

User Guide

YourSixOS

January 2021 - Version 1.5



ABOUT YOURSIX INC.

YourSix Inc. is an award-winning Physical Security as a Service (PSaaS) solution provider whose platform combines all aspects of physical security delivered as a service by a single trusted security partner. The YourSixOS true cloud platform enables seamless convergence of video surveillance, access control, audio technologies, and video monitoring to safeguard essential assets intelligently. YourSix is a veteran-owned business founded in Minnesota in 2015. For more information about YourSix, please visit our website www.yoursix.com.

USER GUIDE OBJECTIVE

The YourSixOS User Guide ensures users understand the YourSixOS user interface.

USER GUIDE AUDIENCE

The YourSixOS User Guide is for authorized organization users of the YourSixOS platform.

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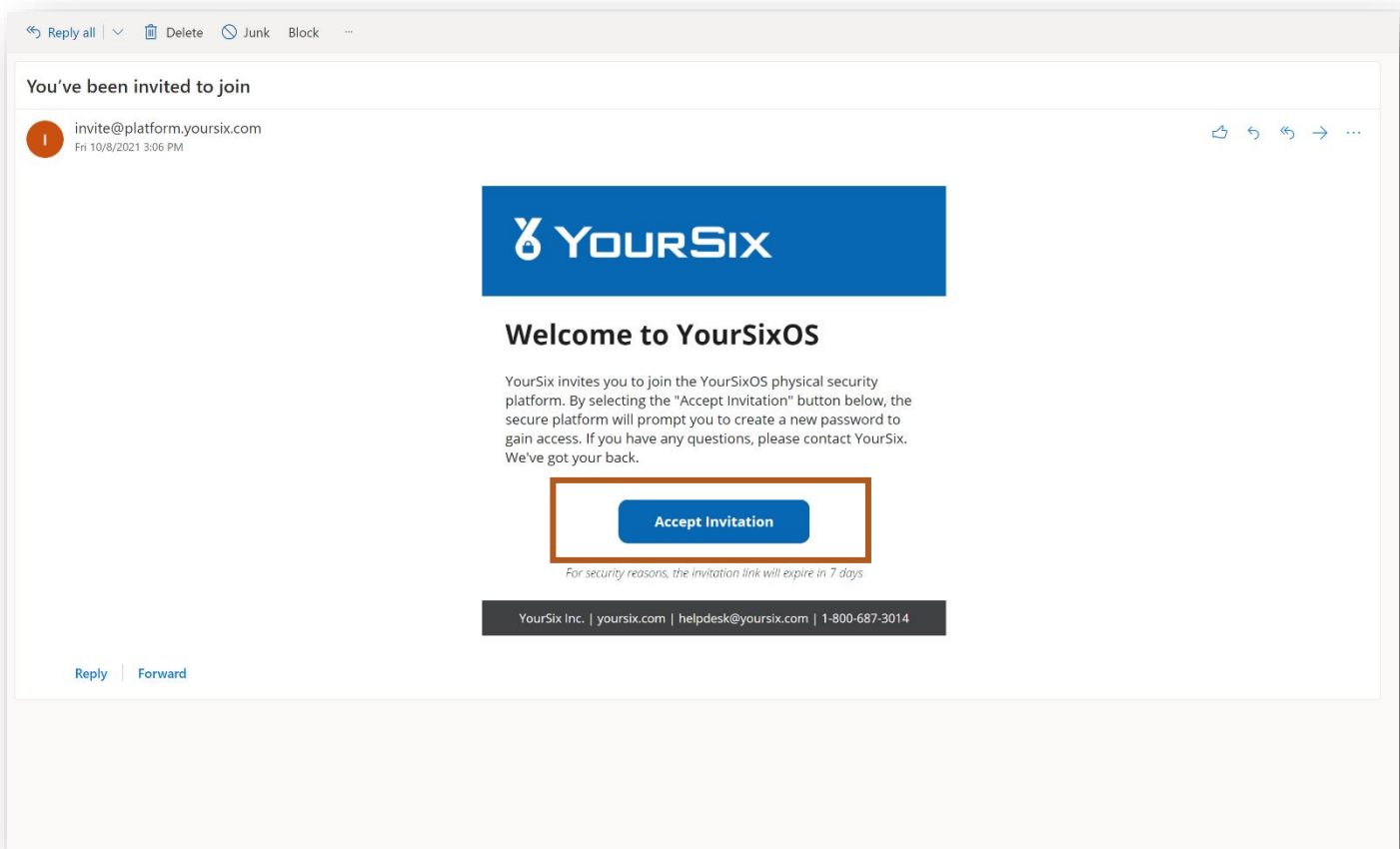
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BASIC NAVIGATION



Email Invitation

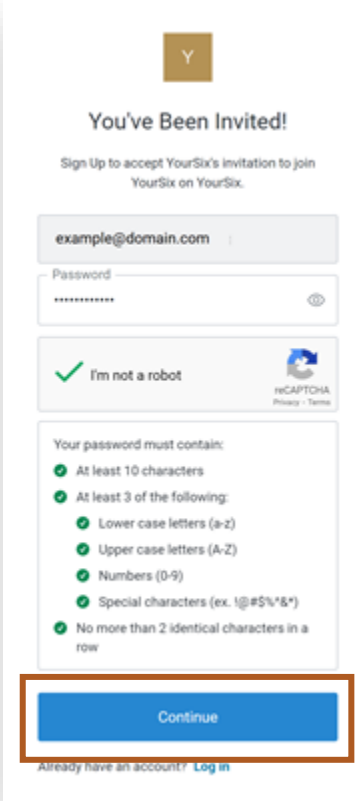


Accept Email Invite:

You will receive an invitation requesting you to join the YourSixOS platform

- ❑ Open the invitation email from: invite@platform.yoursix.com
- ❑ Click **Accept Invitation** in the body of the email

Login



You've Been Invited!

Sign Up to accept YourSix's invitation to join YourSix on YourSix.

example@domain.com

Password

I'm not a robot

Your password must contain:

- At least 10 characters
- At least 3 of the following:
 - Lower case letters (a-z)
 - Upper case letters (A-Z)
 - Numbers (0-9)
 - Special characters (ex. !@#%*&*)
- No more than 2 identical characters in a row

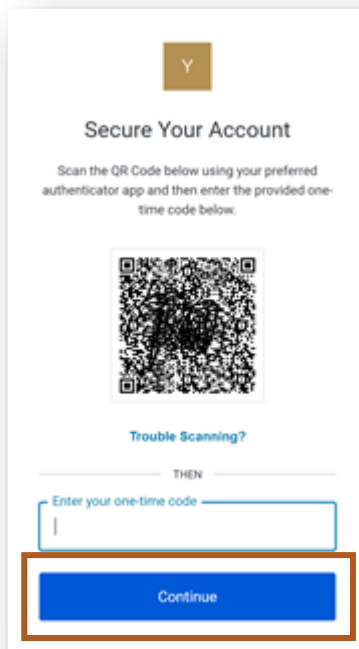
[Continue](#)

Already have an account? [Log in](#)

Configure Password:

- Enter your desired new password
- Complete the captcha
- Select **Continue**

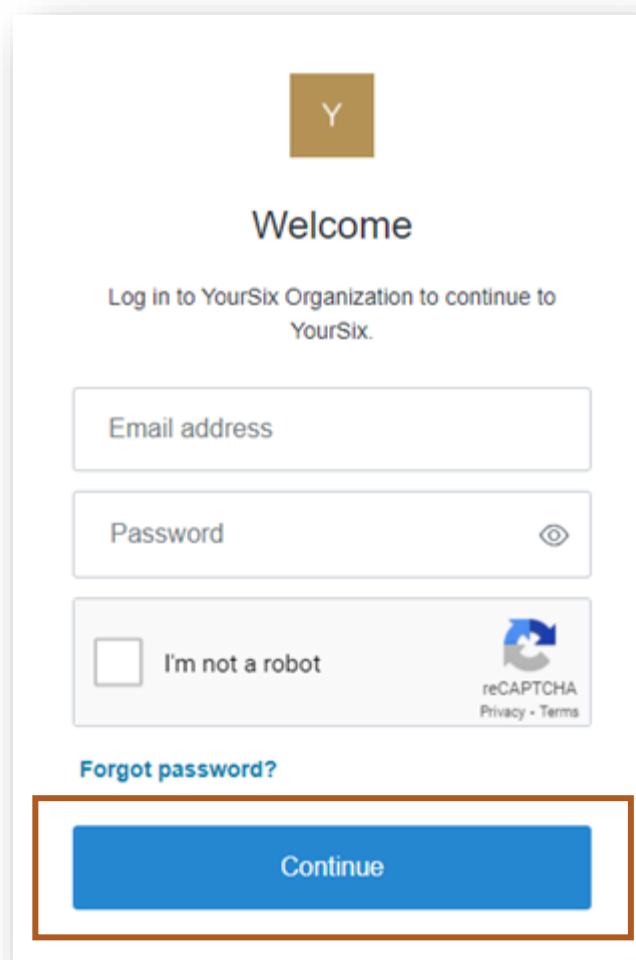
Login



(Optionally) Configure multi-factor authentication:

- Scan QR code with authenticator app (Google, Authy, etc)
- Enter one-time code from authenticator app
- Select **Continue**

Login





Y

Welcome

Log in to YourSix Organization to continue to YourSix.

