# DirectNET Gigabit PoE Switch

Installation Manual

CRIS28v3

# Before reading this manual

This operation manual contains basic instruction on installing and using DirectNET Gigabit PoE Switch. Users who are using this product for the first time, as well as users with experience using comparable products, must read this operation manual carefully before use and heed to the warnings and precautions contained herein while using the product. Safety warnings and precautions contained in this operation manual are intended to promote proper use of the product and thereby prevent accidents and property damage and must be followed at all times.

Once you have read this operation manual, keep it at an easily accessible location for future reference.



- Unauthorized reproduction of this manual is prohibited.
- The manufacturer will not be held responsible for any product damage resulting from the use of unauthorized parts and accessories or from the user's failure to comply with the instructions contained in this operation manual.
- It is recommended that first-time users of DirectNET Gigabit PoE Switch and individuals who are not familiar with its use seek technical assistance from their retailer regarding product installation and use.
- If you need to disassemble the product for functionality expansion or repair purposes, you must contact your retailer and seek professional assistance.
- Both retailers and users should be aware that this product has been certified as being electromagnetically compatible for commercial use. If you have sold or purchased this product unintentionally, please replace with a consumer version.

### **Safety Symbols**

Symbol	Туре	Description	
	Warning	An important instruction or set of important instructions that can lead to severe injury or even death if not followed.	
	Caution	An instruction or set of instruction that can lead to personal injury and/or property damage if not followed.	

### In-Text

Symbol Type		Description	
	Caution	Important information concerning a specific function.	
$\checkmark$	Note	Useful information concerning a specific function.	

### **FCC Compliance Statement**

THIS EQUIPMENT HAS BEEN TESTED AND FOUND TO COMPLY WITH THE LIMITS FOR A CLASS A DIGITAL DEVICE, PURSUANT TO PART 15 OF THE FCC RULES. THESE LIMITS ARE DESIGNED TO PROVIDE REASONABLE PROTECTION AGAINST HARMFUL INTERFERENCE WHEN THE EQUIPMENT IS OPERATED IN A COMMERCIAL ENVIRONMENT. THIS EQUIPMENT GENERATES, USES, AND CAN RADIATE RADIO FREQUENCY ENERGY AND IF NOT INSTALLED AND USED IN ACCORDANCE WITH THE INSTRUCTION MANUAL, MAY CAUSE HARMFUL INTERFERENCE TO RADIO COMMUNICATIONS. OPERATION OF THIS EQUIPMENT IN A RESIDENTIAL AREA IS LIKELY TO CAUSE HARMFUL INTERFERENCE, IN WHICH CASE USERS WILL BE REQUIRED TO CORRECT THE INTERFERENCE AT THEIR OWN EXPENSE. **WARNING**: CHANGES OR MODIFICATIONS NOT EXPRESSLY APPROVED BY THE PARTY RESPONSIBLE FOR COMPLIANCE COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT. THIS CLASS OF DIGITAL APPARATUS MEETS ALL REQUIREMENTS OF THE CANADIAN INTERFERENCE CAUSING EQUIPMENT REGULATIONS.

### WEEE (Waste Electrical & Electronic Equipment)

#### **Correct Disposal of This Product**

(Applicable in the European Union and other European countries with separate collection systems)



This marking shown on the product or its literature, indicates that it should not be disposed with other household wastes at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.

# **Safety Precautions**

Information contained in this section of the manual serve to prevent accidents and property damage through proper use of the product. Please read the following instructions carefully and follow them at all times.

# **Warning** Failure to comply can lead to severe injury or even death.

### Installation

Make sure to turn off the product before installing it and to use a dedicated power outlet.

• Presents overheating, fire, and electric shock hazards.

Do not use the product in an excessively hot (50°C or above), cold (0°C or below), or humid environment.

• Presents a fire hazard.

Set up the product in a shaded area providing protection against exposure to direct sunlight and maintain an even ambient temperature. Do not set up the product in the vicinity of heat-generating objects and appliances such as candles and heaters.

• Presents a fire hazard.

There are high-voltage components inside the product. Do not attempt to open the cover or disassemble, repair, or modify the product.

• Presents fire, electric shock, and physical injury hazards.

Connection ports on the rear of the product protrude out slightly, and placing the back of the product too close to a wall will cause the cables to bend excessively and even break. Maintain a distance of at least 15cm between the back of the product and the wall it faces.

• Presents fire, electric shock, and physical injury hazards.

Do not use the product in an particularly humid, dusty, or sooty environment.

• Presents electric shock and fire hazards.

Always keep the operating environment clean and free of dust. Use a piece of dry cloth to clean the product. Do not use water, thinner, or organic solvents.

