

**DS-C10S Series Video Wall Controller** 

User Manual (V2.0)

UD.6L0203D1184A01

#### **User Manual**

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#### **About this Manual**

This Manual is applicable to DS-C10S Series Video Wall Controller.

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the company website (http://overseas.hikvision.com/en/).

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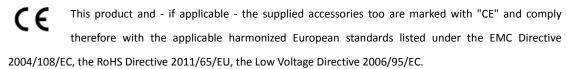
FCC compliance: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

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- 1. This device may not cause harmful interference.
- 2. This device must accept any interference received, including interference that may cause undesired operation.

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2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a

#### **Industry Canada ICES-003 Compliance**

This device meets the CAN ICES-3 (A)/NMB-3(A) standards requirements.

designated collection point. For more information see: www.recyclethis.info

Thank you for purchasing our product. If there is any question or request, please do not hesitate to contact us. This manual is applicable to following product:

Product Module	Product Name
DS-C10S	Video Wall Controller
iVMS-4200	Client Software for Video Wall Controller

To simplify the description in this user manual, we make conventions as follows in this manual:

The DS-C10S series video wall controller client is defined as software

The video wall controller (DS-C10S) is defined as controller

*Click* refers to click by using the left key of mouse, *double-click* refers to quickly press the left mouse button twice, *right-click* refers to press the right mouse button once.

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# **Chapter 1 DS-C10S Series Controller Introduction**

## 1.1 Overview

Designed with the newest system architecture, data switching and processing method, DS-C10S is a high-performance image processing device that can realize the integrated processing for multiple types of video streams and network data. As the core display control device, it is mainly used in Video Wall system for dynamic displaying videos on multiple display units simultaneously.

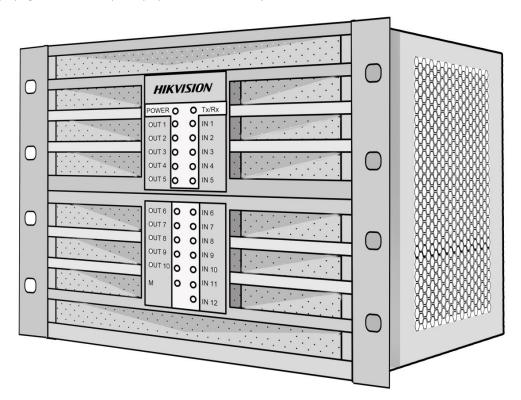


Figure 1. 1 Overview of DS-C10S Series Controller

# 1.2 Product Features

- A signal source can be displayed on the M×N (M  $\geq$  1, N  $\geq$  1, M×N  $\leq$ 72) display units.
- Up to 10 kinds of signal sources are supported, including VGA, DVI, HDMI, BNC, SDI, YpbPr, Ultra HD, HDTVI,
   DP (DisplayPort) and IP camera input.
- An enhanced network decoding board can display network signal of 2-ch@800W, 2-ch@600W, 2-ch@500W,
   8-ch@1080P, 16-ch@720P and 32-ch@D1. And display local record files.
- Supports 1/4/9/16 multi-screen layout.
- Up to 6 image layers can be displayed on one screen, including one virtual LED image layer and a

background layer.

- The LED font size, background color and moving type are adjustable. The resolution of background layer is up to 16384×8192.
- Users have the permission to manage the signal source and video wall.
- Provides dual link signal collection card whose input resolution is up to 4088×4088/15Hz.
- Build-in matrix feature for opening a signal source on several windows at the same time.
- Supports cross-window video roaming.
- Supports adjusting the output to match the virtual output of client software with real output of controller.
- Supports opening windows to display video signal for the purpose of adjusting signal.
- Up to 272 devices can be managed by a client server, including 256 devices and 16 SMSs (stream media server).
- Up to 4 virtual video walls can be displayed in a video wall controller.
- Remote control via IPAD client server and IE browser.
- Supports opening windows to display video signal, with the window location and size adjustable
- Supports SADP searching active IP address.
- Resets the password of administrator.

# 1.3 Product Introduction

## 1.3.1 Available Models

Model	Chassis	Motherboard	Description	Assembly
DS-C10S-S11/E	4U chassis		Core display control	Matharbaard shassis fan
DS-C10S-S22/E	8U chassis	DS-C10S-MSU	Core display control module.	Motherboard, chassis, fan
DS-C10S-S41/E	13U chassis		module.	and power supply.

# 1.3.2 Assembly Introduction

#### **Input Module (Optional Module)**

Model	Module	Description
DS-C10S-DI/4		4 DVI input connectors.
DS-C10S-DI/E	DVI Input Board	4 DVI input connectors.
DS-C10S-DI/2		2 DVI input connectors.
	DVI Dual link	
DS-C10S-HDI/1	Ultra-HD Input	1 DVI dual link input connector.
	Board	
DS-C10S-HI/4		4 HDMI input connectors.
		(The adaptor for switch DVI to HDMI is needed.)
DS-C10S-HI/2	HDMI Input Board	2 HDMI input connectors.
		(The adaptor for switch DVI to HDMI is needed.)
DS-C10S-HI/E		4 HDMI input connectors.

Model	Module	Description
DS C105 VII/A		4 VGA input connectors.
DS-C10S-VI/4	VCA Innut Doord	(The adaptor for switch DVI to VGA is needed.)
DS C105 VII/2	VGA Input Board	2 VGA input connectors.
DS-C10S-VI/2		(The adaptor for switch DVI to VGA is needed.)
DS-C10S-BI/8	BNC Input Board	8 BNC input connectors.
DS-C10S-SDI/4	SDI Input Board	4 SDI input connectors.
DS-C10S-YI/2	YPbPr Input Board	2 YPbPr input connectors.
DC C10C CI	Network Decoding	Decode for network signal with resolution at 2@500W,
DS-C10S-SI	Board	4@1080P, 8@720P or 16@D1.
		Decode for network signal with resolution at 2@800W
DC C105 CL/F	Enhanced Network	(low frame rate), 2@600W (full frame rate), 2@500W
DS-C10S-SI/E	Decoding Board	(full frame rate), 4@500W (low frame rate), 8@1080P,
		16@720P or 32@D1.
DS-C10S-DPI/4	DP (DisplayPort)	4 DP input connectors.
	Input Board	4 Dr Iliput conflectors.
DS-C10S-TVI/4	HDTVI Input Board	4 HDTVI input connectors.

## **Output Module (Optional Module)**

Model	Module	Description
DS-C10S-VO/4	VGA Output Board	4 VGA output connectors.
D3-C103-VO/4		(The adaptor for switch DVI to VGA is needed.)
DS C105 VO/2		2 VGA output connectors.
DS-C10S-VO/2		(The adaptor for switch DVI to VGA is needed.)
DS-C10S-DO/4	DVI Output Board	4 DVI output connectors.
DS-C10S-DO/2		2 DVI output connectors.
DS-C10S-SDO/4	SDI Output Board	4 SDI output connectors.
DS-C10S-HO/2	HDMI Output	2 DVI output connectors.
	Board	(The adaptor for switch DVI to HDMI is needed.)
DS-C10S-HDBO/4	HDBaseT Output	4 RJ45 output connectors.
	Board	4 1045 output connectors.

# 1.4 Panel Introduction

## 1.4.1 Front Panel

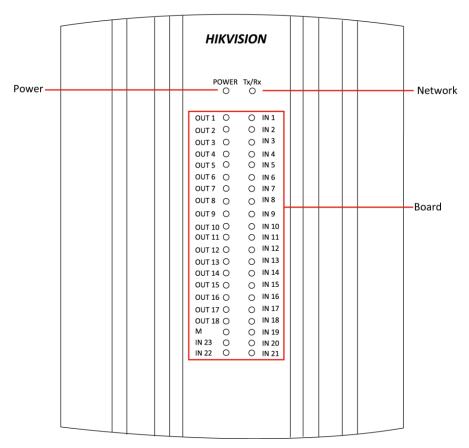


Figure 1. 2 Front Panel of DS-C10S-S41/E

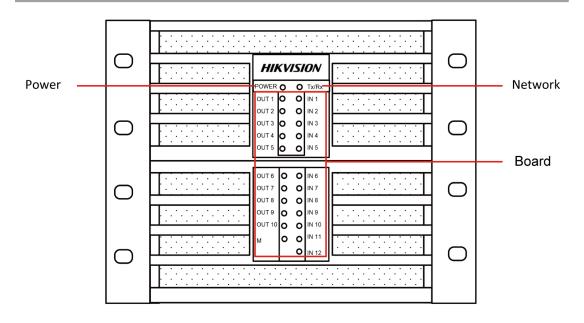


Figure 1. 3 Front Panel of DS-C10S-S22/E

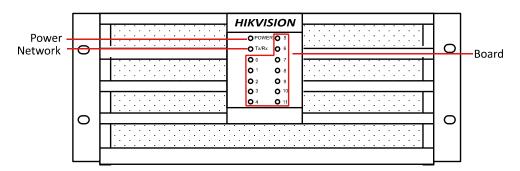


Figure 1. 4 Front Panel of DS-C10S-S11/E

Table 1. 1 Front View Description

Name	Description
Power Indicator	Indicates the status of power supply.
Network Indicator	Indicates the status of network connection.
Board Indicator	Indicates the status of board status.