Email address

Password 

I'm not a robot 
reCAPTCHA
Privacy - Terms

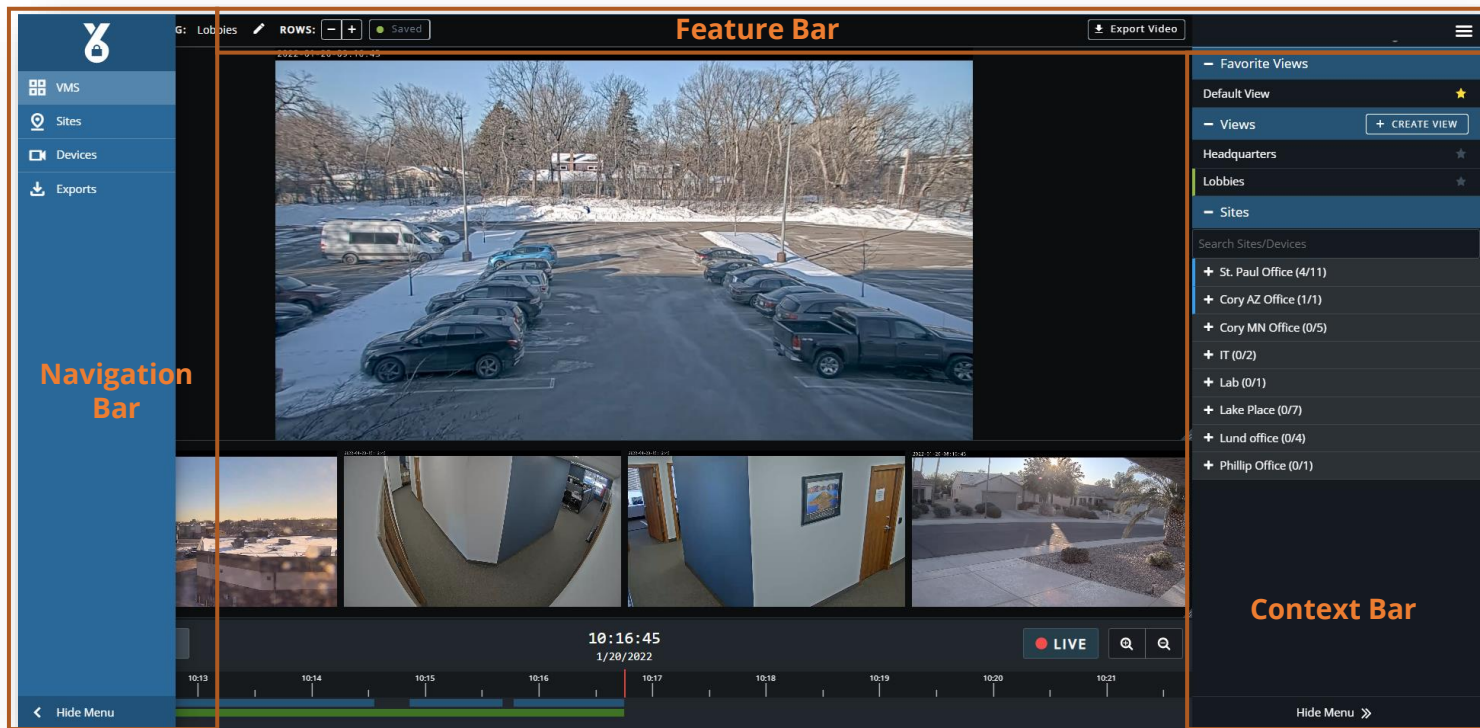
[Forgot password?](#)

Continue

Web Browser Login:

- Open a web browser - *Google Chrome offers the richest support*
 - *Platform supported on Google Chrome, Microsoft Edge, and Firefox*
- Visit <https://login.platform.yoursix.com/>
- Enter username and password
- Select **Continue**

Layout



Navigation Bar

- VMS
- Sites
- Devices
- Exports*

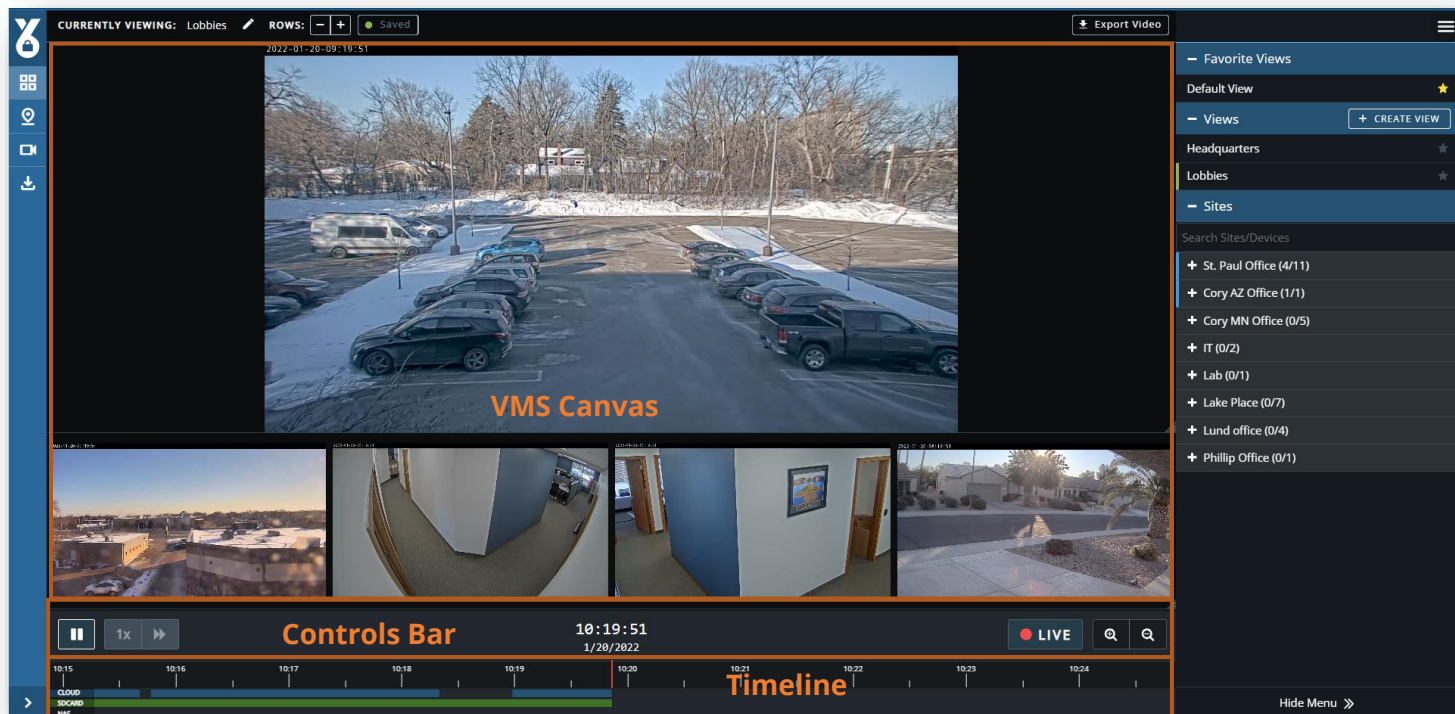
Feature Bar

- Current View
- Add/Subtract Rows
- Save View
- Export Video*
- Hamburger Menu
 - My account
 - Log out

