



Platinum Tools Manufacturer Warranty

Limited Warranty:

Platinum Tools warrants the Purchaser that the products purchased will be of merchantable quality and free from defects of material and workmanship, under normal use and service for a minimum of one year from the date of the Platinum Tools, Inc. invoice. Platinum Tools is not liable for products that are damaged as the result of Purchasers' lack of adequate instructions on the proper use of a product. Platinum Tools will not be liable for any modifications to its products by the Purchaser or Purchasers agent. Such modifications shall void the warranty.

Satisfaction of this warranty will be limited to (at Platinum Tools' discretion): (1) the replacement of the product by Platinum Tools, or (2) repair or modification of the product by Platinum Tools, or (3) issuance of a credit for the defective products delivered under the order involved. This warranty ceases to be effective if Platinum Tools' examination of the product discloses that the defect was due to misuse, improper maintenance, alteration, modification, accident or unusual degradation of the product or parts due to physical environments in excess of its intended limits.

There are no warranties which extend beyond the description herein. This warranty is in lieu of all other warranties whether express, implied or statutory including implied warranties of merchantability of fitness for a particular purpose. Purchaser acknowledges that he is not relying on Platinum Tools' skill or judgment to select or furnish goods suitable for a particular purpose. This warranty extends only to the Purchaser from Platinum Tools or its authorized distributor. Platinum Tools may refuse any item returned for reasons other than those covered by Platinum Tools, Inc. Limited Warranty. All warranty returns require an RMA number to be returned.

Contact info@platinumtools.com for tech support and product related questions.

CONTACT:

Parts Express

Ph: 1-800-338-0531 ext. 780

RETURN PROCESS:

Call Parts Express to obtain an RA #. Pack merchandise carefully to avoid further damage, and complete Return Form on the bottom of the invoice. Record customer and RA number on the outside of the box. Ship merchandise back to Parts Express prepaid.