbyWorks 4.0, you can improve lobby and security desk productivity by scanning business cards or drivers licenses to quickly register visitors, and provide voice coaching to guide visitors during the registration process. It also captures photos for new visitors, and identifies returning visitors.

## How it works.

In a matter of a few seconds, you can:

- 1. Scan a business card or drivers license** to gather information about the visitor. For pre-registered and returning visitors, badges may already be waiting for the visitor upon arrival and simply need to be scanned for check in. If required, LobbyWorks® can display visitation rules or a short safety video.
- 2. Take a photo of the visitor** and match it with the visitor information.
- 3. Discretely perform security checks** to ensure the visitor is expected, not on a visitor watch list, and have the visit authorized in real-time. During registration, LobbyWorks also consistently checks the visitor information against your list of barred visitors. The use of such a list is crucial in securing your site. LobbyWorks checks for potential matches based on names, drivers license numbers, pictures and more. In addition, LobbyWorks checks the visitor's information against expected visitors and those who have been on site before to reuse their information and process them more quickly as returning visitors.

LobbyWorks®  
Visitor  
Management  
Kiosk



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# Why LobbyWorks™?

For companies that have made significant investments in perimeter security and access control, the ability to automatically screen and track visitors is an essential part of a complete security plan:

- **Screen for visitors** on a watch list
- **Scan barcodes** on pre-registration confirmation e-mails to quickly register visitors on-site
- **Receive remote visit approvals** from a security guard or hosting employee to complete registration
- **Support local employee login** at the kiosk to sign in, authorize a visit, and sign out a visitor
- **Display non-disclosure agreements** or visitation rules and capture the visitor's confirmation

LobbyWorks is simple to deploy and can be used as either a standalone or networked solution. It's flexible and powerful

enough to meet the needs of small and enterprise customers with diverse visitor management processes and policy requirements. In addition to customizing the support screen background, you can also use LobbyWorks to display safety or promotional videos. LobbyWorks can act as a concierge by provide visitors with site information such as directions to airport, hotels, and restaurants in the area, company promotional messaging, etc.

**LobbyWorks is a simple and cost effective way to:**

- **Determine who is in your facility** at all times
- **Identify unwanted visitors**
- **Eliminate abuse** of visitor badges
- **Protect visitor confidentiality**
- **Facilitate communication** between hosts, visitors, and security personnel



**4. Print an individual professional badge** with the visitor's name and photo, expiration time, host name, valid access areas and any other required information. Visitor badges can be printed on B/W thermal direct label printers, inkjet or laser color printers or dye-sublimation printers. Visitor badges can have features such as time-expiring stamps or tamper-resistant inks.

**5. While on site, LobbyWorks proactively tracks** if the visitor signs out as expected. For expired visits, LobbyWorks can contact the host to check if the visitor is still on site. This ensures that visitors are monitored at all times and that hosts enforce your sign out policy.

**It's that SIMPLE!**

# LobbyWorks® 4.0

## Visitor Management System Includes:

### LobbyWorks® Front Desk

Register and track visitors. Includes: photo ID/business card scan, photo and signature capture, badge printing, visitor sign in/out tracking, watch list filtering, emergency list report, delivery and asset tracking, visitor access card tracking and much more.

### LobbyWorks Web Center

Used by host employees to pre-register their visitors and by authorized security personnel to view visitor traffic in real time as well as validate, sign in and sign out visitors' badges. Host employees may authenticate using either native LobbyWorks or Active Directory® accounts.

### LobbyWorks Notify

Used by employees at their workstation to get a real-time pop-up when their visitor arrives or if their visitor requires immediate authorization. Also used to proactively track expired visits.

### LobbyWorks Reports

Allows authorized personnel to generate detailed visitor traffic reports and graphs for each day, week, month or year. View traffic per employee, visitor, department, location, building or company—true reporting flexibility at your fingertips.

### LobbyWorks Kiosk

Self-registration station for high traffic or unattended lobby. Ergonomically designed with voice coaching. Visitors enter their information and are then authorized remotely by a security desk or the host employee.

### Pro-Watch Visitor Manager Connector

Allows LobbyWorks Front Desk operators to assign access privileges to a visitor badge using Pro-Watch. In addition, it can issue a temporary badge to registered cardholders who have misplaced their access control card. The Pro-Watch Visitor Manager Connector integrates a facility's visitor management practices with its security management policies to create a seamless security solution for any size organization.

### LobbyWorks Administrator

Tap into LobbyWorks flexibility and power to tailor it to your specific facility and business needs. Control security policies for visitors and contractors, user permissions, badge and report templates and much more. Also, configure Active Directory imports of host employees, Microsoft Exchange Server and VCalendar integration for visitor pre-registration, and SMTP for e-mail notifications.

Active Directory® is a trademark of the Microsoft group of companies.

### For more information:

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