Context Bar

- Favorite Views
- Views
- Sites
- Devices

Layout



VMS Canvas

- Video Thumb Nails
- Videowall

Controls Bar

- Pause/Play
- Playback Speed
- Time Stamp
- Live Indicator
- Zoom in/out

Timeline

- Shows video status for Cloud, SD card, NAS

USER GUIDE

VIEWING VIDEO



Adding a Device to the VMS Canvas



Updating Default View:

- Select **Expand** (double arrow) in the right-hand navigation

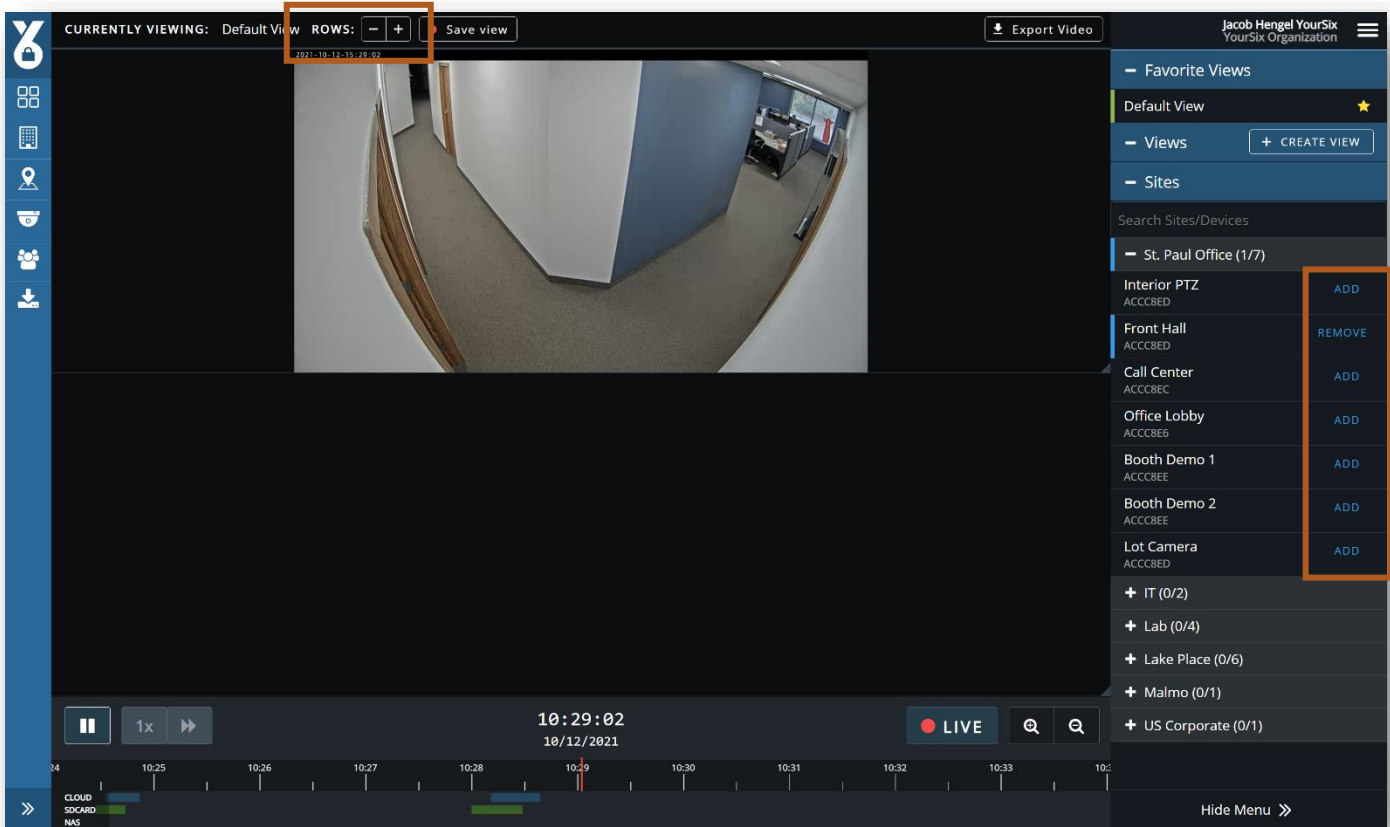
Adding a Device to the VMS Canvas



Add a device player to the canvas:

- Expand the name of the site you wish to add a device from via the + icon
- Select **Add** next to the device(s) you wish to add to the VMS canvas

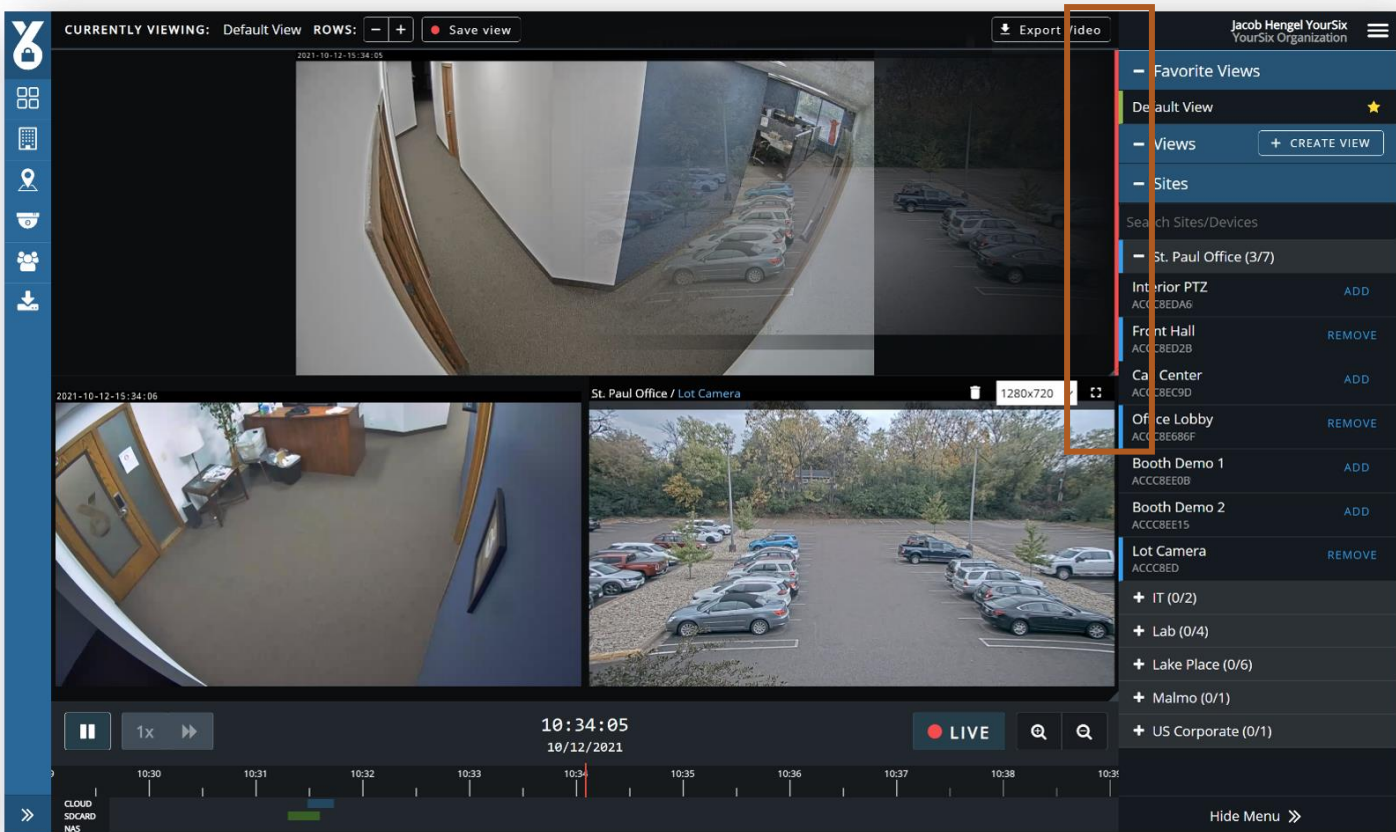
Configure the Default View



Adding rows to the canvas:

