

# Configuring a Entry Audio monitor

## Overview

The Entry Audio monitor is used to remotely communicate with visitors and is installed as part of a Entry system. It is powered using Power over Ethernet (PoE) and communicates with the other elements of the system using IPv6, providing 'plug and play' installation.

The only configuration required is the allocation of a monitor ID, which the system uses to identify the correct monitor.

Entry Configuration Utility v2.19 or later is required when configuring an Audio monitor. If used in conjunction with Net2 Access control software, this must be version 6.00 or later.

If used in conjunction with Paxton10 software, this must be version 2.9 or higher



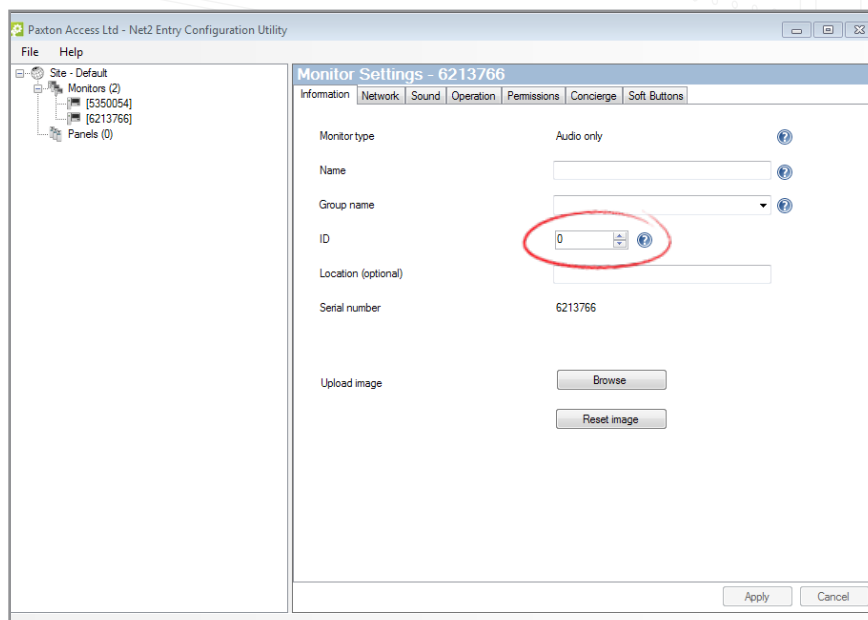
## Configuration - Setting the monitor ID

Configuration of the monitor is completed via the Entry Configuration Utility.

The monitor ID is the number that a visitor will call to request entry (unless they are using a text only list), so it should relate to the location of the monitor where possible, e.g. Flat Number.

Open the Entry Configuration Utility > login to the site > select the Entry Audio monitor. Then enter a monitor ID number and click **Apply**.

Monitors sharing the same ID will all ring when a call is made to that ID, and some configuration (name, concierge, divert mode) will be common on all monitors.



## Configuration - Privileges

Privileges determine which controls and functionality will be available to the user of the monitor.

**Allow door unlock** - When enabled, this monitor can unlock the door during a call to a panel.

**Allow unlock during incoming call** - When enabled, this monitor can unlock the door while the device is ringing.

**Privacy** - When enabled, handsfree and call back are disabled.

The above settings are found under the '**Permissions**' tab in the configuration utility.



## Personalization

### Name and image

A name and image may be used to identify the monitor at the entry panel.

Open the Entry Configuration Utility > login to the site > select the Entry Audio monitor.

Under the '**Information**' section, enter a name into the '**Name**' field.

To upload an image to the Audio monitor, go to the '**Information**' tab, then under '**Upload image**' select 'Browse'.

Image formats accepted include: \*.png & \*.jpg.

The screenshot shows the 'Monitor Settings - 6213766' web interface with the 'Information' tab selected. The interface includes the following fields and controls:

- Monitor type:** Audio Only (with a help icon)
- Name:** Text input field (with a help icon)
- Group name:** Dropdown menu (with a help icon)
- ID:** Spin box set to 0 (with a help icon)
- Location (optional):** Text input field
- Serial number:** 6213766
- Upload image:** Includes 'Browse' and 'Reset image' buttons.

## Ringtone and doorbell

A selection of ringtones and doorbell tones are available to choose from.

- The ringtone is played when the monitor is being called from a panel or concierge.
- The doorbell is played when someone presses the doorbell directly at your apartment or office (requires a doorbell to be wired to the doorbell contacts on the monitor).

To change the ringtone or doorbell tone, open the Entry Configuration Utility and go to the '**Sound**' tab. From here you can change various sound settings such as the ring time and volume, speaker volume, select different ringtones, and select different doorbell tones.