• Failure to do so can damage the product's finish and presents an electric shock hazard.

### Power

Voltage fluctuation of the power supply must be within 10% of the voltage rating, and the power outlet must be grounded. Do not plug in electrical appliances such as a hair dryer, iron, and refrigerator into the same power outlet as the product.

• Presents overheating, fire, and electric shock hazards.

Do not bend the power cable excessively or place heavy objects on top of it.

• Presents a fire hazard.

Do not pull on the power cable or handle the power plug with wet hands. Do not insert the power plug into a loose power outlet.

• Presents fire and electric shock hazards.

### **Product Use**

Do not place a cup or container filled with a liquid on top of the product.

• The liquid may spill over and damage the product's internals and cause a fire hazard.

Avoid dangerous situations such as placing the product or its power cable on a humid/wet floor, using an ungrounded extension cord, using a damaged (exposed) power cable, and failing to properly ground the product. Contact the retailer or a specialist if you encounter a problem.

• Presents fire and electric shock hazards.

If there is a strange noise or smell coming from the product, unplug the power cable and contact the service center right away.

• Presents fire and electric shock hazards.



**Caution** Failure to comply can lead to minor injury and/or product damage.

### Installation

Do not set up the product in an area that is exposed or susceptible to strong magnetism, radio waves, and/or impact and avoid setting up the product in the vicinity of wireless transmission devices such as a radio or a television.

• Set up the product in an area devoid of magnetic objects, radio waves, and vibrations.

#### Set up the product in an open and well-ventilated area.

• Environmental factors greatly affect the product's performance and durability. Allow at least 15cm of clearance behind the product and at least 5cm of clearance on either side of the product.

#### Set up the product on a flat and stable surface. Do not stand the product on its side or at an angle.

• The product may tip over or drop on the floor, which can lead to a malfunction and/or personal injury.

#### Ensure the product's power plug is easily accessible.

• It must be easy to pull out the power plug in the event of a serious malfunction or fire.

#### Do not set up the product in an area susceptible to strong impact or vibrations.

• Failure to do so can cause the product to malfunction.

### **Product Use**

#### Do not allow conductive objects to enter inside the product's ventilation openings.

• Failure to do so can cause the product to malfunction.

#### Do not place heavy objects on top of the product.

• Failure to do so can cause the product to malfunction.

Do not unplug the power cable or pick up/move the product while it is in operation.

• Failure to do so can cause the product to malfunction.

Always remember to turn off the product before connecting an optical cable.

Do not remove the optical cable's rubber cover until it's time to connect it to the product. The cover protects the cable from contamination. Once removed, store it at a safe location for future use.

Do not look directly into the tip of the optical cable or the laser beam emitting through it. In addition, do not point the laser at your eyes.

Regularly inspect the operating status of the product and contact the retailer or service center right away if any issues are identified.

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# Part 1 - Introduction

### **Product Features**

This multi-port, DirectNET-based, and IEEE 802.3af and IEEE 802.3at Power over Ethernet-enabled Gigabit Switch offers the following features:

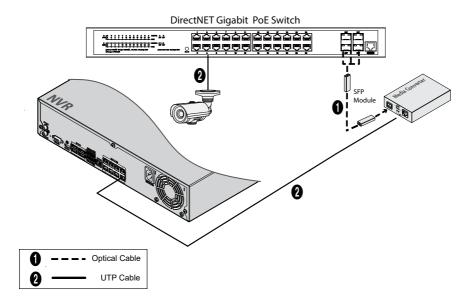
- DirectNET
  - Automatic network IP configuration
  - Individual port data transmission to DirectNET NVR (Network Video Recorder)
- PoE
  - IEEE 802.3af/at compliant
  - Power to application over Ethernet cabling
  - Central power control for greater network utility
  - PoE alternate A power supply

#### • Advanced Interface

- 1Gbps data transfer rate on all service and uplink ports

#### Part 1 - Introduction

### DirectNET Gigabit PoE Switch Connection Diagram



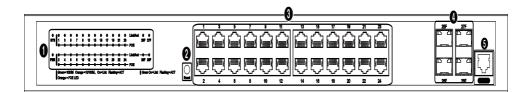
### Accessories

Upon unpackaging the product, check the contents inside to ensure that all the following accessories are included.