- Add rows to the VMS canvas by selecting + next to rows on the top Feature Bar (Platform is limited to 6 total rows per view)
- Continue adding more devices to the canvas
 - These new devices will come into the new row added

Configure the Default View



Moving cameras:

Once a camera is on the player canvas, it can be dragged and dropped to any location

- Click and hold on the video player for the camera you wish to move
- Drag the camera to the left or right of the player you want to place it next to
- Watch for the **Red Bounding Bar** to appear to show the placement of the camera
- Release the drag & drop to re-position the camera

Configure the Default View

The screenshot displays the YourSix video management interface. The main area shows a multi-camera view with two rows of video feeds. The top row contains two smaller feeds: one of a hallway and one of a parking lot. The bottom row contains a larger feed of an office interior. The interface includes a top navigation bar with 'CURRENTLY VIEWING: Default View', 'ROWS: - +', 'Save view', and 'Export Video'. The bottom bar shows playback controls, a timeline from 10:37 to 10:46, and a 'LIVE' indicator. On the right, a sidebar menu lists various sites and views, including 'Favorite Views', 'Default View', 'Views', and 'Sites'. Two orange boxes highlight the 'Sites' section and the 'Lake Place (0/6)' item within it.

Re-sizing rows:

- ❑ The lower right corner of each row has a **Resize Sliding Adjuster**
- ❑ Click and hold on the adjuster and drag up and down to resize the row

Configure the Default View

Saving a view:

- Once adjustments have been made to a view the save button will turn to a red **Save view** button
- Select the **Save view** button to commit your changes
 - Navigating away without clicking save will discard changes made to a view

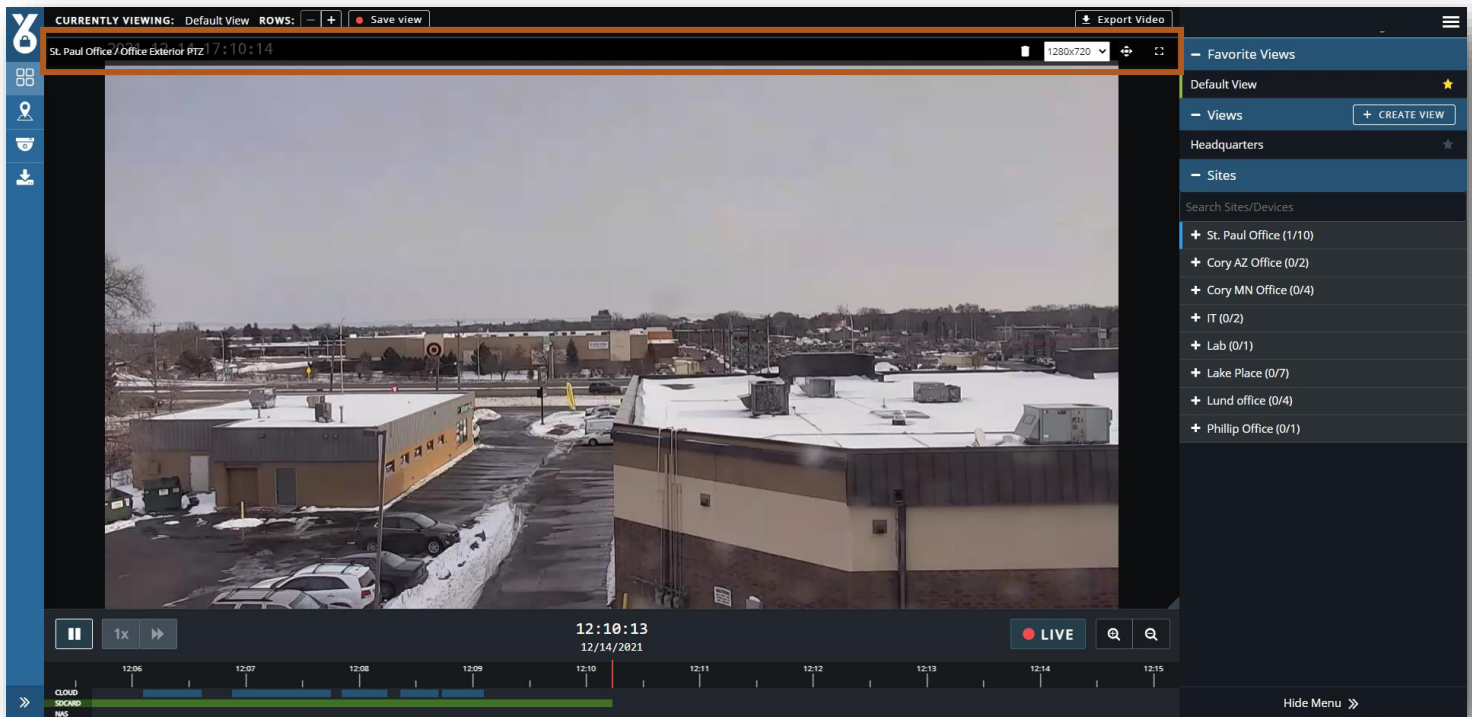
Configure the Default View









The screenshot displays the YOURSIXOS interface. At the top, it shows 'CURRENTLY VIEWING: Default View' and 'ROWS: - + Save view'. The main area features two video feeds: a top-left feed showing a hallway and a top-right feed showing a parking lot. The bottom feed is a large, detailed view of an office lobby. The interface includes a playback control bar at the bottom with a timeline from 10:37 to 10:46, a 'LIVE' indicator, and search icons. On the right side, a 'Favorite Views' menu is open, listing various camera views with 'ADD' and 'REMOVE' options. A 'Hide Menu' button is highlighted with an orange box at the bottom right of the menu.

Docking Menus:

- When finished manipulating views, click **Hide Menu** to utilize as much screen space as possible

Thumbnail Icons



Icon	Function	Details
	Direct Streaming	Located in the upper left corner of the thumbnail. This icon indicates that footage is being streamed direct on the local network. For full details direct streaming please reference page 30 of this guide.
	Remove player from view	Located in the upper right corner of the thumbnail. This icon will remove the player from the canvas.
	Resolution	Located in the upper right corner of the thumbnail. Selecting the drop down will allow you to select the resolution of the video.
	PTZ presets	Located in the upper right corner of the thumbnail. Selecting this icon will give you a drop down to select from a list of preset PTZ positions.
	Microphone control	Located in the upper right corner of the thumbnail. This icon will allow you to mute or unmute the video for device equipped with a microphone.
	Talkdown control	Located in the upper right corner of the thumbnail. This icon will allow you to perform a talkdown.
	Input-Output	Located in the upper right corner of the thumbnail. This icon will allow you to set an I/O board trigger to on, off, or pulse.
	Full screen video	Located in the upper right corner of the thumbnail. Selecting this icon will take you to full screen mode.

PTZ Controls



PTZ Controls:

PTZ cameras can be controlled in either full screen mode or from the video canvas.

- When you move your mouse over a PTZ camera thumbnail, your mouse icon will shift to a blue crosshair icon (⊕)
- The crosshair icon is click to center for controls
- Zooming can be performed by using the wheel on your mouse or within full screen mode using the **Zoom Bar** at the bottom of the screen
- Within full screen mode a user will also be able to control the camera via the on screen **PTZ Control Wheel**
- In full screen mode a user can also toggle between **Mechanical PTZ** and **Digital PTZ**