The screenshot shows the 'Monitor Settings - 6213766' web interface with the 'Sound' tab selected. The interface includes the following settings:

- Ring time:** 30 seconds (dropdown menu)
- Ring tone:** Ring tone 1 (dropdown menu)
- Ring volume:** Volume slider (with - and + buttons)
- Speaker volume:** Volume slider (with - and + buttons)
- Door bell tone:** Tone 4 (dropdown menu)

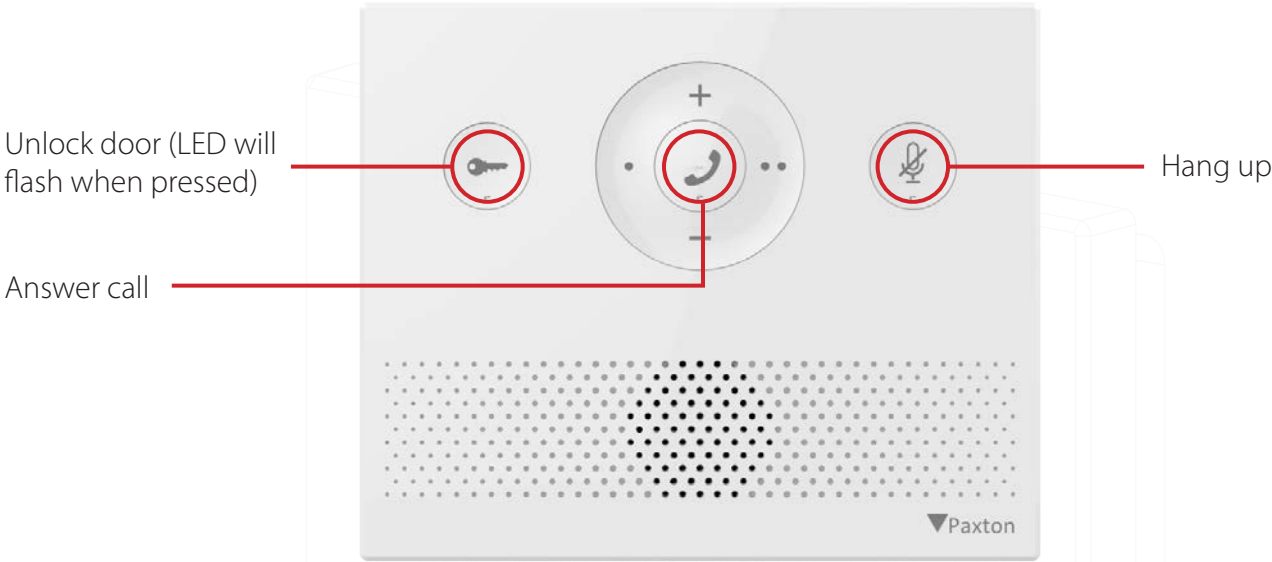
## Operation

Many of the buttons on the monitor have dual functionality depending on the status of the device. This section outlines all the different functions available for each status.

### Answering a call

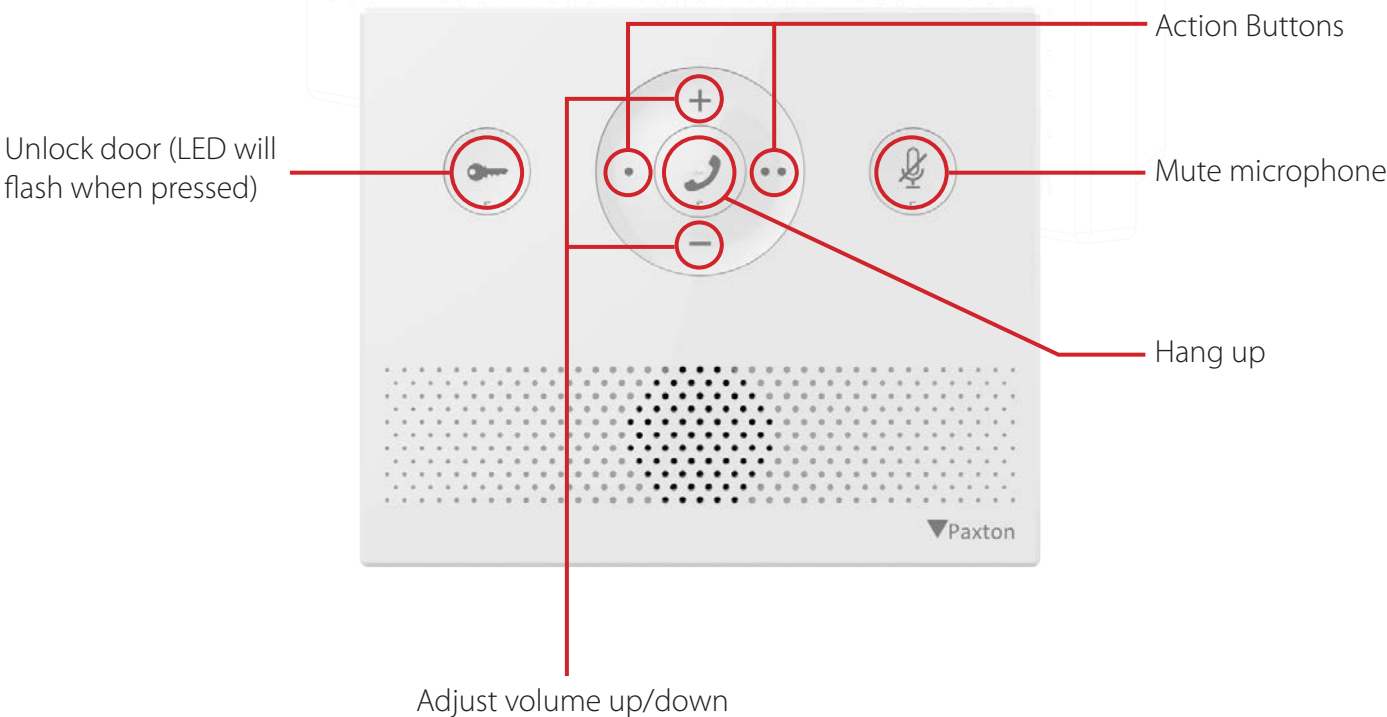
When a visitor or concierge calls, the monitor will sound its ringtone and 2 LEDs will light up (green LED and flashing amber LED).

