GOLD SUPPORT FOR THE OPTIFIBER® PRO OTDR

Fluke Networks' Gold Support Program offers comprehensive maintenance and technical support. **The key benefits of OptiFiber® Pro Gold Support are:**

- Annual calibration and factory refresh
- No-hassle Repair with "First on Bench" priority
- Accessory replacement
- Free Shipping for Loaner and Serviced Units
- 24x7 Technical support, with priority Gold access numbers
- Loaner units from Fluke Networks during repair and calibration
- Members Only discounts and promotions
- Unrestricted access to our extensive Knowledge Base and On-line Training

Gold = Total Value

Activity	Cost
Annual calibration	$560
Repair	$2340
Loaner unit (1-week rental)	$1110
Accessory replacement	$580
Value	**$4590 - Gold pays for itself**

*Prices are approximate and may vary depending on OptiFiber® Pro OTDR model. Gold support must be purchased for the OptiFiber® Pro and fiber module(s) for complete coverage.

Annual Calibration and Factory Refresh with Loaner Unit

ISO 9001 standards compliance requires annual unit calibration. Gold support includes one calibration and factory refresh per year at no charge, including a loaner unit when you schedule your calibration. Equipment is calibrated using the full battery of proprietary Fluke Networks test procedures, adjusted/repaired as necessary with genuine repair parts, software and firmware updates are applied, then the unit is cleaned and performance verified. *The normal charge for a standalone standard calibration for a fiber module is $500. Please request your loaner unit 6 weeks in advance.*

Accessory Replacement

Some accessories are essential to testing and certifying fiber cables. If any standard accessory that came with your OptiFiber® Pro OTDR is qualified as defective or faulty by our technical assistance center, it will be replaced free of charge.

Covered accessories include:

Interchangeable port adapters • USB interface cable • Launch fiber (1 per year) • Batteries • Chargers • Carrying Cases • TPAK toolkit

With a value upwards of $580, Gold saves you a significant expense if an accessory fails.

SAVE 10%

3 YEAR
Gold Membership

+ Price Protection

BUY GOLD

Fluke Networks' Gold Support minimizes business downtime by providing total equipment coverage, comprehensive tech support and product calibration.

Purchase 3-year Gold Support and receive an automatic 10% savings and price protection for 3 years.

GOLD MEMBERSHIP PRIVILEGES

No-Hassle Repair Service with Loaner Unit

If your OptiFiber® Pro OTDR or fiber module(s) needs repair it will be done free-of-charge. Fluke Networks, will also ship you a loaner unit to use, free-of-charge. Use this loaner unit until your own OptiFiber® Pro OTDR or fiber module(s) are returned. *While repair is unlikely, Gold could save you $2040 the cost of a typical repair and $1,110 for OptiFiber Pro® OTDR and fiber module(s) weekly rental.*

24x7 Technical Support

Extend the expertise of your staff. Gold Support includes direct telephone access via members-only phone numbers to our world-class Technical Assistance Centers (TAC). Our centers in Eindhoven (Netherlands) and Seattle employ a full staff of highly trained technical experts that are on call, including weekends and through the night, to answer complex troubleshooting questions,including Gold-only services such as: Test results interpretation, including trace results analysis, test set-up and instrument configuration, fiber testing and reference setting.

Know-How along with Member Only Promotions

Gold support gives you special "member only" discounts on new products, enhancements and reconditioned equipment. As a Gold Support Member you will receive a unique Membership Number and PIN for secure access to your specific Gold member benefits via our website. Gold Support for the OptiFiber® Pro OTDR and fiber module(s) may be purchased via one of the bundles below.

OptiFiber® Pro Gold Support Models

Save 20% when your purchase OptiFiber® Pro OTDR and Gold together!

Mainframe + 1-Year Gold Support	
OFP-100-QI/GLD	Mainframe, quad module, fiber inspector and 1-Year of Gold
OFP-100-MI/GLD	Mainframe, mm module, fiber inspector and 1-Year of Gold
OFP-100-SI/GLD	Mainframe, sm module, fiber inspector and 1-Year of Gold
OFP-100-Q/GLD	Mainframe, quad module and 1-Year of Gold
OFP-100-M/GLD	Mainframe, mm module, and 1-Year of Gold
OFP-100-S/GLD	Mainframe, sm module, and 1-Year of Gold

For more information about our solutions, call **800-283-5853** (US/Canada) or **425-446-4519** (Other locations) or email **info@flukenetworks.com**

Fluke Networks' Gold Support may not be available in all countries. Please confirm with your Fluke Networks representative before purchase. Full terms and conditions can be viewed at **http://www.flukenetworks.com/goldsupport**