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CREATE A VIEW

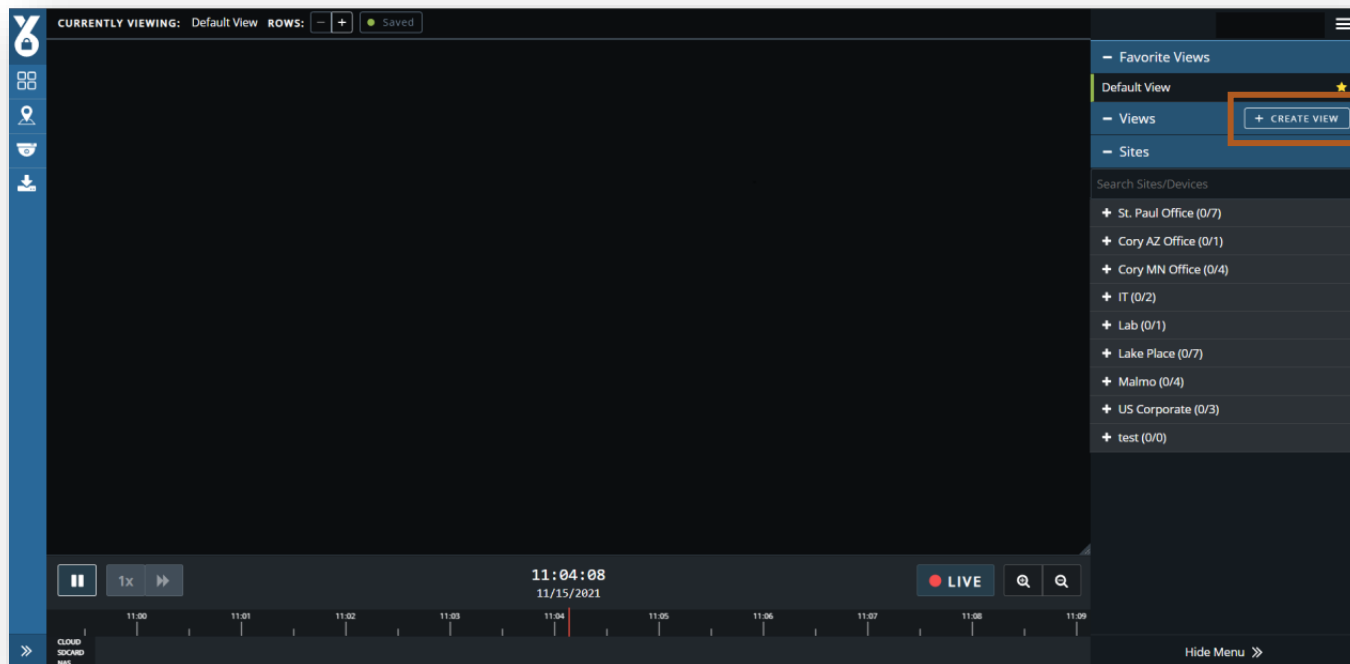


Configure Custom Views

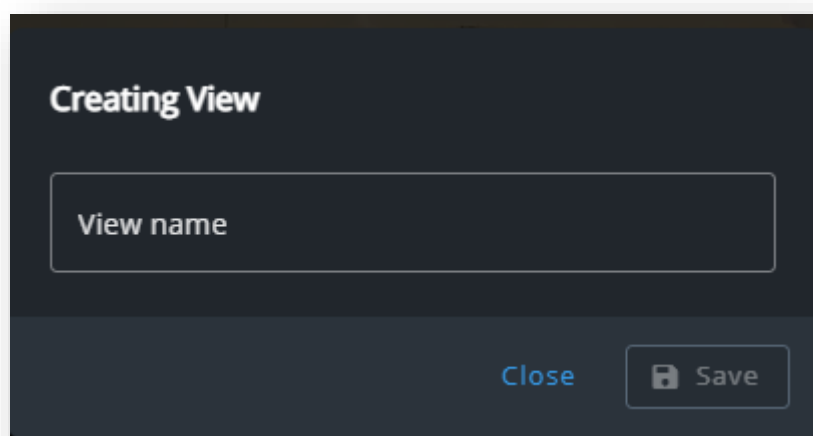


- Select **Expand** (double arrow) in the right-hand navigation

Configure Custom Views

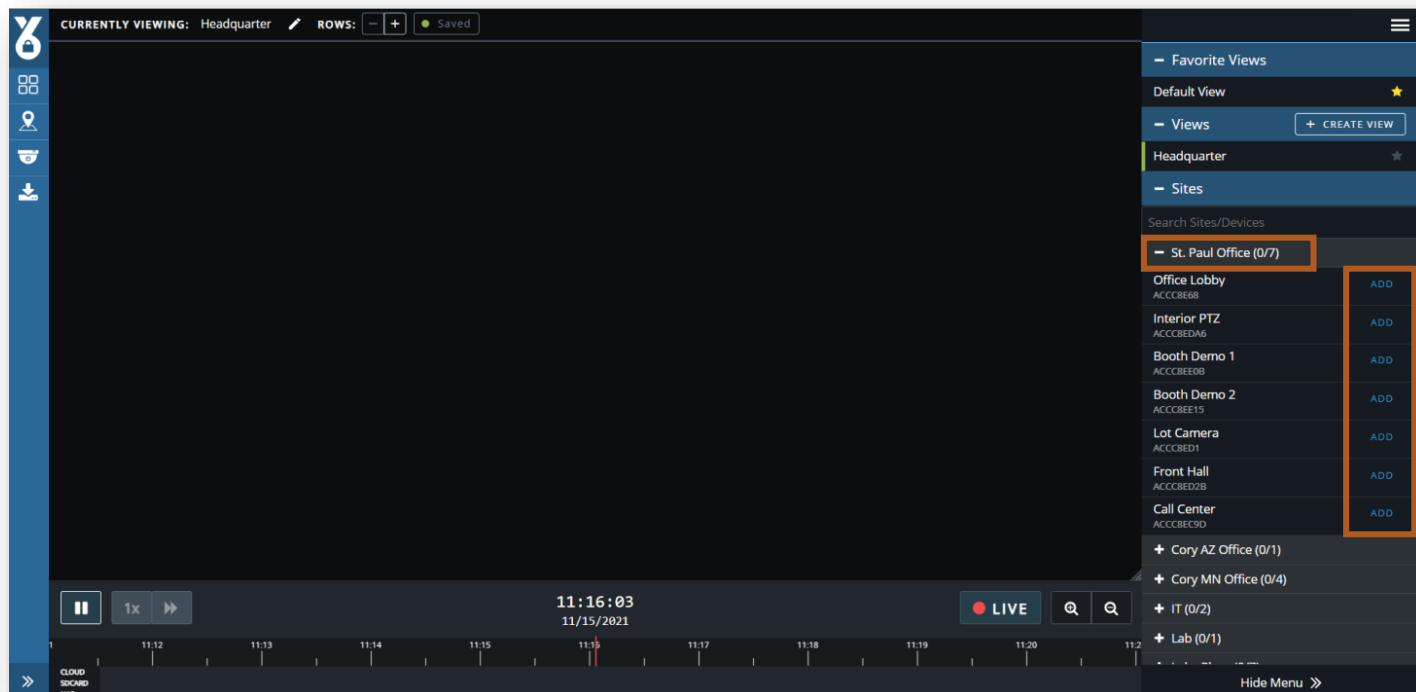


- Select **Create View** which will open a window to name the view



- Name the view and select **Save**
- The new view will appear under Views on the context bar

