

Wondering how you can manage your IT infrastructure more efficiently?

Ease your mind with a Combined On-site and Remote Services Plan

The challenge

69% of organizations experienced an IT outage in the past three years. On-site power problems are the leading cause of outages.



Source: Uptime Institute Global Data Center Survey 2021

Our contribution

A tailored service plan that can help reduce Total Cost of Ownership with condition-based maintenance



Address budgetary challenges



Mitigate risks by receiving proactive recommendations



Minimize threat of unplanned downtime



Optimize your asset life through condition-based maintenance



Help reduce the need for annual preventive maintenance

Introducing EcoStruxure™ Service Plan for Three-Phase UPS

From essential support to advanced services, EcoStruxure Service Plan combines the power of:

- Digital capabilities, through the EcoStruxure platform
- Expertise available 24/7 remotely and on-site

Condition-based maintenance that enables dynamic scheduling for the maintenance of Three-Phase uninterruptible power supplies (UPS)



- 24/7 monitoring
- Asset health analysis
- Reports



- Remote support
- Annual asset consultation



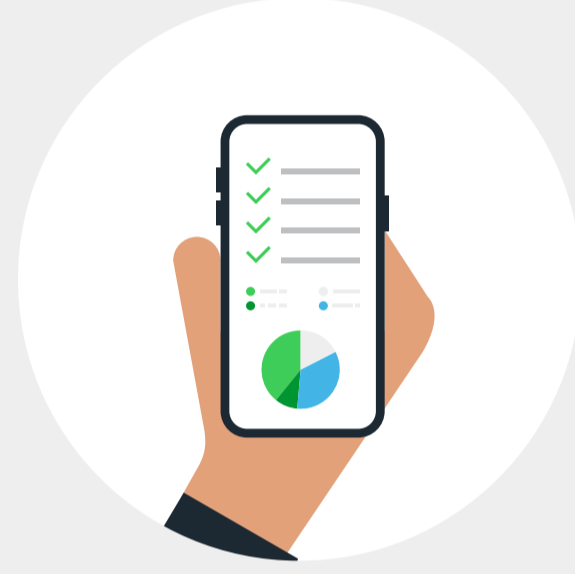
- Next business day on-site support
- Preventive maintenance

What does it mean for your operations?



24/7 remote monitoring

Leverage our [Connected Services Hub](#) experts so you can focus on your core business.



Mobile access

Get easy access to your assets, incident tracking, and online chat for collaboration via [EcoStruxure IT app](#).



Equipment health optimization

Get smarter insights into your assets' performance with our annual consultation and customized reports.



Condition-based maintenance

Rely on connected asset health and maintenance index for dynamic service scheduling.

-76%

of organizations impacted by unexpected downtime say the outage was preventable

Source: Uptime Institute Global Data Center Survey 2021

What is different from calendar-based maintenance plans?



Real-time asset health insights

Gain insights into your UPS systems before incidents occur with our health assessments on connected, eligible assets courtesy of our EcoStruxure platform.



Annual asset consultation

In addition to 24/7 monitoring and customized monthly reports, our team of experts will schedule a call every year to interpret and advise you on the health of your equipment and ways to optimize it.

Dedicated experts in cross-domain technologies

We combine in-depth expertise in cross-domain technologies with a highly qualified services team to provide you the peace of mind you need to focus on your business.

In-depth knowledge of Three-Phase UPS equipment	6,650+ Schneider Electric Field Services Representatives
A highly-skilled team provides a combined 60,000 hours of training to Field Services Representatives every year	170+ Schneider Electric service centers across the world Remote experts located in 15+ Connected Service Hubs

Choose the EcoStruxure Service Plan that is best for you

Features	EcoStruxure Service Plan Three-Phase UPS	
	Plus (2-year plan)	Ultra (2-year plan)
24x7 Expert Monitoring	✓	✓
Asset Health Analysis, including Battery Wear Modeling**	✓	✓
Annual Asset Consultation	✓	✓
Performance Reports	Monthly	Monthly
Preventive Maintenance with Dynamic Scheduling	1 Visit	1 Visit
Remote Technical Support	✓	✓
Travel and Labor	Standard Rate	✓
Replacement Parts	Discounted Rate	✓

*The Battery Wear Modeling is available but requires the latest firmware and a Network Management Card for EcoStruxure Asset Advisor for secure power & cooling connection. Other prerequisites may be required. Check with your local Service Sales Representative.

Our Services Experts help make your operations more efficient, sustainable, and resilient.

Discover more about the benefits of the **EcoStruxure Service Plan**.

se.com/services

Life Is On

Schneider Electric

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