## 1.4.2 Rear Panel

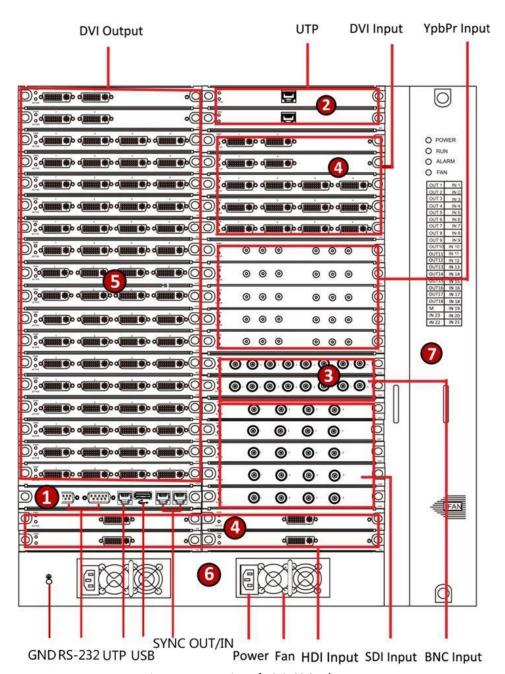


Figure 1. 5 Rear View of DS-C10S-S41/E

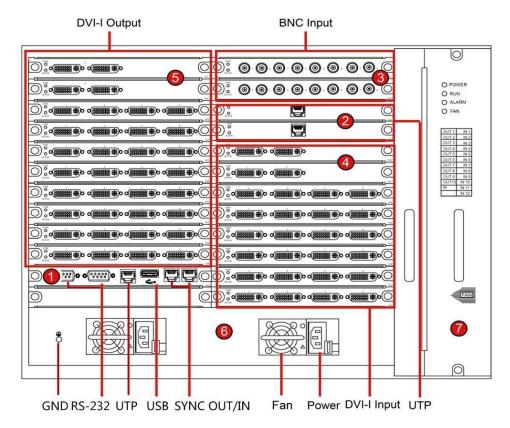


Figure 1. 6 Rear Panel of DS-C10S-S22/E

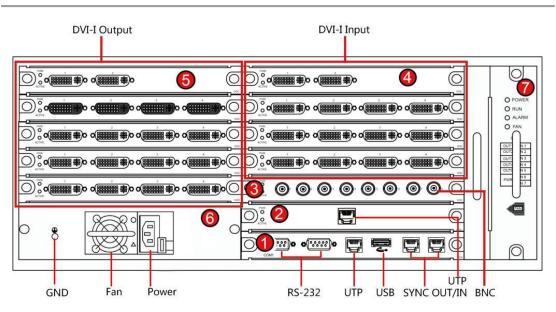


Figure 1. 7 Rear Panel of DS-C10S-S11/E

Table 1. 2 Interface Description of Rear View

No.	Name	Description
1	Motherboard	Includes USB, UTP, and RS-232 interfaces.
2	Network Decoding Board	With UTP interfaces.
3	BNC Input Board	With BNC Input interfaces.
4	DVI-I Input Board	With DVI-I input interfaces.

No.	Name	Description
5	DVI-I Output Board	With DVI-I output interfaces.
6	Power	Contains the physical power switch, power plug and power supply fan.  Ensure that the site's AC power supply is stable and within the rated voltage of the unit. If the site's AC power is likely to have spikes or power dips, use power line conditioning or an uninterrupted power supply (UPS).
7	Fan	Hot-swap may cause damage to the fan. There are four indicators on the fan board. They are the POWER, RUN, ALARM and FAN. The RUN and POWER shows the working status of the fan, and the ALARM shows an abnormal status of the fan.

## 1.4.3 Motherboard

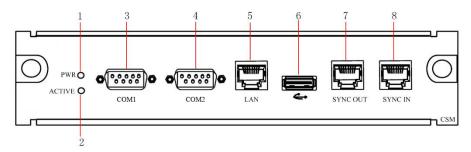


Figure 1. 8 Rear Panel of Motherboard

Table 1. 3 Motherboard Description

No.	Name	Description
1	Power Indicator	When power on, the indicator is steady green.
2	Working Status Indicator	Flickering when the board is working.
3	COM 1	Debugging interface.
4	COM 2	Control interface for screen control, matrix
4		linkage, and keyboard.
5	Network Interface	Interface for network transmission and
5		control.
6	USB Interface	Reversed interface.
7	Synchronization Output	Input interface for synchronization signal.
		(reserved)
	Synchronization Input	Input interface for synchronization signal.
8		(reserved)

# 1.4.4 Input Module

## **DVI Input Board**

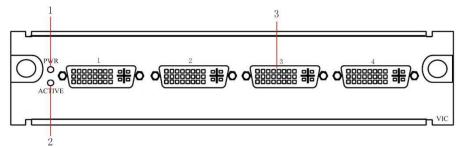


Figure 1. 9 Rear Panel of DS-C10S-DI/4 and DS-C10S-DI/E

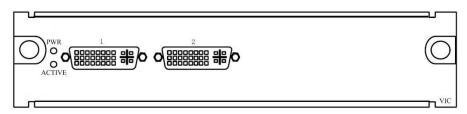


Figure 1. 10 Rear Panel of DS-C10S-DI/2

Table 1. 4 Interface Description of DVI Input Board

No.	Name	Description
1	Power Indicator	When power on, the indicator is steady green.
2	Working Status Indicator	Flickering when the board is working.
		DVI-I Input Connector (If you want to connect
3	DVI-I Input Connector	the VGA or HDMI signal, the adaptor is
		needed.)

## **DVI Dual Link Input Board**

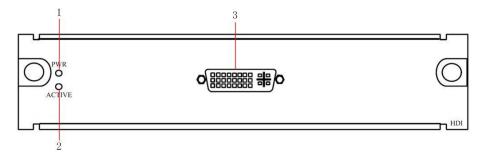


Figure 1. 11 Rear Panel of DS-C10S-HDI/1

Table 1. 5 Interface Description of DVI Dual link Input Board

No.	Name	Description		
1	Power Indicator	When power on, the indicator is steady green.		
2	Working Status Indicator	Flickering when the board is working.		
3	DVI-I Input Connector	DVI-I Input Connector.		

## **SDI Input Board**

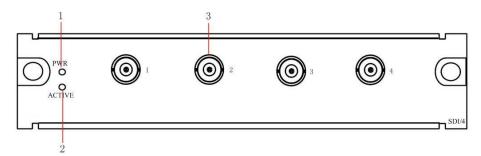


Figure 1. 12 Rear Panel of DS-C10S-SDI/4

Table 1. 6 Interface Description of SDI Input Board

No.	Name Description				
1	Power Indicator	When power on, the indicator is steady green.			
2	Working Status Indicator	Flickering when the board is working.			
3	BNC Input Connector	BNC input connector for SDI high definition			
		digital signal.			

## **BNC Input Board**

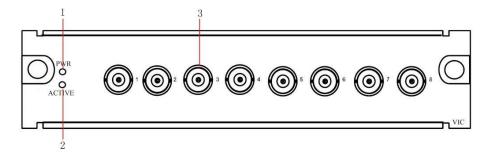


Figure 1. 13 Rear Panel of DS-C10S-BI/8

Table 1. 7 Interface Description of BNC Input Board

No.	Name Description			
1	Power Indicator	When power on, the indicator is steady green.		
2	Working Status Indicator	Flickering when the board is working.		
3	BNC Input Connector	BNC input connector for BNC analog signal.		

## **YPbPr Input Board**

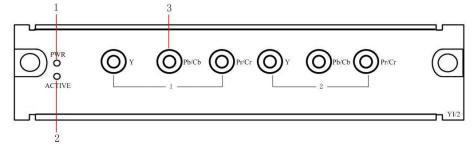


Figure 1. 14 Rear Panel of DS-C10S-YI/2

Table 1. 8 Interface Description of YPbPr Input Board

No.	Name	Description	
1	Power Indicator	When power on, the indicator is steady green.	
2	Working Status Indicator	Flickering when the board is working.	
3	YPbPr Input Connector	RCA connector for YPbPr signal.	

## **Network Decoding Board and Enhanced Network Decoding Board**

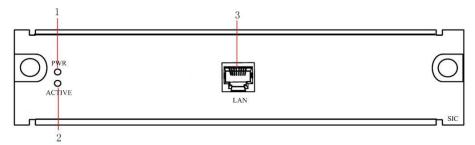


Figure 1. 15 Rear Panel of DS-C10S-SI

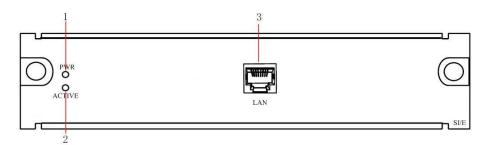


Figure 1. 16 Rear Panel of DS-C10S-SI/E

Table 1. 9 Interface Description of Network and Enhanced Network Decoding Board

No.	Name	Description	
1	Power Indicator	When power on, the indicator is steady green.	
2	Working Status Indicator	Flickering when the board is working.	
3	Network Interface	The decoding board needs to be connected to	
3	Network interface	the network independently.	

## **DP (DisplayPort) Input Board**

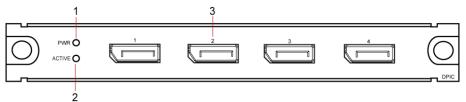


Figure 1. 17 Rear Panel of DS-C10S-DPI/4

Table 1. 10 Description of DP Input Board

No.	Name	Description	
1	Power Indicator	When power on, the indicator is steady green.	
2	Working Status Indicator	Flickering when the board is working.	
3	DP Input Connector	DP input connector for DP signal.	