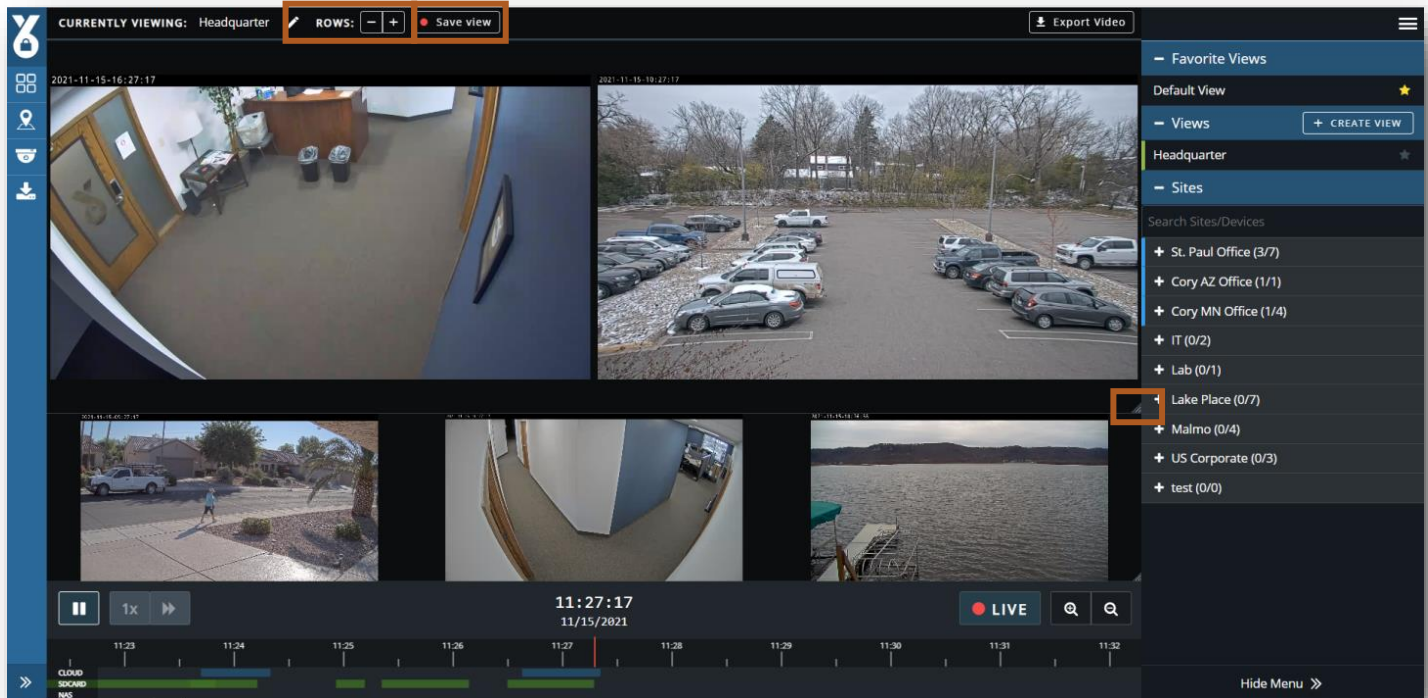
Configure Custom Views



Add Cameras to the New View:

- Expand **Site** that you wish to add cameras from
- Select **Add** beside the camera that you wish to add
- The camera should appear on the Player Canvas
- Select as many cameras as you wish to be added to the new view

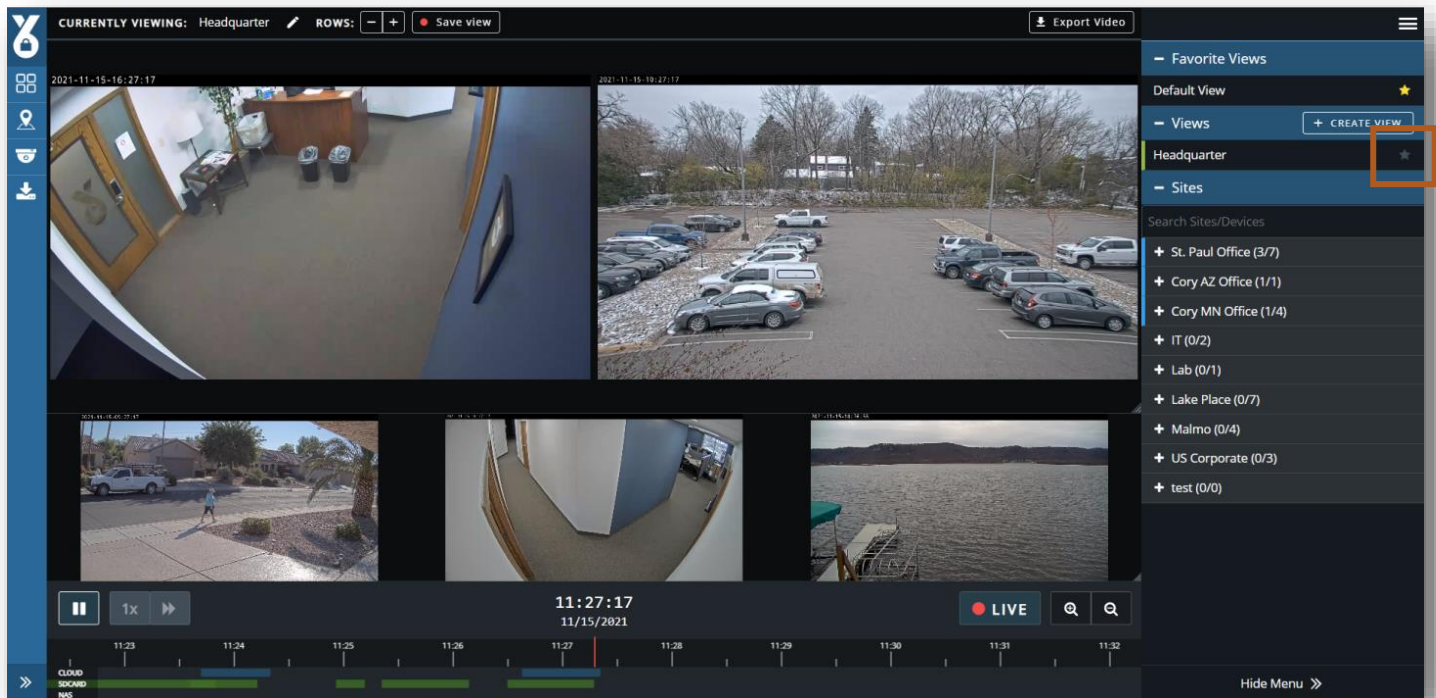
Configure Custom Views



Adding Rows and Saving New View:

- Add additional rows using the + symbol on the feature bar at the top of the screen
- Resize each row using the **Resize Sliding Adjuster**
- Once you have added the desired cameras and completed your desired layout then click **Save view** on the feature bar. This will save your new view under the views tab on the context bar to the right

Configure Custom Views



Marking a view as a favorite:

- Select **Favorite** star next to the view if you wish to mark this view as a favorite

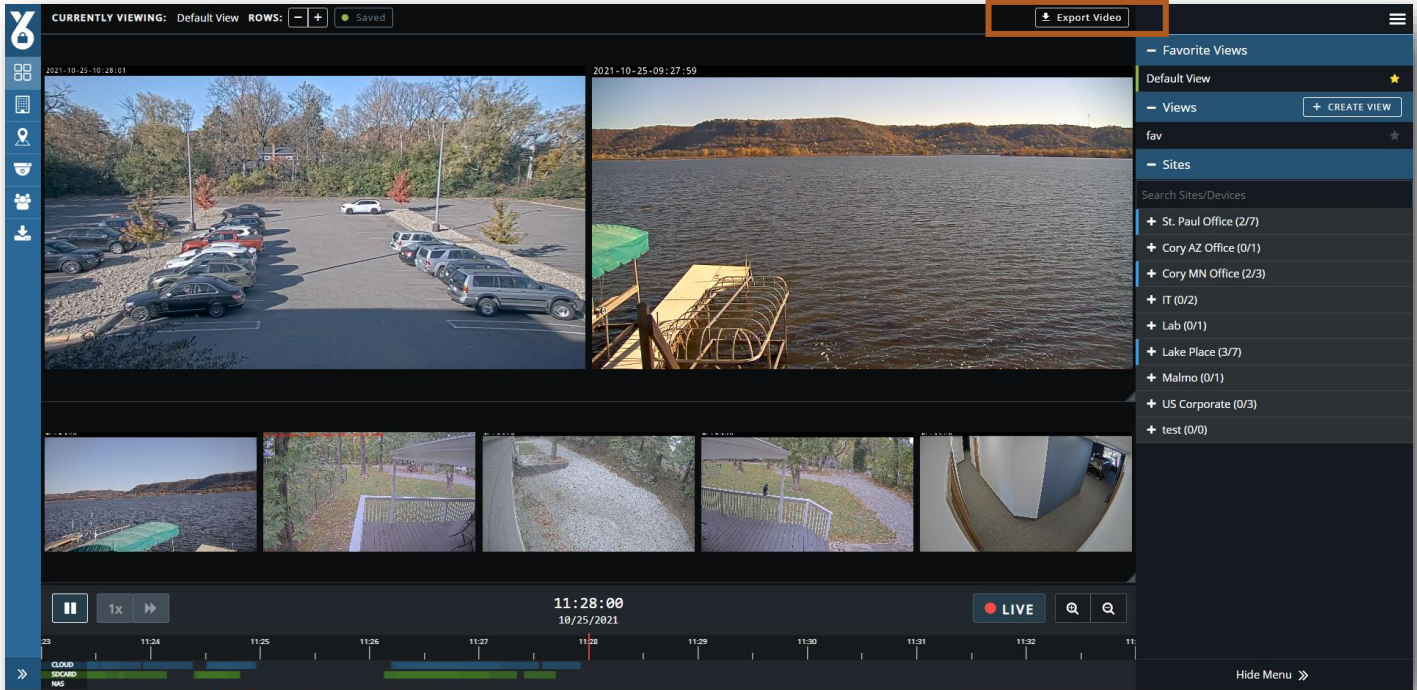
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EXPORTING VIDEO



Creating a Case

- Cases are defined as recorded footage from a device(s) that can be exported.
- Exporting footage can only be performed by users with Organizational scopes (Integrator scopes cannot export footage).