**Note:** The unlock button will only unlock the door if enabled in the monitor privileges.



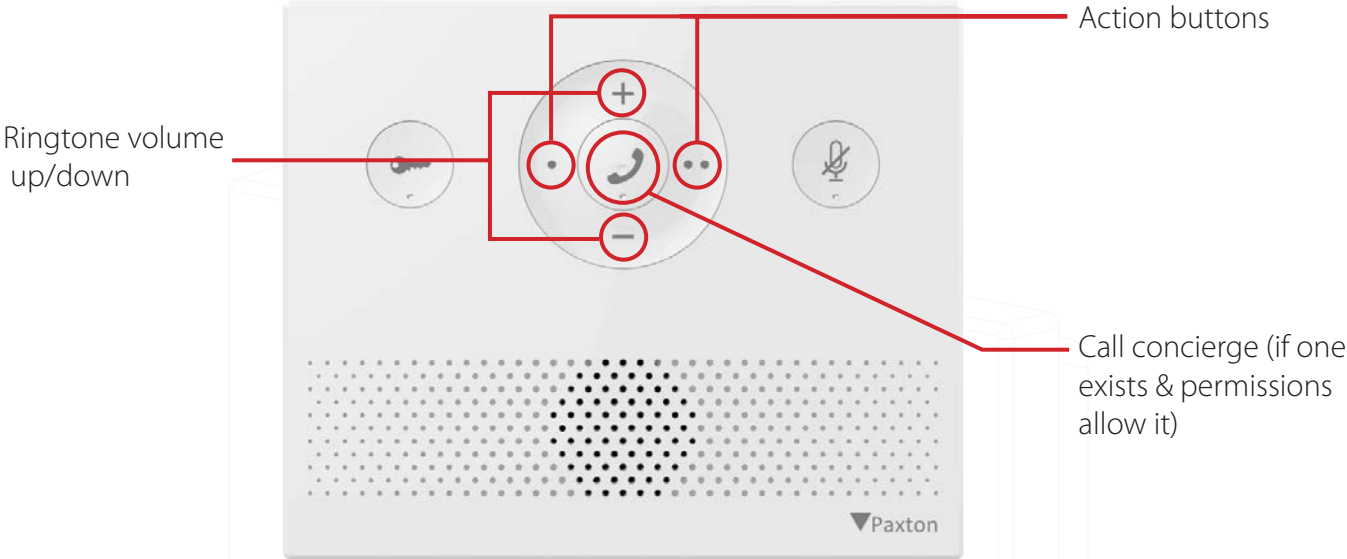
### During a call

While in a call the amber LED will remain on throughout the duration of the call.



### When not in use

When not in use all the LEDs will remain off unless in 'do not disturb' mode (outlined below).



### Do not disturb

Visitors can be stopped from calling the monitor by putting it into 'do not disturb' mode. While in this mode, the monitor will not respond to incoming calls or messages.

To enter or exit 'do not disturb' mode press the mute button. When in 'do not disturb' mode, the red LED will remain on until 'do not disturb' mode is turned off.



## Operation - Concierge

To set a monitor as concierge, see [AN1165-US](#).

When a monitor exists on a system, the monitor is able to call the concierge or divert their incoming calls to the concierge on no answer.

To call the concierge, press the call button in the center of the monitor.

**Note:** To call the concierge from a monitor, the 'Allow calls to concierge' setting must be ticked in the Entry Configuration Utility.

To divert incoming calls to the concierge on no answer, go into the Entry Configuration Utility, select the monitor, then tick the 'Divert calls to concierge on no answer' box and '**Apply**'.



## Monitor LEDs

The LEDs are used to represent various monitor and door states:

**Red:** Monitor in 'do not disturb' mode

**Amber:** In call

**Green flashing:** Door unlocked

**Green & amber flashing:** Incoming call from panel

**Amber flashing:** Incoming call from concierge / Calling concierge