## **HDTVI Input Board**

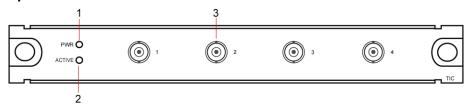


Figure 1. 18 Rear Panel of DS-C10S-TVI/4

Table 1. 11 Description of HDTVI Input Board

No.	Name	Description	
1	Power Indicator	When power on, the indicator is steady green.	
2	Working Status Indicator	Flickering when the board is working.	
3	HDTVI Input Connector	BNC input connector for BNC signal.	

## **HDMI Input Board**

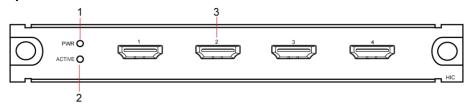


Figure 1. 19 Rear Panel of DS-C10S-HI/E

Table 1. 12 Description of HDMI Input Board

No.	Name	Description	
1	Power Indicator	When power on, the indicator is steady green.	
2	Working Status Indicator	Flickering when the board is working.	
3	HDMI Input Connector	HDMI input connector for HDMI signal.	

# 1.4.5 Output Module

## **DVI Output Board**

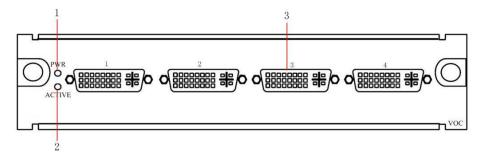


Figure 1. 20 Rear Panel of DS-C10S-DO/4

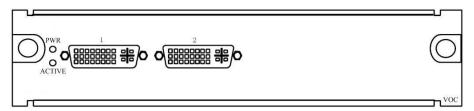


Figure 1. 21 Rear Panel of DS-C10S-DO/2

Table 1. 13 Interface Description of DVI Output Board

No.	Name	Description	
1	Power Indicator	When power on, the indicator is steady green.	
2	Working Status Indicator	Flickering when the board is working.	
2	DVII I Quitaut Connector	DVI-I output connector (If you want to connect the VGA	
5	DVI-I Output Connector	output, the adaptor is needed.) HDMI output is supported.	

## **SDI Output Board**

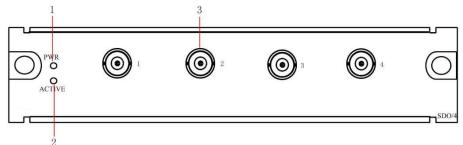


Figure 1. 22 Rear Panel of DS-C10S-SDO/4

Table 1. 14 Interface Description of SDI Output Board

No.	Name	Description	
1	Power Indicator	When power on, the indicator is steady green.	
2	Working Status Indicator	Flickering when the board is working.	
3	BNC Output Connector	BNC output connector.	

## **HDBaseT Output Board**

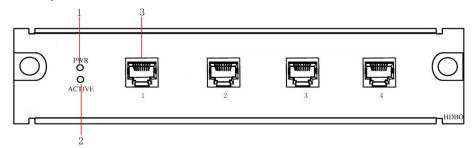


Figure 1. 23 Rear Panel of DS-C10S-HDBO/4

Table 1. 15 Interface Description of HDBaseT Output Board

No.	Name	Description	
1	Power Indicator	When power on, the indicator is steady green.	
2	Working Status Indicator	Flickering when the board is working.	
3	HDBaseT Interface	HDBaseT output connector.	

# 1.5 Specification

Module		DS-C10S-S11/E	DS-C10S-S22/E	DS-C10S-S41/E	
Hardware	Slot No.	11 (6 × Input & 5 ×       22 (12 × input & 10 ×       41 (23 × input & 18 output)         Output)       output)       output)		41 (23 × input & 18 × output)	
	Network	1; 10M/100M/1000M self-adaptive Ethernet interface			
Motherboard (DS-C10S-MSU)	USB	1 × USB2.0 (Reserved)			
(D3-C103-14130)	RS-232	2			
Network Decoding Board (DS-C10S-SI)	Decoding Performance	2-ch@5MP; 4-ch@1080p; 8-ch@720p; 16-ch@D1.			
Enhanced Network  Decoding Board  (DS-C10S-SI/E)	Decoding Performance	2-ch@8MP (low frame rate), 2-ch @6MP (full frame rate), 2-ch @5MP (full frame rate), 8-ch @1080P, 16-ch @720P, or 32-ch @D1.			
BNC Input Board (DS-C10S-BI)	Input	8 × BNC interface; PAL/NT	SC self-adaptive.		
VGA Input Board	Input	4/2 × VGA interface			
(DS-C10S-VI/2, DS-C10S-VI/4)	RGB Resolution	HD15 interface (DVI-HD15 adaptor is needed) 720P@60Hz, 1024×768@60Hz, 1024×768@75Hz, 1280×1024@60Hz, 1280×1024@75Hz, 1366x768@60Hz, 1400x1050@60Hz, 1080P@60Hz, UXGA@60Hz, 1920×1200@60Hz.			
DVI Input Board	Input	<ul> <li>DS-C10S-DI/4, DS-C10S-DI/E: 4 × DVI interface.</li> <li>DS-C10S-DI/2: 2 × DVI interface.</li> </ul>			
(DS-C10S-DI/2, DS-C10S-DI/4, DS-C10S-DI/E) Resolution		720P@50Hz, 720P@60Hz, 1024×768@60Hz, 1024×768@75Hz, 1280×1024@60Hz, 1280×1024@75Hz, 1366x768@60Hz, 1400x1050@60Hz, 1080P@50Hz, 1080P@60Hz, UXGA@60Hz, 1920×1200@60Hz.			
DVI Dual Link Input  Board  (DS-C10S-HDI/1)	Analog Signal Input Resolution	2048×1536@30Hz, 2560×1440@30Hz, 2560×1600@30Hz, 2560×2048@30Hz, 2800×2100@30Hz, 3072×2304@30Hz, 3840×2160@30Hz, 4088×4088@15Hz.			
	Input	<ul> <li>DS-C10S-HI/4 and DS-</li> <li>DS-C10S-HI/2: 2 × HDI</li> <li>(The adaptor for switch D</li> </ul>		ace.	
HDMI Input Board (DS-C10S-HI/4, DS-C10S-HI/2, DS-C10S-HI/E)	HDMI Resolution	<ul> <li>DS-C10S-HI/4, DS-C10S-HI/2: 720P@50Hz, 720P@60Hz, 1024×768@60Hz, 1024×768@75Hz, 1280×1024@60Hz, 1280×1024@75Hz, 1366x768@60Hz, 1400x1050@60Hz, 1080P@50Hz, 1080P@60Hz, UXGA@60Hz, 1920×1200@60Hz.</li> <li>DS-C10S-HI/E: 720P@50Hz, 720P@60Hz, 1024×768@60Hz, 1024×768@75Hz, 1280×1024@60Hz, 1280×1024@75Hz, 1366x768@60Hz, 1400x1050@60Hz, 1080P@50Hz, 1080P@60Hz, UXGA@60Hz, 1920×1200@60Hz, 3840×2160@30Hz, and 3840×2160@25Hz (3840×2160@30Hz and 3840×2160@25Hz are only support by No. 1 and 3 interfaces)</li> </ul>			
	Input	4 × BNC interface  og 720P@25Hz 720P@30Hz 720P@50Hz 720P@60Hz 1080P@25Hz			
SDI Input Board (DS-C10S-SDI)	SDI Analog Signal Input Resolution			., 1080P@25Hz,	
YPbPr Input Board	Input	2 × RCA interface			

Module		DS-C10S-S11/E	DS-C10S-S22/E	DS-C10S-S41/E	
(DS-C10S-YI)	Resolution	480I@60Hz, 480P@60Hz, 576I@50Hz, 576P@50Hz, 720P@50Hz, 720P@60Hz, 1080I@50Hz, 1080I@60Hz.			
	Input	4 × DP interface			
DP Input Board (DS-C10S-DPI/4)	Resolution	1024×768@60Hz, 1024×768@75Hz, 1280×720@50Hz, 1280×720@60Hz, 1280×1024@60Hz, 1280×1024@60Hz, 1366×768@60Hz, 1400×1050@60Hz, 1600×1200@60Hz, 1920×1080@50Hz, 1920×1080@60Hz, 1920×1200@60Hz, 3840×2160@30Hz, and 3840×2160@25Hz (3840×2160@30Hz and 3840×2160@25Hz are only support by No. 1 and 3 interfaces)			
HDTVI Input Board	Input	4 × TVI interface			
(DS-C10S-TVI/4)	Resolution	1280×720@25Hz, 1280×7 1920×1080@25Hz, 1920×	20@30Hz, 1280×720@50H 1080@30Hz	Hz, 1280×720@60Hz,	
	Output	4/2 × VGA interface			
VGA Output Board (DS-C10S-VO)	RGB Resolution	HD15 interface (DVI-HD15 adaptor needed); Resolution: 1024×768@60Hz, 1024×768@75Hz, 1360×768@60Hz, 1080P@60Hz, 1400×1050@60Hz, 1920×1200@60Hz, 720P@60Hz.			
DVI Output Board	Output	4/2 × DVI interface			
DVI Output Board (DS-C10S-DO)	DVI Resolution	1024×768@60Hz, 1024×768@75Hz, 1360×768@60Hz, 1080P@60Hz, 1400×1050@60Hz, 1920×1200@60Hz, 720P@60Hz.			
	Output	4 × BNC interface			
SDI Output Board (DS-C10S-SDO/4)	SDI Resolution	720P@50Hz, 720P@60Hz, 1080P@50Hz, 1080P@60Hz.			
HDMI Output Board (DS-C10S-HO/2)	Output	2 × DVI interface			
	HDMI Resolution	1024×768@60Hz, 1024×768@75Hz, 1360×768@60Hz, 1080Р@60Hz, 1400×1050@60Hz, 1920×1200@60Hz, 720Р@60Hz.			
HDBaseT Output	Output	4 × RJ45 interface			
Board (DS-C10S-HDBO/4)	HDBaseT Resolution	1024×768@60Hz, 1024×768@75Hz, 1360×768@60Hz, 1080Р@60Hz, 1400×1050@60Hz, 1920×1200@60Hz, 720Р@60Hz.			
	Dower Cumply	100 to 240 VAC, 50/60Hz			
	Power Supply	A build-in power supply	Build-in redundant power	rsupply	
	Consumption	≤ 250W (full-loaded)	≤ 450W (full-loaded)	≤ 800W (full-loaded)	
Other	Working Temperature	0° C to 50° C (32° F to 122° F )			
	Working Humidity	10 to 90% (non-condensing)			
	Chassis	Standard 4U chassis	Standard 8U chassis	Standard 13U chassis	
	Dimension (D×H×W)	352×177×442.4 mm (13.9×7×17.4")	352×354×442.4 mm (13.9×13.9×17.4")	417×576.6×442.4mm (16.4×27.7×17.4")	
	Weight	≤20KG (full-loaded)	≤35kg (full-loaded)	≤50kg (full-loaded)	