❑ On the Feature Bar click **Export Video**

- ❑ Add description for the Export/Case
- ❑ Choose start date and time
- ❑ Choose end date and time (max 24hrs)
- ❑ Select which storage location to export from
- ❑ Choose the site
- ❑ Choose the device (max of 8 per export)
- ❑ Click Export Footage

**Once you export footage the export file will appear in the Export/Case list (Directions on the next page)*

Export Video

Creating an export will start a job that bundles your footage into a zipped folder for download. Exports and their statuses can be found on the "Exports" page.

Description:
Training Guide Incident

Start Date: * 2021-10-24 11:00:00 End Date: * 2021-10-24 12:00:00

Length of exported footage: 01:00:00

Storages: * Cloud x SD Card x

Site:
HQ Training Site

1 of maximum 8 devices selected.

Q Search

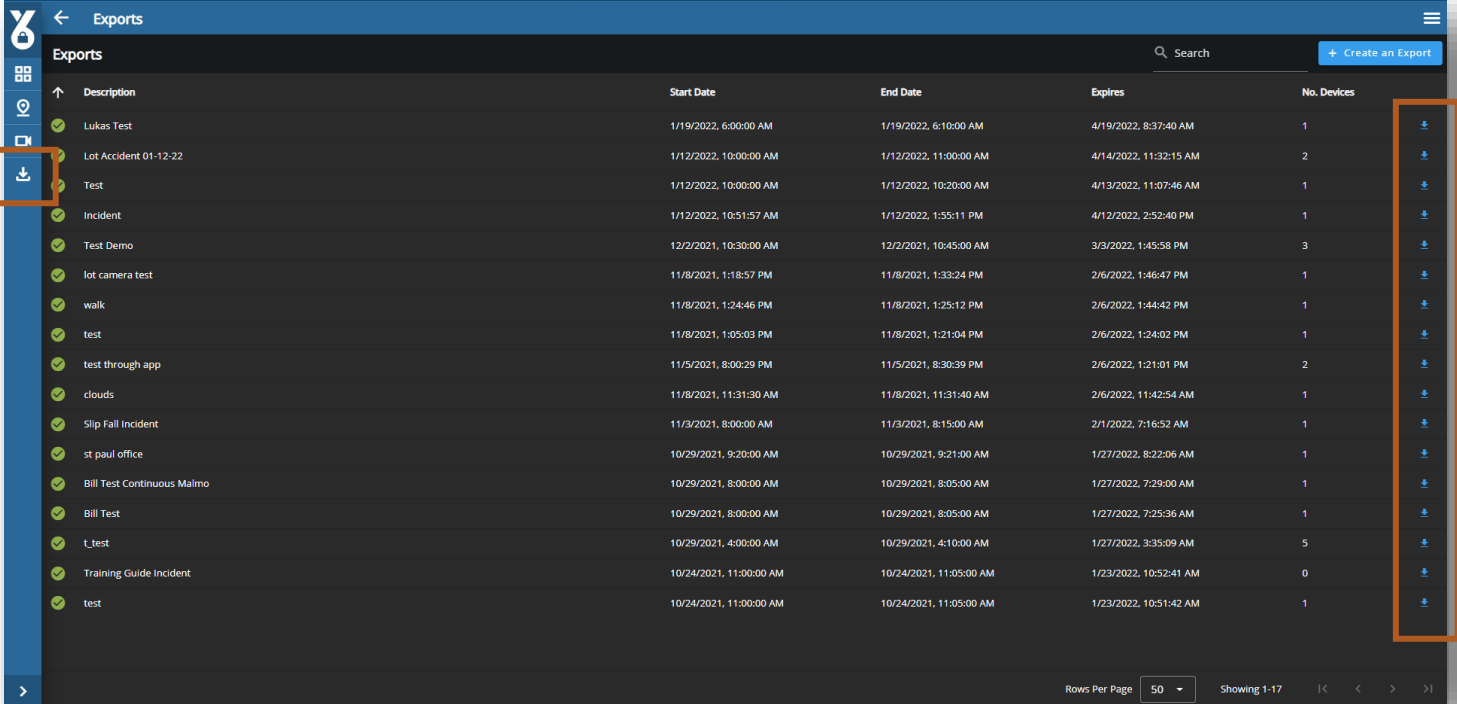
Name	Serial
Training Device	123456789101

Showing 1 to 1 of 1 entries

Close Export Footage

Accessing Cases

- All cases will be stored for 90 days



Description	Start Date	End Date	Expires	No. Devices
Lukas Test	1/19/2022, 6:00:00 AM	1/19/2022, 6:10:00 AM	4/19/2022, 8:37:40 AM	1
Lot Accident 01-12-22	1/12/2022, 10:00:00 AM	1/12/2022, 11:00:00 AM	4/14/2022, 11:32:15 AM	2
Test	1/12/2022, 10:00:00 AM	1/12/2022, 10:20:00 AM	4/13/2022, 11:07:46 AM	1
Incident	1/12/2022, 10:51:57 AM	1/12/2022, 1:55:11 PM	4/12/2022, 2:52:40 PM	1
Test Demo	12/2/2021, 10:30:00 AM	12/2/2021, 10:45:00 AM	3/3/2022, 1:45:58 PM	3
lot camera test	11/8/2021, 1:18:57 PM	11/8/2021, 1:33:24 PM	2/6/2022, 1:46:47 PM	1
walk	11/8/2021, 1:24:46 PM	11/8/2021, 1:25:12 PM	2/6/2022, 1:44:42 PM	1
test	11/8/2021, 1:05:03 PM	11/8/2021, 1:21:04 PM	2/6/2022, 1:24:02 PM	1
test through app	11/5/2021, 8:00:29 PM	11/5/2021, 8:30:39 PM	2/6/2022, 1:21:01 PM	2
clouds	11/8/2021, 11:31:30 AM	11/8/2021, 11:31:40 AM	2/6/2022, 11:42:54 AM	1
Slip Fall Incident	11/3/2021, 8:00:00 AM	11/3/2021, 8:15:00 AM	2/1/2022, 7:16:52 AM	1
st paul office	10/29/2021, 9:20:00 AM	10/29/2021, 9:21:00 AM	1/27/2022, 8:22:06 AM	1
Bill Test Continuous Malmo	10/29/2021, 8:00:00 AM	10/29/2021, 8:05:00 AM	1/27/2022, 7:29:00 AM	1
Bill Test	10/29/2021, 8:00:00 AM	10/29/2021, 8:05:00 AM	1/27/2022, 7:25:36 AM	1
t_test	10/29/2021, 4:00:00 AM	10/29/2021, 4:10:00 AM	1/27/2022, 3:35:09 AM	5
Training Guide Incident	10/24/2021, 11:00:00 AM	10/24/2021, 11:05:00 AM	1/23/2022, 10:52:41 AM	0
test	10/24/2021, 11:00:00 AM	10/24/2021, 11:05:00 AM	1/23/2022, 10:51:42 AM	1

