

# Reduce Total Cost of Ownership of your Three-Phase UPS

## EcoStruxure Service Plan

### Manage your IT More Efficiently

Let's face it. You've been busy dealing with unprecedented disruptions. Managing risk and enabling digital acceleration have most likely had your undivided attention. But a bright spot exists today. Technology innovations in services can now help you achieve operational excellence.

From essential support to advanced services, Schneider Electric EcoStruxure Service Plan combines the power of our digital capabilities through the EcoStruxure platform, with our expertise available on site and with 24/7 remote monitoring. We provide a condition-based approach that enables dynamic scheduling of maintenance for your Three-Phase uninterruptible power supplies (UPS).

### Key Benefits:

- **24/7 expert remote monitoring:** Leverage our Connected Services Hub experts so you can focus on your core business
- **Condition-based maintenance:** Rely on the connected asset health and maintenance index for dynamic service scheduling
- **Equipment health optimization:** Get smarter insights into your assets' performance with our annual consultation and customized reports

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# Reimagine your Maintenance

By leveraging more digital innovations combined with our Connected Services Hub and Field Services expertise, you can help significantly reduce unplanned downtime, extend the life of your assets, and enhance your operational decision making.

## What is different from calendar-based maintenance plans?



### Real-time Asset Health Insights

Gain insights into your UPS systems before issues occur with our health assessments on connected, eligible assets courtesy of our EcoStruxure IT gateway.



### Annual Asset Consultation

In addition to 24/7 expert monitoring and customized monthly reports, our team of experts will schedule a call at your convenience, and interpret and advise you on the health of your equipment and ways to optimize it.

## Discover the right plan for you

This service plan is available in two tiers – Plus and Ultra – and covers a range of three-phase uninterruptible power supplies (UPS) for IT or industrial applications: Galaxy VS, Symmetra PX (up to 48kVA)\*, Smart-UPS VT, Galaxy 3500 and Easy-UPS 3S.

| Features   | EcoStruxure Service Plan<br>Three-Phase UPS |                        |
|--|---|------------------------|
|  | Plus<br>(2-year plan)                       | Ultra<br>(2-year plan) |
| 24x7 Expert Monitoring                                   | ●   | ●                      |
| Asset Health Analysis, including Battery Wear Modeling** | ●   | ●                      |
| Annual Asset Consultation                                | ●   | ●                      |
| Performance Reports                                      | Monthly                                     | Monthly                |
| Preventive Maintenance with Dynamic Scheduling           | 1 Visit                                     | 1 Visit                |
| Remote Technical Support                                 | ●   | ●                      |
| Travel and Labor   | Standard Rate                               | ●                      |
| Replacement Parts  | Discounted Rate                             | ●                      |

\*Available for products manufactured in July 2021 or later.

\*\*The Battery Model is available but requires the latest firmware and a Network Management Card for EcoStruxure Asset Advisor for secure power & cooling connection. Other prerequisites may be required. Check with your local Service Sales Representative.

To learn more, contact your local Schneider Electric representative or visit our web page.

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