# **Chapter 2 Overview of Client Software**

The C10S series large-screen controller must be controlled and managed by the iVMS-4200 client software. iVMS-4200 is a versatile video management software for embedded DVR (Digital Video Recorder), H-DVR (Hybrid Digital Video Recorder), NVR (Network Video Recorder), IP camera, IP Dome, PC-NVR, decoding device and compression card. It provides the multiple functionality, including live view, remote configuration, record files storage, remote playback, downloading, log search, etc.

## 2.1 Features

- A user friendly GUI (Graphical User Interface). You can access to target interface with least steps.
- Centralized management for small-scale decentralized system.
- Up to 50 users, with 3 levels permission (super user, administrator and operator), can be added.
- Configure user permission in batch and retrieve password by super user.
- Compatible to configuration files generated by customized tools.
- Hide menu you do not need thus to save limited space on screen.
- Support channel management.
- A simplified switch method for multi-screen and signal screen.

# 2.2 Working Environment

**Operating System:** Microsoft Windows 7 / Windows Server 2008 (32/64-bit operating system); Windows Server 2003 or Windows XP (32-bit operating system).

CPU: Intel Pentium IV 3.0 GHz or models above.

Memory: 1G or above.

**S** 

Displayer: 1024 × 768 or above.

The software does not support 64-bit operating system; the above mentioned 64-bit operating system refers to the system which supports 32-bit applications as well.

# 2.3 Performance

- Up to 256 controllers can be managed.
- Many controllers can be added to the software; however, only one controller can be controlled at a time.
- One controller can be connected by 320 clients at a time.

A higher hardware configuration is needed when viewing multiple channels or HD (High Definition) images.

# Chapter 3 Client Software Installation and Uninstallation

# 3.1 Installing Software

Double-click the setup program to pop up InstallShield Wizard. Follow the steps and complete the installation.



Figure 3. 1 Software Installation

# 3.2 Uninstalling Software

## Option 1:

Option 2:

Double-click the setup program again to enter uninstall menu. And follow the prompt to uninstall the iVMS-4200.

Enter Windows Start Menu and select uninstall iVMS-4200. Then follow the prompt to uninstall the iVMS-4200.

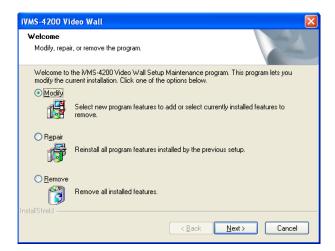


Figure 3. 2 Software Uninstallation

# 3.3 User Registration and Login

## 3.3.1 Registration

For the first time to use iVMS-4200 software, you need to register a super user for login.

#### Steps:

- 1. Input the user name, password and confirm password.
- Optionally, you can check the checkbox of **Auto-login** to log in automatically when running software next time.
- 3. Click **Register** to save the user and log in.

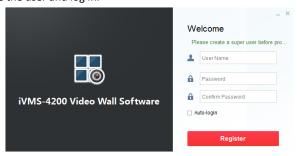


Figure 3. 3 Registration



- User name and password can't be empty and should not contain the following characters: / \: \* ? \ " <> |.
- The valid character of user name includes numberical (0  $^{\sim}$ 9) and letters (a  $^{\sim}$  z, A  $^{\sim}$  Z).
- The blank character before or behind the user name will be automatically deleted.
- The valid length of password for super user ranges from 6 to 16 characters. The valid length of password for other users should be less than 16 characters.
- Password cannot be copied and pasted.

# 3.3.2 Login

#### Steps:

- 1. Input the user name and password.
- 2. Optionally, check the checkbox of Auto-login to log in automatically when running software next time.
- 3. Click **Login** to log in.

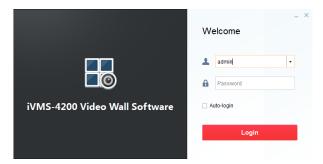


Figure 3. 4 Login

# 3.4 Using the Wizard for Basic Configuration

#### Purpose:

After login for the first time, the setup wizard pops up automatically. It can walk you through some basic settings of the video wall.

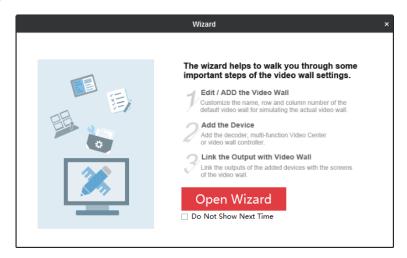


Figure 3. 5 Start Wizard

#### Steps:

1. Click Open Wizard to enter Add Video Wall interface.

If you don't want to use the setup wizard at the moment, click to exit. You can also use the Setup Wizard next time by leaving the **Do Not Show Next Time** unchecked.

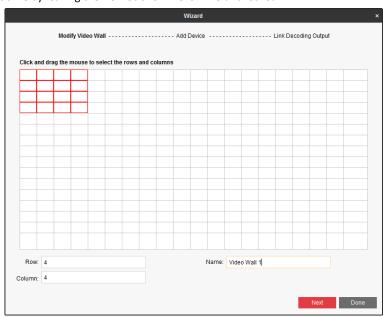


Figure 3. 6 Add Video Wall Interface

- 2. Draw a video wall by clicking and dragging the mouse to select the rows and columns, or inputting values in **Row** and **Column** text fields.
- 3. Input the video wall name in **Name** text field.
- 4. Click **Next** to save the settings and enter **Add Device** interface.

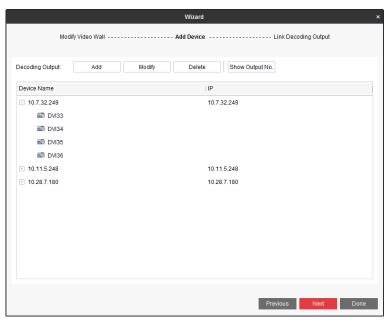


Figure 3. 7 Add Devices Interface

- 5. You can add, modify and delete devices here. Three types of devices can be added, including Video Wall Controller, MVC (Mulit-function Video Center), and decoder.
- Add Devices
  - 1) Click **Add** to pop up adding interface.
  - 2) Select **Adding Mode** as **IP/Domain**, **IP Segment** or **HiDDNS**. We take adding via IP/Domain as an example.
  - 3) Input Nickname, Address, Port, User Name, Password and Group in the text fields.
  - 4) Click Add to add the device(s).

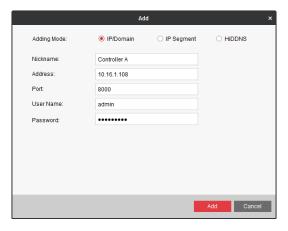


Figure 3. 8 Adding a Device

- Modify Devices
  - 1) Click to select an added device and click **Modify**.
  - 2) Edit the information.
  - 3) Click **Modify** to save the changes.
- Delete Devices

Click to select an added devices and click **Delete** to delete it.

- Show Output No.
  - 1) Click the Show Output No..

- Select the device(s) you need to display the output No.. 2)
- 3) Click Show to enable the function. Thus the output No. of the selected device(s) will be shown in the video wall.



The function is only supported by video wall controller.



Figure 3. 9 Show Output No.

After the devices are configured, click **Next** to enter **Link Decoding Output** settings interface.

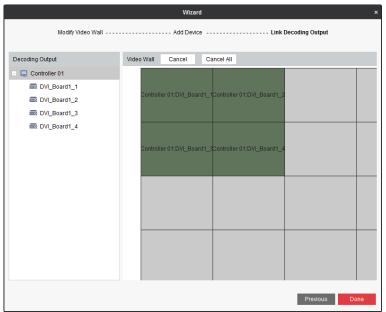


Figure 3. 10 Link Decoding Output

- You can adjust the output window of the added video wall controller.
  - Click Cancel All to clear the default settings. Or select a window and click Cancel to clear the linkage between the output and the window.
  - 2) Select and hold a decoding output in the Decoding Output list and drag it to a window to link the output to the window.