- CRIS28v3
- Power Cable
- Installation Manual
- Rack Mount Brackets: 2EA
- Screws for Mounting Bracekts : 8EA
- Grounding Wire: 1EA
- Ferrite Core: 1EA
- Foot Pad: 4EA
- SFP Port Covers: 4EA

### **Overview**

### **Front Panel**



0	LED Indicators	2	Reset Button	3	10/100/1000 Base-T Ethernet Ports (1~24) (RJ-45 Ports)
4	SFP Ports (25~28)	5	Console Port (Not supported)		

#### Part 1 - Introduction

#### LED Status Indications

LED	Indicators	Status (Color)	Description
6 1 150	SYS	Off	System shut down
System LED	515	Blinking (Green)	System start up
Power LED	PWR	Off	Power off
Fower LLD	PWK	On (Green)	Power on
10/100/1000		Off	No connection
BASE-T Ethernet Port	Link/Act/Speed	On (Green)	Connected at 1000Mbps
LED		On (Orange)	Connected at 10/100Mbps
(1~24)		Blinking	Data transmission in progress
	Link/Act	Off	No connection
SFP Port LED (25~28)		On (Green)	Connected
(25,-20)		Blinking	Data transmission in progres
POE Status LED (1~24)	PoE	Off	Non-PoE device is connected or maximum PoE port usage is exceeded
		On (Orange)	PoE device is connected.
		Blinking	PoE circuit is shorted or overloaded.

#### PortReset Button

Connect the power and press the factory reset switch hole for more than 5 seconds using a straightened clip. If you release the clip, the device will reboot and the settings will return to the factory default settings.

#### **10/100/1000 BASE-T Ethernet Ports (1~24) (RJ-45 Ports)**

Port numbers 1 to 24 are PoE-enabled RJ-45 ports. Each port has Link/Act/Speed and PoE indicators, allowing you to check the network speed. (10/100/1000Mbps) Connect a network camera to one of these ports.



- PD network cameras will receive power over the signal line, without the use of an external power source.
- Use Category 5e or higher UTP cables.
- Each port is enabled with Auto-MDI/MDI-X detection.
- The ports operate in different modes based on the network speed. (10/100Mbps: full/half duplex, 1000Mbps: full duplex)

#### 4 SFP Ports (25~28)

These ports are used to connect the switch to higher tier devices that are some distances away via optical cables. These ports are useful when cascading multiple network devices Each SFP port has a Link/Act LED indicator.



These ports operate in full duplex mode only.

#### 6 Console Port

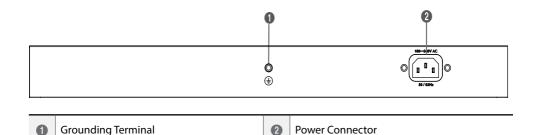
Console port is not supported.



The manufacturer will not be held responsible for any product damage resulting from the use of console port.

#### Part 1 - Introduction

### **Rear Panel**



#### 1 Grounding Terminal

The grounding terminal is used to ground the system along with a grounding wire. This is done to prevent electrical accidents.

For more information on grounding the system, refer to **<u>Part 2 - Installation</u> > <u>Grounding</u>.** 

#### 2 Power Connector

Connect the power cable to this connector. This product does not feature a separate power on/off button and will turn on the moment power is supplied.



• Organize the power cable so that it will not cause people to trip over or become damaged from chairs, cabinets, desks, and other objects in the vicinity.

- Do not run the power cable underneath a rug or carpet.
- The power cable is grounded. It's plug, however, should not be modified even if the power outlet does not feature a grounding contact.
- Use a dedicated power outlet.

### Grounding

The system must be grounded before use. Refer to the explanation below:



#### Connection

- Remove the grounding screw located on the back of the product, next to the power connector.
- 2 Thread the grounding screw through a grounding wire provided and screw it back in place.
- 3 Connect the other end of the grounding wire to the rack or any other grounding point.

### **Port Connection**

### **DirectNET NVR Connection**

#### Via an UTP Cable

- 1 Connect the system's RJ-45 port to the DirectNET Video In/Ext port or the VIDEO IN port using a UTP cable.
- 2 Check the port LED's status and verify that a normal connection has been established.



Use Category 5e or higher UTP cables.

#### Remote Connection via an Optical Cable

- 1 Insert an SFP module into the system's SFP port and connect the optical cable.
- 2 Connect the optical cable to the SFP module mounted on the SFP port of the DirectNET NVR.
- 3 You can connect to the RJ-45 port of the DirectNET NVR using a media converter.
- 4 Check the port LED's status and verify that a normal connection has been established.



• A media converter enables a user to convert signals between different types of media, and it can be used to convert 10/100/1000 BASE-T to Gigabit Fibe media

• For detailed product connection, refer to <DirectNET Gigabit PoE Switch Connection Diagram> on page 8.

