Network Management Card 2
End-of-Life Support Policy

Previous communication on NMC2 Withdrawal and Support:

Issue of Product Discontinuation Notice date: 29th October 2020.

End of Cybersecurity Updates and Critical Fixes: 30th October 2023.

This notification confirmed that NMC2 firmware updates would continue until October 30th, 2023. These firmware updates included bug fixes, maintenance releases, or workarounds for critical security issues available to all customers via web download.

Current NMC2 Support Status:

For products still under Factory Warranty

In the case where APC or Schneider Electric hardware products ship with an embedded or pre-installed Network Management Card 2, Schneider Electric will continue to provide critical cybersecurity updates until the factory warranty of the hardware product expires. Therefore, in the event of a critical vulnerability or a defect which impacts the operation of the Network Management Card 2, an update addressing the vulnerability or defect will be made available.

Important Note: For hardware products covered by extended warranties or service contracts, critical fixes and cybersecurity updates support for NMC2 ends on 31st December 2024.

For products with Expired Warranty

While the end of support for NMC2 was announced as 30th October 2023, Schneider Electric recognizes the importance of maintaining cybersecurity in our customers' environments. Therefore, Schneider Electric, at its sole discretion, will continue to provide fixes for critical cybersecurity issues for NMC2, where technically feasible.

Replacement for NMC2

The replacement platform for the NMC2 is the Network Management Card 3 (NMC3) platform. The stand-alone NMC3 card options are the AP9640, AP9641 and AP9643, replacing the AP9630, AP9631 and AP9635 respectively.

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