- 3) Repeat the above steps to configure for other outputs.
- 8. Click **Done** to save the settings.

# 3.5 GUI Introduction

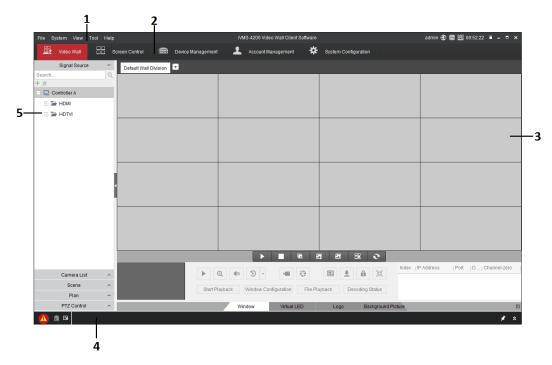


Figure 3. 11 Software Interface

Table 3. 1 Table of Description

Region	Name	Description	
1	Menu Bar	Menus include File, System, View, Tool, and Help.	
2	Quick Launch Bar	Video Wall, Screen Control, Device Management, Account Management,	
		and System Configuration.	
3	Maintenance and	Configure and manage the video wall controller, and the software.	
	Management		
	Area		
4	Notification Bar	Display information of current window and preview information list; View	
		alarm channel information.	
5	Configuration List	Manage Signal Source, Camera, Scene, Plan and PTZ.	
Detailed Description of Menu Bar			
(1)	File	Open log file save in computer and exit from the software.	
(2)	System	Lock software, switch user, and import/export system configuration file.	
(3)	View	Enter Video wall, Screen Control, Device Management, Account	
		Management, and System Configuration interface.	
(4)	Tool	Enter Log Search, Video Wall Linkage, and Device Arming Control interface.	
(5)	Help	Open video wall wizard, open user manual, view software version, and	
		switch language.	

# **Chapter 4 Video Wall Client Management**

# 4.1 Account Management

#### Purpose:

In default situation, there will be only one super user, registered when logging in. Besides the super user, you can add 50 users, including administrator and operator, with different permission.

#### Steps:

1. Click Account Management in the Quick Launch Bar.

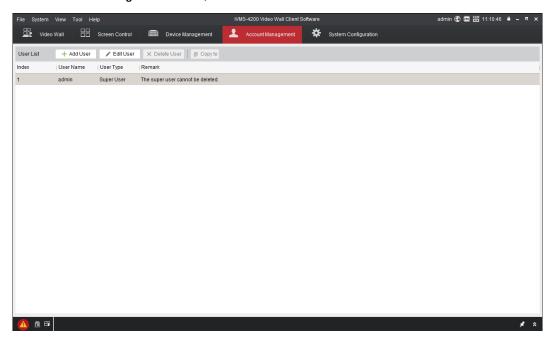


Figure 4. 1 Account Management Interface

2. Click Add User button to enter Add User interface.

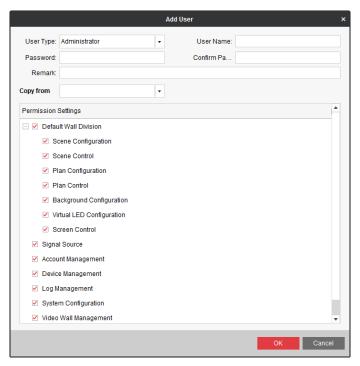
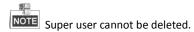


Figure 4. 2 Add User

- 3. Select **User Type** as **Administrator** or **Operator**.
- 4. Input **User Name**, **Password**, **Confirm Password**, **Remark** and specify **user** permission by checking or unchecking corresponding checkbox. Or you can click **Copy from** to copy from other user.



- User Name cannot contain: \/:\*?"<>|.
- The length of password should not less than 6 bits.
- 5. Click **Save** to add the account.
- 6. Optionally, click **Edit User** to modify its parameters or click **Delete User** to remove it.



# 4.2 System Configuration

The frequently-used parameters, including the log expired time, file saving path, etc., can be set.

# 4.2.1 General Settings

#### Steps:

1. Click System Configuration in the Quick Launch Bar to enter System Configuration interface.

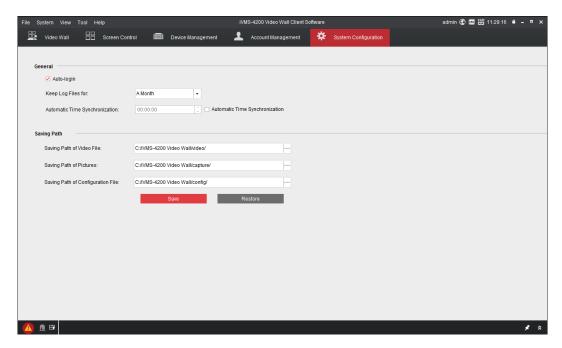


Figure 4. 3 System Configuration

3. Configure the general parameters. For details, see *Table 4. 1General Parameters*.

Table 4. 1 General Parameters

Parameters	Description	
Auto-login	Log in the client software automatically.	
Keep Log files for	The time for keeping the log files, once exceeds, the files will be	
	deleted. A Month, A Week, Half A Month and 6 Months are selectable.	
	The default time is A Month.	
Automatic Time Synchronization	Adjust the time automatically at a specified time point.	
Automatic Time Synchronization	Check the checkbox to enable the function.	

# 4.2.2 File Saving Path Settings

### Purpose:

The video files of manual recording, the captured pictures and the system configuration files are stored on the local PC. The saving paths of these files can be set.

#### Steps:

- 1. Click **System Configuration** in the Quick Launch Bar to enter System Configuration interface.
- 2. Click the icon and select a local path for the files.
- 3. Click **Save** to save the settings.
- NOTE You need to reboot software to activate the settings.

# 4.3 Device Management

## 4.3.1 Setting Admin Password for a Device

#### Purpose:

You are required to activate the video wall controller first by setting a strong password for it before you can use the video wall controller.



- Three types of devices can be added, including Video Wall Controller, MVC (Mulit-function Video Center), and decoder.
- You are required to modify the password of old version controller to a strong one.

#### Before you start:

Ensure your computer is in the same network segment with the controller.

#### Steps:

- 1. Click to select **Device Management** in the Quick Launch Bar to enter Device Management interface.
- 2. Select an inactive device and click **Activate** to enter Activation interface.

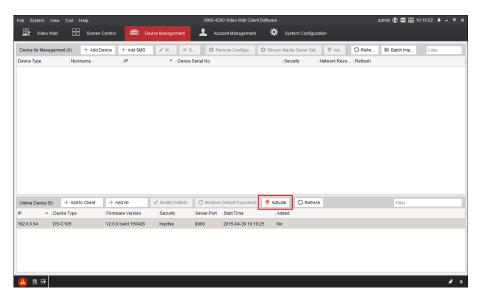


Figure 4. 4 Activating Video Wall Controller

3. Create a password and input the password into the password field, and confirm the password.



of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.



Figure 4. 5 Creating Password

4. Click **OK** to save the password and activate the controller.

# 4.3.2 Adding a Device

#### Steps for Latest Version Controller:

1. Select the activated controller and click **Modify Netinfo** to set the IP address of the controller.

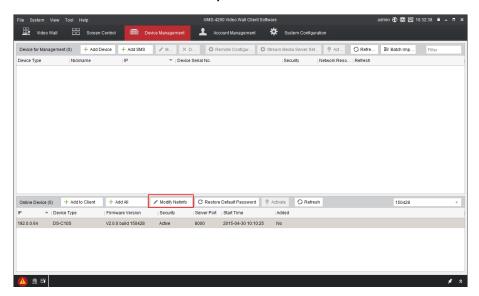


Figure 4. 6 Modifying Network Parameters

2. Input the IP address, Gateway and Password, and click OK to save the IP address.

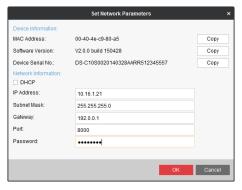


Figure 4. 7 Device Management Interface

3. Click the **Add to Client** button and input the **Nickname** for the controller.

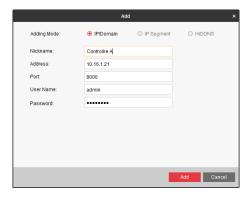


Figure 4. 8 Adding Device Interface

4. Click **Add** to add it.

#### Steps for Old Version Controller:

1. Click the Add Device button.

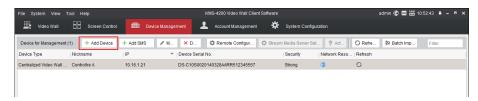


Figure 4. 9 Device Management Interface

2. Input the Nickname, Address and Password, and click Add to add it.

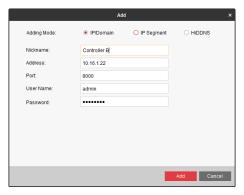


Figure 4. 10 Adding Device Interface

3. The **Security** of added controller will be shown. If the Security is not strong, you are required to modify the password. For detailed steps, please refer to the chapter *System Settings*.

STRONG PASSWORD RECOMMENDED— We highly recommend you create a strong password of your own choosing (using a minimum of 8 characters, including upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.



Figure 4. 11 Device Management Interface

# 4.4 Remote Configuration

#### Purpose:

In remote configuration interface, the parameters of the added controller, including the system, network, etc., can be set.

#### Step:

Click to select an added device and click **Remote Configuration** to enter Remote Configuration interface.