### **DirectNET Camera Connection**

- 1 Connect the system's RJ-45 port to the DirectNET camera's RJ-45 portusing a UTP cable.
- 2 Check the port LED's status and verify that a normal connection has been established.



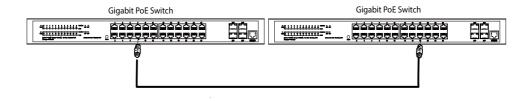
• PoE cameras can receive power through the UTP cable.

Use Category 5e or higher UTP cables.

### Cascading

#### Via an UTP cable

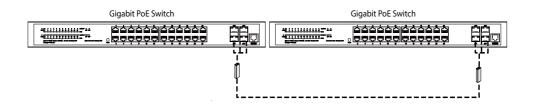
- 1 Connect the RJ-45 ports of system 1 and system 2 using a UTP cable.
- 2 Check the port LED's status and verify that a normal connection has been established between the two systems.



#### Part 2 - Installation

#### Via an optical cable

- 1 Insert SFP modules into the SFP port of system 1 and system 2 and then connect the modules using an optical cable.
- 2 Check the port LED's status and verify that a normal connection has been established.

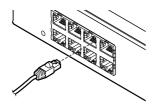


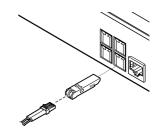
### **Port Connection Warnings and Tips**



• Keep the UTP cable length to less than 100m.

- This product uses lasers to transmit signals via its SFP uplink ports. These laser beams are Class 1-compliant beams that pose no threat to human eyes if operating normally. It is, however, recommended that you do not look directly into the ports while the system is powered on.
- Do not remove the optical cable's rubber cover until it's time to connect it to the product. The cover protects the cable from contamination.
- If using a dual-core SFP module, make sure that the user's RX port is connected to the target device's TX port and the user's TX port is connected to the target device's RX port.
- $\checkmark$
- We recommend using category 5e or higher UTP cables with RJ-45 connectors to connect to the system's 10/100/1000BASE-T ports. The system's ports can automatically distinguish between MID and MDIX connectors, so there is no need to use a crossover cable when connecting to a different device's TX port.
- The connection distance can be extended to 500m to 10km using fiber optic cables. The maximum distance may vary depending on the SFP module being used.
- To ensure safety, choose optical cables with a maximum operating temperature equal to or higher than the system's maximum operating temperature (45°C).
- Keep the ports clean. Port contamination can hinder optical signal transmission. Use a dab of ethanol on a clean tissue or q-tip and gently clean the ports.





[10/100/1000BASE-T Port Connection]

[1000BASE-X SFP Port Connection]

# Troubleshooting

Problem	Check
Power LED will not turn on.	<ul> <li>Check the power cable.</li> <li>Check the power supply status to the outlet the power cable is connected to.</li> </ul>
The system shuts down shortly after powering on.	<ul> <li>Check power connection components for electric leakage.</li> <li>Check the outlet for electric leakage and current stability.</li> <li>Make sure the system's vents and ports are clean.</li> <li>If the problem persists, it could indicate a problem with the system's internals. Please contact the service center.</li> </ul>
The system will not boot up.	Unplug the power cable and then plug it in again.
The system is unable to recognize network interface.	Check the interface cable and the cable's connection status. • Check each port's LED.

## Specifications

Мо	del	CRIS28v3	
Switching Capacity		56Gbps	
Conne	er Port	24 RJ-45 Connectors	
COPPE		(10/100/1000BASE-T)	
Optica	al Port	4 SFP Slots (1000BASE-X)	
Console	Protocol	Х	
Power Input		100-240V~, 4.2A~1.7A, 50/60Hz	
Power Consumption		max 430W	
PSE Power (Power Output(PoE))		52.0V, 600mA, PoE 24 ports, Max. 370W	
PoE-support	ed Standards	IEEE 802.3af-2003 and IEEE 802.3at-2009	
PD Device (	Connection	Up to 24 IEEE 802.3af PDs	
PD Device	connection	or Up to 12 IEEE 802.3at PDs	
	Operating Temperature	0°C - 45°C (32°F - 113°F)	
Environmental Conditions	Operating Humidity	10 ~ 90%	
	Storage Temperature	-40°C ~ 70°C (-40°F ~ 158°F)	
Dimensions (W x H x D)		440mm x 44mm x 208mm	
		(17.3" x 1.7" x 8.2")	
Weight (N	/lain Unit)	2.97kg (6.54lb)	
Electrical	Approvals	FCC, CE, NRTL, KC	



• Dimensional width is exclusive of rack-mounting wings.

These product specifications may change without prior notice.

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The implementation was written so as to conform with Netscapes SSL

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