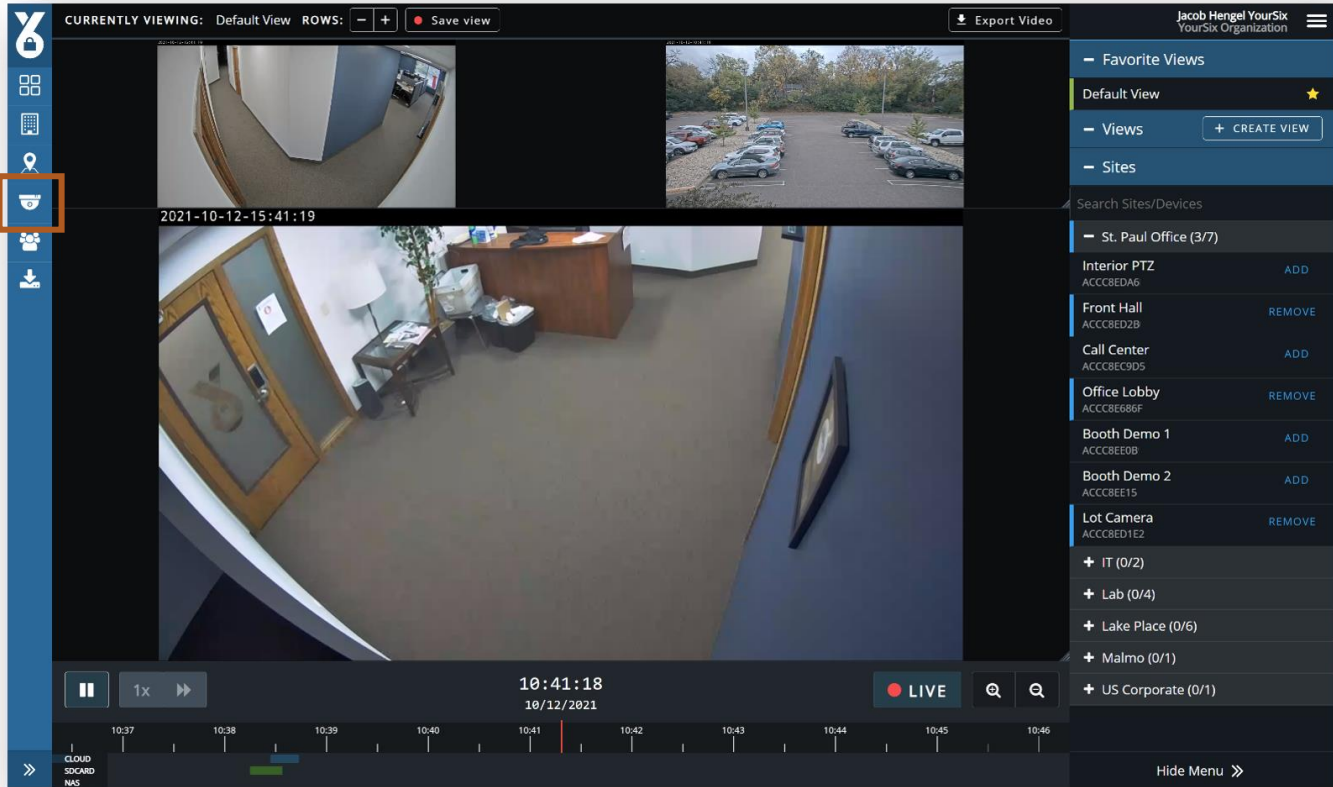
- ❑ On the Navigation Bar select the **Exports Icon**
 - A full list of cases will be displayed
- ❑ To download a case, click on the **Download Icon** to the far right
- ❑ The case file will be downloaded to your device

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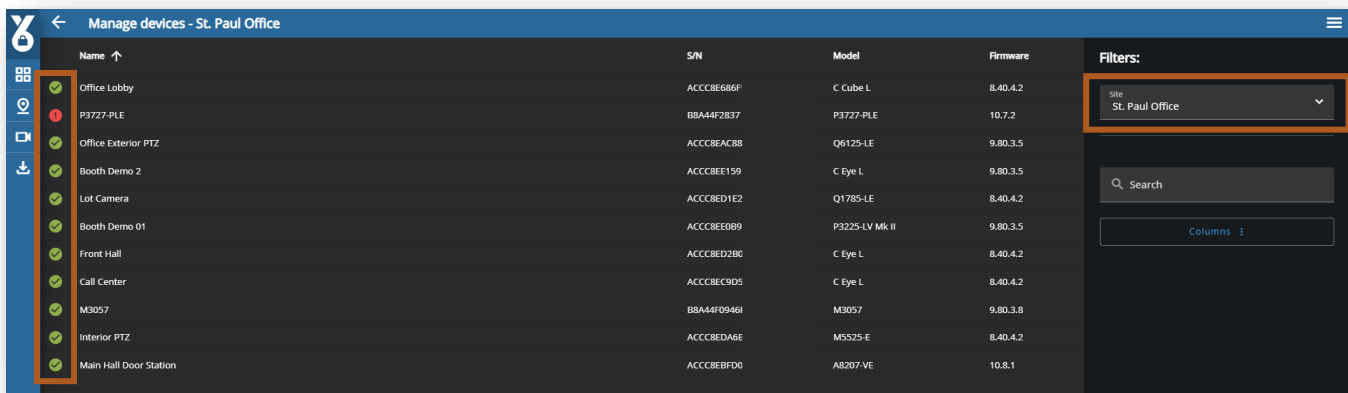
DEVICES



View Device Status



- On the Navigation Bar select the **Devices Icon**
- Select **Manage Devices**



- Select the desired **Site**
- Basic device information will be listed for the selected site, including the **Device status**

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DIRECT STREAMING

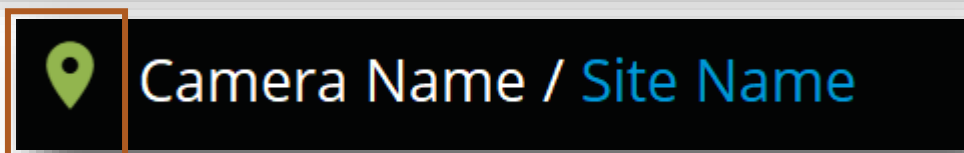
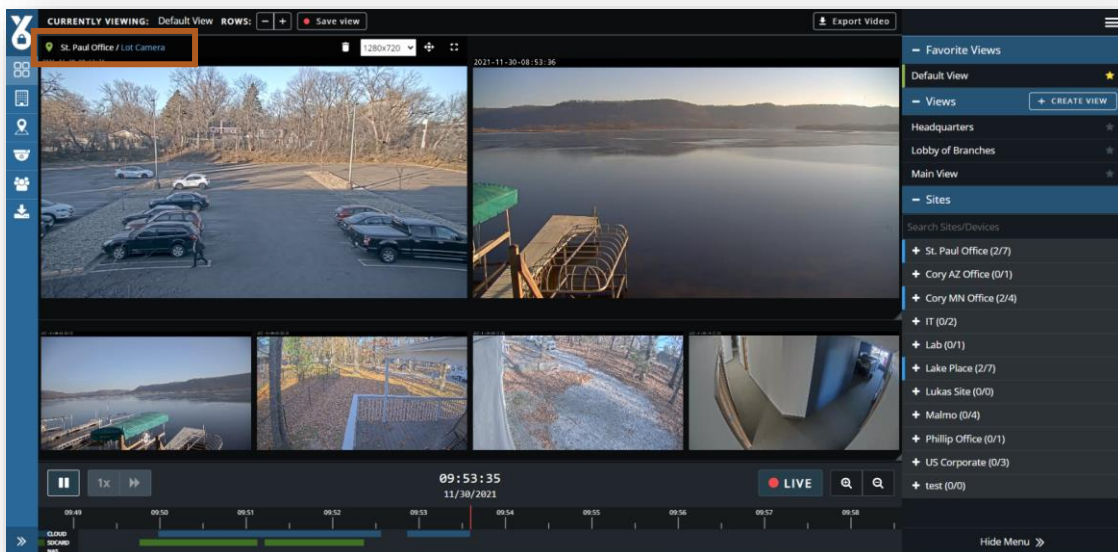


Overview

Direct streaming within the YourSixOS platform is an important aspect to optimize a user's experience. Direct streaming allows the YourSixOS platform to communicate with the devices on the local network instead of communicating out to the internet and back again. Direct streaming allows for a very large reduction in bandwidth consumption leading to a better experience for all users on the network.

How to identify whether you are direct streaming

Users can confirm they are streaming directly vs cloud streaming by hovering over the video thumbnail on the player canvas and looking for the green **direct streaming icon**. The icon will appear beside the camera name and site name in the top left corner of the video tile. If no icon appears then user is streaming via the cloud.



Troubleshooting

Users that expect to see the direct streaming icon but do not should ensure the below item:

- Confirm port 443 is open on the LAN to allow communication between the user and device. If port 443 is closed, then users will not be able to stream direct and the platform will revert to cloud streaming.
- Ensure camera and the user are accessing the platform using the same public IP address. This issue commonly effects networks utilizing SD-WAN. In the future we will have a firmware release which will bypass this issue.



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