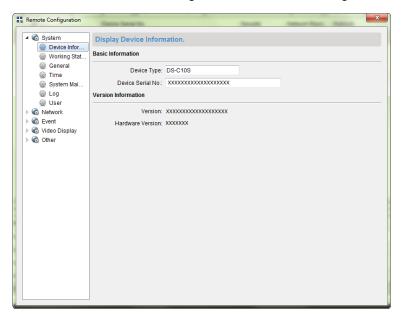


Figure 4. 12 Remote Configuration Interface

Table 4. 2 Description of Remote Configuration

Parameters	Description		
System	View device information and status, configure general parameters and user, manage		
	device, adjust time, search and backup log.		
Network	Configure general network parameters.		
Event	Configure exception linkage method.		
Video Display	Upload background picture, configure video effect of input signal, adjust picture		
	position, and configure background color.		
Other	Configure parameter of LED, external decoder, external matrix and background colour.		

# 4.4.1 System Settings

#### Steps:

- 1. Click System tab.
- 2. Configure parameters. For details, refer to *Table 4. 3 Description of System*.
- 3. Click **Apply** to save the settings.

Table 4. 3 Description of System

Parameters	Description	
<b>Device Information</b>	View basic information and version.	
Working Status	Display the status of controller and its sub board.	
General	Configure device name and device number.	
Time	Configure time zone, NTP and DST parameters.	
System Maintenance	System management and remote upgrade.	
Log	Search and back up device logs.	
User	Add operators and specify permissions.  Besides the admin account, up to 7 operators can be added.  Admin can add, modify and delete other operators. Operators can only modify parameters for itself.	

## 4.4.2 Network Settings

#### Steps:

1. Click Network tab.

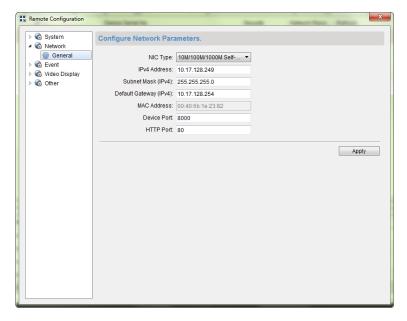


Figure 4. 13 Network Configuration Interface

- 2. Select **NIC Type** in the dropdown list.
- 3. Input IPv4 address, Subnet Mask and Default Gateway.
- 4. Click **Apply** to save the settings.

# 4.4.3 Event Settings

#### Steps:

1. Click Event tab.

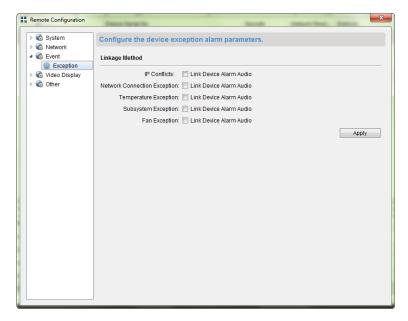


Figure 4. 14 Event Configuration Interface

- 2. Enable **Link Device Alarm Audio** by checking the corresponding checkbox.
- 3. Click **Apply** to save the settings.

## 4.4.4 Video Display Settings

### Steps:

1. Click Video Display tab.

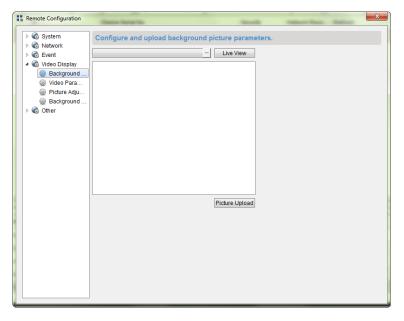


Figure 4. 15 Video Display Configuration Interface

 Select a page of Background Picture Upload, Video Parameters, Picture Adjustment or Background Color to configure parameters. For details, refer to Table 4. 4 Description of Image Settings.

Table 4. 4 Description of Image Settings

Parameters	Description	
Picture Upload	Upload local picture as the background of output screen.	
Video Parameters	Adjust the video parameters of input signal.	
Picture Adjust	Adjust the position of input signal.	
Background Color Set the background color of output.		

## 4.4.5 Other Settings

### Steps:

Click Other tab.

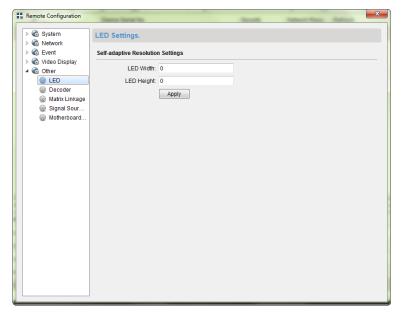


Figure 4. 16 Others Configuration Interface

 Select the page as LED, Decoder, Matrix Linkage, Signal Source Collage or Motherboard Port. For details, please refer to Table 4. 5 Description of Other Settings.

Table 4. 5 Description of Other Settings

Parameters	Description	
LED	Adjust the Width and Height of LED.	
Decoder	Configure the general network parameters of decoder and view decoding board	
	status.	
	Decording board needs be independently connected to network. And it does	
	not decode the stream with frame rate below 1 fps.	
Matrix Linkage	Add, edit and delete linkage matrix. The channel of added matrix will be listed in	
	signal resource of video wall interface and you can display it in video wall.	
	Before display the matrix signal sources, you need to perform following	
	operations.	
	Connect the COM 2 of motherboard to the COM port of matrix.	
	Configure the board function of motherboard as matrix control.	
Signal Source Collage	Collage several signal sources into one. For detailed steps, please refer to	

Parameters	Description	
	Collaging Signal Sources.	
Motherboard Port	Configure the parameter of motherboard serial port.	
	The Board Function can to be set as Console, Matrix Control, Screen Cont	
	or <b>Keyboard Control</b> according to the serial port usage.	

### **Collaging Signal Sources**

### Purpose:

You can collage several signal sources into one.

### Steps:

- 1. Enter Signal Source Collage to enter Signal Source Collage interface.
- 2. Click **Add** to collage signal source.

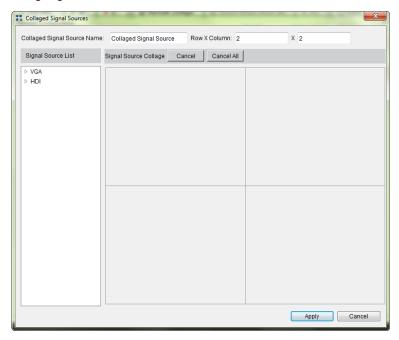


Figure 4. 17 Collage Signal Source

- 3. Input the **Collaged Signal Source Name**, input the **Row** × **Column** in corresponding text fields and select the **Group Name** the signal belongs.
- 4. Drag signal sources need to be collaged into the windows.



- IP camera does not support to be collaged.
- Ensure each window links to a signal source.
- 5. Click **Apply** to save the settings.
- 6. Put the jointed signal source on the video wall.

## 4.5 Video Wall Introduction

Click **Video Wall** in the Quick Launch Bar to enter Video Wall interface. For detailed configuration, you can refer to *Chapter 5 Video Wall Management*.

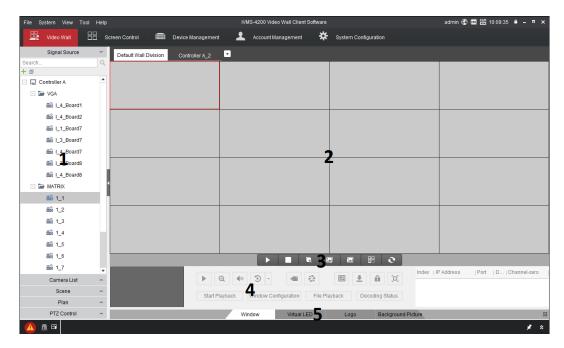


Figure 4. 18 Video Wall Interface

Table 4. 6 Video Wall Description

Video Wall Description				
Region	Name	Description		
1	Menu List	Manage Signal Source, Camera, Scene, Plan, and PTZ.		
2	Window Management Area	Open/close screens and move screens.		
3	Window Management Toolbar	Start/stop decoding all signal sources and cameras, close/open windows, start/stop smart decoding for all signal sources and cameras, and refreshing live view screens are provided.		
4	Advanced Setting Area	Setting area for advanced parameters.		
5	Advanced Setting Menu Bar	Configure Window, Virtual LED, Logo and Background Picture.		

Screen Control Toolbar Description			
Icon	Name	Description	
<b>•</b>	Start All Decoding	Start all the live view of signal sources. Thus to enable live view	
		of real video wall.	
	Stop All Decoding	Stop all the live view of signal sources. Thus to disable live view	
		of real video wall.	
E <sub>k</sub>	Close All Windows	Close all the screens displayed on the video wall.	
	Start All Smart Decoding	Start smart decoding for all live view signals. Once starts, the	
		smart information can be viewed in live view.	
	Stop All Smart Decoding	Stop smart decoding for all live view signals.	
80	On an Mindow	Draw a window according to your need. The size and position of	
	Open Window	the window are adjustable.	
0	Refresh	Refresh the video wall status.	

Advanced Setting Bar Description		
Name	Description	
Window	Advanced settings for screens.	
Virtual LED	Enable/disable virtual LED and edit virtual LED context.	
Logo	Reserved function. Not supported by video wall controller.	
Background Picture	Upload and enable/disable background picture.	

#### 4.6 Screen Control

### Purpose:

In the screen control interface, you can set to turn on or off the monitors, and you can also configure the screen color and image position.



You are not recommended to configure the screen control without professional instructors.

