



StruxureWare for Data Centers Services

Services to deploy, support, and enhance your DCIM solution

apc.com/struxureware

Life Is On

Schneider
Electric

Peace-of-mind software services



Schneider Electric™ offers a comprehensive portfolio of services to support and enhance our StruxureWare™ for Data Centers software. These services are designed to simplify deployment, reduce costs, and address your key concerns and challenges. Our software services provide you with peace of mind that your applications will receive the care they need to operate at optimal levels at all times.

Software Installation

- Ensures that all software products are installed correctly by a highly skilled field service engineer and are quickly ready for use in your dynamic data center.

Software Configuration

- Configures the system quickly and precisely to emulate your unique data center, in turn allowing you to make critical decisions that will save you time and money.

Software Support Contracts

- Ensures you stay up to date with the latest software releases and technical support

Software Enhancement

- Provides customized dashboards and enhanced reports to meet your business needs.

Solution Deployment Management

- Provides a single point of contact to oversee the installation, configuration, integration, customization, and enhancement of the DCIM software solution.

Software Preventive Maintenance

- Grants on-site visits to review, analyze, detect, and prevent system failures while optimizing the use of the DCIM tool.

Software Integration

- Provides planning, designs, and project management for the integration of StruxureWare for Data Centers software into your existing software or system, providing you with a customized view into your existing applications.

Software Education

- Offers hands-on training on key features, operational skills, and best practices, enabling you to get the most from your DCIM.

The Schneider Electric winning recipe for service excellence

Dedicated Resources

- Worldwide network of certified field service engineers
- Available 24/7
- Allows data center and facilities managers to focus on their day-to-day activities

Methodology

- Our technical statements of work follow a structured methodology of work procedures that adhere to industry best practices

Execution

- Deployment management
- Safety is a top priority
- Operation process compliance
- Scheduling

Tools

- Latest software updates
- Latest firmware updates
- Access to DCIM support
- HW equipment

Performance

- Fast and efficient service delivery
- Highly trained resources ensure StruxureWare for Data Centers is operating at optimal performance

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