### Before you start:

Connect the COM of screen to the COM2 of motherboard of video wall controller.

### Steps:

1. Click Screen Control in Quick Launch Bar to enter Screen Control interface.

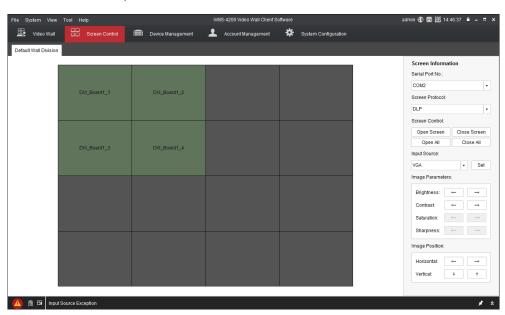


Figure 4. 19 Screen Control Interface

- Drag to select a single window or multiple windows. 2.
- 3. Select Serial Port No. as COM 2. Thus to specify transmitting port of screen control command.
- 4. Select Screen Type and Input Source Type according to actual cord connection.
- 5. Click **Save** to save the above settings.
- Adjust Image Parameters and Position Adjustment by clicking e or . 6.
- 7. Click Open Screen or Close Screen to turn on/off the screen. Or click Open All or Close All to turn on/off all the screens.

# **Chapter 5 Video Wall Management**

## 5.1 Adding Video Wall

### Purpose:

The software supports adding video wall. You can specify the row, column and decoding outputs of the video wall.

### Steps:

1. Click the licon.



Figure 5. 1 Video Wall Interface

2. Select Add Video Wall to enter configuration interface.

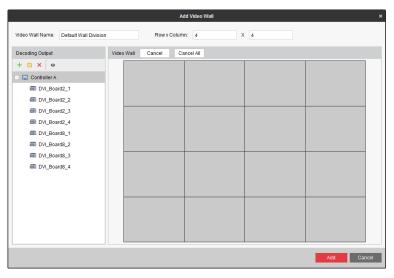


Figure 5. 2 Adding Video Wall Interface

- 3. Input Video Wall Name in the text field.
- 4. Input **Row** and **Column** value in the respective text fields. Or click a grid and hold to drag a video wall.
- 5. Optionally, you can add, edit and delete devices.
  - Add Devices
  - 1) Click to pop up adding interface.
  - 2) Selecting Adding Mode as IP/Domain, IP Segment or HiDDNS.
  - 3) Input the other information in corresponding text fields.
  - 4) Click **Add** to add the device(s).
  - Edit Devices
  - 1) Click to select an added device and click <a>I</a>.
  - 2) Edit the information.
  - 3) Click **Modify** to save the changes.

Delete Devices

Click to select a device and click X to delete it.

- Show Output No.
- 1) Click the .
- 2) Select the device(s) you need to display the output No..
- 3) Click **Show** to enable the function. Thus the output No. of the selected device(s) will be shown in the video wall.



- 6. Select a decoding output and drag it to a window.
- 7. Repeat Step 6 to link more decoding outputs to the video wall.
- 8. Click Add to add the video wall.

## 5.2 Displaying Signals on the Video Wall

The output screen of the controller supports being divided in to 1, 4, 9 or 16 windows. And the input signal can be displayed in the divided window.

### 5.2.1 Preview Image

### Steps:

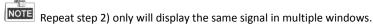
- 1. Positioning the pointer on a signal for 2 to 3 seconds. Then the image will be displayed in a popup window.
- 2. Move the pointer out of the signal. Then the popup window will disappear.

## 5.2.2 Putting on Video Wall

### Purpose:

A signal source can be put on multiple windows. Ultra HD and 500W signal only support to be displayed in a single window.

- Put signal sources on the video wall.
  - Option 1
  - 1) Click to select a window.
  - 2) Double-click a signal source. So the signal will be displayed in the selected screen.
    - Double-click another signal source will lead to the previous signal be replaced by this one.
  - 3) Repeat the step 1) to 2) to display more signals.
  - Option 2
  - 1) Click to select a signal source in the signal source list.
  - 2) Click in Window Management Bar and drag to draw a screen in the video wall.
  - 3) Repeat the step 1) to 2) to display more signals.



- 4) After finishing settings, click again to release the function.
- 2. Drag a screen to overlap several screens. The screen can be dragged to any position of the video wall.

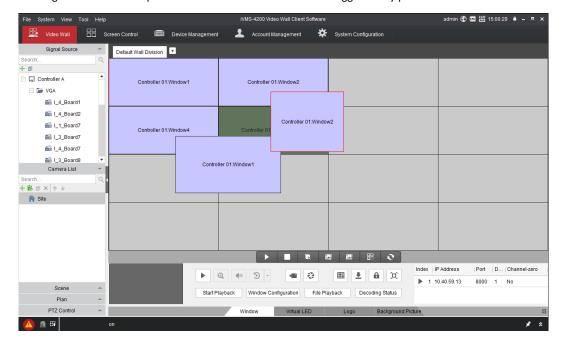


Figure 5. 3 Video Wall

- 3. Double-click a screen to fill up the window(s) it overlaps.
- 4. Positioning the pointer on the screen and click to close the signal source. Or click on Screen Control Bar to close all the screens.

## 5.3 Configuring Signal Sources

### Purpose:

The added video wall controllers and decoding devices will be listed in the signal source list of Video Wall interface. You can manage added controllers and add new controllers here.

Besides in the Device Management interface, controller adding function is also provided in Video Wall interface.

### Before you start:

Activate the devices need to add. For detailed steps, please refer to 4.3.1 Setting Admin Password for.

- 1. Click the button in Signal Source list.
- 2. Input needed information. For detailed steps, please refer to the step 4 of 3.4 Using the Wizard for Basic Configuration.
- 3. Click **Add** to add the controller.

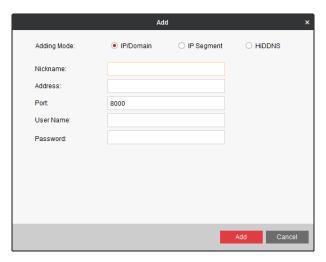


Figure 5. 4 Add Device

# 5.4 Configuring Cameras

## 5.4.1 Adding a Camera

#### Purpose

Besides in the Device Management interface, cameras adding function is also provided in Video Wall interface.

### Before you start:

Activate the camera need to add. For detailed steps, please refer to 4.3.1 Setting Admin Password for.

- 1. Click the button in Camera list.
- 2. Input needed information. For detailed steps, please refer to the step 4 of 3.4 Using the Wizard for Basic Configuration.
- 3. Click **Add** to add the controller.

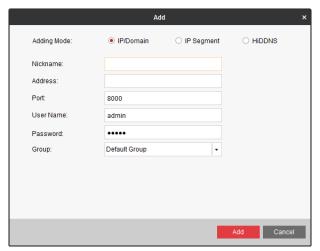


Figure 5. 5 Add a Camera

### 5.4.2 Adding a Group

### Purpose:

A camera can belong to multiple groups. You can manage its group(s) here.

### Steps:

1. Click to pop up group adding interface.

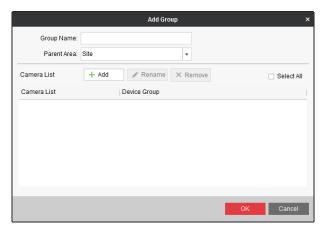


Figure 5. 6 Add Group

- 2. Input **Group Name** and select which **Parent** Area it belongs.
- 3. Click + Add and select signal sources, and click **OK** to add them.
- 4. Optionally, select a signal source, click Rename to rename it or click to delete it.
- 5. Click **OK** to add the group.

## 5.4.3 Modifying the Group

### Purpose:

The name and signal resource of a group can be added.

- 1. Click to select a group and click button in Camera list.
- 2. Click the **Signal Source Settings** button to enter dialog box.

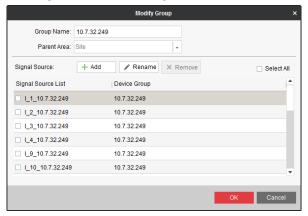


Figure 5. 7 Signal Source Settings Interface

- 3. Input a new Name for signal source.
- 4. Click **Configure** to save the new name.

# 5.5 Creating and Displaying Scene

For one controller, if you expect to get a more convenient way to manage the screen layouts as there are different video wall layouts need to be set repeatedly, the Scene function may help to ease the burden. With this function, you are able to save the video wall layout configuration and show it by just clicking on the scene name.



The scene information is saved in the video wall controller. That is to say, you can obtain the scenes of a controller created by others via adding it.

### 5.5.1 Creating a Scene

### Before you start:

Set the video wall layout first.

### Steps:

1. Click the button after Scene in Menu list to show the Scene tab.



Figure 5. 8 Apart of Menu List

- 2. Click button and input the Name to create a scene.
- 3. Add a scene.
  - Adding new scene: select the created scene and click button to save the current video wall layout to it.
  - Replace existing scene: click and select the **Name** you want to save the scene, and click **OK** to save it.



Figure 5. 9 Saving Scene As Interface

4. Optionally, you can click <sup>1</sup> to edit a scene name. Or click <sup>1</sup> to delete a selected scene.

## 5.5.2 Calling a Scene

### Purpose:

You can call a scene which you have created to display it on the video wall.

### Steps:

Positioning the pointer on a created scene.

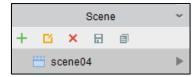


Figure 5. 10 Video Wall Interface

2. Click to display the scene on video wall.

The calling scene will be marked as  $\Box$ , instead other scenes are marked as  $\Box$ .

# 5.6 Creating and Scheduling Plan

Sometimes, the video wall may be required to do auto-switch for displayed channels, or the screen need to be turn on/off automatically. Plan is a function to configure the schedule to switch the display of scenes on the video wall, and it can also automatically switch the screens.

### 5.6.1 Creating a Plan

- 1. Click the button after Plan in Menu list to show the Plan tab.
- 2. Click the button.

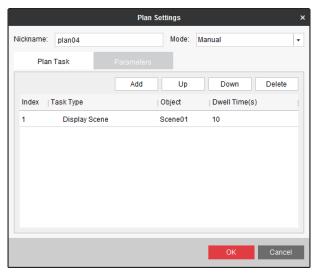


Figure 5. 11 Adding Plan Interface

- 3. Input **Nickname** in the text field.
- 4. Select the **Mode** as **Manual**, **Auto** and **Auto-Switch** in the dropdown list.
  - Manual: If you set the Mode of the plan as Manual, you need to start and stop the plan manually. And
    plan will only be activated once if you start it. To call the manual plan, you need to right-click on the
    plan and click Call on the right-click menu.

- Auto: When setting the Mode of the plan as Auto, you can set the start time and executing times for the plan. The plan will be activated on the start time and stopped when finish the executing times.
- Auto-Switch: The Auto-Switch mode means that not only the times of executing can be set, the days
  on which the plan gets activated are also scheduled. The plan will be activated at the time of the day
  you configured and stopped after finishing the executing times.
- 5. Click **Plan Task** tab to add or edit plan task.
- 6. Click Add to enter adding task interface.

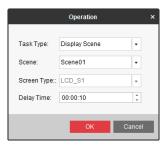


Figure 5. 12 Operation Interface

- 7. Select Task Type, Scene, and Screen Type in respective dropdown list. And set the Dwell Time.
- 8. Click **OK** to add the task.
- 9. Repeat the above steps 6 ~ 8 to add more tasks.
- 10. If the Mode is set as Auto or Auto-Switch, you need to click Parameters tab to configure schedule.

For Auto: set the Start Time and input Execution Times.

For Auto-Switch: set the execution time for each weekday and input Execution Times.

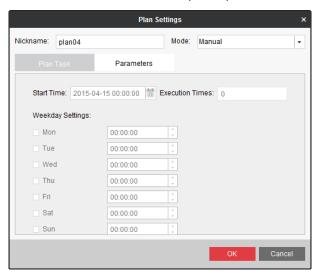


Figure 5. 13 Adding Plan Interface

11. Click **OK** to save the settings. And the added plan will be displayed in the plan list.

# 5.6.2 Calling a Plan

- 1. Positioning the pointer on the added plan.
- 2. Click to call the plan. The calling plan will be marked as , instead other plans are marked as .
- 3. Click to stop calling.

# 5.7 Advanced Settings

If the video wall is required to display a certain background image, such as the picture of the company, you can configure the background picture on the Display Configuration page, and the virtual LED is also supported.

### 5.7.1 Configuring Screen Layout

### Purpose:

Each output screen can be divided into 1, 4, 9 or 16 screens.

#### Steps

- 1. Click to select a screen.
- 2. Click on the Advanced Setting Area to pop up screen layout interface.

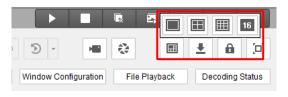


Figure 5. 14 Advanced Setting Area

- 3. Click to select a layout. So the window will be divided into the selected layout.
- 4. Click again and select to restore to single screen.

## 5.7.2 Adjusting Screens Position

### Purpose:

While multiple screens overlay in the same window, you can stick one of them on top or at bottom, without having to changing their coordinates.

### Step for sticking on top:

Click the screen you want to stick on top.

### Step for sticking at bottom:

Click the screen you want to stick at bottom and click in Advanced Settings Area.



Figure 5. 15 Advanced Setting Area

## 5.7.3 Locking Screens

### Purpose:

You can lock a screen, thus to fix it and prevent it from being closed.

Select a screen and click in Advanced Setting Area. Click the again to unlock.

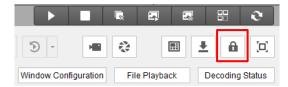


Figure 5. 16 Advanced Setting Area

## 5.7.4 Configuring Virtual LED

### Purpose:

Virtual LED is the on-screen display of the text you want to show on the video wall. Only one text string is supported. The font color and background color are configurable.

### Steps:

1. Click to select the Virtual LED tab in the bottom of video wall interface.

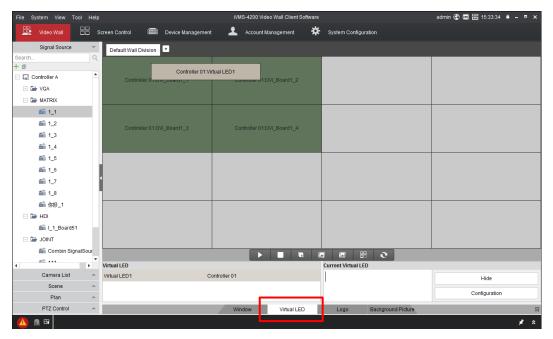
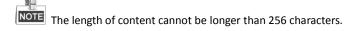


Figure 5. 17 Virtual LED

Click an online video wall controller and input the content you want to show on the video wall in the Current Virtual LED text field.



3. Click Configuration to configure Font and Background Colour and Moving Mode.

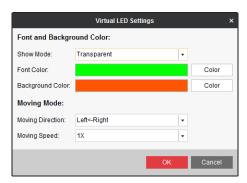


Figure 5. 18 Virtual LED Settings Interface

- 4. Configure Font and Background Color.
  - Select the Show Mode, Font Size, Font Color, and Background Color in respective dropdown lists.
- 5. Configure Moving Mode.
  - Select Moving Direction and Moving Speed in respective dropdown lists.
- 6. Click **OK** to save the settings and back to video wall interface.
- 7. Click **Show** to display the virtual LED.

### 5.7.5 Editing Background Picture

### Purpose:

Upload local picture as the background of output screen.

### Steps:

1. Click Background Picture to enter background picture interface.

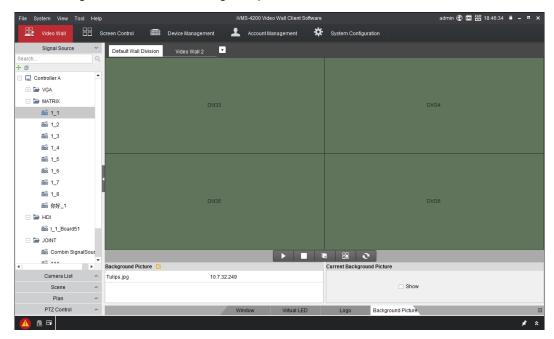


Figure 5. 19 Background Picture

- 2. Click to pop up selecting background picture interface.
- 3. Input the file path and click **Open** to upload the file. The uploaded picture will replaced the current picture.
- 4. Click and drag the background picture to the video wall.
- 5. Select the checkbox of Show to enable the background picture. Clear the checkbox to disable it.



- The supported resolution of background picture ranges from  $1280 \times 720$  to  $16384 \times 8192$ .
- The supported formats of background picture are \*jpg and \*jpeg.
- The picture name cannot contain more than 32 characters.

# **Chapter 6 Log Searching**

The client log files of the controller can be searched for checking. The client logs refer to the log files of the client and are stored on the local PC.

## 6.1 Searching Log

### Steps:

Click the Log Search item in the dropdown list of Tool.

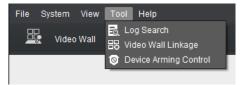


Figure 6. 1 Dropdown List of Tool

2. Specify the start time and end time.

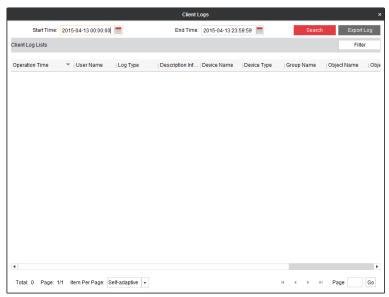


Figure 6. 2 Log Search Interface

Click Search. The log files meet the conditions be displayed on the list.
 You can check the Operation Time, Description and other information of the logs.

## 6.2 Filtering Log Files

### Purpose:

The search results (log files) can be filtered by the keyword or condition, and thus you can find the logs that you want.

### Steps:

1. Click **Filter** or the icon on the **Log Search** interface to expand the **Log Filter** panel.

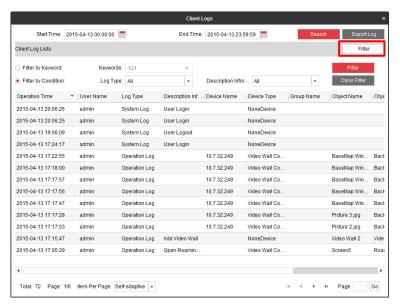


Figure 6. 3 Log Filter

- Check the checkbox of Filter by Keyword, and then input keyword for filtering in the text field;
   Or check the checkbox of Filter by Condition, and then specify log information in the drop-down list.
- 3. Click Filter to start filtering. You can click Clear Filter the clear the filtering.

## 6.3 Exporting Log Files

### Purpose:

The log files, including the client logs and server logs, can be exported for backup.

### Before you start:

Search out the log files first.

- 1. Click Export Log to open the Log Backup dialog box.
- 2. Click the icon and select a local saving path.
- 3. Click **Backup** to export the log file.

